



MAYOR LUKE A. BRONIN

City of Hartford Resident Guide

Spring and Summer 2023



One Hartford

A communication from the Community Engagement Office of Mayor Luke A. Bronin



A Message from Mayor Luke Bronin

Dear Residents,

As we head into the spring and summer seasons, the City of Hartford's community engagement team has put together a helpful resource guide so you can stay up-to-date on important programs, initiatives, and information. Please take a moment to take a look through this booklet, which includes details about a variety of topics for the warmer months, from summer programs to trash collection to homeowner resources and more.

If you have any further questions, our Hartford 311 team is here to help! Contact them at (860) 757-9311 or by visiting their website at www.hartfordct.gov/oce

With warmest regards for the upcoming summer season,
Luke



A Message from the Office of Community Engagement

My Fellow Residents,

Like me, I hope many of you are excited to get back outdoors and resume some sort of normalcy. As we prepare to head into the great outdoors, my team and I have assembled some information we hope you will find useful.

Inside you will find resources on

- Fostering a cleaner, greener, healthier and walkable neighborhood
- Free tree program
- How to guides on trash collection, recycling and bulky item collections
- Families, youth and recreation activities
- Library programming for children of all ages
- And so much more

The Hartford 311 team and I are here to answer any questions you may have, share information and make sure your request for service gets to the right department.

There are multiple ways to stay connected with us:

- **One Hartford Newsletter – weekly updates from the City**
Sign up at: www.hartfordct.gov/emailme
- **Follow us on Facebook**
Visit us at www.facebook.com/hartford311
- **Download the Hartford 311 app**
- **Visit the 3-1-1 Service Center at Hartford City Hall, 550 Main St**
- **Call us directly at (860) 757-9311.** Our team is available Monday – Friday 8:00am – 5:00pm.

Thank you, stay safe and enjoy the spring and summer season.

Janice C. Castle

Director, Office of Community Engagement

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GETTING TO A CLEANER, GREENER, HEALTHIER AND WALKABLE NEIGHBORHOOD STARTS HERE

Working towards beautiful neighborhoods throughout the City lies in the effort made by every resident, property owner, business owner and/or visitor. The strength of our neighborhoods depends on us holding each other — friends, family, customers and strangers alike — to a high level of expectations towards our quality of life.

HERE IS WHERE WE CAN START AND EACH DO OUR PART:

1. HELP IMPROVE WALKABILITY

- **CARS PARKED ON OR BLOCKING SIDEWALK** – Sidewalks are a safe place for people to walk along roadways without having to worry about getting hit by a passing vehicle. This is especially important for children and the elderly. The sidewalk is used by many other people and, by blocking it, you're depriving those people of their ability to do so. **IT'S INCONSIDERATE! IT'S ILLEGAL! DO YOUR PART AND PARK WITH CARE!**
- **KEEP DOGS ON A LEASH. IT'S REQUIRED BY LAW** - Dogs must be leashed at all times including in City parks and must not be allowed to “play/run” unleashed. Keep your dog close, and act as a buffer between other people.
- **PICK UP YOUR DOG'S FECES EVERY TIME!** - Picking up of dog feces is required at all times and a minor inconvenience in exchange for a pooch's unconditional love. Feces **MUST** be properly disposed in a baggie and can be thrown in any public waste receptacle.

2. BE A GOOD NEIGHBOR

- **LIMIT LOUD NOISE** – loud noise while a nuisance, can be extremely difficult for our elderly residents. Please limit noise levels beyond the boundaries of your property. Noise should not be heard 100 feet from its source day or night. Noise ordinance in effect 10PM – 9AM. Failure to comply can result in a \$90 fine, judge-ordered community service or jail sentence of up to 25 days.

GETTING TO A CLEANER, GREENER, HEALTHIER AND WALKABLE NEIGHBORHOOD STARTS HERE

- **MAINTAIN A LITTER FREE PROPERTY** – While litter can come from anywhere, it is the responsibility of each property owner to keep their property, from the doorknob to the curb, litter free. Discarded or inoperable appliances, furniture, and machinery must be disposed of and not stored on property.
- **REMOVE TRASH AND RECYCLING BINS AFTER COLLECTION** – bins should be placed curbside after 4pm the day prior or before 7am of your collection day. Please remember to remove your bins from the curb within 24 hours after collection.
- **SCHEDULE ALL BULKY COLLECTIONS** - BULKY items such as appliances, furniture, mattresses, etc. must be scheduled for collection prior to placing out for collection.. All 1 – 6 unit non-commercial properties receive (2) FREE pick ups per unit per year.

3. AVOID ZONING VIOLATIONS

- **ILLEGALLY PARKED VEHICLES** - It is unlawful to park on lawn areas whether on the side or front of your property. Parking on the wrong side of a street, facing opposite traffic, is also prohibited.
- **HOME AUTO REPAIR SHOPS** - zoning regulation prohibits auto repair shops on residential property. Residents should refrain from auto repairs in driveways, front or side yards or on public roadways. Such activities that go beyond personal oil change, changing tire etc., are considered commercial uses and prohibited in residential areas.

4. AVOID ILLEGAL ACTIVITIES

- **LOITERING** - It is unlawful for any person or group of persons to loiter (stand around, move slowly about, spend time idly, saunter, delay, linger or lag behind) the streets, sidewalks, crosswalks, walks in public parks or any other public area so as to prevent or block use by others. It is also unlawful to loiter on private property if ordered to stop by the property owner.
- **AFTERHOUR PARTIES** - Illegal afterhours parties that occur repeatedly are impacting the quality of life for many of our residents in Hartford.
- **DIRT BIKES & ATVS ON CITY STREETS** – It is illegal to ride dirt bikes and ATVs on all Hartford roadways and sidewalks. They are known to terrorize motorists and destroy local parks and fields.
- **PUBLIC DRINKING** – It is illegal to consume alcohol or possess any open container of alcoholic liquor, upon or within the limits of any public highway, public area, or parking area within the city including parked vehicles. It is also unlawful in any park, except for permitted events.

HARTBEAT TRAILER



What is the Adopt Your Block Trailer?

The Hartbeat Trailer is a tool library available to neighborhood groups who come together to perform cleanup projects and beautify areas of their community.

You set the date, gather the people, we bring the tools!

Who has access to the trailer?

Working through their neighborhood associations, any resident of Hartford can organize a cleanup and register to use the trailer. After a short orientation, the trailer will be dropped off and picked up by DPW.

What tools does the trailer have?

The Hartbeat Trailer has a range of tools needed for a successful cleanup such as lawn mowers, rakes, pruners, spades, and garbage bags.

You can find the full tool inventory & form online at: hartfordct.gov/lybtrailer

*For additional information
please contact Hartford 311
at (860) 757-9311* 6



DEPARTMENT OF PUBLIC WORKS FREE RESIDENTIAL TREE PROGRAM

The City of Hartford will be planting trees throughout the City and want to offer you a free tree! The City forester will explore the tree-belt along residential streets before a final location is determined. If you are interested in reserving a tree for your property, please submit online at www.hartfordct.gov/freetree or by calling Hartford 311 at (860) 757-9311 to register.

Once you receive your new tree, here are a few tips to caring for your new tree - ***Let's Get Your New Tree Off to a Good Start.***

Step 1: Water Your Tree

Newly planted trees - those that have been in the ground less than two years require 25 gallons of water, approximately 1.5 inches of rainfall, per week to survive.

Step 2: Keep weed whackers and lawn mowers clear from trees

Avoid damaging the trunk of the tree by staying away from the tree when using weed whackers and lawn mowers. Mechanical injury to the trunk will cause long-term problems for your tree.

Step 3. Mulch Each Season

Mulching will keep the soil moist and control weeds naturally.

When mulching:

- Use shredded bark or leaf compost.
- Apply using the 3-3-3 rule: 3 inches of mulch in a 3-foot ring with a 3-inch space around the tree trunk.
- Avoid volcano mulching (mulching too high up the trunk of the tree). Keep the mulch from touching the trunk of the tree.

Step 4: DO NOT PRUNE TREE

The City will maintain all trees planted within the tree belt. Please do not prune newly planted trees.



DEPARTMENT OF PUBLIC WORKS

TRASH COLLECTION INFORMATION

Trash collection is a service we all depend on for the safe and healthy upkeep of our city. For this to happen, Public Works depend on every resident to follow certain guidelines to make the process as easy as possible for all involved.

Free trash collection in the City is provided to:

- ☐ Single family homes
- ☐ Multifamily with 6 units or less
- ☐ Condo association of 6 units or less

For trash collection, please do the following:

- ☐ Place trash can curbside after 4pm the day prior to trash collection or before 7am on collection day
- ☐ Use City of Hartford issued trash and recycle bins
- ☐ Allow 2 – 3 feet between trash bins for proper collection
- ☐ Place garbage bags in trash bins versus loose trash. Loose trash in bins may result in trash falling into streets during collection

Reasons Trash May Not Get Picked Up

- ☐ Trash can not issued by the City of Hartford
- ☐ You placed out items that the garbage company doesn't accept such as construction materials or hazardous waste
- ☐ Your bin was over the weight limit
- ☐ Something was blocking the garbage truck from servicing your container
- ☐ Your bins were set out after the truck went by your house. DPW ask that you roll your trash bins to the curb after 4 pm the night before the day of collection or before 7 am the day of collection.

Why the Garbage Truck Didn't Come

- ☐ Holiday week – the observance of certain holidays may result in trash collection being delayed by one day.
- ☐ Weather delay - If the weather presents a danger to the garbage collectors, services will often be delayed
- ☐ Property Not-serviceable – if you live in an apartment complex or multifamily with more than 6 units, your property is not serviced by the City of Hartford. Please contact management
- ☐ Human Error – Sometimes we make mistakes and may miss your property unintentionally. Please call Hartford 311 by dialing 311 or (860) 757-9311 if this happens.



HOW TO RECYCLE LIKE A PRO

Connecticut now has a universal list of what belongs in your recycling bin and what doesn't. All items should be **EMPTY, RINSED, CLEAN** and **OPEN**. Do not **SHRED, BOX, BAG** or **BUNDLE** items.



Yes, please!

PAPER



Junk Mail
Magazines
Newspapers
Office paper
Cardboard boxes
Pizza boxes
Food cartons
Beverage cartons

GLASS



Beverage bottles & jars
Food bottles & jars

METAL



Aluminum foil
Cans & bottles
Foil containers
Metal can and bottle lids
Food related aerosol containers

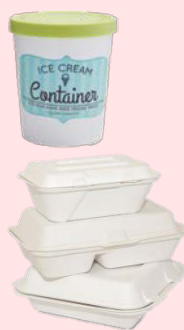
PLASTIC



Plastic bottles
Plastic containers,
tubs & lids
Plastic one-use cups
(no lids, no straws)



No, thanks!



Gift wraps & gift bags
Ice cream containers
Paper cups (hot & cold)
Shredded paper
Take-out food containers
Tissue paper



Ceramic mugs & plates



Drinking glasses



Aerosol containers (cleaners,
pesticides, deodorizers)
Paint cans
Pots & pans
Small pieces of scrap metals



Loose bottle caps
Plastic bags & wraps
Plastic plates, bowls & utensils
Prescription bottles
Coffee containers
Styrofoam cups & containers
Packaging peanuts
Water filters



DEPARTMENT OF PUBLIC WORKS

BULKY WASTE COLLECTION PROCESS

STEP

1

CALL

Public Works to Schedule Pick Up for all bulky items at

(860) 757-4955 or (860) 757-9983

All 1 – 6 unit non-commercial properties receive

TWO (2) FREE pick ups per unit of FIVE (5) OR FEWER items per year.

Additional pick-ups are \$75 each.

STEP

2

PLACE

Bulky items should be placed curbside

THE NIGHT BEFORE scheduled pick-up.

STEP

3

AVOID

The fine for placing bulk items curbside

WITHOUT a scheduled pick-up is \$99

STEP

4

REPORT

All illegally dumped items should be reported to

Hartford 311 by calling **311 (landline)** or

(860) 757-9311 (cell phone)

BULKY items are large solid waste such as appliances, electronics, tree limbs, tires, furniture, mattresses and other items too large to fit reasonably in standard-issued collection containers. Bulky waste does not include any hazardous or toxic materials.



HEALTH & HUMAN SERVICES

HELP CONTROL RODENTS WITH THESE SIMPLE STEPS

Oh rats! Lets get these unwelcomed visitors out of our city. Here's how you can do your part to make sure their population is controlled by not giving them access to food or places to nest. See below for how you can keep your property rodent free.

RECOMMENDED ACTIONS:

- **PICK UP AFTER YOUR DOG EVERY TIME AND SECURE BIRD FEEDERS**

Dog feces are meals for rodents, if you do not pick up after your dog, you are giving rodents an invitation to dine on your property. Bird feeders should be used with a weather guard or use seed tray.

- **REMOVE SOURCES OF WATER**

Rodents need a source of water to survive. Decorative birdbaths, dripping outdoor faucets, hoses, or your dog's water bowl are all places where rodents can access water. By removing the source of water, you remove a reason for rodents to be on your property.

- **STORE YARD TRASH APPROPRIATELY**

Do not use your yard as a place to store trash. Having unused vehicles or furniture creates a space for rodents to seek shelter. The same is true of yard waste. Schedule a bulky pick up or take yard clippings to the landfill. Maintaining a clean yard deprives rodents and other wildlife of a habitat and food.

- **PLACE TRASH CANS CURBSIDE THE NIGHT BEFORE COLLECTION**

Trash cans sitting curbside for longer than needed can attract rodents and other wild animals to your property. Trash cans should be placed curbside no earlier than the night before your collection day.

- **PLACE GARBAGE IN APPROPRIATE CONTAINERS**

The cleaner we keep our neighborhoods, the less rodents we will see. Encourage others to not litter and to throw trash in appropriate containers, or take it home and put it in the trash there. Let's do our part to keep our City clean

- **REDUCE BREEDING GROUNDS FOR RODENTS**

Follow the above steps to reduce the breeding grounds for rodents. Just two rodents could grow their population to nearly half a billion in just 3 years.

The Department of Health and Human Services uses multiple strategies to help control the rodent population. Rodenticide, dry ice, and even liquid birth control are tools used throughout the city to address the rodent population. Inspectors will step up enforcement as well. Enforceable violations include Exterior Garbage and Debris, Overgrown Grass, Weeds and Other vegetation, and blight violations.

Rodent Control Inspectors focus on multifamily dwellings and commercial properties, and help property owners get started with a pest management program. They also consult with single family property owners, but do not bait those properties. The City baiting program does not take over the responsibilities of a property manager or owner.



DOG OWNER’S GUIDE

The City of Hartford would like to provide information to residents and visitors on some common Do’s and Don’ts about their responsibilities as it relates to dog ownership.

 **Do’s**

- **License All Dogs Six Months or Older Annually**
CT General Statute (Sec. 22-238) requires that all dogs six months or older, except dogs kept under a kennel be licensed in the town clerk’s office in the town of residency **on or before June 30th annually.**

\$8 - neutered male or spayed female **\$19 - unneutered or unspayed female**
- **Keep Dogs On A Leash. It’s Required By Law** (*Hartford Municipal Code Sec. 6-2*)
Dogs must be leashed at all times including in City parks and must not be allowed to “play/run” unleashed. Keep your dog close, and act as a buffer between other people. **Violation of this ordinance will result in a \$50 fine.**
- **Pick Up Your Dog’s Feces EVERY TIME!**
Picking up of dog feces is required at all times and a minor inconvenience in exchange for a pooch’s unconditional love. Feces **MUST** be properly disposed in a baggie and can be thrown in any public waste receptacle. **Violation of this ordinance will result in a \$50 fine.**

 **Don’ts**

- **Don’t Let Your Dog Defecate or Urinate On Other People’s Property**
Dogs must not be allowed defecate or urinate on other people’s lawns, shrubs, trees, mailboxes, or any other piece of property. Clean up waste as it occurs and always bring extra baggies.
- **Don’t Allow Your Dog To Jump On Other Dogs**
This type of behavior could lead to injury, and not all canines enjoy this kind of interaction. Err on the side of caution.



DEPARTMENT OF DEVELOPMENT SERVICES

PROPERTY MAINTENANCE STANDARDS

The City of Hartford Blight Remediation Team wants your help to make our City cleaner, greener and healthier for us all. To assist in your efforts, the Team has assembled an easy to use checklist of Property Maintenance Standards per the City of Hartford Municipal Code and Zoning Regulations for yard/lot and building maintenance.

Yard/Lot Maintenance

- ☐ **No Pooling or Stagnant Water** - All premises shall be graded, drained, and maintained to prevent the erosion of soil and to prevent the accumulation of stagnant water thereon. Mun. Code § 9-93B(1)(a).
- ☐ **Fences must be maintained** - Maintenance includes painting as needed, removal or covering of graffiti, and replacement or repair of fences as needed. Mun. Code § 9-93B(1)(c).
- ☐ **No Weeds** - Grass, weeds or similar vegetation must be mowed and maintained on a regular basis. Maintenance includes the removal or replacement of dead or destroyed trees and shrubs. Property owner is responsible for maintaining grass and vegetation in planting strip between sidewalk and curb. Mun. Code § 9-93B(1)(d).
- ☐ **Driveways** – Steps, walks, and driveways must be maintained to allow safe passage under normal use and weather conditions. Mun. Code § 9-93B(1)(e).
- ☐ **No Litter, Trash, or Dumping** – No accumulation of trash, garbage, litter, debris, waste, or rubbish. Discarded or inoperable appliances, furniture, and machinery must be disposed of in compliance with local ordinances and state law. The parking or storage of inoperable vehicles is not permitted without a proper license. Mun. Code §§ 9-93B(1)(g); 9-93A(6).

DEPARTMENT OF DEVELOPMENT SERVICES

PROPERTY MAINTENANCE STANDARDS

Building Maintenance:

- ☐ **Wood/Painted Surfaces** – Exterior wood surfaces, other than decay-resistant woods, must be protected from the elements and decay by painting or other protective covering or treatment. Substantial peeling, flaking, and chipped paint must be removed and surfaces repainted. Mun. Code § 9-93B(2)(a).
- ☐ **No Graffiti** – Exterior surfaces, including fences, must be kept free of graffiti. Mun. Code §§ 9-93B(1)(c), 9-93B(2)(a).
- ☐ **Walls/Foundations** – Exterior walls and foundations must be maintained free from holes, breaks, and open cracks. Mun. Code §§ 9-93B(2)(a), 9-93B(2)(c).
- ☐ **Roofs** – Roofs and flashing must be sound, tight, and not have holes or other defects that admit rain. Roof tiles, shingles, and any other attachments must be properly attached and kept in sound condition. Tarps are permitted only temporarily while work is being performed. Mun. Code § 9-93B(2)(d).
- ☐ **Chimneys** – Chimneys must be maintained structurally sound and safe. Mun. Code § 9-93B(2)(i).
- ☐ **Gutters** – Roof drains, gutters, and downspouts must be maintained and free from obstructions. Roof water cannot discharge onto your neighbor's property. Mun. Code § 9-93B(2)(d).
- ☐ **Porches & Decks** – Exterior stairs, handrails, balconies, fire escapes, decks, and porches must be maintained structurally sound and safe. Mun. Code § 9-93B(2)(h).
- ☐ **Windows & Screens** – Windows must be kept in sound condition and weather-tight. No broken windows. Screens must be maintained and free from tears and large holes. Boarded up windows and doors are permitted only temporarily to secure property while work is being performed. Mun. Code §§ 9-93B(2)(j); 9-98.
- ☐ **No Rodents** – Yard, courts, and vacant lots shall be kept clean and free of rodent infestations. Buildings and structures must be maintained free of insect, vermin, pigeon, and rodent harborage and infestation. Mun. Code §§ 9-93B(1)(f); 9-93B(2)(k).



BUSINESS MAINTENANCE STANDARDS

Per City of Hartford Ordinance and Zoning Regulation, business owners are responsible for obtaining sign permits and for the upkeep of their property. This Business Maintenance Standards was designed as a quick and easy reminder of those responsibilities.

Litter, Weeds and/or Vegetation, Graffiti

While litter can come from a variety of sources, it is the responsibility of business owners to **ensure public walkways are clear of litter, weeds and/or vegetation and storefronts Graffiti free.**

The following Hartford Municipal Codes* requires business owners and/or managers to properly maintain public walking spaces abutting their commercial properties. These areas are to be graffiti-free cleaned and swept regularly. Sweepings must not be swept onto city streets, roadways, or into gutters.

- Section 15-3 - **Disposal and Accumulations on Premises or Public Walk,**
- Section 15-64 - **Weeds And Vegetation,** and
- Section 9-93B(2)(m) - **Storefronts**

Signs (Zoning Regulations Section 8.0)*

A permit application **must be submitted and approved** for all new signs and sign structures and improvements to existing signs, not including painting, repainting, cleaning, or other normal maintenance and repair. Permits are not required for modifications to manually changeable copy.

Violation of City ordinances can result in a citation and \$99 fine per day per violation; Severe violations can result in blight violations of \$100 per day per violation, and/or zoning citations of \$150 per day per violation.

For more information please contact Hartford 311 at (860) 757-9311. Our staff is available Monday thru Friday: 8:00pm – 5:00pm except holidays.

Let's work together to build and maintain a vibrant and beautiful City of Hartford. Together we can make our City cleaner, greener and healthier for us all.

BUSINESS MAINTENANCE STANDARDS

HARTFORD MUNICIPAL CODE SECTION 15-3. DISPOSAL AND ACCUMULATIONS ON PREMISES OR PUBLIC WALK.

- a) It shall be unlawful for any person to throw, drop or place solid waste, recyclables, garbage and litter on any premises in the city whether public or private except in receptacles provided for that purpose. No owner, lessee, manager, person in control or agent shall allow such waste material or recyclables to accumulate on his/her premises or in the area abutting his/hers premises or in the area abutting his/hers premises up to the curb line other than in such receptacles. Such owner, lessee, manager, person in control or agent shall keep the public walk abutting on his/hers clean at all times.
- b) In addition to the requirements of subsection (a) each owner, lessee, manager, person in control or agent of premises in the city, occupied wholly or in part by a business establishment, shall cause the public walk abutting on the premises to be swept at the opening and close of each business day and shall cause the sweepings to be picked up. No such sweeping shall be swept onto the street, roadway or gutter.

(code 1977, 15-4; Ord. No. 2-91; Ord. No. 03-06, 3-13-06)

HARTFORD MUNICIPAL CODE SECTION 15-61. WEEDS AND VEGETATION.

It shall be unlawful for any person to allow grass to grow more than one (1) foot in height, or to allow any weeds or similar growth to grow more than one (1) foot in height, or to allow any weed to other plant which may, in the opinion of the director of health, cause hay fever or similar diseases, to grow, or to allow any wild and untrimmed bushes to grow or remain on any land fronting on a macadamized or paved street in the city, or on any interior lot bounded on three (3) or more sides by land fronting on any such street.

(Code 1977, § 15-55)

HARTFORD MUNICIPAL CODE SECTION 9-93B(2)(m). STOREFRONTS

All storefronts, both occupied and non-occupied, and their walls exposed to public view shall be kept in a good state of repair and free of graffiti.

HARTFORD ZONING REGULATIONS. SECTION 8.0. SIGNS

8.1.3 APPLICABILITY - These standards shall apply to all signs within the city under the following situations:

- A. Newly Constructed or Reconstructed Signage.
- B. Change in Use for Single Business Signage
- C. Multiple Business Signage
- D. Buildings in the Transit Oriented Development Overlay

8.1.4 SIGN PERMIT PROCESS – When compliance with this section is required per 8/1/3, an applicant must submit an application for a zoning permit except where expressly exempt from such application by 8.0 Signs. Refer to 8.14 Exempt Signs. Signage may be approved as part of a site plan review or a special permit review without requiring an additional fee.



CITY OF HARTFORD

SENIOR HOMEOWNER REHABILITATION PROGRAM

The City of Hartford Senior Homeowner Rehabilitation Program provides senior homeowners in Hartford a forgivable loan to cover the cost of exterior home repairs and improvements to make homes safe and help beautify neighborhoods.

The program primary goals are to maintain the condition of existing housing stock, preserve home values, protect the generational wealth of our seniors and their families and allow our seniors to age in the place with dignity safely and securely.

The loan converts into a grant after a three-year forgiveness period, as long as property is the primary residence of the applicant.

Eligibility:

- Must be at least 65 years of age
- Must be owner-occupied, improvements to rental units are not allowed
- Property must be located in the City of Hartford.
- Owner's income must be within program defined limits of under or at a AMI of 80%

Eligible Improvements Include But Not Limited To: Handicap accessible ramp, siding, security systems, walkway, roofs, gutters, chimney repairs, hand railing, stairs, porches and decks, driveway, windows, etc.

For more information, please contact Lorie Mclean at (860) 757-9022 or lorie.Mclean@hartford.gov. The Division of Housing is located at 260 Constitution Plaza, Plaza Level in Hartford.

Assistance is dependent on the availability of funding

Program Overview



MyHomeCT

Foundation for a Brighter Future

Connecticut has been awarded approximately \$123 million from the U.S. Department of the Treasury's Homeowner Assistance Fund ("HAF") program. The HAF Program in the State of CT is known as **MyHomeCT** and is being administered by the Connecticut Housing Finance Authority (CHFA).

The goal of **MyHomeCT** is to provide assistance to eligible CT homeowners who have experienced a COVID-19 related financial hardship. The assistance is meant to cure and/or prevent mortgage and housing related delinquencies and foreclosure. Qualified expenses under this program include:

- ▶ Mortgage delinquencies/payment assistance
- ▶ Real estate taxes (not included in mortgage payment)
- ▶ Condominium and/or homeowners' association fees or special assessments
- ▶ Homeowners' insurance and flood insurance
- ▶ Water and sewer liens
- ▶ Ground lease or lot payments
- ▶ Fees that were advanced by the loan servicer/lender on behalf of an applicant with a reverse mortgage

Assistance can be made in the form of a one-time reinstatement, ongoing forward payments, or a combination of both.

Homeowners may apply for up to \$50,000 in grant assistance

How to Apply:

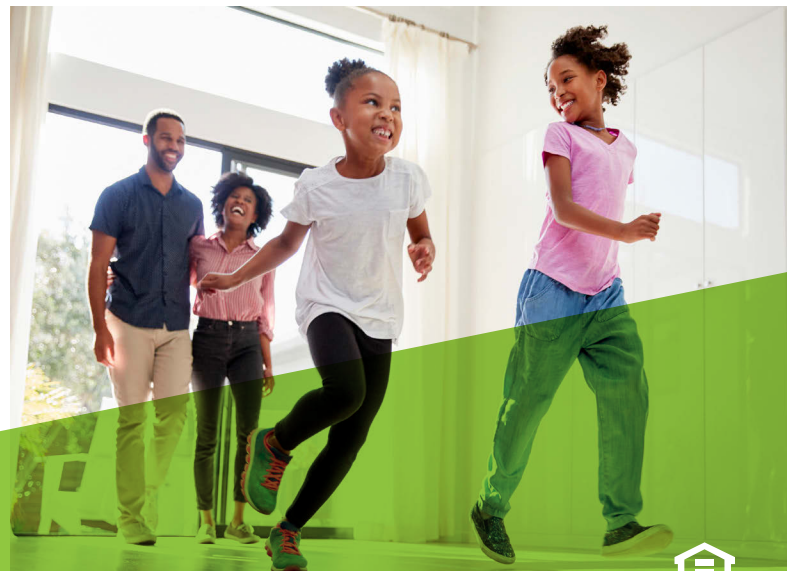
Visit: www.chfa.org/MyHomeCT to learn more and to apply. You can also complete a short online questionnaire to see if you may be eligible.

If you need help with your application, you may call 877-894-4111 or visit one of the **MyHomeCT** Resource Centers for help with your application. The list of resource centers can be found on www.chfa.org/MyHomeCT.



Eligibility Requirements:

- ▶ Applicant must live in the state of Connecticut and occupy the property as their primary residence.
- ▶ Applicant/household member must have experienced a COVID-19 related financial hardship after January 21, 2020, or experienced a financial hardship before January 21, 2020, which was then exacerbated by the pandemic. Assistance for a delinquency prior to January 21, 2020, is capped to three months.
- ▶ Property must be an owner-occupied 1-to-4 unit house, condominium, townhouse, or manufactured home.
- ▶ Homeowners applying for mortgage assistance must have a mortgage that had a principal balance at or below the Federal Housing Finance Agency's conforming loan limits for Fannie Mae and Freddie Mac at time of origination.
- ▶ Household income must be equal to or less than 150% area median income (AMI), adjusted for household size.



CONNECTICUT HOUSING FINANCE AUTHORITY 999 West Street, Rocky Hill, CT 06067 | (860) 721-9501 | www.chfa.org

The CT Department of Housing is the responsible entity for the program, and has designated the Connecticut Housing Finance Authority (CHFA) to administer it on its behalf.

This project is being supported, in whole or in part, by federal award number HAFP-0206 awarded to Connecticut by the U.S. Department of the Treasury. 18

Rebuilding Together Hartford is actively accepting applications: **Emergency Home Repair Program**

Rebuilding Together Hartford is focused on making homes safe, accessible and energy efficient.

Repair work *may* include*:

- Roof repairs
- Gutter installations/repair
- Heating/Cooling repairs
- Siding Repairs
- Hand-rail installations
- Major Plumbing
- Window replacements
- Stair repairs
- Grab-bar installations
- Storm door replacements
- Masonry repairs
- Accessibility modifications
- Major Electrical
- Hot water heaters

Apply today: visit our website, www.rthartford.org, for more information!

About Us:

Rebuilding Together Hartford has provided free home repairs to in-need Hartford homeowners since 1994. We leverage the investments of donors, grantors and volunteers to make significant home repairs that stabilize neighborhoods, maintain the tax base and allow senior homeowners to age in place.



To qualify for Rebuilding Together Hartford's Emergency Home Repair program, you must:

- Be a homeowner in the City of Hartford
- Meet low-income qualifications
- Have taxes paid or on a payment plan

*Restrictions from coronavirus restrictions may limit types of repairs available



HOUSEHARTFORD HOMEBUYER ASSISTANCE PROGRAM

Lenders

Embrace Home Loans
860.801.1514
860.276.5521

Farmington Savings Bank
860.284.6536
860.982.6601

First World Mortgage
860.874.2044
860.436.9367

People's United Bank
860.409.7060

Santander
401.435.1244

United Bank
860.291.3709
860.512.2452

Webster Bank
860.724.4550

Education Providers

CRT
860.560.5501

Mutual Housing
860.296.1797

Urban League
860.527.0147

CHFA
860.571.4396

NHS of New Britain
860.224.2433

Attorneys

Otto Iglesias
860.760.0333

Tony Jorgensen
860.246.2500

Jessica Dornelas
860.231.1208

Lynette Mendoza
860.471.8037

Trevor Parris
860.982.2080

What is HouseHartford?

It is a HUD funded program that offers down payment assistance for low/moderate income families purchasing 1-4 family homes and condominiums in Hartford.

FAQ

1. What is the amount of homebuyer assistance that I could receive?

Generally, up to \$14,999. Some restrictions apply.

2. Do I have to use my own funds to purchase a home?

Yes, homebuyers must use their own funds ranging from a minimum of \$1,000 for households with income at $\leq 50\%$ AMI and a minimum of \$2,000 for households with income $> 50\%$ - 80% AMI.

3. What are the maximum household income amounts that determine general eligibility?

80% AMI Income Limits

1 Person	— \$46,000
2 Person	— \$52,600
3 Person	— \$59,150
4 Person	— \$65,700
5 Person	— \$71,000

4. Are funds a grant or a loan?

Funds are loaned to buyers with a 2nd mortgage lien on the property. Loans are forgiven over a 5 year period as long as the property is the primary residence of the buyer.

5. How can I apply?

-Complete an 8-hour homebuyer class.

-Meet with City staff to learn more about HouseHartford.

-Meet with a participating lender to obtain preapproval for a first/purchase mortgage. Inform the lender that you

would like to apply for HouseHartford assistance.

-Locate a realtor and find your dream home!

6. Is there a cost to apply?

A \$250.00 application fee will be imposed after final funding approval is issued by the City and is due and payable at the time of the closing event.

7. Can investor landlords apply for assistance through the program?

No.

Department of Development Services
Division of Housing
250 Constitution Plaza 4th Floor
Hartford, CT 06103
860.757.9028

www.hartford.gov/housing





HOUSING PRESERVATION LOAN FUND (HPLF)

The Housing Preservation Loan Fund provides funding to help Hartford residents rehab and maintain their homes. The goal is to preserve Hartford's housing stock and revitalize neighborhoods. The program provides low-interest home improvement loans with rates that may range from 0% to 4% depending upon each applicant's income.

Program Highlights

- Eligibility is determined by the income of the owner and/or the affordability of the rental units for low and moderate-income tenants.
- Low-income and low owner-occupants of 1-4-unit buildings may be eligible for a deferred loan up to \$10,000 and/or a low interest loan (2%) with monthly payments.
- Deferred loans carry no interest rate (0%) and require no monthly payments. A deferred loan's full principal amount is due upon sale of the property.
- Owner-occupants of 2-4 unit buildings whose income is not within federally defined limits, owners of 1-4 unit buildings that are not owner-occupied, and owners of multi-family buildings (5+ units) may qualify for 4% loans only if 51% of the units have tenants with low or moderate incomes.

Eligible Renovations

Due to funding restrictions, loans are available for the types of repairs and improvements that involve housing or building code violations or to improve health and safety such as:

- Leaky roofs
- Inoperable furnaces and boilers
- Inoperable hot water heaters
- Chimney and Gutter repairs
- Oil to gas conversions
- Electrical emergencies
- Door locks, smoke and carbon monoxide detectors

For more information contact the program representative: Celina Caez at caezc001@hartford.gov or Beayanka Pinckney-Naraine at Beayanka.Pinckney-Naraine@hartford.gov.



OFFICE OF THE TAX ASSESSOR

GENERAL INFORMATION & EXEMPTION PROGRAMS

550 MAIN ST. ROOM 108

860.757.9640

City Assessor

John S. Philip, CCMA II

Hours of Operations:

Monday – Wednesday	8:15AM - 2:00PM
Thursday	8:15AM - 7:00PM
Friday	8:15AM - 2:30PM

Assessment Appeal

- Real Estate & Business Personal Property
- Motor Vehicle

- The appeal must be filed, in writing, on or before February 20th. One successful appeal per 5 year revaluation cycle.
- Meetings held in September

Penalties

- Personal Property Declaration
- Income & Expense Statement – Rental Real Estate

- Failure to file by November 1 will result in a 25% penalty
- Failure to file by June 1 will result in a 10% penalty

Available Tax Relief and Exemption Programs

Elderly Homeowner Tax Relief - 65 or older or totally disabled
(1-4 Family home, primary residence)

- Application Period - Feb 1st – May 15th
- Must be submitted every two (2) years to maintain credit
- Income limit: \$50,350 for single, \$57,570 for married couple (adjusted annually)

Disability Tax Exemption

- Permanent total disability benefits under social security, federal, State or Local government retirement or disability plans
- Adapted Motor Vehicles
- Blind

- \$1,000 tax exemption off assessed value
- Assessment Exemption
- \$3,000 tax exemption off assessed value

CT Resident - Member of the Armed Forces

- Motor Vehicle Property Tax Exemption

- Must be filed annually by December 31st
- One (1) car tax exempt

Commercial Truck, Truck Tractor, Trailer or Semitrailer
(eligibility GVWR Greater than 26,000 lbs)

- Available for first 5 years on newly purchased vehicles

Blight Deferral Tax Program

- Rehabilitation tax deferral

SIGNS OF A SEWER BACKUP

- You will have limited or no sewer service within the property
- You may notice water bubbling out of a sewer manhole in the street.

Sometimes sanitary sewer pipes fail or become blocked, causing sewage to backup through the sewer lateral into unprotected plumbing fixtures such as tubs, toilets or washing machine drains in basements.

WHAT TO DO IN THE EVENT OF A SEWER BACKUP

- Avoid using toilets, sinks, showers, washing machines, dishwashers, etc., as this could cause the backup to become worse.
- Avoid contact with wastewater. Clean and disinfect basement walls and floors after the problem is resolved.
- Never operate or disconnect an electrical appliance / main fuse box while standing in water. Contact the electric utility company for shut off.

HELPFUL DEFINITIONS

Sanitary Sewer Lateral: (house connection) - the pipe that connects the main sewer line in the street to the property.

Main Sewer: the main sewer pipe in the street that conveys wastewater from properties to the Water Treatment Facility.

Inflow & Infiltration (I&I): non-wastewater (typically storm water) that enters the sanitary sewer system through direct connections, leaks or cracks in pipes and manhole covers.

TO REPORT A BACKUP OR
SEWER EMERGENCY, CONTACT:

MDC Command Center
(860) 278-7850 (press 1)
or
(860) 278-7850 Ext. 3600
(Available 24/7)

TO REQUEST MORE INFORMATION,
PLEASE CONTACT:

MDC Utility Services
(860) 278-7850 Ext. 3780
UtilityServices@themdc.com
125 Maxim Road
Hartford, CT 06114



The Metropolitan District
P.O. Box 800
Hartford, CT 06142-0800
860-278-7850
www.themdc.org



Sewer Backup Prevention & Reporting Program

What you should know
to prevent sewer
backups and report
sewer emergencies.

SEWER BACKUP PREVENTION PROGRAM

MDC has an assistance program in place to help customers avoid sewer back ups in to their homes by:

- Assessing the property's plumbing setup in order to apply the best solution available
- Providing complimentary technical assistance
- Educating customers about sewer back up prevention through an on-site survey of the customer's plumbing, drainage system, etc.
- The on-site plumbing survey will determine whether a home is eligible for assistance

SERVICES WE OFFER TO CUSTOMERS:

- If you live in Hartford* you may be eligible for the Backwater Valve Program. MDC will install check valves as needed and replace backwater valves on footing drains.
- If you live within our member towns you may be eligible for the Sump Pump Installation Program. MDC will cut and cap backwater valve devices and install sump pumps to eliminate infiltration into the sewer system. MDC will provide battery back up for the sump pump, as well as, install protective devices on exposed interior drainage pipe.

(*MDC is responsible for the combined sewer system in Hartford only)

It is the property owner's responsibility to adequately protect any plumbing fixtures (toilet, shower, washing machines, etc) that are beneath the ground level. All installations of plumbing fixtures should be done by obtaining a permit from their town plumbing inspector, installed in accordance with the plumbing code.

BACKWATER VALVE PROGRAM

The Backwater Valve Program is an initiative to protect against potential surcharges from entering your property.

Benefits:

- Provides limited protection of basement fixtures (sink, toilet, shower, etc)
- Installation of a backwater valve brings the property in compliance with plumbing code

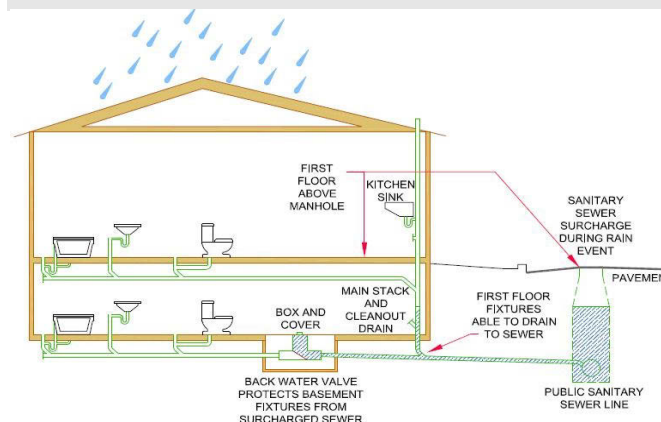
Potential issues:

- Proper maintenance. Owner is responsible to conduct required maintenance
- May require multiple backwater valve device installations (1 for every branch/fixture at risk) which presents higher risk of failure.
- Debris can build up behind the flapper (refer to backwater valve maintenance)

BACKWATER VALVE MAINTENANCE

Property owners must inspect and test backwater valves every 6-12 months to ensure that the device is operating properly. It is particularly important to complete this before the spring thaw/rainy season.

Please refer to the MDC website at www.themdc.org for a detailed guide on how to maintain and service your backwater valve system.



SUMP PUMP INSTALLATION

The Private Property Inflow Disconnect Program (PPID) is an initiative to divert inflow and infiltration of storm and ground water from entering the sanitary sewer system. This considerably reduces the potential for surcharging and flooding during a wet weather event.

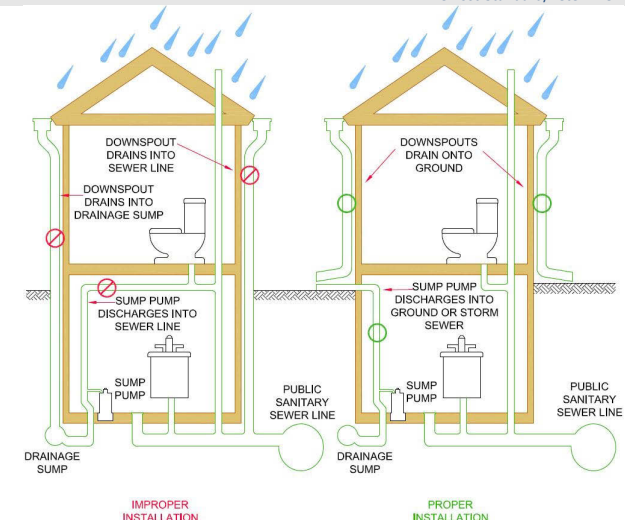
Benefits:

- Eliminates potential storm water and groundwater from entering the sanitary sewer system
- Installation takes 1 day
- Complete separation from the sanitary sewer system will greatly reduce the risk of sewer back ups

Potential Issues:

- Property owner is responsible for maintenance
- In the event power is out, the sump pump relies on battery back up
- The sump pump runs often, even in dry weather
- Determining proper area for water to discharge to outside the property

The Post-Standard/Peter Allen



Housing Code Enforcement



SAFE AND HEALTHY HOUSING IS YOUR RIGHT! CONTACT HARTFORD 311 TODAY FOR ASSISTANCE

The City of Hartford Housing Code Enforcement team works to protect the health, safety and welfare of Hartford residents. Every resident in the City of Hartford deserves clean and safe housing.

ARE YOU A RENTER?

- Two Family with landlord living offsite
- Three Family or More
- Apartment building or complex

IS YOUR LANDLORD UNRESPONSIVE TO CALLS FOR REPAIRS?



Mold or Mildew



Holes in Walls/Ceiling



Rodents



Safety Concerns

YOUR RIGHTS!

Any resident can request a housing inspection for any of the above conditions as well as any other concerns related to unsanitary and unhealthy living conditions within their apartment complex and/or residential unit. It is unlawful for any landlord to take retaliatory actions against a tenant who reports unsafe and unsanitary conditions of a rental unit.

NEED HELP? CALL TODAY!

Call: Dial 311 from a landline or 860-757-9311 from a mobile.

In person: Visit City Hall, 550 Main St. Hartford, Ground Floor – Welcome Center.



Guide to the Hartford Fair Rent Commission

The Fair Rent Commission is a City Commission that has the power to decide whether a rent increase or rent charged to a tenant is unfairly high.

What does the Fair Rent Commission do?

1. **Provides information** - The office at City of Hartford's Department of Development Services provides information to landlords and tenants regarding their individual rights and responsibilities. The staff responds to telephone calls and accepts walk-ins and appointments.
2. **Resolves Complaints** - The Fair Rent Commission office receives complaints from tenants about rents charged for their apartments. The Commission's staff works with other city departments such as the Licenses and Inspections Division to investigate the complaints and to promote safe housing.

If the staff cannot mediate problems between the landlord and tenant, the Commission holds a public hearing. After a hearing, the Commission may order the landlord to reduce the rent. If the apartment needs repairs, the Commission may order the rent to be reduced or maintained at the current level until the landlord has made all needed repairs. The Commission may also order that rent increases be phased in gradually.

Who may file a complaint with the Fair Rent Commission?

Only tenants may file a complaint with the Commission. Any tenant who lives in Hartford may file a complaint. You do not need a written lease. You do not need a lawyer to file a complaint.

Under what conditions could you file a complaint?

- Your landlord has demanded an increase that you believe is unfair
- Your landlord wants to charge you for utilities/services when they used to be included in the rent or are shared by all tenants

The Fair Rent Commission office is located within the Department of Development Services, Division of Housing. **Contact:** Beayanka Pinckney Narraine, **Phone:** 860-757-9035
Email: Beayanka.Pinckney-Naraine@hartford.gov

The City of Hartford can help with the application process for various assistance programs for residents who need help with meeting their heating or utility needs.



Programs



OPERATION FUEL:

Emergency Utility Assistance Program

Required Documents:

- Most recent bill or shut of notice.
- Proof of income (last 4 weeks) for all working household members.

Please note that residents can only apply once every calendar year.

HARTFORD LARRABEE FUND:

Housing Assistance (rent and security deposit)

Required Documents:

- A personal letter explaining in detail your financial situation.
- 2020 Rental/ Security Deposit Form (disregard year on form)
- 2020 Application Form (disregard year on form).

Please note that you will be required to provide supporting documents such as proof of income, eviction notice, doctor's note etc.



**PLEASE CHECK YOUR
ELIGIBILITY**

**Call our Community Liaison
at (860) 757-9562**

Although both programs are open to all Hartford Residents, the Hartford Larrabee Fund is only open to WOMEN.

Hartford Larrabee Eligibility Requirements (Must be one of the following):

- Elderly Women (65+ y/o)
- Women with minor/disabled dependents.
- Women with serious medical issues.

LEGAL ASSISTANCE

Asistencia jurídica

If you or a loved one is in need of legal advice, please utilize the professional services provided by various Hartford organizations.

Si usted o un ser querido necesita asesoramiento legal, utilice los servicios profesionales proporcionados por varias organizaciones de Hartford.

GREATER HARTFORD LEGAL AID

999 Asylum Avenue 3rd floor,
Hartford, CT 06105

860.541.5000

Monday - Friday from
8:30 am to 4:00 pm

www.ghla.org

UConn LAW (CONNECTICUT COMMUNITY LAW CENTER)

45 Elizabeth Street
Hartford, CT 06105

860.570.5400

<https://cclc.law.uconn.edu>

CONNECTICUT INSTITUTE FOR REFUGEE AND IMMIGRANTS

175 Main Street, 2nd Fl
Hartford, CT 06105

860.692.3085 or 203.336.0141

Monday - Friday from
9:00 am to 5:00 pm

<https://cirict.org>

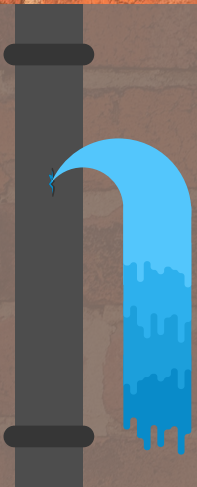


PROTECT YOUR HOME WITH RENTERS INSURANCE



Many think their landlord's property insurance will cover their belongings - it doesn't. Your landlord's insurance only protects their interests... not yours.

The best time to purchase renters insurance is at the beginning of the lease and should last throughout the life of the lease.



Renters Insurance pays you if your personal property is damaged or stolen. Renters insurance can cover fire and smoke damage, water damage from issues with plumbing, and many other hazards.



Renters Insurance also provides liability protection if someone is hurt at your home and sues you. Most car insurance carriers offer Renters Insurance and offer bundle packages.

as low as
\$12
a month

SMOKE ALARMS SAVE LIVES

Don't miss these Family Learning Sessions for Spring of 2023!

FAMILY LEARNING SESSIONS



MAR 30 F.A.C.E.S. COMMUNITY CONVERSATION 3



 MCKINNEY-VENTO: SUPPORTING VICTIMS OF CRIMES **MAR 30**

APR 20 SCHOOL AND HOME: DEVELOPING AN EFFECTIVE PARTNERSHIP 

MCKINNEY-VENTO LEARNING SESSION **APR 27**

MAY 11 FAMILY LEARNING SESSION: PRE-K TRANSITION

SGC SHOWCASE **MAY 30**

FOR MORE INFORMATION VISIT
[HARTFORDSCHOOLS.ORG](https://hartfordschools.org)

Hartford Public Schools NEEDS YOU!



**Get involved in
your child's education.**

**Join the PTO,
SGC, or become
a volunteer!**

Sign up now!

hartfordschools.org/FamiliesLead





Closing The Skills Gap | Find • Retain • Grow

2023 Summer Youth Employment & Learning Program

Capital Workforce Partners is now accepting applications for the Summer Youth Employment Program (SYELP).

SYELP will provide participants with paid summer jobs and learning experiences, while offering special life skills training to prepare them for the job market.

Youth have the opportunity to develop skills, set career goals, and learn more about their community and the world of work.



Eligibility

Connecticut Residents of the North Central Region ages 14-24



Provider Locations

Bloomfield
East Hartford
Hartford
Manchester
New Britain
Vernon

Tiers & Pay Rates

Tier 1: Project-Based Learning

- Ages 14-15 | \$13 / hour

Tier 2: Entry-Level Work Experience

- Ages 15-17 | \$14/ hour

Tier 3: Work Experience

- Ages 16+ | \$15 / hour

SCAN OR CLICK OUR QR CODE TO APPLY!



Timeline & Details

- Program runs in July and August
- Up to 120 hours of paid work
- Applicants are scheduled for intake on a rolling basis
- Slots are limited-- application does not guarantee enrollment

Questions about the Program?

Contact:

syelp@capitalworkforce.org

Check our website & social media for updates!

capitalworkforce.org/syelp

Parents and caregivers of children aged 0-3:

FREE LENA Start classes can
help you make a difference in
your baby's life **just through
early talk and interaction!**

LENA Start families receive:

- ★ **FREE** toys and games
- ★ **FREE** children's books
- ★ **FREE** parent gifts



hartfordtalks

LENA[®]
Building brains through early talk

COMMUNITY



Citywide Early Learning Working Groups

The Early Learning Division at the City of Hartford strives to create an overarching community system for children and families that will launch every young child on a path to success. The Division supports six working groups that are combining the efforts of the early childhood community, using data to promote the value of early interventions, and changing programmatic strategies to address identified needs.

Committees

- ✓ Social-Emotional & Mental Health
- ✓ Language & Literacy
- ✓ Transition to Kindergarten
- ✓ Community Outreach
- ✓ Healthy Children
- ✓ Infant & Toddler Development

Monthly Dates & Times

- 3rd Tuesday @9:30am
- 2nd Tuesday @10:30am
- 3rd Wednesday @9:30am
- Last Thursday @3:00pm
- Last Tuesday @10:00am
- Last Wednesday @3:00pm





**EARLY LEARNING
NETWORK**

City of Hartford

Now Enrolling Children Early Care & Education

- **Ages Birth to 5**
- **Individualized Teaching & Curriculum**
- **Family Engagement**
- **Snacks & Meals**
- **Serving Children of All Abilities**

FOR MORE INFORMATION

[Click Here](#) or Scan QR Code



Learn & Play



Income-Based Tuition

20+ Child care centers

Choose the program for your family



SPRING

SPECIAL EVENTS

All events are
FREE!
For Hartford Residents

SCHOOL SPRING BREAK EVENTS

WEEK OF APRIL 14TH ages 8 - 17

School is out, FUN is in at Parker Memorial Community Recreation Center.

Basketball 3 v 3 games, Pool Party, Game Room Tournaments- and MORE!

- Times & days of events TBA

BLOCK PARTIES

BACK AGAIN IN MAY families

MUSIC, GAMES, RAFFLES, FOOD, ARTS 'N CRAFTS 'N MORE!

You will also find out about all the Summer Programs Hartford Recreation, and our Community

Partners are planning to make this your best summer yet!!

- Find out the Locations, Dates and Times on hartfordct.myrec.com OR on Facebook

FAMILY FUN FISHING DERBY

JUNE families

Keney Park Pond. 9am in person registration / 10am start fishing.

Participants bring your own fishing gear and tackle; we'll provide the PRIZES! FOOD! And FUN!

- Date TBA

SPRING PROGRAMS

At Parker Memorial Community Center

OPEN: Mon.- Fri. 12pm- 4pm ages 21 & up / 4pm- 8pm ages 8 - 20 / Sat. 12pm-4pm all ages



AQUATICS

YOUTH SWIM LESSONS: ages 8-16 \ Mon. & Wed. \ 4:30 – 5:00 *Sign up required 1st come 1st served Limit 10 per class*

LAP SWIM: ages 21 & up \ Mon.- Fri. \ 12pm-4pm

RECREATIONAL SWIM: ages 8 – 20 \ Tue. Th. & Fri. \ 4pm-8pm

FAMILY SWIM: all ages \ Sat. \ 12pm- 4pm

INFANT TODDLER SWIM LESSONS: parents & toddlers \ Sat.\11am- 12pm *sign up required, limited slots available*

WATER AEROBICS: all ages \ Tu. & Th. \ 6pm – 6:30pm *sign up required, limited slots*

GYM

OPEN GYM/ PICK UP GAMES: ages 21 & up \ Mon.- Fri. \ 12pm- 4pm
ages 8-20 \ Mon.- Wed. \ 4pm- 8pm
all ages \ Sat. \ 12pm-4pm

CO-ED TRAVEL BASKETBALL: ages 8- 16 \ Th & Fri. \ 5pm – 8pm

ATHLETE CONDITIONING PROGRAM

Provided by **SUPREME ATHLETES:** ages 8 – 20 \ Mon, Tue & Wed. \ 6pm – 8pm

ZUMBA

ZUMBA! with MISS K: all ages \ Tue, Wed, & Thur \ 5:30pm- 6:30pm

DROP IN REC.

HOMEWORK HELP: ages 8- 20 \ Mon – Fri \ 4:30pm

BOARD/TABLE GAMES: all ages\ check with staff for tournament dates & times

SPECIAL EVENTS/ PARTIES: TBA \ check social media pages & on myrec

CHILL PROGRAM

Provided by **CATHOLIC CHARITIES:** after school program \ Tu & Wed \ 4pm- 6pm
Sign up required / contact Nena 860.698.5662/ Limited slots / snacks provided

Programs run from April – June 2023 | All programs subject to change | For more info visit Hartfordct.myrec.com and follow us on Facebook & Instagram or call 860.757.0820

Spring into FUN!

at Arroyo Recreation
Center & Indoor Pool

OPEN: Mon.-Fri. 12pm-4pm ages 21 & up / 4pm- 8pm ages 8-20 \ Saturdays- 12pm-4pm all ages

AQUATICS

SWIM LESSONS: ages 8-16 \ Monday & Wednesday \ 4:30pm- 5:00pm

LAP SWIM: ages 21 & up \ Monday – Friday \ 12:00pm- 4:00pm

RECREATIONAL SWIM: ages 8 & up \ Tuesday, Thursday & Friday \ 4pm-8pm

FAMILY SWIM: all ages \ Saturday \ 12:00pm- 4:00pm

GYM

BASKETBALL SKILLS & DRILLS: ages 8-16 \ Wednesday \ 6:00pm- 7:00pm

OPEN GYM/ PICK UP GAMES: ages 21 & up \ Monday – Friday \ 12:00pm- 4:00pm
ages 8 – 20 \ Monday, Tuesday, Thursday & Friday \ 4pm-8pm
all ages \ Saturday \ 12pm-4pm

SOCCER

HARTFORD LIONS SOCCER ACADEMY: ages 7- 20 \ Monday \ 5pm- 6:15pm

Provided by the Hartford Lions Ages 21 & up \ Saturday \ 9am -12pm

ZUMBA

ZUMBA with MELISSA! all ages \ Tuesday \ 5:30pm – 6:30pm

DROP-IN REC.

ARTS 'N CRAFTS: ages 8 – 20 \ Thursday \ 4:30pm

HOMEWORK HELP: ages 8-20 \ Monday- Friday \ 4:30PM

BOARD/TABLE GAMES: all ages \ check with staff for tournament dates & times

SPECIAL EVENTS / PARTIES: TBA \ check social media pages & on myrec

Programs run from March-June 2023|All programs subject to change | For more info visit hartfordct.myrec.com , follow us on Facebook & Instagram or call 860.757.0530



SPRING SPORTS GET ACTIVE



Hartford youth between the ages of 5 and 18* are invited to come outside and get active this Spring! The City of Hartford & the Hartford Youth Sport Collaborative are partnering to bring **FREE** rec sports programs throughout the city. All skill and experience levels welcome.

*Not all sports are available for all ages

All programs will be run by members of the Hartford Youth Sport Collaborative

HARTFORD YOUTH SPORT COLLABORATIVE

12 SPORTS - 29 SITES

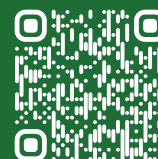
- ★ BASEBALL
- ★ BASKETBALL
- ★ BOXING ★ CHEER
- ★ DANCE ★ DOUBLE DUTCH
- ★ FENCING ★ FOOTBALL
- ★ GOLF ★ SOCCER
- ★ TRACK & FIELD
- ★ VOLLEYBALL



REGISTRATION OPENS
April 1st

REGISTRATION IS **FREE!**
SPOTS ARE **LIMITED!**
SIGN UP TODAY!

LEARN MORE & REGISTER AT
bit.ly/HYSCsports



Brought to you by the City of Hartford in partnership with
the Department of Families, Children, Youth, & Recreation





Your seat is waiting.

Hartford Stage is your destination for live theater. Enjoy award-winning stage productions and community events all year long in downtown Hartford.



Scan or visit HartfordStage.org

Hartford Residents can reserve free seats through our partnership with the Hartford Public Library.



Joel Perez and the cast of *Kiss My Aztec!* • Sam Morales in *The Mousetrap*. • Kate Abbruzzese and Emma Ramos in *Espejos: Clean*. Photos by T. Charles Erickson.



Theater Classes for Kids, Teens, and Adults

Our Education programs use theater techniques to build community and citizenship, to promote a passion for literacy and create expression, and to encourage life-long learning. All levels of experience welcome. **Tuition assistance available for qualifying families!**

To learn more: Scan or visit HartfordStage.org/Education





Wadsworth Atheneum Museum of Art
600 Main Street, Hartford, CT 06103
thewadsworth.org

Come face-to-face with great works of art at the Wadsworth, the world-class museum in your neighborhood. If you live in the city of Hartford, sign up for Wadsworth Welcome for free museum admission.

Support for Wadsworth Welcome is provided by the Scripps Family Fund for Education and the Arts





THE CITY OF HARTFORD WILL BE COLLECTING PAPER LEAF BAGS FOR A LIMITED TIME ONLY

1. CURBSIDE COLLECTION OF BROWN LEAF BAGS:

Curbside collection of LEAF BAGS will occur on normal trash days during the weeks of:

- May 15
- May 22

THERE WILL BE NO CURBSIDE COLLECTION OF LOOSE LEAVES.

ADDITIONAL OPTION:

LEAF BAG DROPOFF:

- Bring paper leaf bags to Waste & Recycling Center -
180 Leibert Road: Tuesday - Saturday, 9:00 am – 2:00 pm

2. BRANCHES & OTHER DEBRIS:

Tree limbs, branches and other brush debris, tied in 6 ft. sections, on normal trash days during the weeks of:

- May 15
- May 22





A celebration of

Caribbean American Heritage



FOOD | LIVE PERFORMANCES | MUSIC

MONDAY, JUNE 5TH

5PM - 7 PM

**550 Main Street
Hartford CT 06103**



CITY OF HARTFORD 3RD ANNUAL

JUNETEENTH

Celebration in Partnership with

The **Amistad** Center
for **Art & Culture**
AT THE WADSWORTH ATHENEUM MUSEUM OF ART



SAVE THE DATE

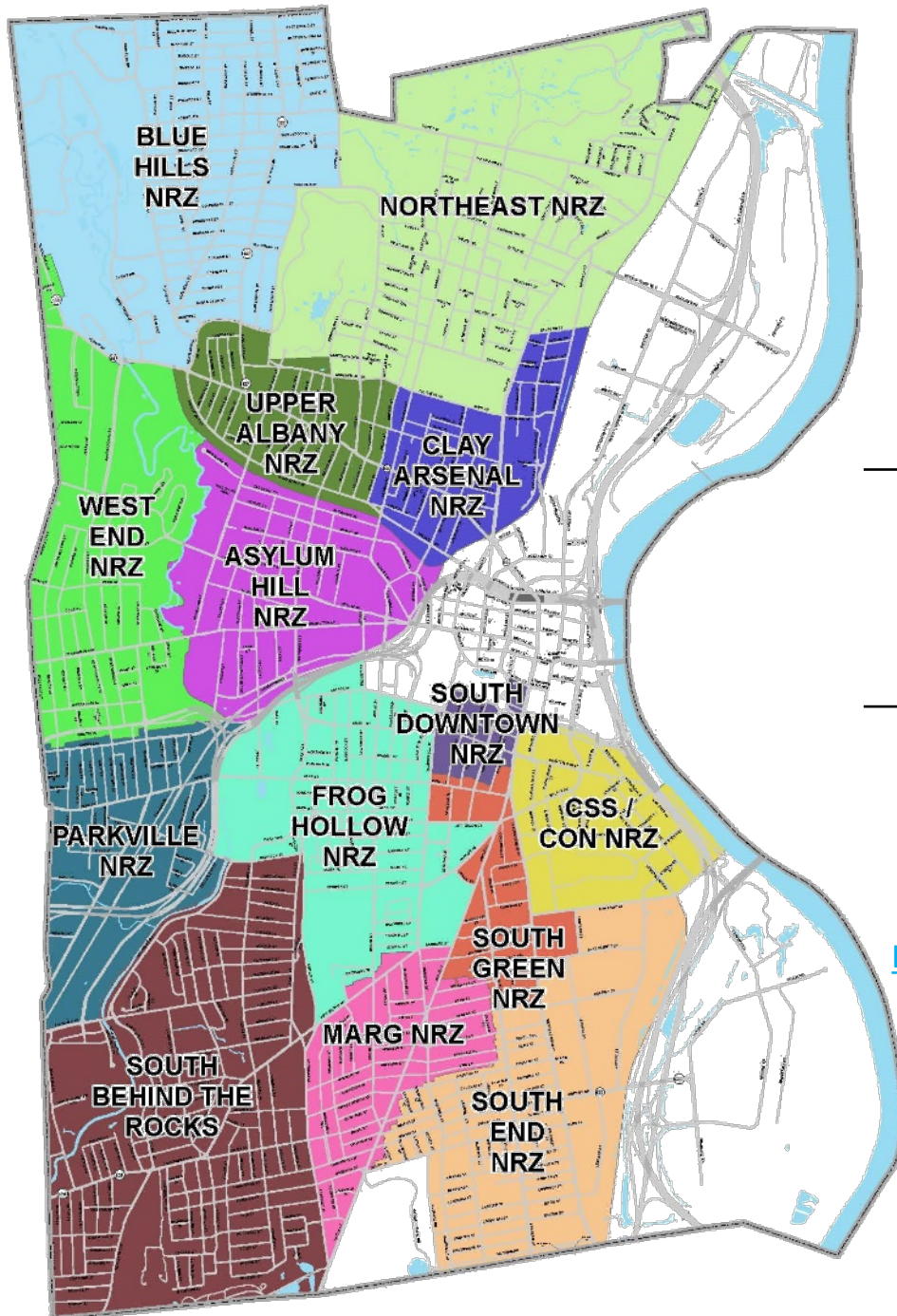
JUNE 18, 2023 • 1PM - 6PM

BLACK LIVES MATTER MURAL
BUSHNELL PARK, HARTFORD, CT





FIRE DEPARTMENT - SPECIAL SERVICES UNIT



Captain Jose R. Rivera

Office: 860.757.4521

Cell Phone: 860.761.4253

rivej0182@hartford.gov

North District Liaison

Lieutenant Felicia Graves

Office: 860-757- 4525

Cell Phone: 860-761-4268

GRAVF001@hartford.gov

South District Liaison

Lieutenant Lanitress

Terry-Wright

Office: 860-757-4523

Cell Phone: 860-989-3489

Lanitress.terry@hartford.gov

FIRE DEPARTMENT – SPECIAL SERVICES PROGRAMS

The Special Services Unit facilitates many Community Programs such as:

- **Public Fire and Life Safety Education** - Provided to daycares, schools, senior centers, businesses, community and faith based organizations.
- **Community Relations/ Liaison Officers** - Acts as intermediary between the Fire Department and the Community.
- **Fire Relocation** - Assists victims of fire and other natural disasters in relocation and refers to appropriate agencies.
- **Fire Cadet Program** - A paid part-time position for young men and women between the ages of 16-24 years of age prepare for a career in the fire service with the Hartford Fire Department.
- **Fire Explorer Program** - A volunteer program for young men and women between the ages of 14-21 years of age who want to learn about the fire service.
- **Community Emergency Response Team (CERT)** – Training citizens in basic disaster response skills and emergency preparedness incidents within the community.
- **Smoke Alarm Program** - Provides smoke alarms to one, two and owner - occupied three family dwellings in the City of Hartford.
- **Youth Fire Setter Intervention Program** - Identifies youth with fire setting tendencies and offers specialized fire safety programs and/or refers to other agencies.
- **Fire Fighter Recruitment** - Attends schools and career fairs to interest future Fire Fighters, Fire Explorers and Fire Cadets.
- **Child Passenger Safety Technician Program** - Installs child passenger safety seats and educates the community on their proper use.
- **Emergency Preparedness Program** - Educates on emergency/disaster preparation skills.

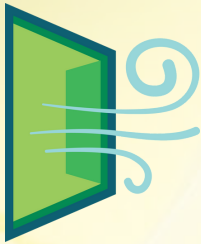
Please call 860-757-4520 for additional information on any program listed.



SPRING CLEANING & FIRE SAFETY



Clean and make sure all doors and windows open easily for fast escapes during emergencies.



Test smoke alarms and carbon monoxide detectors. Replace batteries if needed.



Never mix cleaning chemicals. Doing so can create a poisonous gas.



Keep wood piles, debris, and other burnable materials 30 ft from structures.



Clean grease or fat build up on your grill after every use. Check the propane tank, hose, and all connection points for leaks.



Excess lint in the dryer is the number one cause of clothes dryer fires. Always use a lint filter and clean it regularly.



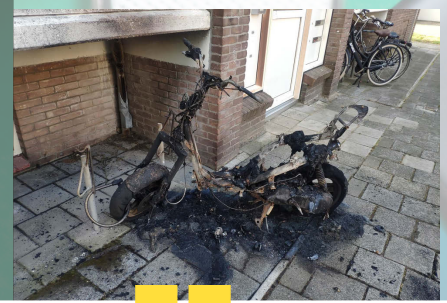
Inventory all home and yard chemicals, paints, and poisons. Store them according to their label. Properly dispose of anything that is expired, leaking or looks bad - do not throw these items in the trash or down the drain. Scan the QR Code for additional information.



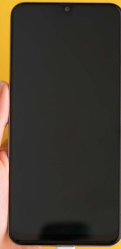
SMOKE ALARMS SAVE LIVES



SAFETY TIPS FOR LITHIUM-ION BATTERIES



Lithium-ion batteries power most of the devices we use today, like our mobile phones, electric vehicles, e-bikes, scooters and hoverboards.



Recent fires attributed to lithium-ion batteries have caused deaths, serious injuries and devastating damage to property across the country.



Lithium-ion batteries are toxic and can contaminate water supplies and landfills. For proper disposal please visit call2recycle.org or scan the QR code below.



RECYCLE

- Look for the **UL Certification** and make sure your device is manufacturer approved.
- Follow the manufacturer's instructions for charging and storage.
- Always use the manufacturer's cord and power adapter made specifically for the device.
- **DO NOT** store e-bikes, scooters, or hoverboards near your exit doors.
- **DO NOT** charge a device under your pillow, on your bed, or a couch.
- Store batteries away from anything flammable.
- Keep batteries/devices at room temperature. **DO NOT** place in direct sunlight.
- If a battery overheats or you notice an odor, change in shape/color, leaking, or odd noises from a device, discontinue use immediately. If safe to do so, move the device away from anything that can catch fire and **Call 9-1-1**.
- **DO NOT** tamper with or try and repair lithium-ion batteries.

SMOKE ALARMS SAVE LIVES

Community Service Bureau



HARTFORD POLICE DEPARTMENT COMMUNITY SERVICE OFFICERS

Blue Hills

Riley Johnson

O: 860-757-4448

C: 860-422-0631

JOHNR003@hartford.gov

Upper Albany

Brian Ufferflge

O: 860-757-4374

C: 203-464-4360

UFFEB001@hartford.gov

West End/WECA

Joseph Sherbo

O: 860-757-4483

C: 860-305-5998

SHERJ003@hartford.gov

Asylum Hill

Cesidio Palmieri

O: 860-757-4233

C: 959-282-5138

PALMC002@hartford.gov

Frog Hollow

pending

Parkville

Miguel Varela

C: 959-282-2107

VERRM001@hartford.gov

Behind The Rocks

Adnan Hodzic

O: 860-757-4045

C: 959-282-2291

Hodza003@hartford.gov

Southwest

Joel Otero

O: 860-757-4909

C: 959-282-2092

Oterj002@hartford.gov

South End

Dino Ahmetovic

O: 860-757-4520

C: 959-282-

AhmeD001@hartford.gov

Northeast

pending

Clay Arsenal

Zachary Romero

C: 860-734-7886

Zachary.Romero@hartford.gov

Downtown/South Downtown

Adam Demaine

O: 860-757-4458

C: 860-306-3933

DEMAA001@hartford.gov

Sheldon/Charter Oak

Anthony Gaudino

O: 860-757-4310

C: 959-282-2262

GAUDA001@hartford.gov

South Green

Aaron Brais

O: 860-757-4005 ext. 4315

C: 860-249-6137

BRAIA002@hartford.gov

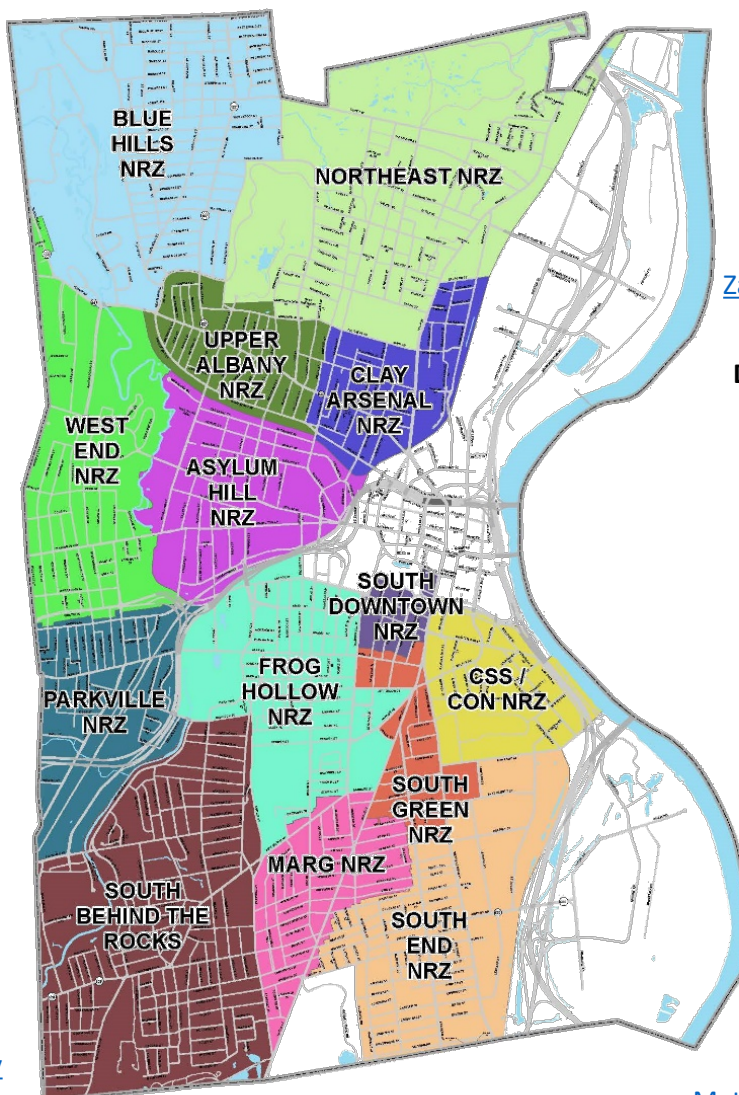
Maple Avenue/MARG

Matt Fabiaschi

O: 860-757-4577

C: 959-282-2006

Matthew.Fabiaschi@hartford.gov





City of Hartford

SAFER TOGETHER CITIZEN'S ACADEMY

Hartford Police Department is proud to announce that applications are being accepted for the Safer Together Citizen's Academy. The program is designed to allow members of the community to learn about the inner workings of law enforcement, and engage in open and honest conversations about community policing in Hartford.



QUALIFICATIONS

Must be a Hartford Resident
At least 21 years of age



DURATION - 10 WEEKS

The 10-week program will cover a variety of topics presented by the sworn and civilian members of the Hartford Police Department.



CLASS TIME & LOCATION

Classes are held on Wednesday evenings from 6pm - 9pm at the Police Academy



APPLY TODAY

20 residents per class
Apply online

www.hartfordct.gov/citizensacademy



EMERGENCY SERVICES & TELECOMMUNICATIONS HOME SECURITY/ALARM REGISTRATION

The City of Hartford Department of Emergency Services & Telecommunications would like to remind owners and operators of Alarm Systems, both residential and business, of the necessity to register all Alarm Systems, to include security and fire. Per the City of Hartford Municipal Ordinance Section 25-14, all alarm owners or operators **must** obtain, complete and return with payment, an Alarm Permit Application **prior to** the installation of an Alarm System.

To register an alarm visit www.Hartford.gov/emergency-services and click on **Alarm Registration Application**.

Completed Alarm Permit Application Forms can be mailed with a **\$25.00** check or money order payable to:

**City of Hartford
Department of Emergency Services & Telecommunications
Alarm Ordinance Division
253 High Street
Hartford, CT 06103**

Failure to Register an Alarm will Result in a Ninety-Nine (\$99.00) Dollar Fine

PENALTIES

For alarm users who have not registered their systems, a ninety-nine dollar (\$99.00) fine will be imposed. In addition to the non-registration fee, any user of a non-permitted Alarm System will be subject to a citation and assessment of a one hundred dollar (\$100.00) fine for each offence of a false alarm dispatch.

The total fine for an alarm user who has not registered their system and who has had a false alarm occurrence is one hundred ninety-nine dollars (\$199).

HARTFORD PUBLIC LIBRARY HOURS & LOCATIONS

The Downtown Library is temporarily closed due to water damage. Please visit us at one of our branch locations.

ALBANY LIBRARY

1250 Albany Ave.

Mon–Thurs 9:00 am–6:00 pm

Fri & Sat 9:00 am–5:00 pm

860-695-7380

BARBOUR LIBRARY

261 Barbour St.

Mon–Thurs 9:00 am–6:00 pm

Fri 9:00 am–5:00 pm

860-695-7400

(On the second and fourth Thursdays of the month the library will only be open from 3:00–6:00 p.m. to accommodate our Connecticut Foodshare distribution)

BOUNDLESS LIBRARY @ RAWSON

260 Holcomb St.

Tues & Thurs 3:30–5:00 pm

860-695-6300

DWIGHT LIBRARY

7 New Park Ave.

Mon–Thurs 9:00 am–6:00 pm

Fri 9:00 am–5:00 pm

860-695-7460

PARK STREET LIBRARY @ THE LYRIC

603 Park St.

Mon–Thurs 9:00 am–6:00 pm

Fri & Sat 9:00 am–5:00 pm

Sun: 1:00–5:00 pm

860-695-7500

ROPKINS LIBRARY

1750 Main St.

Mon–Thurs 10:00 am–5:00 pm

860-695-7520

CAMP FIELD LIBRARY

30 Campfield Ave.

Mon–Thurs 9:00 am–6:00 pm

Fri 9:00 am–5:00 pm

860-695-7440

GET YOUR LIBRARY CARD TODAY

Access books,
DVDs,
music,
ebooks,
museums
and more for
free!



Scan here to
apply online

Or apply at a branch
All you need is photo ID and
proof of your Hartford address

Learn
more



HARTFORD PUBLIC LIBRARY MUSEUM PASSES

With your library card,
you can borrow passes to
visit museums and
attractions just as you
would a book or DVD!

DISCOUNTED

Basketball Hall of Fame

SPRINGFIELD, MA

Children's Museum / Roaring

Brook Nature Center

WEST HARTFORD, CT / CANTON, CT

Hill-Stead Museum

FARMINGTON, CT

Lutz Children's Museum

MANCHESTER, CT

**Mark Twain House and
Museum**

HARTFORD, CT

New England Air Museum

WINDSOR LOCKS, CT

Scan here to
reserve a
pass today!



FREE

**American Clock and Watch
Museum**

BRISTOL, CT

Connecticut Historical Society

HARTFORD, CT

Connecticut River Museum

ESSEX, CT

Connecticut's Old State House

HARTFORD, CT

Connecticut Trolley Museum

EAST WINDSOR, CT

**Eric Carle Museum of Picture
Book Art**

AMHERST, MA

Florence Griswold Museum

OLD LYME, CT

**New Britain Museum of
American Art**

NEW BRITAIN, CT

**New Britain Youth Museum /
Hungerford Nature Center**

NEW BRITAIN, CT / KENSINGTON, CT

**New England Carousel
Museum**

BRISTOL, CT

Noah Webster House

WEST HARTFORD, CT

**The Zoo in Forest Park &
Education Center**

SPRINGFIELD, MA

Wadsworth Atheneum

HARTFORD, CT

IMPORTANT NUMBERS

911

For all emergencies that require immediate assistance from the police, fire department or an ambulance.

211

For 24/7 statewide resources such as emergency housing/shelter, utility assistance, food, child care, elder care and crisis intervention.

**Hartford 311
(860) 757-9311**

Toll-free, bilingual, non-emergency call center, for information and City services.

(860) 757-4000

Non-emergency Police Dispatch

(800) 286-2000

Eversource - Power Outage

(877) 944-5325

Eversource - The Smell of Gas

(860) 278-7850

Metropolitan District Commission (MDC)

(860) 246-5325

Connecticut Natural Gas (CNG)

(800) 222-1222

CT Poison Control Center

(860) 695-8000

Hartford Public Schools

(860) 247-2732

Capitol Region Education Council (CREC)

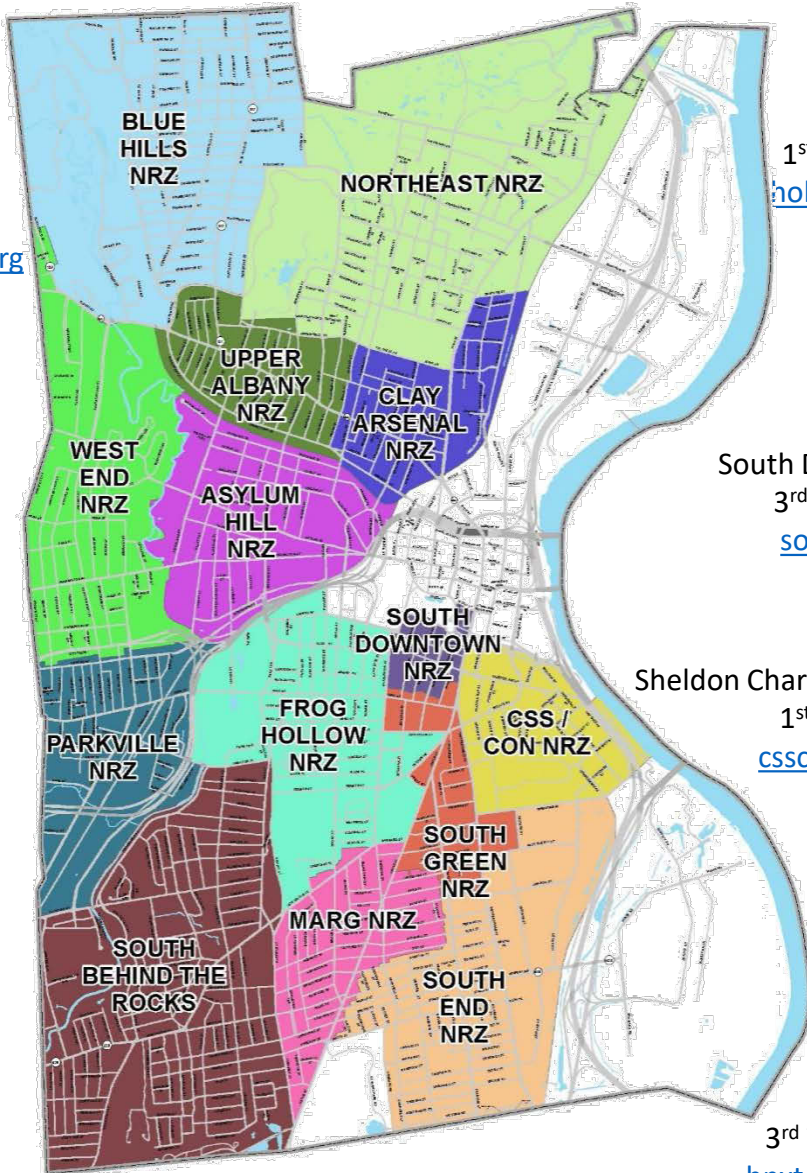
(860) 695-6300

Hartford Public Library

Do you know your Neighborhood Revitalization Zone (NRZ)?

Attend a local monthly meeting to help make decisions about your community.

Most meetings are now virtual please confirm with the NRZs.

<p>Blue Hills 1st Thursday, 6 PM donnathompsondaniel@yahoo.com</p>	<p>Upper Albany 1st Monday, 5:30 PM UANRZconnect@gmail.com</p>	<p>Northeast 3rd Monday, 5:30 PM darlenechilds2003@yahoo.com</p>
<p>West End Civic 3rd Wednesday, 7 PM president@wecahartford.org</p>		
<p>Asylum Hill 1st Monday 6:15 PM exdir@asylumhill.org</p>		
<p>Frog Hollow 3rd Tuesday, 5:30 PM chair@fhnrz.com</p>		
<p>Parkville 2nd Wednesday, 6 PM barridoncorp@aol.com</p>		
	<p>Clay Arsenal 1st Tuesday, 5:30 PM hollo962@gmail.com</p>	<p>South Downtown (SODO) 3rd Wednesday, 6 PM sodonrz@gmail.com</p>
	<p>Sheldon Charter Oak (CSS/CON) 1st Monday, 5:30 PM cssconnrz@gmail.com</p>	
	<p>Harford NEXT 3rd Thursday, 6:00 PM hnxt@hartfordnext.org</p>	

South West/Behind the Rocks
2nd Tuesday, 6 PM
kathy.evans@opmad.org

Barry Square/MARG
2nd Thursday, 6 PM
St. Augustine's Church
10 Campfield Ave.
hyennie3@yahoo.com

South End
1st Thursday, 6 PM (Sept. – May)
Metzner Center
680 Franklin Ave.
cabwill@msn.com

WORK FOR THE CITY OF HARTFORD

Love Your Job, Love The City



BENEFITS

- Vacation + Sick Time
- Medical Benefits
- Retirement Benefits
- Community Engagement

CONTACT HR OFFICE

(860)-757-9800

humanresources@hartford.gov

**Hartford residency is NOT
required for all positions.**

APPLY AT

governmentjobs.com/careers/hartfordct

**Walk-in applications
are welcome!**



SCAN ME



HARTFORD 311
IS A TOLL-FREE,
NON- EMERGENCY CALL CENTER



Mon. - Fri. 8:00 am - 5:00 pm except holidays
(860) 757-9311

Call 9-1-1 FOR ALL EMERGENCIES

that require immediate assistance from the police, fire department or an ambulance.

FOR ALL OTHER NON-EMERGENCY

POLICE MATTERS, PLEASE CALL 860-757-4000

Do not call 9-1-1 for general information, directory assistance, paying traffic tickets, complaints or as a PRANK. If you mistakenly call 9-1-1, do not hang up. Instead, inform the dispatcher of the mistake.

Call 3-1-1 FOR ALL OTHER INQUIRIES

THERE ARE MANY WAYS TO ACCESS 311



Application



Online



Telephone

CALL US!

City Information
Pothole Repair
Trash Not Picked Up
Inspection Needed
Bulky Waste
Housing Issues

VISIT US ON THE WEB

www.hartfordct.gov/hartford311

EMAIL US

311CALLCENTER@HARTFORD.GOV



**NEVER MISS
ANYTHING
EVER AGAIN**



HARTFORD.COM



hartforddotcom



hartfordhasit



hartforddotcom