

Community Violence Intervention RESOURCE GUIDE

Presented by the Office of Violence Prevention



VERSION 1.0 UPDATED AS OF AUGUST 2025

A Message from the Mayor

CITY OF HARTFORD OFFICE OF VIOLENCE PREVENTION



Dear Hartford Residents,

After months of hard work, the City of Hartford is pleased to introduce the *Community Violence Intervention Resource Guide*. Created by Hartford's Office of Violence Prevention, the guide provides a multitude of tools for residents to engage, learn, and take action against violence in their communities, and allows you to stay informed in real-time about your neighborhood.

All of our residents deserve to feel safe in our city, and it is my hope that these new resources will empower citizens to be a part of our violence prevention efforts in Hartford. I'm grateful to the team at Hartford's Office of Violence Prevention for their tireless work on this new resource, and I look forward to seeing the positive impact in Hartford's neighborhoods. By working together in community, we can all be a part of violence prevention efforts in Hartford and strive for excellence in our capital city.

Arunan Arulampalam
Mayor



Truth from OUR Youth

CITY OF HARTFORD OFFICE OF VIOLENCE PREVENTION

Hartford is widely covered in the news. However, we do not often hear about those working to reduce and prevent violence. We spoke with such young people engaged in the work who shared their hope and wisdom:

“

“Most people want to lower violence, but have been around it so long that they don’t think change is possible. That’s why it’s important for Violence Interventionists to hold community events that make people aware of the work they do and get more youth involved in violence prevention. My hope is that we will stop accepting violence as our fate.”

Symone Rose

*Youth Support Services Intern,
Hartford Communities That Care*



Stay Connected!

Please scan the QR Code below to learn more about our office, or visit [City of Hartford.org](http://CityofHartford.org)



“

“Research tells us that lack of resources is the first factor in violent crime. Some people become involved in crime to meet basic needs. It becomes a cycle that leads to being involved in violence and they feel they have no way out. If we intervene early, we can help them find another way and learn to change maladaptive behaviors.”

Elisha Bailey

*Youth Leader,
Hartford Communities That Care*

Welcome & Mission

CITY OF HARTFORD OFFICE OF VIOLENCE PREVENTION

A Message from the Director



Welcome to the Community Violence Intervention Resource Guide.

I am proud and honored to present the first Victim Services Guide created especially for you, residents of the City of Hartford. The Office of Violence Prevention developed this guide to connect crime victims with programs that support recovery and prevent future harm.

Working with community organizations, healthcare providers, law enforcement, and local leaders, our office is committed to addressing the root causes of violence and building safer, healthier communities. Within this guide, you'll find medical and mental health services, social support, education, substance use treatment, financial assistance, and emergency resources for food, clothing, and housing.

This guide addresses the harm caused by gun violence and other forms of community violence. Violence affects the body, mind, and spirit, and disrupts every part of life. By bringing resources together in one place, this guide is here to support healing, resilience, and hope. Thank you for being part of this journey toward peace and healing. We invite you to explore, share, and stay connected.

With care,

Chavon Campbell

Chavon Campbell
Director, Office of
Violence Prevention



Our Mission

Our approach is a holistic, community-centered approach that addresses the underlying causes of community violence through collaboration and preventive strategies. This approach involves engaging multiple sectors, including law enforcement, mental health services, and credible community messengers, to create a cohesive support network. By promoting healing and prioritizing open communication with the community, the OVP can foster trust and build a safer, resilient environment for all Hartford residents.



Project Credits

Developer: Lacey Brown
Project Consultant: Regina Dyton
Communications & Design: Lacey Brown
and Auralee Jupp

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Brother Carl Hardrick Institute



LOCATION

Wilson-Gray YMCA
444 Albany Avenue, Hartford, CT 06120

Description

The Brother Carl Hardrick Institute (BCHI) works to prevent gun violence and support youth development. BCHI uses evidence-based strategies to reduce violence and promote healing. BCHI focuses on violence prevention training, youth empowerment programs, engaging residents to change social norms, reducing violence, and crisis intervention.

Services Provided

- Counseling and/or therapy
- Crisis Intervention
- Education and/or Mentoring Programs

Eligibility Requirements

For details on eligibility, please contact the office directly.



Population served

Victims of crime, LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian, Asian / Pacific Islander, Native American



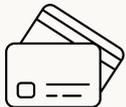
Ages Served

Youth (15-18)
Adults (18-64)
Seniors (65+)



Hours of Operation

Monday-Friday
9:00 AM to 7:00 PM



Insurance Required?

No



Referral needed?

No



Transportation to Site?

No



Point of Contact



Main Office

Phone: (860)-595-3447
Email: info@bchinstitutue.org or
lepps@bchinstitutue.org

Catholic Charities' Institute for the Hispanic Family: Behavioral Health Clinic



LOCATION

45 Wadsworth Street, Hartford, CT 06106

Description

Catholic Charities' Institute for the Hispanic Family's Behavioral Health Clinic provides mental health services for everyone seeking support. IHF offers services for Spanish-speaking residents in Greater Hartford. The Institute for the Hispanic Family has a Family Service Center and assists clients with food resources.

Services Provided

- Counseling and/or therapy
- Job training and/or Employment assistance
- Housing support
- Crisis Intervention
- Medical / Healthcare
- Distribution of Food, Clothing, or essential supplies

Eligibility Requirements

- For the behavioral health clinic, individuals
- must seek support for mental health and/ or substance use services.
 - Staff will refer individuals with severe brain dysfunction to another agency.



Population served

Victims of crime, LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian, Asian / Pacific Islander, Native American



Ages Served

Youth (under 18)
Adults (18-64)
Seniors (65+)



Hours of Operation

Tuesdays: 9:00 AM-12:00 PM
Walk-ins are welcomed



Insurance Required?

Yes



Referral needed?

No



Transportation to Site?

No



Point of Contact



Catholic Charities
Archdiocese of Hartford

Main Office

Phone: (860)-527-1124

Email: slerzundyprice@ccaoh.org

Community Partners in Action's Reentry Welcome Center



LOCATION

716 Windsor Street, Hartford, CT 06120

Description

Community Partners in Action builds community by providing services to people returning from incarceration and to others affected by the criminal justice system.

Services Provided

- Job training and/or employment assistance
- Housing Support
- Education and/or mentoring programs
- Distribution of food, clothing, or essential supplies

Eligibility Requirements

- Individuals must have been currently or formerly incarcerated.



Population served

LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian, Asian/ Pacific Islander, Native American



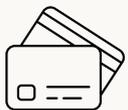
Ages Served

Adults (18-64)
Seniors (65+)



Hours of Operation

Monday-Friday:
8:00 AM - 4:00 PM



Insurance Required?

No



Referral needed?

No



Transportation to Site?

No

Point of Contact

Main Office

phone:
(860)-263-8476

**Danielle Morelli,
Project Manager**

Phone: (860)-
840-1206

**Susan Gunderman,
Operations Director**

Phone: (860)-578-
3177

 **COMMUNITY
Partners in Action**

COMPASS Youth Collaborative



LOCATION

55 Airport Road #201 Hartford, CT 06114

Description

COMPASS Youth Collaborative interrupts violence in Hartford by fostering positive relationships with youth at the heart of the violence. COMPASS Peacebuilders provides youth with tools to create sustained behavior change and transition successfully to adulthood. COMPASS also offers a unique 24/7 hospital response service, in which Peacebuilders immediately responds to CT Children's Medical Center, Hartford Hospital, and St. Francis Hospital to provide crisis support, mediation, and advocacy within one hour of community violence injuries, for youth under 25 years.

Services Provided

- Jobtraining and/or employment assistance
- Housing Support
- Education and/or mentoring programs
- Distribution of food, or clothing, or essential supplies

Eligibility Requirements

- Youth who show risk factors of gang association. Possession of a weapon or criminal involvement.
- Some are street-involved, still connected to school, but not engaged or on track to graduate high school.
- Youth who are juvenile justice-involved.
- Youth deeply engaged in risky behavior and are well-known by police and probation.



Ages Served

Ages 16-24



Population served

African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian / Pacific Islander, Native American, Returning Citizens



Insurance Required?

No



Hours of Operation

Monday-Friday:
9:30 AM-5:30 PM



Referral Needed?

Yes



Transportation to Site?

Yes



Point of Contact



Main Office

Phone: (860)-296-2855

Email: communications@compassyc.org

Connecticut Children's Medical Center: Hospital-Based Violence Intervention Program



LOCATION

282 Washington Street, Hartford, CT 06106

Description

Connecticut Children's Medical Center's Hospital-Based Violence Intervention Program (HVIP) is responsible for treating and preventing injuries in children. CT Children's Medical Center is committed to reducing injury and violence among CT residents through programs and services that can impact the health and safety of the entire community.

Services Provided

- Crisis intervention
- Housing Support
- Medical/Healthcare
- Distribution of Food, Clothing, or essential Supplies
- Victim Advocacy and/or Accompaniments

Eligibility Requirements

Admitted patients with injuries resulting from violence, including sexual assault, physical abuse, gunshot wounds, and stabbings.



Population served

Families, LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian / Pacific Islander, Native American, Returning Citizens



Ages Served

18 and under



Insurance Required?

No



Hours of Operation

Crisis Support 24/7



Referral Needed?

No



Transportation to Site?

To hospital



Point of Contact

Renee Beavers, HVIP Specialist



Email: rbeavers@connecticutchildrens.org

Connecticut Community for Addiction Recovery

LOCATION (CCAR)

75 Charter Oak Ave, Building 1, Suite 100 Hartford, CT 06106

Description

The Connecticut Community for Addiction Recovery (CCAR) promotes recovery from alcohol and other addictions through advocacy, education, and service. CCAR strives to end discrimination against individuals struggling with substance addiction, treating them with dignity and respect.

<h3>Services Provided</h3> <ul style="list-style-type: none">• Addiction Services• Job training and/or Employment assistance• Housing support• Education and/or Mentoring programs	<h3>Eligibility Requirements</h3> <p>No specific requirements.</p>
<h3> Ages Served</h3> <p>All Ages</p>	<h3> Population served</h3> <p>Families, LGBTQ+, African American/Black, Afro-Caribbean, Latinx, Returning citizens, Immigrants, Disabled, Asian/Pacific Islander, Native American, Caucasian/ White</p>
<h3> Insurance Required?</h3> <p>No</p>	<h3> Hours of Operation</h3> <p>Monday-Friday: 8:30 AM-4:30 PM Saturdays: 10:00 AM-12:00 PM Walk-ins are welcome.</p>
<h3> Referral Needed?</h3> <p>No</p>	<h3> Transportation to Site?</h3> <p>Yes</p>

 <h3>Point of Contact</h3>  <p>CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY</p>	<p>Ivan DelValle, Recovery Community Center Program Manager</p> <p>Phone: (860)-244-3343</p>
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Full Citizens Coalition



LOCATION

30 Arbor Street Suite 107. Hartford, CT 06106

Description

The Full Citizens Coalition works to change unfair policies that take away the rights of people returning from prison. The Full Citizens Coalition wants to ensure that all citizens receive full rights and recognition of citizenship.

Eligibility Requirements

For peer mentorship, the City of Hartford Office of Violence Prevention or Community Partners in Action must refer clients seeking help with civil or pretrial matters. Staff assess each individual on a case-by-case basis.

For all other services, individuals qualify if they were released from prison within the last three years or currently have an open violence-related case, including any case involving a gun. The City of Hartford OVP or one of its community partner agencies must submit all referrals first. The Staff then interviews to assess the individual's needs and match them with a mentor.



Ages Served

18 and up



Insurance Required?

No



Referral Needed?

No



Point of Contact

7



Services Provided

- Crisis intervention
- Job training and/or Employment assistance
- Housing support
- Education and/or Mentoring programs



Population served

Returning citizens, LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American



Hours of Operation

Monday-Friday:

9:00 AM-5:00 PM

Appointments are required.



Transportation to Site?

No

Tommy Battle, Lead Organizer

Phone: (203)-809-3087

Email: t.battlefullcitizenscoalition.org

Harriott Home Health



LOCATION

10 Love Lane, Hartford, CT 06112

Description

Harriott HomeHealth is an at-home service that treats wounds and provides quality health care regardless of a patient's circumstances or location. Harriott Home Health specializes in gunshot wounds. The agency's Healthcare Academy provides medical job training and employment assistance, as well as mentoring.

Eligibility Requirements

Anyone who needs healthcare in their home.

Services Provided

- Counseling and/or Therapy
- Medical/ Healthcare
- Rehabilitation Therapies
- Job training and/or Employment Assistance
- Education and/or Mentoring programs



Ages Served

All Ages



Population served

LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native America



Insurance Required?

No



Hours of Operation

Monday-Friday: 8:00 AM-4:00 PM
In-Home Nurse Support: 5:30 AM-9:00PM
24/7 Crisis Support



Referral Needed?

No



Transportation to Site?

Yes



Point of Contact



Main Office

Phone: (860)-904-9045

Email: info@harriotthomehealth.com

Hartford Behavioral Health: Project S.A.V.E. (Stop Abuse and Violence Empowerment)



LOCATION

2550 Main Street Hartford, CT 06120

Description

Hartford Behavioral Health serves children, youth, adults, and families in the Greater Hartford area by providing counseling and support services to crime victims.

Eligibility Requirements

The client must identify as a crime victim. They may have experienced the crime at any point in their lifetime, and they do not need to report it to receive support.



Ages Served

All Ages



Hours of Operation

Mondays and Fridays:
Virtual: 8:30 AM-4:30 PM
Tuesdays and Thursdays:
In-person: 8:30 AM-4:30 PM
Wednesdays:
In-Person: 8:30 AM to 7:30 PM

24/7 Crisis Support

Services Provided

- Conflict Resolution and/or Mediation
- Legal Advocacy
- Counseling and/or Therapy
- Housing support
- Crisis intervention
- Job training and/or Employment assistance
- Case management and/or follow-up services
- Distribution of Food, Clothing, or Essential Supplies
- Personal Advocacy



Population served

Children of adults receiving services, Families Returning citizens, LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander



Insurance Required?

No



Referral Needed?

No



Transportation to Site?

No



Point of Contact

Main phone number: (860)-548-0101

Nancy Rosado, VOCA Case Manager
(Spanish-speaking)

Phone: (860)-548-0101

Email: nrosado@hbhl.org

Shakira Hernandez, VOCA Case Manager

Phone: (860)-548-0101 ext. 307

Email: lhernandez@hbhl.org

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HARTFORD
BEHAVIORAL HEALTH

Hartford Communities That Care: The Hartford Care Response Team



LOCATION

2550 Main Street Hartford, CT 06120

Description

The Hartford Care Response Team (HCRT) assists individuals affected by violence. Its Intervention Specialists and Case Managers serve as trained Violence Prevention Professionals (VPPs). HCRT meets victims in hospitals, homes, schools, and throughout the community. The team helps victims and families feel safe, heal from trauma, and access vital services such as therapy, legal assistance, housing, food, transportation, employment, and medical care.

Eligibility Requirements

The client must identify as a crime victim. They may have experienced the crime at any point in their lifetime, and they do not need to report it to receive support.



Ages Served

All Ages



Hours of Operation

Monday-Friday:
9:00 AM-10:00 PM

Crisis support 24/7

Walk-ins are welcome



Referral Needed?

No

Services Provided

- Crisis intervention
- Counseling and/or Therapy
- Conflict resolution and/or Mediation
- Housing support
- Job training and/or Employment assistance
- Education and/or Mentoring programs



Population served

Children of adults receiving services, Families, Returning citizens, LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander



Insurance Required?

No



Transportation to site?

Yes

Point of Contact



HARTFORD COMMUNITIES
THAT CARE, INC.

Main Office

Phone: (860)-724-1223

Email: Info@hartfordctc.org

Hartford HealthCare Neighborhood Health



LOCATION

Location varies,
please check website for details

Description

Hartford HealthCare provides mobile health services, 'CareVans', to communities in need, focusing on prevention and access to care.

Eligibility Requirements

No specific requirements.

Services open to everyone.

Services Provided

Medical/Healthcare



Ages Served

All Ages



Population served

Families, LGBTQ+, African American/Black, Afro-Caribbean, Latinx, Returning citizens, Immigrants, Disabled, Asian/Pacific Islander, Native American, Asian, Caucasian, Asian/Pacific Islander



Hours of Operation

Hours varies

Check website for details



Insurance Required?

No



Referral Needed?

No



Transportation to Site?

No

Point of Contact


Hartford
HealthCare
Neighborhood Health

Main Office

Phone: (860)-986-3078

Email: NeighborhoodHealth@hhchealth.org

Hartford Hospital: Hospital-Based

Violence Intervention Program



80 Seymour Street, Hartford, CT 06106

Description

Hartford Hospital's Hospital-Based Violence Intervention Program (HVIP) is responsible for treating and preventing injuries. Hartford Hospital is committed to reducing injury and violence among CT residents through programs and services that can impact the health and safety of the entire community.

Eligibility Requirements

Admitted patients with injuries resulting from violence, including sexual assault, physical abuse, gunshot wounds, and stabbings.



Hours of Operation

Crisis support 24/7



Ages Served

All Ages



Population served

Families, LGBTQ+, Seniors (65+), African American/Black, Afro-Caribbean, Latinx, Returning citizens, Immigrants, Disabled, Asian/Pacific Islander, Native American, Asian, Caucasian, Asian/Pacific Islander

Services Provided

- Crisis Intervention
- Housing Support
- Medical/Healthcare
- Distribution of Food, Clothing, or Essential Supplies
- Victim Advocacy and/or Accompaniments



Insurance Required?

NO



Referral Needed?

NO



Transportation to Site?

To hospital

Point of Contact



Hartford HealthCare
Hartford Hospital

Warren Hardy, HVIP Specialist,
Email: warren.hardyjr@hhchealth.org

Ashley Weisse, HVIP Specialist,
Email: Ashley.Weisse@hhchealth.org

Hartford Psychological Services



LOCATION

210 Wethersfield Ave, Suite B, Hartford, CT 06114

Description

Hartford Psychological Services supports the community by providing mental health services and specializes in serving LGBTQ+, immigrants, and underserved communities.

Eligibility Requirements

Individuals with mental health issues that affect their daily lives.

Staff will refer people with severe and persistent mental illnesses to another agency.



Hours of Operation

Monday-Friday:
9:00 AM- 5:00 PM

Saturdays: 9:00 AM-3:00 PM



Ages Served

All Ages



Population served

Families, LGBTQ+, Seniors (65+), African American/Black, Afro-Caribbean, Latinx, Returning citizens, Immigrants, Disabled, Asian/Pacific Islander, Native American, Asian, Caucasian, Asian/Pacific Islander

Services Provided

- Counseling and/or Therapy
- Education and/or Mentoring programs
- Crisis intervention
- Medical/ Healthcare
- Distribution of Food, Clothing, or Essential Supplies



Insurance Required?

YES



Referral Needed?

NO



Transportation to Site?

To hospital



Point of Contact



Main Office

Phone: (860)-296-0094

Email: HPSservices210@gmail.com

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Independence Unlimited



LOCATION

151 New Park Ave # 65, Hartford, CT 06106
New Park Office and Conference Center

Description

Independence Unlimited supports individuals with disabilities in the Greater Hartford Area to live in their community as an alternative to institutionalization.

Services Provided

- Counseling and/or Therapy
- Education and/or Mentoring Programs
- Crisis Intervention
- Housing Support

Eligibility Requirements

For details on eligibility, please contact the office directly.



Population served

LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American



Ages Served

All ages



Hours of Operation

Monday-Friday
8:30 AM-4:30 PM



Referral Needed?

No



Insurance Required?

No



Transportation to Site?

Yes

Point of Contact

Main Office



independence UNLIMITED
Widening the Circle

Phone: (860)-523-5021

Interval House



LOCATION

Confidential location for safety.

Description

Interval House is committed to ending domestic violence and offering services that will prevent and interrupt the cycle of family and intimate partner abuse. They aim to reach all individuals at risk and promote social change.

Services Provided

- Job training and/or Employment assistance
- Housing Support
- Crisis Intervention
- Victim Advocacy and/or Accompaniments
- Education and/or Mentoring Programs

Eligibility Requirements

- The individual must be either a victim or a survivor of domestic violence.
- The individual must reside in Hartford or Hartford County.
- The individual must call the hotline to complete a self-referral for services; they do not need to provide documentation.



Ages Served

All ages



Population served

LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American



Hours of Operation

Crisis Support 24/7



Insurance Needed?

No



Transportation to Site?

Yes

Point of Contact



Crisis Hotline phone numbers:

English: (860)-838-8467

Spanish: (860)-(844)-831-9200

Klingberg Family Center: Children's

LOCATION Advocacy Center

157 Charter Oak Ave, Hartford, CT 06106



Description

The Klingberg Children's Advocacy Center (KCAC) assists children who may have experienced harm or mistreatment. They collaborate with other professionals to determine what occurred in a safe, compassionate, and fair way. KCAC ensures that children feel comfortable and secure throughout this procedure.

Services Provided

- Counseling and/or Therapy
- Victim Advocacy and/or Accompaniments
- Medical/Healthcare

Eligibility Requirements

- Law enforcement and DCF must submit referrals for KCAC forensic interviews. DCF and law enforcement partners can initiate a referral by calling our Intake Line.
- Alleged adult abusers are not eligible for services.



Ages Served

Youth 18 and under, and their non-offending caregivers



Population served

LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American



Hours of Operation

Monday-Friday
9:00 AM-5:00 PM



Insurance Required?

No



Transportation to Site?

No



Referral Needed?

Yes



Point of Contact



Erica Mello, Director of Children Advocacy Center

Intake number: (860)-515-2382

Phone: (860)-515-2369

Email: Erica.Mello@Klingberg.com

Latino Community Services

LOCATION

28 Grand Street 2nd FL, Hartford, CT 06106

Description

Latino Community Services works to promote the health and well-being of people with or at risk of HIV/AIDS, who may also have substance use disorders and mental health issues.

Eligibility Requirements

Ryan White programs- Solely for people with HIV and their families. Clients need to sign a release to discuss their HIV status with infectious disease doctors.

Project KIKI - For men who have sex with men and trans women, ages 18 and older. Clients must be living with substance abuse or mental health issues. Clients must self-disclose their status during screening to determine if they qualify for the program.

Each program has its own referral process. Please call for details.

Services Provided

- Counseling and/or Therapy
- Crisis intervention
- Housing support
- Job training and/or Employment assistance
- Education and/or Mentoring programs



Ages Served

Ages 18-65+



Population served

Families, LGBTQ+, Immigrants, Disabled, African American/Black, Afro, Caribbean, Latinx, Caucasian/White, Returning citizens, Asian/Pacific Islander, Native American



Referral Needed?

Yes, some programs require referrals.



Hours of Operation

Monday-Friday
8:00 AM-4:00 PM



Insurance Required?

No



Transportation to Site?

Yes

Point of Contact

Main Office

Phone: (860)-296-6400



Mothers United Against Violence

LOCATION

2550 Main Street Hartford, CT 06120

Description

Mothers United Against Violence (MUAV) provides direct services to help families and their minor children prevent and intervene in violence. MUAV specializes in healing, justice, and community advocacy.

Services Provided

- Counseling and/or Therapy
- Housing Support
- Crisis Intervention
- Education and Mentoring Programs

Eligibility Requirements

Anyone harmed by violence.



Population served

Families, LGBTQ+, Immigrants, Disabled, African American/Black, Afro, Caribbean, Latinx, Caucasian/White, Returning citizens, Asian/Pacific Islander, Native American



Ages Served

All ages



Referral Needed?

No



Insurance Required?

No



Hours of Operation

Monday-Friday: 9:00AM-5:00 PM

Crisis Support 24/7



Transportation to Site?

Yes



Point of Contact



Main Office

Phone: (860)-246-1880

Email: mothersunitedct@gmail.com

My People Community Services



LOCATION

111 Gillett Street Hartford, CT 06105

Description

My People Community Services offers community-based therapeutic and preventive programs that aim to build trust and provide support that helps individuals heal, feel supported, and uplifted.



Population served

Families, LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American



Ages Served

Ages 18-65+



Insurance Required?

Yes



Referral Needed?

No

Eligibility Requirements

For details on eligibility, please contact the office directly.

Services Provided

- Counseling and/or Therapy
- Education and/or Mentoring programs



Hours of Operation

Monday-Friday
9:00 AM-5:00 PM



Transportation to Site?

No



Point of Contact

MY PEOPLE
COMMUNITY SERVICES

Main Office

Phone: (860)-656-0450
Email: info@mypeople-ct.com

Project Longevity

LOCATION

Location varies,
please contact organization for details.

Description

Project Longevity focuses on reducing gun violence and minimizing related harm to communities for returning offenders, victims, and their families.

Services Provided

- Housing support
- Distribution of Food, Clothing, or Essential Supplies
- Education and/or Mentoring programs
- Job training and/or Employment assistance

Eligibility Requirements

The individual must live in Hartford and must have either committed a firearm offense or experienced violence within the past two years.



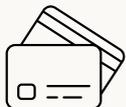
Population served

Returning citizens, Families, LGBTQ+, Disabled, Immigrants, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American



Ages Served

All ages



Insurance Required?

No



Hours of Operation

Monday-Friday
8:00 AM-5:00 PM



Referral Needed?

Yes



Transportation to Site?

Yes



Point of Contact



Main Office

Phone: (860)- 838-8467

ROCA Hartford

LOCATION

75 Charter Oak Ave, Building #1, Suite 102, Hartford, CT 06106

Description

Roca works to reduce violence that impacts young women, with an emphasis on those who are mothers. Roca collaborates with police and other agencies to change systems, heal trauma, find hope, and drive change.

Eligibility Requirements

People must have one or more of the following:

- At the time of enrollment, you must be between 16 and 24 years old.
- Prior or current DCF involvement.
- Prior or current criminal justice involvement.
- Participation in illegal activities.
- A history of victimization.
- Housing instability.
- Substance use involvement.
- No high school degree or equivalent.
- Unemployed and seeking employment.

Services Provided

- Crisis intervention
- Distribution of Food, Clothing, or Essential Supplies
- Education and/or Mentoring programs
- Job training and/or Employment assistance



Population served

Justice involved, Families, Returning citizens, LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean Latinx, Caucasian/White, Asian/Pacific Islander, Native American

Ages Served

Ages 16-24

Insurance Required?

No

Hours of Operation

Monday-Friday
9:00 AM-5:30 PM

Referral Needed?

No



Transportation to Site?

Yes

Point of Contact

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Roca 
Life Beyond Violence

Main Office

Phone: (860)- 327-8980

St. Francis Hospital Trinity Health of New England: Hospital-Based Violence

Intervention Program

LOCATION

114 Woodland Street, Hartford, CT 06105

Description

St. Francis Hospital TrinityHealth of New England's Hospital-Based Violence Intervention Program (HVIP) is responsible for helping treat and prevent injuries. St. Francis Hospital Trinity Health of New England's HVIP program is committed to reducing injury and violence among CT residents through programs and services that can impact the health and safety of the entire community.

Services Provided

- Medical/ Healthcare
- Crisis intervention
- Counseling and/or Therapy
- Victim Advocacy and/or Accompaniments
- Distribution of Food, Clothing, or Essential Supplies
- Education and/or Mentoring programs
- Job training and/or Employment assistance

Eligibility Requirements

Admitted patients with injuries resulting from violence, including sexual assault, physical abuse, gunshot wounds, and stabbings.



Population served

Victims of Crime, Families, Returning citizens, LGBTQ+, Immigrants, Disabled, Latinx, African American/Black, Caucasian/White, Afro-Caribbean, Asian/Pacific Islander, Native American



Ages Served

All ages

Hours of Operation

Crisis Support 24/7

Referral Needed?

No

Transportation to Site?

To hospital

Insurance Required?

No

Point of Contact

LaShawn Robinson, HVIP Specialist

Email:

LaShawn.robinson@trinityhealthofnewengland.org



Saint Francis Hospital
Trinity Health

St. Francis Hospital Trinity Health of New England: Family Advocacy Center

LOCATION

659 Tower Avenue 1st Floor Hartford, CT 06112

Description

Saint Francis Hospital-Trinity Health of NewEngland's Family Advocacy Center assists children, families, and adults who are survivors of crime and abuse. They provide direct services to promote healing and recovery from trauma.

Eligibility Requirements

Referrals are accepted from, but not limited to:

- Law enforcement
- DCF
- Physicians
- Other professionals in the judicial districts served by The Greater Hartford Family Advocacy Center.

Services Provided

- Counseling and/or Therapy
- Distribution of Food, Clothing, or Essential Supplies



Population served

Victims of Crime, Families, Returning citizens, LGBTQ+, Immigrants, Disabled, Latinx, African American/Black, Caucasian/White, Afro-Caribbean, Asian/Pacific Islander, Native American



Ages Served

All ages



Referral Needed?

No



Hours of Operation

Monday-Friday:
8:00 AM-4:30 PM
Evening hours available by appointment.

Insurance Required?

No



Transportation to Site?

No



Point of Contact



Saint Francis Hospital
Trinity Health

Main Office

Phone: (860)-714-5864

The Health Collective

LOCATION

64 Church Street, Manchester, CT 06040

Description

The Health Collective supports LGBTQIA+ individuals in Connecticut by promoting health and ensuring quality care. They strive to guarantee that everyone is treated fairly and with kindness. Their goal is for all individuals to feel safe, healthy, and nurtured.

Services Provided

- Medical/ Healthcare
- Dental
- Education and/or Mentoring programs
- Crisis intervention
- Distribution of Food, Clothing, or Essential Supplies

Eligibility Requirements

Please contact organization for details.



Population served

LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American



Ages Served

All ages



Hours of Operation

Main Office Hours:

Monday to Friday from 9:00 AM- 5:00 PM

Medical Clinic Hours:

Tuesdays 1:00 PM- 5:00 PM (STI/HIV testing and sexual wellness visits)
Thursdays 2:00 PM-8:00 PM (STI/HIV testing and sexual wellness visits)



Referral Needed?

No

Insurance Required?

No



Transportation to Site?

No



Point of Contact

The **Health Collective**

Be Well. Be Yourself.

Main Office

Phone : (860)-278-4163

The Open Hearth

LOCATION

150 Charter Oak Ave, Hartford, CT 06106

Description

The Open Hearth helps men without homes feel strong, respected, and proud. They support these men so they can empower themselves and become positive members of their community.

 Population served Males who are: Returning citizens, LGBTQ+, Immigrants, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American	Eligibility Requirements The client must be male, 18 years or older, and have referrals from both the Department of Corrections and the Department of Housing.
 Ages Served 18 and up	Services Provided <ul style="list-style-type: none">• Housing support• Counseling and/or Therapy• Job training and/or Employment assistance
 Referral Needed? Yes	 Hours of Operation Crisis Support 24/7
 Insurance Required? No	 Transportation to Site? No

**Point of Contact**


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Main Office
Phone: (860)-525-3447
Email: info@theopenhearth.org

The Village for Families and Children: Rapid Response Program

LOCATION

105 Spring Street, Hartford, CT 06105

Description

The Rapid Response Program provides short-term in-home services for children who have experienced or witnessed a crime within the past 90 days to help reduce the impact of trauma before significant damage occurs to the developing brain.

 <h3>Population served</h3> <p>LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American</p>	<h3>Eligibility Requirements</h3> <p>Youth must be under 18 years old.</p>
 <h3>Ages Served</h3> <p>18 and under</p>	<h3>Services Provided</h3> <ul style="list-style-type: none"> • Counseling and/or Therapy • Crisis intervention
 <h3>Referral Needed?</h3> <p>No</p>	 <h3>Hours of Operation</h3> <p>Monday-Friday: 9:00AM-5:00 PM Crisis Support 24/7</p>
 <h3>Insurance Required?</h3> <p>No</p>	 <h3>Transportation to Site?</h3> <p>Yes</p>



Point of Contact



Where real change happens®

Referrals should be made by the recommended organization, not the family.

Referral Line: (860) 297-0576

The Village for Families and Children:

Urgent Crisis Center



LOCATION

1680 Albany Ave, Hartford, CT 06105

Description

The Village's Urgent Crisis Center (UCC) offers an immediate response to youth facing a mental or behavioral health crisis, such as thoughts of suicide or self-injury, feelings of depression, anxiety, or hopelessness, out-of-control behaviors, substance misuse, and more. UCC is not an Emergency Department. If a youth requires immediate medical attention, call 9-1-1 or visit the nearest hospital.



Population served

LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American



Ages Served

18 and under



Referral Needed?

No



Insurance Required?

No

Eligibility Requirements

Children and adolescents aged 18 years and under who are experiencing any mental health crisis. This is a walk-in service. No appointment is needed.

Services Provided

- Crisis intervention
- Counseling and/or Therapy
- Medical/ Healthcare



Hours of Operation

Monday-Friday: 7:00 AM-11:00 PM

Saturdays: 3:00 PM-11:00 PM

No appointment is required.



Transportation to Site?

No



Point of Contact



Where real change happens®

Main Office

Phone: (860)-297-0520

YWCA New Britain: Sexual Assault Crisis Services



LOCATION

19 Franklin Square, New Britain, CT 06051

Description

The YWCANew Britain Sexual Assault Crisis Services (SACS) helps individuals who have experienced sexual violence. They provide free and confidential support to anyone in need. They collaborate with two organizations: the YWCA New Britain and the CT Alliance to End Sexual Violence. These organizations aim to stop racism, empower women, and ensure that everyone is safe and treated fairly.

Services Provided

- Counseling and/or Therapy
- Education and/or Mentoring programs
- Victim Advocacy and/or Accompaniments
- Distribution of Food, Clothing, or Essential Supplies

Eligibility Requirements

Anyone harmed by violence.



Population served

Sexual violence survivors, LGBTQ+, Immigrants, Disabled, African American/Black, Afro-Caribbean, Latinx, Caucasian/White, Asian/Pacific Islander, Native American



Ages Served

All ages

Hours of Operation



Monday-Wednesday:
6:30 AM-8:00 PM
Thursday-Friday
6:30 AM-8:00 PM
Saturdays: 9:00
AM-4:00 PM Crisis
support 24/7

Referral Needed?

No

Insurance Required?

No

Transportation to Site?

Yes

Point of Contact

eliminating racism
empowering women
ywca
New Britain

Main Office

Phone: (860)-225-4681

24-Hour Crisis Hotlines:

English: (860)-505-0469
Spanish: 1-(888)-568-8332

Victim Compensation & Financial Assistance Documentation

If you've been affected by a crime, you may qualify for help with medical bills, counseling, lost wages, and more. Use this tracker to stay organized as you apply and follow up.

Assistance Type	Organization Providing Assistance	Date Applied	Application Status
Medical Bills Assistance
Lost Wages Compensation
Counseling/ Therapy Costs

Immediate Action Checklist

If you or someone you know has been a victim of crime, follow these immediate steps:

Ensure Immediate Safety

Find a safe place away from danger or threat.

Contact 911 immediately if the threat is ongoing or immediate.

Seek Medical Attention

Get medical care if you or anyone else has injuries—even if injuries seem minor initially.

Report the Crime

Call police as soon as possible. Request a copy of the police report or the case number provided by responding officers

Secure evidence

Save anything that could help tell what happened (Photos text messages, emails, damaged items, etc.).

Reach out for Emotional Support

Contact someone you trust or a crisis hotline for immediate emotional support.

Locate local crisis services listed in this guide for additional help

-GLOSSARY-

A	WORD	DEFINITION
	Alleged	A statement that has not been proven true.
	Assessment	Checking or asking questions to understand the condition of a person or situation.

B	WORD	DEFINITION
	Behavioral Health	Care for how people think, feel, and act, including help with mental health, addiction, and healthy habits.
	Brain Dysfunction	Decided individually for each person or situation.

C	WORD	DEFINITION
	Criminal Justice System	Laws, law enforcement, and courts that deal with crime.
	Crisis Intervention	Immediate assistance during emergencies.

D	WORD	DEFINITION
	De-escalation	Calming down a situation to prevent it from becoming worse.

E	WORD	DEFINITION
	Empathy	Understanding and caring about how someone else feels.

Evaluation	Looking at how well something works or if it's helping people.
Evidence-Based	Supported by research or data.

F Forensic/Forensic Interview	A special way of asking questions to get facts and help understand what happened in a crime. It uses science and careful steps to learn the truth.
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I Institutionalization	When someone is put in a place where they live and get care, like a prison, group home, or nursing home.
Intimate Partner Violence	Also known as 'Domestic Violence': Abuse that happens in a family or relationship.

L LGBTQ+, LGBTQIA	A term for sexual and gender identity minorities, including lesbian, gay, bisexual, transgender, and queer/questioning.
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M Mediation	Helping people resolve disagreements.
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N Needs Assessment	A check to see what services or support someone needs.
Non-Violent Emergency Calls	Calls for help that do not involve harm or violence.

P Peer Mentorship	When someone who has gone through similar experiences helps, guides, and supports another person.
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R**Resilient**

Able to bounce back or recover from difficulties.

Risk Assessment

Evaluating what dangers or threats might exist in a situation.

Risk Factors

Things in a person's life or environment that make it more likely they could be harmed or get into trouble.

S**Sexual Assault**

Unwanted sexual contact without one's permission. Sexual abuse is a similar term, but it usually happens repeatedly overtime.

T**Trauma**

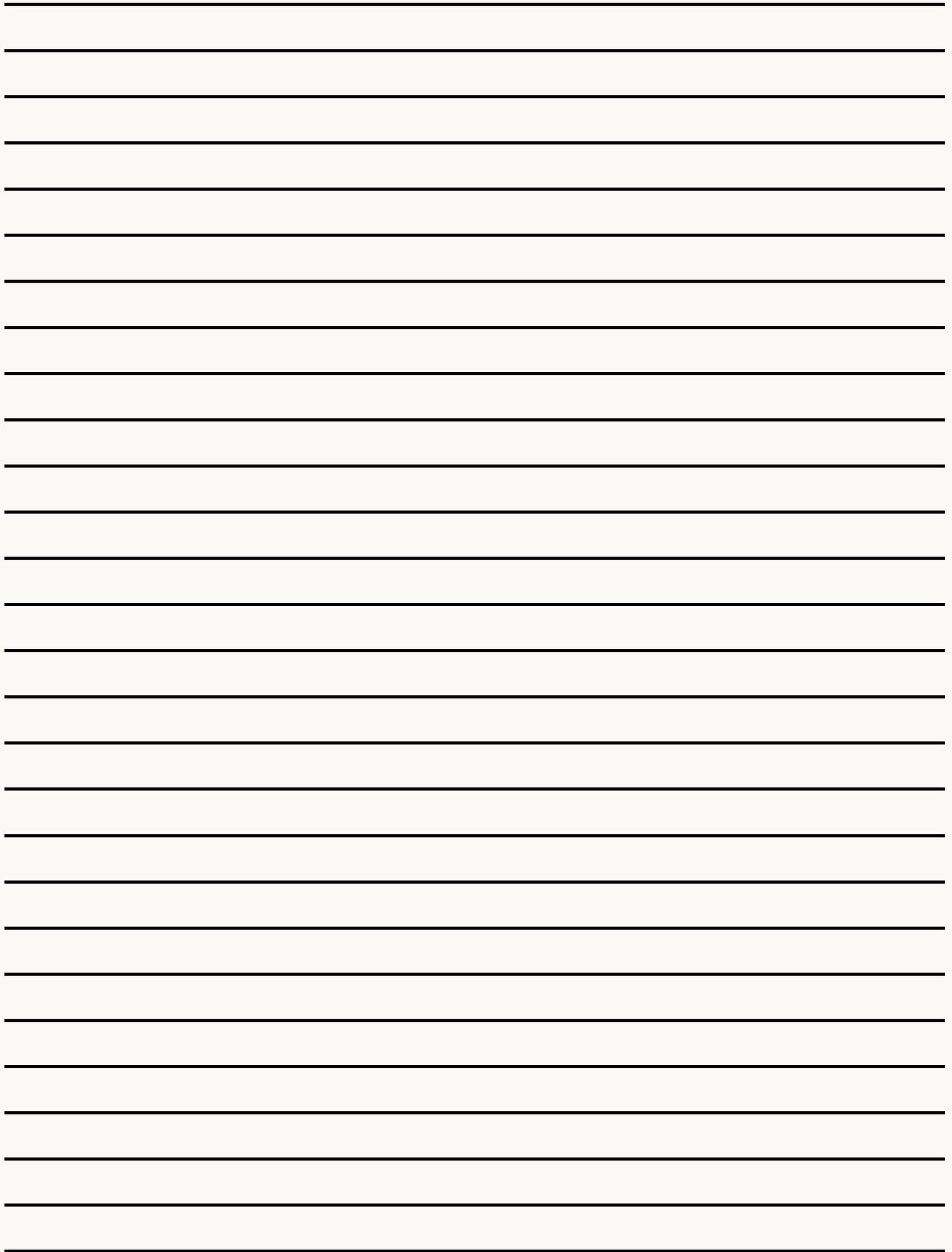
Serious emotional or physical harm caused by an event or series of events.

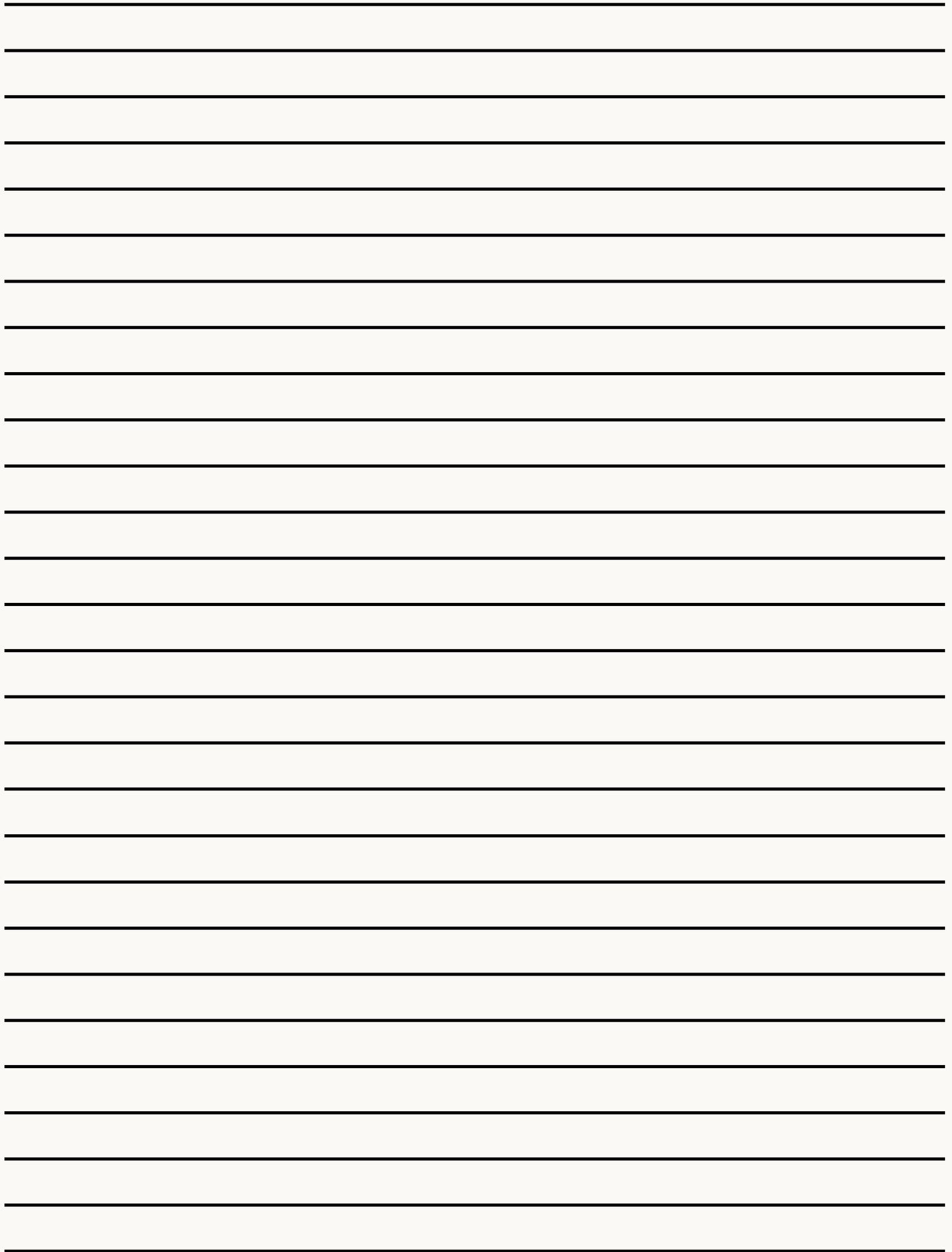
Trauma-Informed Care

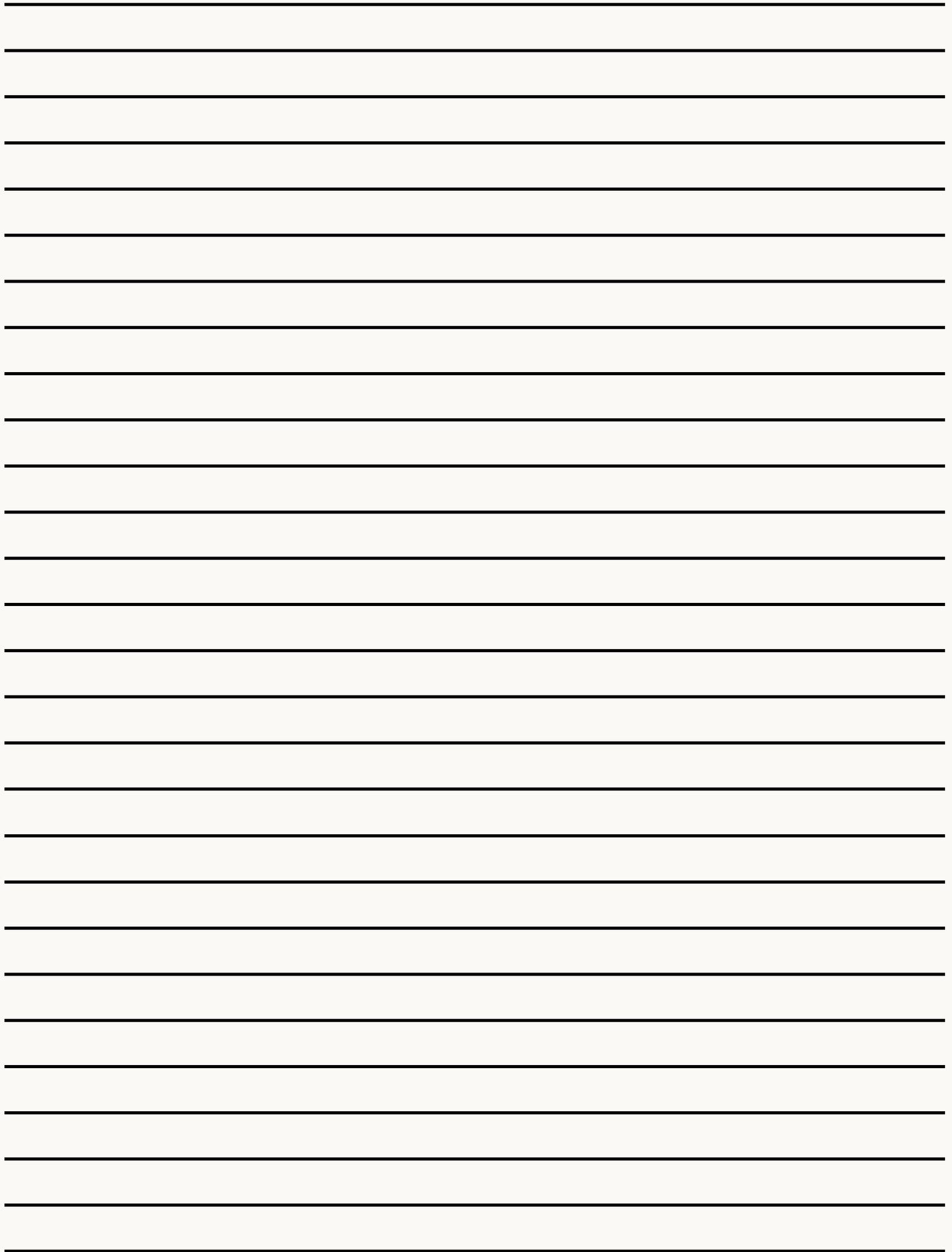
Approaching people with an understanding that they may have experienced trauma and need sensitive support.

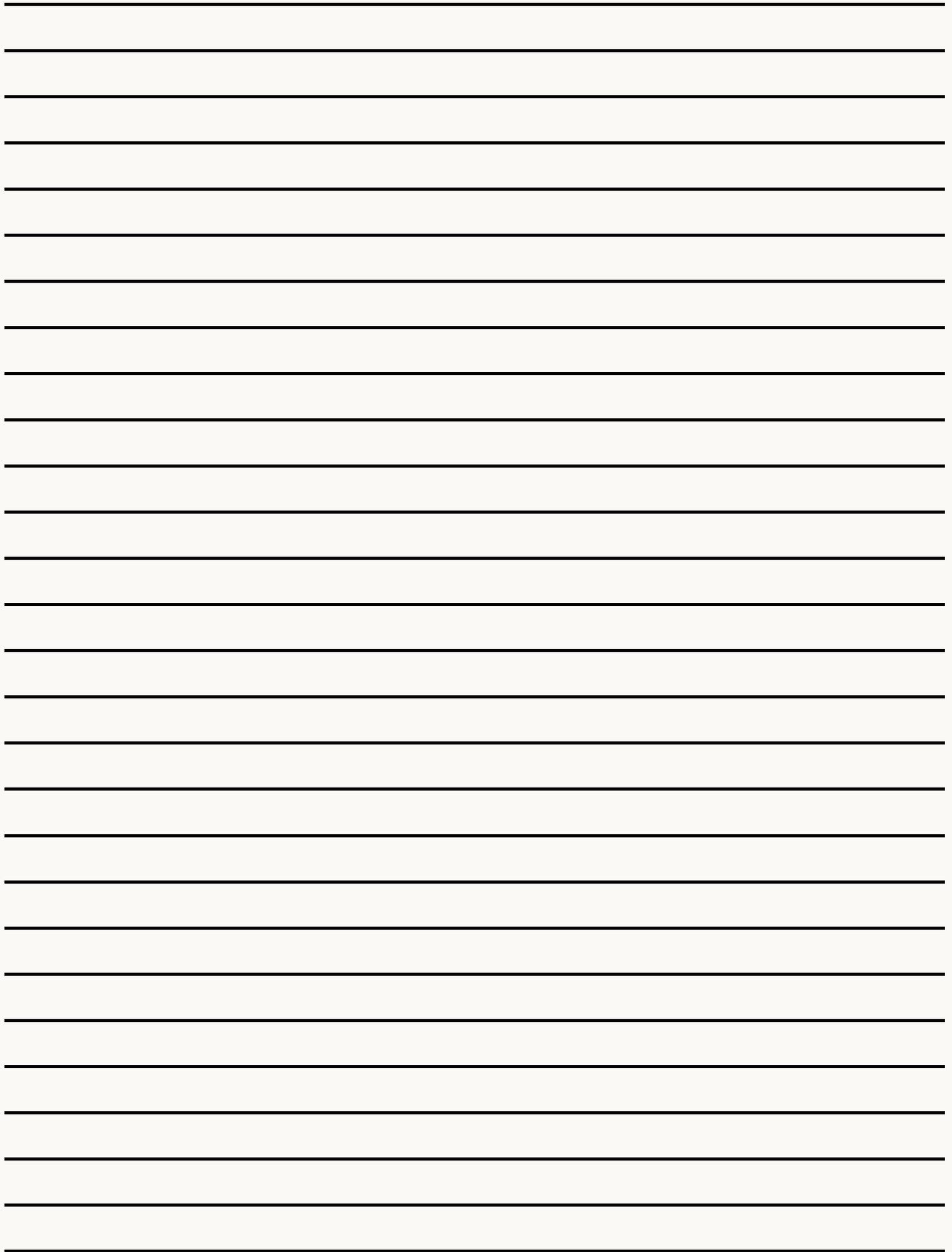
V**Violence Prevention Professionals (VPPs)**

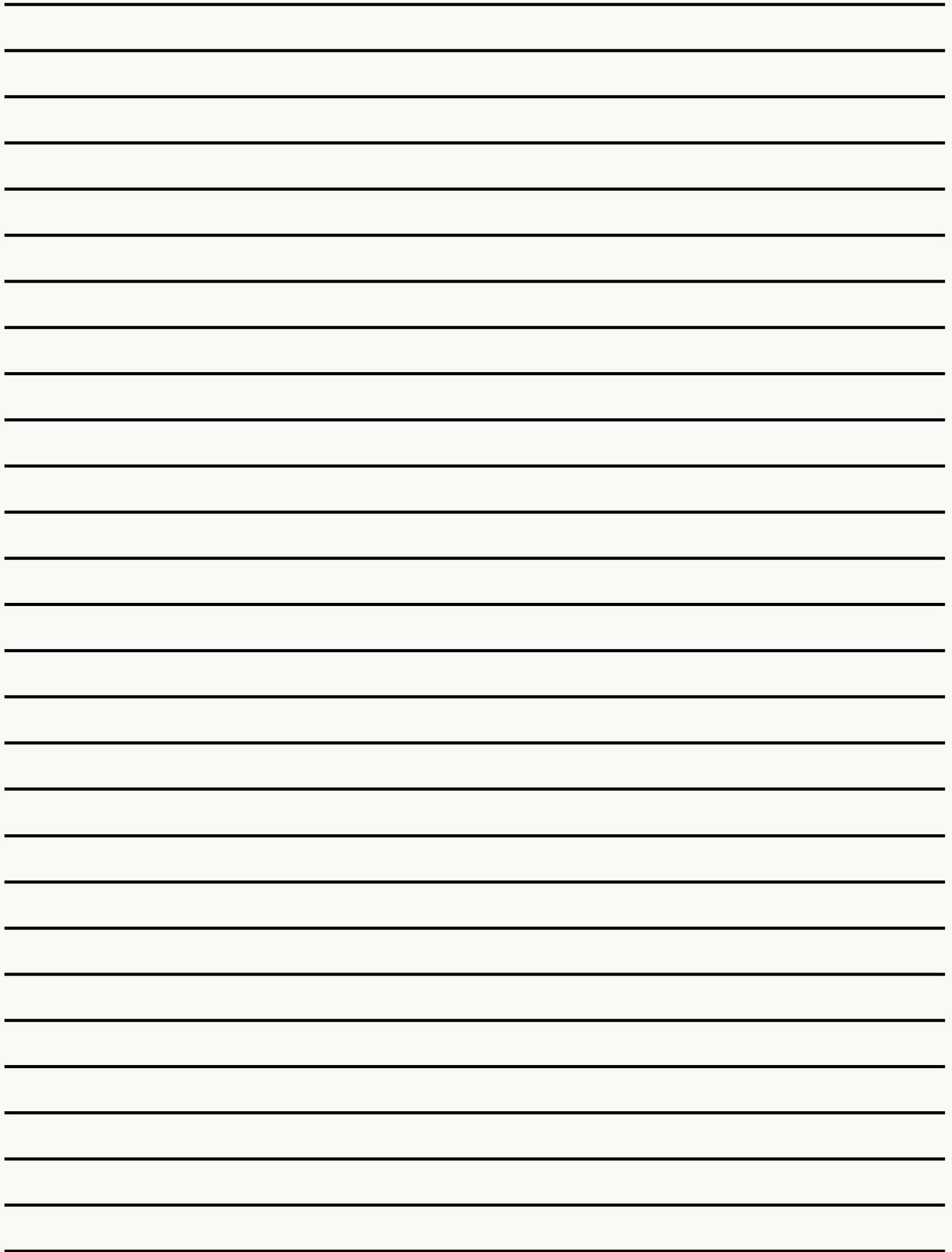
Trained people who work to stop harm caused by crime.

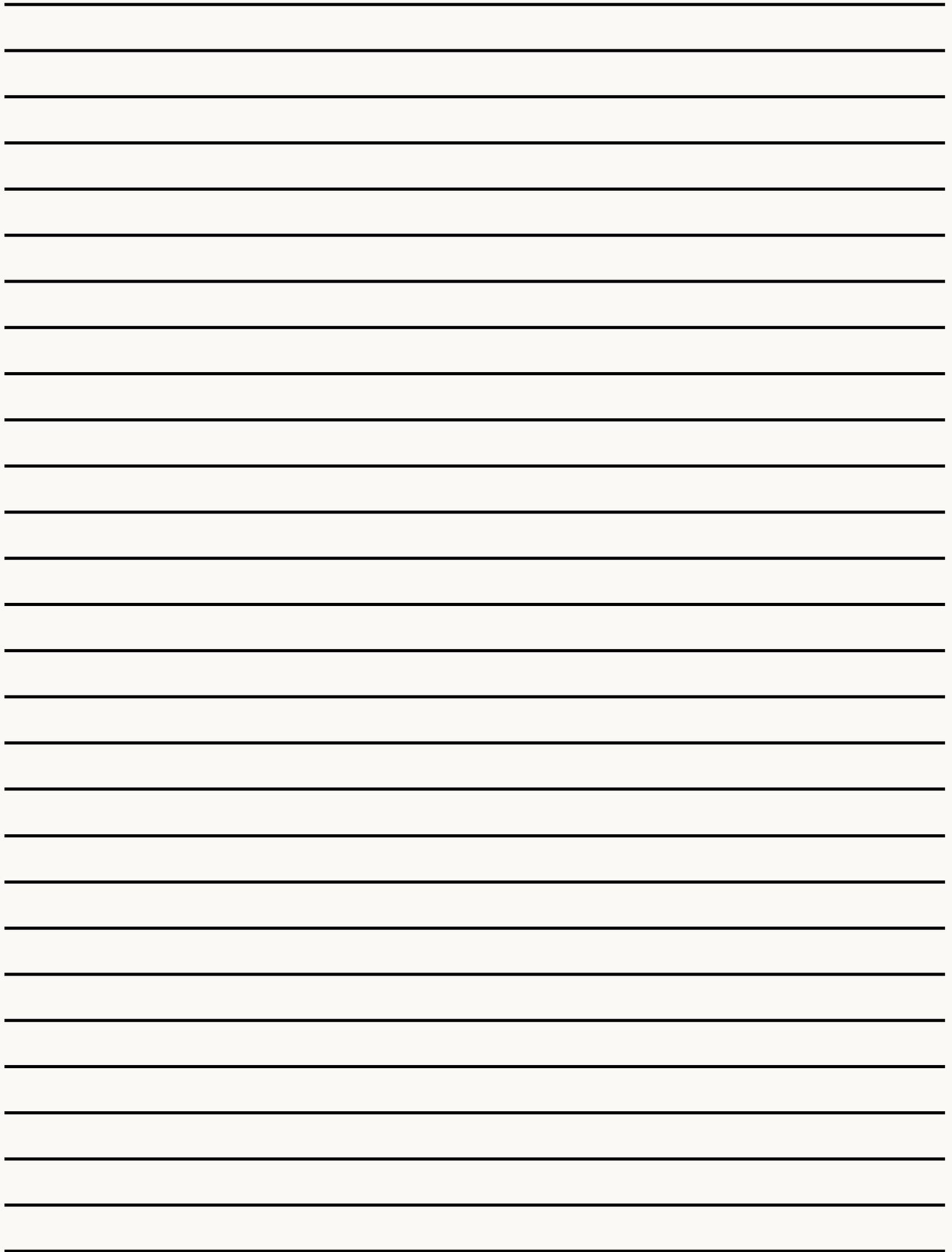












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feedback for future editions.**