



MAYOR LUKE A. BRONIN

City of Hartford Services Resident Guide

Fall and Winter 2021

A dark blue silhouette of the Hartford skyline, featuring various buildings and a prominent spire on the left.

One Hartford

A communication from the Community Engagement Office of Mayor Luke A. Bronin



A Message from the
Office of Community Engagement

Dear Residents,

Welcome to our seasonal guide for Fall and Winter 2021. While it has been hard, I am so grateful to the many of you who remain hopeful and continue to show great strive during this difficult time. My colleagues and all those who serve you here at the City, hope that you are all staying safe and healthy and following safety and social distancing protocols.

This edition of the booklet includes a wide range of information related to city services including Covid-19 vaccination and testing clinics. We have also included information regarding leaf collection, snow removal, housing resources as well as information from Hartford Public Schools, Hartford Public Library and much more.

If you have any questions or concerns, please do not hesitate to reach out to my office.

There are multiple ways to stay connected with us:

- **One Hartford Newsletter – weekly updates from the City**
Sign up at: <http://eepurl.com/cRa9j5>
- **Follow us on Facebook, Twitter & Instagram**
[@hartford311](#)
- **Call us directly at (860) 757-9311**

Our team is available Monday – Friday 8:00am – 5:00pm.

Thank you and stay safe and healthy this Fall and Winter season.

Janice C. Castle

Director, Office of Community Engagement

Phone: (860) 757-9525

Email: janice.castle@hartford.gov

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COVID-19 Vaccine

HARTFORD, GET VACCINATED!



HARTFORD HEALTH DEPARTMENT

131 COVENTRY STREET, 1ST FL

EVERY THURSDAY: 2 PM - 6 PM

WALK-IN OR
SCHEDULE AN APPOINTMENT
CALL 860-757-4830

Hartford
HealthCare
Connect to healthier.™

HARTFORD HEALTH CARE

HARTFORD COMMUNITY PHARMACY
85 SEYMOUR STREET, SUITE #117

MONDAY - FRIDAY: 9:30AM - 1:30PM
SATURDAY: 9:30AM - 12:30PM

APPOINTMENT ONLY
SCHEDULE THROUGH YOUR
MYCHART ACCOUNT

CALL 211 FOR MORE LOCATIONS!
WALGREENS, WALMART, CVS,
AND MANY SUPERMARKETS ALSO
OFFER VACCINES



Trinity Health
Of New England

TRINITY HEALTH OF NEW ENGLAND

131 COVENTRY STREET, 2ND FL

MONDAY - FRIDAY:
9:30AM - 12PM & 12:40PM - 3:30PM

WALK-IN
OR SCHEDULE AN APPOINTMENT
CALL 1-888-786-2790



Charter Oak
Health Center

CHARTER OAK HEALTH CENTER

21 GRAND STREET

ADOLESCENTS (AGE 12+):
MONDAY - FRIDAY 8:30AM - 5PM
SATURDAY: 8:30AM - 2:30PM

39 GRAND STREET
ADULTS:
MONDAY - FRIDAY 8:30AM - 5PM

WALK-IN OR APPT CALL
860-550-7540

FREE RAPID COVID-19 PCR TEST

EXTENDED TO:

November 30th, 2021

TIME: 9:00 A.M. – 3:30 P.M.

LOCATION:

Arroyo Recreation Center
Parking Lot at 30 Pope Park
Drive, Hartford, CT 06106

APPOINTMENTS ONLY!

To Make an
Appointment Call
(860) 757-9311

Requirements:

- MUST be 3 years or older
- MUST have photo identification
- MUST have a face mask/covering
- MUST have proof of Connecticut residence





NO COST COVID-19 (PCR) TESTING

1161 Albany Ave
Hartford CT, 06112
Corner of Albany Ave &
Woodland Street
Parking available at
King's Chapel Church of God
lot on Woodland Street

MONDAY: 11AM - 2PM

TUESDAY: 11AM - 7PM

WEDNESDAY: 11AM - 2PM

THURSDAY: 11AM - 7PM

FRIDAY: 11AM - 2PM

SATURDAY: 11AM - 4PM

NO APPOINTMENT NEEDED.
IF INSURED, BRING YOUR INSURANCE CARD.
FREE TESTING STILL AVAILABLE FOR UNINSURED.



Questions?
Call (860) 757-4830



Version 09.16.2021



Apply now

UniteCT

Impacted by COVID?

**Receive up to \$15,000 in
rent relief and \$1,500 in
electric utility relief.**

For more information



Website: www.UniteCT@ct.gov



**Call Center: 1-844-UniteCT or
(1-844-864-8328)**



HARTFORD, ARE YOU GETTING YOUR \$250 TO \$300 PER CHILD, MONTHLY ADVANCED CHILD TAX CREDIT?

IF YOU OR SOMEONE YOU KNOW ARE NOT RECEIVING AUTOMATIC MONTHLY PAYMENTS, HERE'S WHAT DO TO:

1. CHECK ELIGIBILITY

By checking the [Child Tax Credit Eligibility Assistant](#) you can find out if you qualify for the credit and the payments. You may still be able to benefit from the credit even if you aren't working now or didn't work in 2020.

PAYMENT AMOUNTS & DATES

Eligible families will receive advance payments, either by direct deposit or check. Each payment will be up to \$300 per month for each child under age 6 and up to \$250 per month for each child ages 6 through 17.

2. REGISTER AS A NON TAX FLIER OR COMPLETE YOUR 2020 TAX RETURN

If you qualify for the Child Tax Credit or the advance payments but are not required to file a federal tax return for 2020, then you can register using the Non-filer Sign-up Tool. The Tool will also allow you to request the 2020 Recovery Rebate Credit if you didn't get the full amount of your Economic Impact Payments.

3. MONITOR PAYMENTS AND UPDATE YOUR INFORMATION

After the IRS processes your tax return or after you register through the Non-filer Sign-up Tool, you can use the Child Tax Credit Update Portal to monitor or manage your monthly payments.

4. NEED IN-PERSON HELP?

Visit any Hartford Public Library branch for help from a librarian.



DO IT ALL ONLINE: www.GetCTC.org/Hartford



AMERICAN RESCUE PLAN

Spending plan developed and passed by Mayor Bronin and the City Council through the annual budget process in the Spring and early Summer of 2021

What is the American Rescue Plan (ARP)?

An Act of 2021 passed by Congress and signed by President Biden on March 11, 2021 to deliver direct relief to the American people, rescue the American economy, and start to defeat the COVID-19 pandemic.

The City of Hartford will be receiving **approximately \$112 million**, and Hartford Public Schools will be receiving **a further \$98 million**, all of which is meant to be committed over the next three years. The federal government has not issued a final rule regarding the allowable uses of that funding, though it has issued an [Interim Final Rule](#).

Mayor Bronin and the City Council developed and passed a spending plan for this funding through the annual budget process throughout the Spring and early Summer of 2021, including a community survey to help shape priorities.

Given that there will be strict restrictions on how ARP funds can be used, in many cases the dollars the City receives through the ARP will be spent on eligible expenses that are *not* listed in Hartford's ARP plan. That will free up other sources of funding that the City will use to fully fund the ARP plan described below.

How is Hartford planning to use funding from the ARP?

Here are the adopted categories of spending that the City is in the process of finalizing, pending final guidance from the federal government:

- **Youth Services & Support: \$13.9 million** - Eligible expenditures include funding for organizations and initiatives to help young people in Hartford recover and heal from the isolation and disruption of the pandemic, including youth recreation, employment, enrichment, and other supports.
- **Community Safety & Wellness: \$11.25 million** - Eligible expenditures include funding for efforts and initiatives designed to improve the physical, mental and emotional health of the Hartford community, as well as to combat the increase in violence that Hartford and communities across the country have experienced during the pandemic.
- **Business Support & Activation: \$15.3 million** - Eligible expenditures include initiatives to improve the business climate on key commercial corridors, provide direct support for small businesses through loans and grants, and marketing and promotion of the city to assist with the economic recovery.
- **Housing Non-profit Support: \$7 million** - Eligible expenditures include funding for non-profit entities working to improve the quality of existing housing or expand quality housing opportunities in Hartford's neighborhoods, with a particular focus on promoting homeownership.

AMERICAN RESCUE PLAN

Spending plan developed and passed by Mayor Bronin and the City Council through the annual budget process in the Spring and early Summer of 2021

- **Arts & Culture: \$5.85 million** - Eligible expenditures include funding for summer and year-round arts & culture events and initiatives to contribute to the city's economic recovery and activate public spaces, as well as the creation of public art, with an emphasis on employing local artists.
- **Economic & Community Development: \$47.3 million** - Eligible expenditures include key neighborhood investments, to the extent permitted by Treasury Department guidance, as well as public private partnerships, including through the Capital Region Development Authority, designed to restore economic activity and promote economic growth throughout the city.
- **Critical Infrastructure: \$9.5 million** - Eligible expenditures include investments in water and sewer infrastructure, including the Hartford flood control system.
- **Revenue Replacement: \$6.6 million** Eligible expenditures include the provision of city services and/or capital investment to the extent permitted by forthcoming guidance from US Department of the Treasury.

Where is Hartford in the process of spending ARP funding?

Before spending ARP dollars, the City has to develop an internal process consistent with federal regulations to ensure monies are spent consistent with procurement standards. The City developed those processes over the summer of 2021, while awaiting the final guidance from the Treasury Department, which may require adjustments.

As of September 2021, the City of Hartford has made two specific public announcements regarding ARP funding:

- The City plans to use a small portion of funding to support a broader \$10 million commitment to support organizations working with opportunity youth, who are individuals aged 16 – 24 and currently disengaged from school or work.
- The City announced \$1.5 million to provide grants to 68 different youth-serving providers, who will provide free sports, performing arts, and cultural programs to more than 11,000 young people in Hartford.

Where is Hartford in the process of spending ARP funding?

Stakeholders in our community, including small businesses, non-profits serving young people, artists, non-profit housing developers, and landlords will all likely have opportunities to apply to access this funding in order to improve our community. The City of Hartford in some cases will select specific entities to advance particular goals, and in others will issue broader Requests for Proposals (RFPs) that are open to the public.

The City is planning to make further announcements about specific allocations and opportunities for funding beginning in the Fall of 2021.

Housing Code Enforcement



SAFE AND HEALTHY HOUSING IS YOUR RIGHT! CONTACT HARTFORD 311 TODAY FOR ASSISTANCE

The City of Hartford Housing Code Enforcement team works to protect the health, safety and welfare of Hartford residents. Every resident in the City of Hartford deserves clean and safe housing.

ARE YOU A RENTER?

- Two Family with landlord living offsite
- Three Family or More
- Apartment building or complex

IS YOUR LANDLORD UNRESPONSIVE TO CALLS FOR REPAIRS?



Mold or Mildew



Holes in Walls/Ceiling



Rodents



Safety Concerns

YOUR RIGHTS!

Any resident can request a housing inspection for any of the above conditions as well as any other concerns related to unsanitary and unhealthy living conditions within their apartment complex and/or residential unit. It is unlawful for any landlord to take retaliatory actions against a tenant who reports unsafe and unsanitary conditions of a rental unit.

NEED HELP? CALL TODAY!

Call: Dial 311 from a landline or 860-757-9311 from a mobile.

In person: Visit City Hall, 550 Main St. Hartford, Ground Floor – Welcome Center.



CITY OF HARTFORD HOUSING CODE ENFORCEMENT ESSENTIAL SERVICES REQUIREMENTS

As the cold weather season approaches, the City of Hartford's Housing Code Enforcement, would like to remind property managers and owners of their responsibilities in response to providing essential services as mandated by City and State ordinances. **Essential services includes heat, cooking gas, electricity, hot water or water.**

Heating Facilities (*Hartford Municipal Codes Sec. 18-51(G)(3)*)

- Heat must be provided for every dwelling and every dwelling unit by owner.
- Heating system must be properly installed and maintained in safe and good working condition and capable of safely and adequately heating all habitable rooms, bathrooms and water closets within the dwelling.
- **Between October 1 and October 30 of each year**, a heating system inspection report for multiple dwellings, hotels, and rooming houses may be filed with the Department of Licenses and Inspections.
 - The heating system must be inspected within six (6) months from the date of filing.
 - Inspection must be conducted by a person licensed to design, construct or repair a heating system.

Heating of Rental Residential Structures

Any rental residential structure must be provided heat so that a minimum temperature of 65^o Fahrenheit is maintained at all times whenever the outer or street temperature falls below 50^o Fahrenheit.

Heating and provisions of utilities for buildings (*CT State Statute Sec. 19a-109*)

- Any building occupied as a home or place of residence or as a business establishment with temperature of less than 65^o Fahrenheit, requires the furnishing of heat, cooking gas, electricity, hot water or water to any occupant of such building.
- Interference in such amenities can result in a fine of not more than \$100 or imprisonment of not more than sixty days or both.
- Service termination with respect to any such leased or rented property requires the owner or lessor to furnish a statement signed by the lessee agreeing to such termination or a notarized statement signed by the lessor to the effect that the premises are vacant.



HOUSING PRESERVATION LOAN FUND (HPLF)

REPLACE YOUR ROOF OR BOILER WITH FUNDS FROM THE CITY

The City of Hartford is providing funds to City homeowners for complete roof replacements or new furnace or boiler installations through its Housing Preservation Loan Fund (HPLF) Program.

The City is offering 0% deferred or 2% - 4% loans amortized over 10 years depending on your income.

- Comprehensive roof replacements will consist of new 30 year architectural shingles in your choice of color, new underlayment, and other materials as needed such as plywood, flashing, ice and water, drip edge, etc.
- All new boilers or furnaces are Energy-Star rated and installed by licensed heating contractors. The City can also convert your oil heating system to gas.

For more information contact the program representative to schedule a one-on-one information session!

Name: Beayanka Pinckney Naraine

Cell: 860-930-3143

Email: pincb001@hartford.gov



HOUSEHARTFORD HOMEBUYER ASSISTANCE PROGRAM

Participating Lenders

<i>American Eagle Financial C.U.</i>	860.568.2020
<i>Embrace Home Loans</i>	860.919.7755
<i>Fairway Independent Mortgage</i>	860.803.0810
<i>First World Mortgage</i>	860.276.5521
<i>Liberty Bank</i>	860.982.6601
<i>Residential Mortgage Services, Inc.</i>	860.936.3000 Ext. 24006

Education Providers

<i>CRT</i>	860.560.5501
<i>Mutual Housing</i>	860.296.1797
<i>Urban League</i>	860.527.0147
<i>NHS of New Britain</i>	860.224.2433

Preferred Attorneys

<i>Brian Ajodhi</i>	860.680.0240
<i>Jessica Dornelas</i>	860.231.1208
<i>Otto Iglesias</i>	860.760.0333
<i>Tony Jorgensen</i>	860.246.2500
<i>Lynette Mendoza</i>	860.394-3033 Ext. 405
<i>Stephen H. Minich</i>	860.523.0709

What is HouseHartford?

It is a HUD funded program that offers down payment assistance for low/moderate income families purchasing 1-4 family homes and condominiums in Hartford.

FAQ

1. What is the amount of homebuyer assistance that I could receive?

Generally, up to 20% of the purchase price—as long as the purchase mortgage is affordable. The maximum is \$40,000. Some restrictions apply.

2. Do I have to use my own funds to purchase a home?

Yes, homebuyers must use their own funds ranging from a minimum of \$1,000 for households with income at ≤50% AMI and a minimum of \$2,000 for households with income >50%-80% AMI.

3. What are the maximum household income amounts that determine general eligibility?

80% AMI Income Limits

1 Person —	\$55,950
2 Person —	\$63,950
3 Person —	\$71,950
4 Person —	\$79,900
5 Person —	\$86,300

4. Are funds a grant or a loan?

Funds are loaned to buyers with a 2nd mortgage lien on the property. Loans are

forgiven over a 5 to 15 year period as long as the property is the primary residence of the buyer.

5. How can I apply?

-Complete an 8-hour homebuyer class.

-Meet with City staff to learn more about HouseHartford.

-Meet with a participating lender to obtain preapproval for a first/purchase mortgage. Inform the lender that you would like to apply for HouseHartford assistance.

-Locate a realtor and find your dream home!

6. Is there a cost to apply?

A \$250.00 application fee will be imposed after final funding approval is issued by the City and is due and payable at the time of the closing event.

7. Can investor landlords apply for assistance through the program?

No.



Department of Development Services
Division of Housing
260 Constitution Plaza
Hartford, CT 06103
860.757.9028
www.hartford.gov/dds-housing







Recreation Division

Department of Families, Children, Youth and Recreation

FALL 2021 RECREATION CENTERS, PROGRAMS AND SPECIAL EVENTS

Our purpose is to provide opportunities for the Hartford Community to “Play With A Purpose”. We strive to help residents discover, explore, and enjoy life through creative and challenging recreational choices. Programming is free to Hartford residents. We ask that adults 19 and over provide identification with proof of residency and create an account online at: <http://hartfordct.myrec.com>. Non-residents are welcome, but fees may apply.

Sites	Hours and Ages	Programs	Schedule
(PMCC) Parker Memorial Community Center & Indoor Pool 2621 Main Street (860)757-0820	Monday – Friday 12pm – 3:30pm: ages 21 and over 4pm – 8:30pm: ages 8 - 20 Saturdays - 12pm-4pm: Families	-SWIMMING - Open Gym - Billiards -Ping Pong / Foos Ball - Games/ Crafts	<i>follows Rec. Center's hours and ages</i>
Willie Ware Center 697 Windsor Street (860)722-6537	Monday-Friday: 4pm-8pm All Ages	- Holiday Parties - Dominoes Duels -Games /Crafts	<i>follows Rec. Center's hours and ages</i> -check MyRec for Party dates and times
Samuel V. Arroyo Center & Indoor Pool 30 Pope Park Drive (860)757-0530	Monday – Friday 12pm – 3:30pm: ages 21 and over 4pm – 8:30pm: ages 8 - 20 Saturdays - 12pm-4pm: Families	*(SWIMMING) -Open Gym - Billiards -Ping Pong/ Foos Ball - Games/ Crafts	*Pool opening TBA <i>follows Rec. Center's hours and ages</i>
Special Events/ Programs	Hours and Ages	Sites	
ZUMBA with Miss. K	Tuesdays & Thursdays/ 6 -7pm	Parker Memorial Recreation Center	
ZUMBA with Mellissa	Tuesdays 5:30pm / Saturdays 9:30am	Arroyo Recreation Center	
Supreme Athlete's Conditioning Program	Mon. – Wed. / 6-8pm Middle School & High Schoolers	PMCC's gym	
Double Dutch	TBA	Arroyo Recreation Center	
Recreation Basketball League Play	TBA	PMCC and Arroyo	
Travel Baseball Team	(varied)	Traveling /contact Tim Cheever cheet001@hartfordschools.org	
Halloween Trunk or Treat HOLIDAY EVENT	Sat. Oct 30th at PMCC Sun. Oct.31st @ Arroyo Center / 3pm- 6pm	FREE EVENT / All ages & Families Welcome / costumes encouraged!	

Check hartfordct.myrec.com and our social media sites: **hartford_recreation** on   for any schedule changes, upcoming special events and/or new programs.

Department of Families, Children, **Youth** and Recreation

Creating quality opportunities to develop the competencies critical to academic success and future self sufficiency.

The City of Hartford Department of Families, Children, Youth and Recreation (DFCYR) ensures the well-being and success of all Hartford families. The department works toward that goal by promoting and providing high-quality early childhood education, youth development, workforce development, recreation, and other related programs.

City of Hartford
550 Main Street, Rm 305
Hartford, CT 06103

860.757.9595
www.hartford.gov/dfcyr



Nominations Now Open!

The Hartford Youth Advisory Board (HYAB) provides an opportunity for Hartford youth to advise DFCYR in its efforts and strategies related to its mission. The HYAB provides vital youth voice on issues pertaining to City policies, programs, and projects that aim to support Hartford's young people.

Under the oversight of DFCYR in its role as the Youth Services Bureau for the City of Hartford, the HYAB shall make a continuous review of youth and young adult issues in the City, with a focus on workforce development, college and career readiness, and youth justice. The HYAB will develop and present recommendations to the Mayor on issues affecting young people in the city of Hartford.

ELIGIBILITY: All members shall be residents of the City of Hartford; Members shall be between 13 and 18 years old at time of application; Members may be either in-school or out of school; Immediate family members of City Staff and Municipal Elected Officials are ineligible.

NOMINATION AND SELECTION: 1. Board members must be nominated by an organization, school, program, or peer, or a youth may self-nominate; 2. A selection committee will review all applications; 3. Eligible nominees will be required to attend an interview with the selection committee members; 4. Selections will be made based upon, but not limited to: a. Nominator's statement; b. Nominee's interview; c. Youth Advisory Board requirements.

Contact Information: Please contact Sheryal Goldston, Administrative Analyst, Division for Youth Services with questions or concerns or Email: youth@hartford.gov or Phone 860.757.9595

Submission Deadline:

*Nominations **must be received by**
November 12, 2021 at 11:59pm*

Nomination forms may be accessed at:

<https://tinyurl.com/ufbt2wm9>



HEALTH & HUMAN SERVICES

RODENT CONTROL RECOMMENDED PRACTICES

When the restaurants, the schools, and the office buildings closed during the pandemic, they were no longer a source of food for rodents. Rodent populations began looking for the essentials of life – food and water – more from residential neighborhoods. Some ordinary actions you may be taking could be inadvertently laying out the red carpet for them!

RECOMMENDED ACTIONS:

- **PICK UP AFTER YOUR DOG EVERY TIME AND SECURE BIRD FEEDERS**

Dog feces serve as a meal for rodents. If you do not pick up after your dog, you are giving rodents an invitation to eat on your property. There are easy tips and tricks on how to keep rodents away from bird feeders such as covering it, weather guard, or using a seed tray. An easy google search can show you the way.

- **REMOVE SOURCES OF WATER**

Rodents need water a source of water to survive. Decorative birdbaths, dripping outdoor faucets or hoses, your dog's water bowl are all places where rodents can access water. By removing the source of water, you can help control rodents on your property.

- **STORE YARD TRASH APPROPRIATELY**

Do not use your yards as a place to store trash. Having unused vehicles or furniture creates a space for rodents to seek shelter. The same is true of yard waste. Schedule a bulky pick up or take yard clippings to the landfill. Maintaining a clean yard deprives rodents and other wildlife of a habitat and potential food sources.

- **PLACE TRASH CANS CURBSIDE THE NIGHT BEFORE COLLECTION**

Trash cans sitting curbside for longer than needed can attract rodents and other wild animals to your property. Trash cans should be placed curbside no earlier than the night before your collection day.

- **PLACE GARBAGE IN APPROPRIATE CONTAINERS**

The cleaner we keep our neighborhoods, the less rodents we will see. Encourage others to not litter and to throw trash in appropriate containers, or take it home and put it in the trash there. Let's do our part to keep our City clean.

The City's Housing, Blight, Rodent and Nuisance inspectors will be stepping up enforcement effort to battle root causes of rodents in our City. Enforceable violations includes, Exterior Garbage and Debris, Overgrown Grass, Weeds and Other vegetation, and blight violations.

Rodent Control Inspectors focus on multifamily dwellings and commercial properties, and help property owners get started with a pest management program. They will also consult with single family property owners, but not bait those properties. The City baiting program is not meant to take over the responsibilities of a property manager or owner.

SAVE ENERGY.

LOVE HARTFORD.

Love Hartford was created to help beautify your neighborhoods.
Let's show that love to your home!

Local and state weatherization services can help make your home
more comfortable, energy efficient, and lower utility bills.

STEP ONE

Complete the online
I Heart My Home
survey, or call
860-757-9731.

STEP TWO

Meet with your coach
to discuss how you can
improve your home.

STEP THREE

Schedule your energy
assessment and learn
about other services.

BROUGHT TO YOU BY:

*This program/activity is funded in
part with Community Block Grant
Funds allocated to
Earth Forward Group, LLC and
Neighborhood Housing Ser-
vices by the City of Hartford.*



**LOVE
HARTFORD**



City of Hartford
550 Main St



860-757-9731



tinyurl.com/iheartmyhome



OFFICE OF THE TAX COLLECTOR

IMPORTANT DATES AND PAYMENT INFORMATION

The Tax Collector's office is responsible for the collection of current and delinquent municipal taxes due on personal property, motor vehicle and real estate holdings. Motor vehicle tax bills are generated from the grand list on October 1st. **For example**, if your car is registered in Hartford on October 1, 2020, you will receive a July 2021 and January 2022 tax bill. However, if you registered a vehicle after October 1, 2020, a Supplemental bill will be issued and due January 2022.

TAX COLLECTOR OFFICE • 550 MAIN ST. ROOM 106 • 860.757.9630 • HartfordTax@Hartford.gov

Tax Collector	Nancy S. Raich, CCMC	
Hours of Operations: (Office hours may be impacted by Covid-19 pandemic)	Monday – Wednesday	8:15AM - 2:00PM
	Thursday	8:15AM - 7:00PM
	Friday	8:15AM - 2:30PM

The City of Hartford Tax Collector's office has a new address where semi-annual tax bills with accompanying tax payments should be sent. The new address is City of Hartford P.O. Box 412834 Boston, MA 02241-2834.

Regular Real Estate Taxes Interest accrues at 1.5% per month or 18% per year on delinquent balances

- 1st Installment Due July 1st - Last Day to Pay is August 1st*
- 2nd Installment Due January 1st - Last day to pay is February 1st*

Elderly Real Estate Taxes

- 1st Installment Due July 1st - Last Day to Pay is August 1st*
- 2nd Installment Due October 1st - Last Day to Pay is November 1st*
- 3rd Installment Due January 1st - Last day to pay is February 1st*
- 4th Installment Due April 1st - Last day to pay is May 1st*

Regular Motor Vehicle Taxes Over \$100.00 billed in two installments

- 1st Installment Due July 1st - Last Day to Pay is August 1st*
- 2nd Installment Due January 1st - Last day to pay is February 1st*

Supplemental Motor Vehicle Taxes – Registered after October 2nd

- 1 Installment Due July 1 - Last day to pay is August 1*

Vehicle Payment Method DMV Clearance to Register Time (credit card fee

- Cash, Credit Card Or Certified Funds 1 business day
- Credit card online 2 business days
- Check 10 business days wait until check clears

*If August 1 or February 1 falls on a Saturday or Sunday, then the last day to pay is the following Monday.¹⁸



OFFICE OF THE TAX ASSESSOR

GENERAL INFORMATION & EXEMPTION PROGRAMS

550 MAIN ST. ROOM 108

860.757.9640

City Assessor

John S. Philip, CCMA II

Hours of Operations:

(Office hours may be impacted by Covid-19 pandemic)

Monday – Wednesday	8:15AM - 2:00PM
Thursday	8:15AM - 7:00PM
Friday	8:15AM - 2:30PM

Assessment Appeal

- Real Estate & Business personal Property
- Motor Vehicle

- The appeal must be filed, in writing, on or before February 20th. One successful appeal per 5 year revaluation cycle.
- Meetings held in September

Penalties

- Personal Property Declaration
- Income & Expense Statement – Rental Real Estate

- Failure to file by November 1 will result in a 25% penalty
- Failure to file by June 1 will result in a 10% penalty

Available Tax Relief and Exemption Programs

Elderly Homeowner Tax Relief - 65 or older or totally disabled

(1-4 Family home, primary residence)

- Application Period - Feb 1st – May 15th
- Must be submitted every two (2) years to maintain credit
- Income limit: \$50,3500 for single, \$57,5700 for married couple (adjusted annually)

Disability Tax Exemption

- Permanent total disability benefits under social security, federal, State or Local government retirement or disability plans
- Adapted Motor Vehicles
- Blind

- \$1,000 tax exemption off assessed value
- Assessment Exemption
- \$3,000 tax exemption off assessed value

CT Resident - Member of the Armed Forces

- Motor Vehicle Property Tax Exemption

- Must be filed annually by December 31st
- One (1) car tax exempt

Commercial Truck, Truck Tractor, Trailer or Semitrailer (eligibility GVWR Greater than 26,000 lbs)

- Available for first 5 years on newly purchased vehicles

Blight Deferral Tax Program

- Rehabilitation tax deferral

OFFICE OF THE TAX ASSESSOR

MOTOR VEHICLE TAX BILL ADJUSTMENT INFORMATION

REGULAR MOTOR VEHICLES TAX BILLS cover motor vehicles registered prior to October 1st.

SUPPLEMENTAL MOTOR VEHICLE TAX BILL covers motor vehicles Registered after October 2nd.

If you no longer own the vehicle and did not transfer the plate to a replacement vehicle, you may be entitled to a tax credit. All documentation presented must be the original, clearly dated, signed (when necessary), and legible.

WHAT IF MY VEHICLE WAS	
SOLD	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none"> • bill of sale with the year, make, model & VIN# and buyer's signature. No handwritten bill of sales will be accepted, or • new owner's registration or the new owners title with the year, make, model & VIN# of the vehicle, or • copy of your title showing transfer, or • letter from your insurance agent or company stating the date the insurance was cancelled, the reason for cancellation and the year, make, model & VIN# of the vehicle
TOTALED	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none"> • letter from your insurance agent or company stating the date the vehicle was totaled, the date of the accident and the year, make, model & VIN# of the vehicle. • Dated receipt from junk dealer to whom the vehicle was sold and the year, make, model & VIN# of the vehicle.
REGISTERED OUT OF STATE	Copy of DMV cancellation of plate receipt and the original out of state registration OR title showing the year, make, model & VIN# of the vehicle
STOLEN	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none"> • Letter from your insurance agent or company stating that vehicle was stolen and not recovered, date of theft and the year, make, model & VIN# of the vehicle. • copy of the police report stating that the vehicle was stolen and never recovered.
TAXED IN WRONG TOWN	<ul style="list-style-type: none"> • Proof of residency prior to October 1 in form of either Residential Deed, Lease, or Voter identification card • Written correction from the Department of Motor Vehicles.
REPOSSESSED	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none"> • Letter from the finance company stating the date vehicle was taken and that it was not redeemed by you and the year, make, model & VIN# of the vehicle. • Copy of bill of sale or auction papers that shows the year, make, model & VIN# of the vehicle and date of sale.



EMERGENCY SERVICES & TELECOMMUNICATIONS HOME SECURITY/ALARM REGISTRATION

The City of Hartford Department of Emergency Services & Telecommunications would like to remind owners and operators of Alarm Systems, both residential and business, of the necessity to register all Alarm Systems, to include security and fire. Per the City of Hartford Municipal Ordinance Section 25-14, all alarm owners or operators **must** obtain, complete and return with payment, an Alarm Permit Application **prior to** the installation of an Alarm System.

To register an alarm visit www.Hartford.gov/emergency-services and click on **Alarm Registration Application**.

Completed Alarm Permit Application Forms can be mailed with a **\$25.00** check or money order payable to:

**City of Hartford
Department of Emergency Services & Telecommunications
Alarm Ordinance Division
253 High Street
Hartford, CT 06103**

Failure to Register an Alarm will Result in a Ninety-Nine (\$99.00) Dollar Fine

PENALTIES

For alarm users who have not registered their systems, a ninety-nine dollar (\$99.00) fine will be imposed. In addition to the non-registration fee, any user of a non-permitted Alarm System will be subject to a citation and assessment of a one hundred dollar (\$100.00) fine for each offence of a false alarm dispatch.

The total fine for an alarm user who has not registered their system and who has had a false alarm occurrence is one hundred ninety-nine dollars (\$199).

Learn the Sounds of Fire Safety™



firepreventionweek.org

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During Fire Prevention Month, The Hartford Fire Department reminds residents to “Learn the Sounds of Fire Safety™”

The Hartford Fire Department is teaming up with the National Fire Protection Association® (NFPA®)—the official sponsor of Fire Prevention Week for more than 90 years—to promote this year’s Fire Prevention Month, “Learn the Sounds of Fire Safety™.” This year’s campaign, works to educate everyone about simple but important actions they can take to keep themselves and those around them safe. “What do the sounds mean? Is there a beep or a chirp coming out of your smoke or carbon monoxide alarm? Knowing the difference can save you, your home, and your family,” said Lorraine Carli, vice-president of outreach and advocacy at NFPA.

The Hartford Fire Department encourages all residents to embrace the 2021 Fire Prevention Month theme. “It’s important to learn the different sounds of smoke and carbon monoxide alarms. When an alarm makes noise—a beeping sound or a chirping sound—you must take action!” said Fire Chief Rodney L. Barco, “Make sure everyone in the home understands the sounds of the alarms and knows how to respond. To learn the sounds of your specific smoke and carbon monoxide alarms, check the manufacturer’s instructions that came in the box, or search the brand and model online.”

The Hartford Fire Department wants to share safety tips to help you “Learn the Sounds of Fire Safety”

- A continuous set of three loud beeps—beep, beep, beep—means smoke or fire. Get out, call 9-1-1, and stay out.
- A single chirp every 30 or 60 seconds means the battery is low and must be changed.
- All smoke alarms must be replaced after 10 years.
- Chirping that continues after the battery has been replaced means the alarm is at the end of its life and the unit must be replaced.
- Make sure your smoke and CO alarms meet the needs of all your family members, including those with sensory or physical disabilities.

The Hartford Fire Department Special Services Unit is participating in many events this month in support of this year’s Fire Prevention Month campaign, “Learn the Sounds of Fire Safety.”

To find out more about Fire Prevention Month programs and activities contact our Special Services Unit at: **860-757-4520** or visit www.fpw.org.

Winter Holiday Safety

Winter holidays are a time for families and friends to get together. But that also means a greater risk for fire. Following a few simple tips will ensure a happy and fire-safe holiday season.



HOLIDAY DECORATING

- Be careful with holiday decorations. Choose decorations that are flame resistant or flame retardant.
- Keep lit candles away from decorations and other things that can burn.
- Some lights are only for indoor or outdoor use, but not both.
- Replace any string of lights with worn or broken cords or loose bulb connections. Read manufacturer's instructions for number of light strands to connect.
- Use clips, not nails, to hang lights so the cords do not get damaged.
- Keep decorations away from windows and doors.



HOLIDAY ENTERTAINING

- Test your smoke alarms and tell guests about your home fire escape plan.
- Keep children and pets away from lit candles.
- Keep matches and lighters up high in a locked cabinet.
- Stay in the kitchen when cooking on the stovetop.
- Ask smokers to smoke outside. Remind smokers to keep their smoking materials with them so young children do not touch them.
- Provide large, deep ashtrays for smokers. Wet cigarette butts with water before discarding.



Before Heading Out or to Bed

Blow out lit candles when you leave the room or go to bed. **Turn off** all light strings and decorations before leaving home or going to bed.

FACTS

- ! More than **one-third** of home decoration fires are started by candles.
- ! More than **two of every five** decoration fires happen because decorations are placed too close to a heat source.



**NATIONAL FIRE
PROTECTION ASSOCIATION**

The leading information and knowledge resource
on fire, electrical and related hazards



UNDERSTANDING RENTERS INSURANCE

RENTERS INSURANCE is insurance that pays you if your personal property is damaged or stolen. Renters insurance can cover fire and smoke damage, theft, vandalism, damage from windstorms and hail, damage from explosions, water damage from plumbing issues, and many other hazards.

WHO SHOULD GET RENTERS INSURANCE?

Everyone who rents and has personal property such as TV's, furniture, clothing, jewelry, electronics, etc., should consider purchasing Renters Insurance.

WHERE CAN I GET RENTERS INSURANCE/

Renters insurance is as easy to purchase up as car insurance and it may be offered by your current insurance carrier. Shop around. Ask questions. Protect your personal property.

WHY SHOULD I GET RENTERS INSURANCE?

Renters should protect their belongings in the event of a fire or other events resulting in the loss or damage of personal property. If a fire occurs in your apartment complex, even though it may not be in your rental unit, the fire, the heat, water, and/or smoke may destroy your personal property. Having insurance can be the quickest way to restore the items loss or damaged.

WHEN SHOULD I GET RENTERS INSURANCE

Renters should purchase insurance after signing a lease and make it effective on move in day and through the life of the lease.

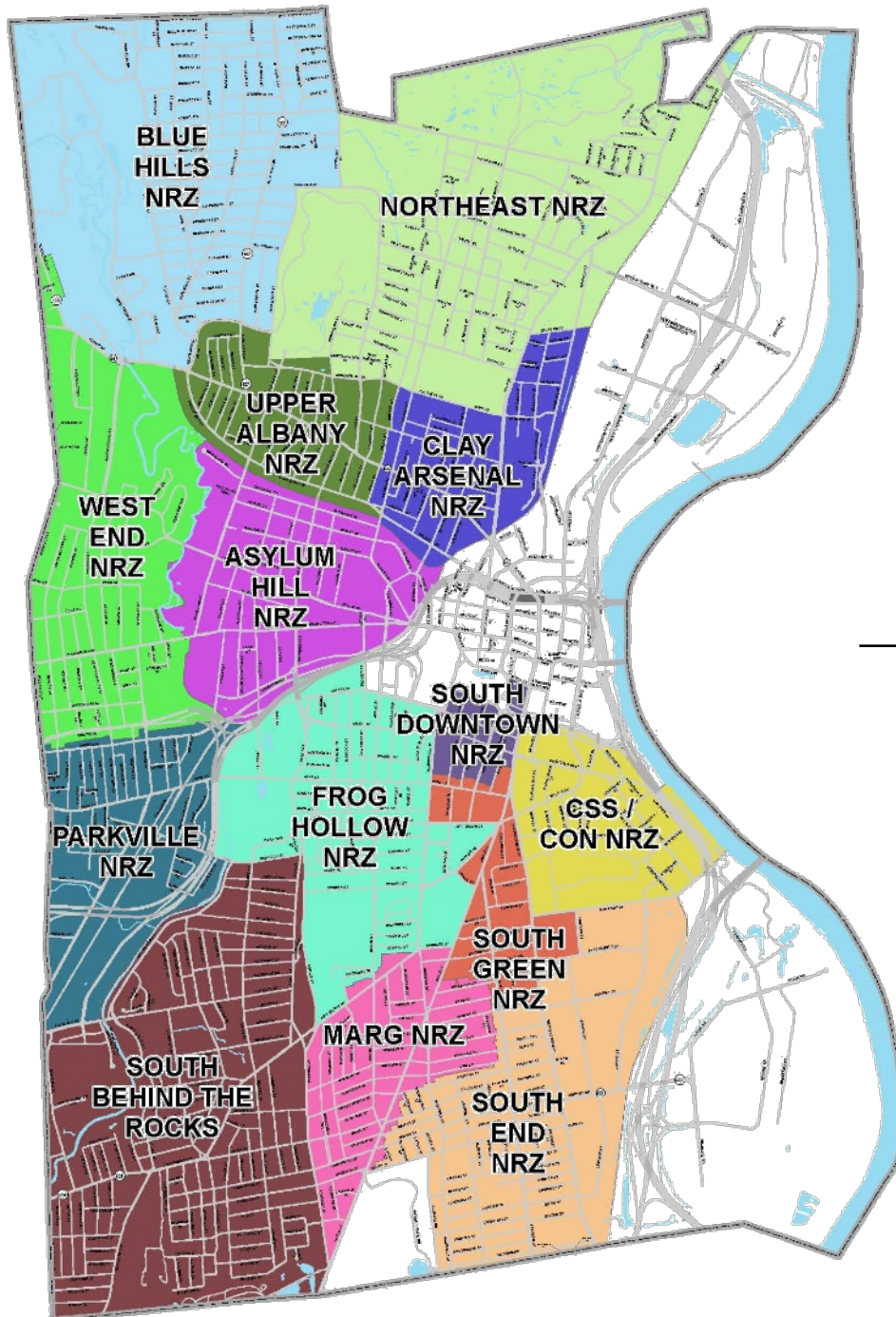
HOW MUCH DOES RENTERS INSURANCE COST

Renters insurance is relatively inexpensive. To protect your personal property, insurance could be as low as \$12 a month. Shop around to find the best fit.

For further information, please call the Hartford Fire Department, Special Services Unit at 860-757-4520.



FIRE DEPARTMENT - SPECIAL SERVICES UNIT



North District Liaison

Lieutenant Felicia Graves

Office: 860-757- 4525

Cell Phone: 860-761-4268

GRAVF001@hartford.gov

South District Liaison

Lieutenant Jesus Lopez

Office: 860-757-4523

Cell Phone: 860-989-3489

LOPEJ001@hartford.gov

Community Service Bureau



HARTFORD POLICE DEPARTMENT COMMUNITY SERVICE OFFICERS

Blue Hills

Riley Johnson

O: 860-757-4448

C: 860-422-0631

JOHNR003@hartford.gov

Upper Albany

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C: 203-464-4360

UFFEB001@hartford.gov

West End/WECA

Joseph Sherbo

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Cesidio Palmieri

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Steven.Pino@hartford.gov

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Miguel Varela

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Behind The Rocks

Adnan Hodzic

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Southwest

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Oterj002@hartford.gov

South End

Dino Ahmetovic

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AhmeD001@hartford.gov

Faith Based Officer

Jonathan Rowe

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ROWEJ001@hartford.gov

Northeast

Daniel Freeman

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C: 959-282-5236

Daniel.Freeman@hartford.gov

Clay Arsenal

Carlos Montanez

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C: 860-796-4455

MONTC003@hartford.gov

Downtown/South Downtown

Adam Demaine

O: 860-757-4458

C: 860-306-3933

DEMAA001@hartford.gov

Sheldon/Charter Oak

Anthony Gaudino

O: 860-757-4310

C: 959-282-2262

GAUDA001@hartford.gov

South Green

Aaron Brais

O: 860-757-4005 ext. 4315

C: 860-249-6137

BRAIA002@hartford.gov

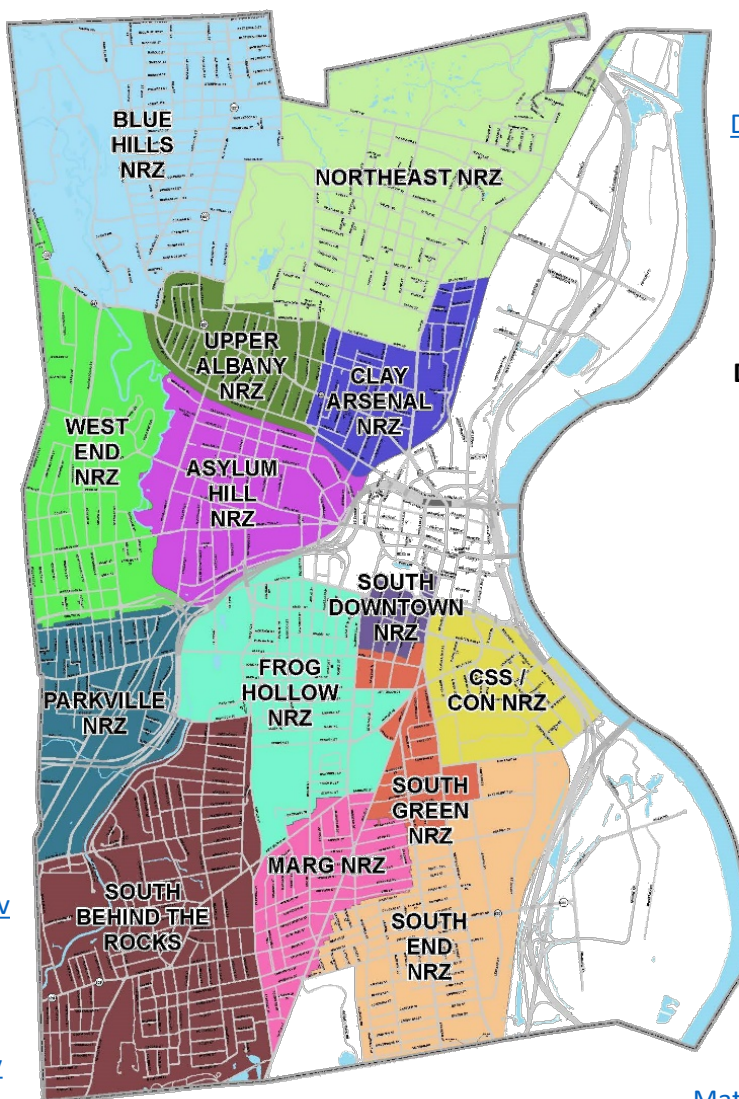
Maple Avenue/MARG

Matt Fabiaschi

O: 860-757-4577

C: 959-282-2006

Matthew.Fabiaschi@hartford.gov





LOUD & UNNECESSARY NOISE ENFORCEMENT

The Hartford Police Department would like to remind all residents and visitors of the City of Hartford’s rules and regulations around noise and the impact it can have on quality of life.

A Noise violation results when any emitted sound can be plainly heard at a distance of one hundred (100) feet from its source.

HERE ARE A FEW COMMON NOISE VIOLATIONS:



Loud Music from Car or Property



Large outdoor parties with DJ and Speakers



Businesses that place speakers outdoors



Loud mufflers on motor vehicles



Megaphone use without a permit

Penalties for Violations

If convicted of violating this ordinance, a person or persons involved can be subject to community service, a fine up to ninety dollars (\$90.00) or up to twenty-five (25) days in jail.



DEPARTMENT OF PUBLIC WORKS FALL 2021 LEAF COLLECTION PROGRAM



The City of Hartford Fall Leaf Collection Program is designed to allow residents to dispose of fallen leaves prior to the first heavy snowfall. During the Program, residents are asked to identify the disposal options that work best for their household as listed below and follow the zone schedule for curbside collection.

The City is divided into three (3) zones for easy, fast and convenient collection.

North

North - consists of areas north of Albany Avenue, including all of the Blue Hills and North East NRZs.

Central

Central - consists of central areas that fall south of Albany Avenue, north of New Britain and Flatbush Avenues and east of Prospect Street.

South

South - consists of areas south of Flatbush Avenue and the Sheldon/Charter Oak, Maple Ave, South End and South West NRZs.

There are three (3) options for residential leaf disposal:

1. CURBSIDE COLLECTION: Two (2) times between November 1st and December 10th

- Coordinated by zones, residents can rake leaves curbside for pick up
- Residents are to rake leaves to curb, **NOT STREETS**, by **SUNDAY** prior to week of collection
- See map on back or visit www.Hartford.gov/leaf-collection for street by street collection dates
- Leaves **MUST NOT** be raked to curb after week of collection, it will not be collected

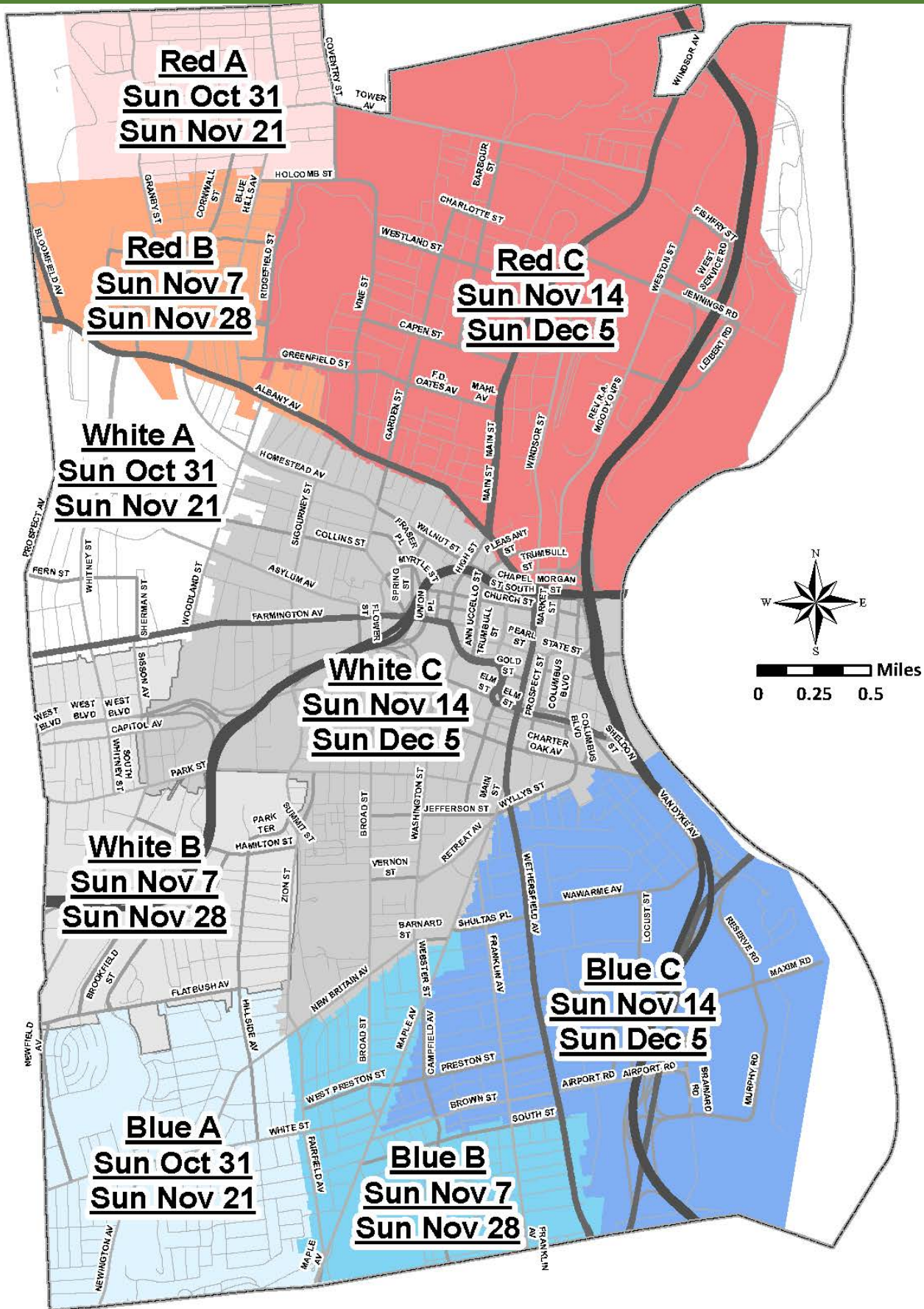
2. PAPER LEAF BAG COLLECTION: November 1st to December 10th ONLY

- Place paper leaf bags curbside during week of collection.
- Leaves placed in plastic garbage bags will not be collected. Plastic Bags are not biodegradable

3. LEAF BAG DROPOFF: Year-round (GREEN PERMIT REQUIRED)

- Obtain **FREE** Green permit: Visit 50 Jennings Road, Monday - Friday, 8:30 am – 5:00 pm
- Bring paper leaf bags to Waste & Recycling Center: 180 Leibert Road, Tuesday - Saturday, 9:00 am – 2:00 pm

2021 Curbside Leaf Collection Dates





**SNOW/ICE REMOVAL IN HARTFORD
PROMOTING A SAFE WALKABLE PATH FOR ALL PEDESTRAINS**

Dealing with Snow and Ice during the winter months can be a challenge for anyone. In our City, it can be a bigger challenge for our residents who commute via public transportation. Let’s all do our part to create a safe path for all pedestrians especially our school children and individuals with disabilities.

IF YOU DON’T CLEAR THE SNOW, BE PREPARED TO PAY THE DOUGH



**Snow/ice covered
Sidewalks & crosswalks
\$99 FINE PER DAY**



**Shoveling or Plowing Snow
Into City Streets
\$99 FINE PER DAY**



**Buried Fire Hydrants
\$99 FINE PER DAY**

All Property Owners MUST:

- 1) Clear all sidewalks abutting your property, including crosswalk entries and curb cuts of snow and/or ice within **six (6) hours after the completion** of a snow or ice event, or before **9:00AM** when the snow has fallen overnight.
- 2) Sand/salt sidewalks, as necessary, to provide a safe and convenient path for pedestrians.
- 3) Remove snow from roofs near street line that may slide and endanger public transit.
- 4) Clear snow/ice from fire hydrants near your home.

FAILURE TO COMPLY CAN RESULT IN A FINE OF \$99 PER DAY UNTIL THE PROBLEM IS CORRECTED.

SNOW/ICE EMERGENCY PARKING BANS

Snow Emergency Parking Bans:

- When heavy snowfall of 4 inches or more is predicted, the Mayor may declare a snow emergency parking ban.
- During a snow emergency parking ban, all on-street parking is prohibited throughout the City of Hartford, and cars left parked on City streets will be ticketed and towed. **\$100 fine plus \$93.59 tow fee** – additional storage fees applied after three (3) days.

Available Parking:

The City of Hartford has authorized the following Blue Light Lots for residential parking before the start of a parking ban. City Parks are also available during a parking ban.

- 130 Sisson Ave
- 2434 Main St
- 547 Park Street
- 60 Chadwick Ave
- 80 Coventry St
- 2 Holcomb St
- 77 Laurel Street
- Sigourney St/Homestead Ave
- 45 Evergreen St
- Learning Corridor Parking Garage - Brownell St. Entrance



City of Hartford Citizen Alert System

Get alerted about emergencies and other important community news by signing up for our Citizen Alert Program. This system enables us to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, missing persons and evacuations of buildings or neighborhoods.

You will receive time-sensitive messages wherever you specify, such as your home, mobile or business phones, email address, text messages and more. You pick where, you pick how.

Enroll today by visiting: www.hartfordct.gov/citizenalert



DEPARTMENT OF PUBLIC WORKS

TRASH COLLECTION INFORMATION

Trash collection is a service we all depend on for the safe and healthy upkeep of our city. For this to happen, Public Works depend on every resident to follow certain guidelines to make the process as easy as possible for all involved.

Free trash collection in the City is provided to:

- ☐ Single family homes
- ☐ Multifamily with 6 units or less
- ☐ Condo association of 6 units or less

For trash collection, please do the following:

- ☐ Place trash can curbside after 4pm the day prior to trash collection or before 7am on collection day
- ☐ Use City of Hartford issued trash and recycle bins
- ☐ Allow 2 – 3 feet between trash bins for proper collection
- ☐ Place garbage bags in trash bins versus loose trash. Loose trash in bins may result in trash falling into streets during collection

Reasons Trash May Not Get Picked Up

- ☐ Trash can not issued by the City of Hartford
- ☐ You placed out items that the garbage company doesn't accept such as construction materials or hazardous waste
- ☐ Your bin was over the weight limit
- ☐ Something was blocking the garbage truck from servicing your container
- ☐ Your bins were set out after the truck went by your house. DPW ask that you roll your trash bins to the curb after 4 pm the night before the day of collection or before 7 am the day of collection.

Why the Garbage Truck Didn't Come

- ☐ Holiday week – the observance of certain holidays may result in trash collection being delayed by one day.
- ☐ Weather delay - If the weather presents a danger to the garbage collectors, services will often be delayed
- ☐ Property Not-serviceable – if you live in an apartment complex or multifamily with more than 6 units, your property is not serviced by the City of Hartford. Please contact management
- ☐ Human Error – Sometimes we make mistakes and may miss your property unintentionally. Please call Hartford 311 by dialing 311 or (860) 757-9311 if this happens.



HOW TO RECYCLE LIKE A PRO

Connecticut now has a universal list of what belongs in your recycling bin and what doesn't. All items should be **EMPTY, RINSED, CLEAN** and **OPEN**. Do not **SHRED, BOX, BAG** or **BUNDLE** items.



Yes, please!

PAPER



Junk Mail
Magazines
Newspapers
Office paper
Cardboard boxes
Pizza boxes
Food cartons
Beverage cartons

GLASS



Beverage bottles & jars
Food bottles & jars

METAL



Aluminum foil
Cans & bottles
Foil containers
Metal can and bottle lids
Food related aerosol containers

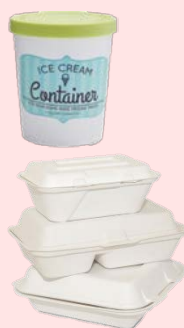
PLASTIC



Plastic bottles
Plastic containers, tubs & lids
Plastic one-use cups (no lids, no straws)



No, thanks!



Gift wraps & gift bags
Ice cream containers
Paper cups (hot & cold)
Shredded paper
Take-out food containers
Tissue paper



Ceramic mugs & plates



Drinking glasses



Aerosol containers (cleaners, pesticides, deodorizers)
Paint cans
Pots & pans
Small pieces of scrap metals



Loose bottle caps
Plastic bags & wraps
Plastic plates, bowls & utensils
Prescription bottles
Coffee containers
Styrofoam cups & containers
Packaging peanuts
Water filters



DEPARTMENT OF PUBLIC WORKS

BULKY WASTE COLLECTION PROCESS

STEP

1

CALL

Public Works to Schedule Pick Up for all bulky items at
(860) 757-4955 or (860) 757-9983

All 1 – 6 unit non-commercial properties receive
TWO (2) FREE pick ups per unit of FIVE (5) OR FEWER items per year.
Additional pick-ups are \$75 each.

STEP

2

PLACE

Bulky items should be placed curbside
THE NIGHT BEFORE scheduled pick-up.

STEP

3

AVOID

The fine for placing bulk items curbside
WITHOUT a scheduled pick-up is **\$99**

STEP

4

REPORT

All illegally dumped items should be reported to
Hartford 311 by calling **311 (landline)** or
(860) 757-9311 (cell phone)

BULKY items are large solid waste such as appliances, electronics, tree limbs, tires, furniture, mattresses and other items too large to fit reasonably in standard-issued collection containers. Bulky waste does not include any hazardous or toxic materials.

FINANCIAL LITERACY

The City Treasurer's Office provides monthly educational resource articles relating to retirement that focuses on financial matters.



Please check the latest articles below:

Saving Early & Letting Time Work for You

The earlier you start pursuing financial goals, the better your outcome may be. As a young investor, you have a powerful ally on your side – time. When you start investing in your twenties or thirties for retirement, you can put time to work for you. To find out more about the effects of compounding, please click on the link below:

<https://www.hartfordcitytreasurer.org/791-saving-early-letting-time-work-for-you/file>



Saving Early for Retirement

The best time to start saving for retirement is when you are young. It's a habit that has long lasting, beneficial effects. To find out more about how getting an early start builds the best possible results, please check out the article at the link below:

<https://www.hartfordcitytreasurer.org/836-participant-share-saving-early/file>

Know Your Retirement Birthdays:

Think about making your way to retirement as a series of mile markers you reach at certain ages. As you reach specific birthdays, you can make important decisions about your retirement savings. To find out more, please click on the link below:

<https://www.hartfordcitytreasurer.org/849-participant-share-retiree-timeline-final/file>



Ways to Repair Your Credit Score:

We all know the value of a good credit score. We all try to maintain one but sometimes life throws us a financial curveball and that score declines. For more information on the steps we can take to repair it, please click on the link below:

<https://www.hartfordcitytreasurer.org/850-ways-to-repair-your-credit-score/file>

Additional articles can be found on our website:

<https://www.hartfordcitytreasurer.org/home/financial-literacy-documents#>

IMPROVE FINANCIAL LITERACY

United Way's portfolio of Financial Literacy offerings provides people with opportunities to learn techniques that will help improve their financial decision making and promote financial well-being over their lifetime.

We translate complex financial concepts and help individuals develop actionable strategies for managing their finances. People will gain an understanding of the different ways to maximize income, track expenses, create a budget, make informed purchases, monitor and protect their money, and develop a savings plan.

SAVERLIFE CT (EARN):
A joint effort of Connecticut's 16 United Ways to promote financial stability for working families statewide.



The mission of ALICE Saves is to motivate Connecticut residents to save and establish healthy financial behaviors, including a lifelong habit of saving.

- Available to all Connecticut residents who are at least 18 years of age, have a valid email address and online banking credentials. There is no income threshold.
- Individuals link their bank accounts to SaverLife.
- Eligible "savers" are rewarded with a \$20 gift card when they link their bank account to the SaverLife platform, earn monetary rewards when they achieve savings goals and could qualify for prizes

**TRUST PLUS
(NEIGHBORHOOD TRUST
FINANCIAL PARTNERS):**
A FREE, one-on-one financial counseling program.

- This program helps individuals meet their immediate and long-term financial goals.
- Trust Plus is available via telephone or Skype at participants' convenience.
- Tech enabled financial counseling available in English and Spanish.
- Co-create a plan to help meet your financial goals with support and encouragement from your counselor.



**UNITED WAY
BUDGET COACHING:**
People will engage in 90-minute Financial Management 101 workshop facilitated by United Way of Central and Northeastern Connecticut staff.



Session 1 (Beginners):

Participants will learn the following:

- Basic financial concepts (i.e. income vs. expense, what is credit, etc.)
- How to create S.M.A.R.T financial goals (short vs. long term)
- How to track income and expenses
- How to develop a draft budget to gain a general insight into their finances

Session 2 (Intermediate):

Participants will learn the following:

- Advanced budgeting techniques and concepts
- A deeper analysis of personal budgeting
- The basics of credit and debt
- How to access and analyze their credit report
- How to develop an action plan



**United Way of Central and
Northeastern Connecticut**

TAX PREPARATION:

FREE Professional Tax Help if your household income is up to \$57,000 during the tax season.



- Save an average of \$200 or more in tax preparation fees.
- Get your refund in 7-10 days.
- Sign up for a free, virtual session online at www.211ct.org, click on "Tax Help" or dial **2-1-1**, press 3, then 6.

MYFREETAXES.COM:

File your own taxes online during the tax season.



- Households with a simple return can file their federal and state taxes for free online at www.myfreetaxes.com.

FAMILYWIZE:

A FREE Drug Discount Card that makes it easy to save money on prescription drugs. It is accepted at most pharmacies and with many community organization partners.



- Familywize negotiates a discounted cost on prescription drugs and then passes 100% of that savings on to the consumer.
- Get the Familywize card via download, mobile app, email or text at: <https://familywize.org/free-prescription-discount-card>
- Show your free card to the pharmacist to receive the lowest possible price for your prescription!



United Way of Central and Northeastern Connecticut



FAMILY LEARNING SESSIONS

Fall - Winter 2021 - 2022

All Sessions Presented in English with Simultaneous Spanish Interpretation

UPCOMING HPS FAMILY LEARNING SESSIONS

Thursday, November 18, 2021

- All about Science, Technology, Engineering & Math (STEM)



Thursday, December 9, 2021

- About English Language Arts

Thursday, January 27, 2022

- About Mathematics

ALL SESSIONS CAN ALSO BE VIEWED VIA LIVE-STREAM AT
WWW.HARTFORDSCHOOLS.ORG/FAMILYINSTITUTE

UPCOMING MCKINNEY-VENTO LEARNING SESSIONS:

The McKinney-Vento Act provides protections for our displaced families and youth.

Wednesday, December 15, 2021

- Financial Assistance

Wednesday, February 16, 2022

- Helping Families out of Houselessness



ALL SESSIONS CAN ALSO BE VIEWED VIA LIVE-STREAM AT
WWW.HARTFORDSCHOOLS.ORG/MCKVA

**FOR MORE INFORMATION AND TO REGISTER
CHECK HARTFORDSCHOOLS.ORG OFTEN!**

YOU WILL RECEIVE A ZOOM WEBINAR LINK VIA EMAIL

WWW.HARTFORDSCHOOLS.ORG

Follow us on



Leslie Torres-Rodriguez, Ed.D.
Superintendent

John Fergus
Director of Communications and Marketing

November 1, 2021

Inclement Weather Update for Families

Dear Families,

As Hartford Public Schools prepares for the winter months, we want to remind you of our procedures for winter weather conditions and make you aware of a change in our policy for snow days.

Snow Days

HPS may make the decision to close schools for a day due to winter weather conditions and HPS must also close schools when the City of Hartford initiates the emergency parking ban. The district will inform families as early as possible through the communication methods listed below. Snow days will be made up at the end of the school year.

Remote Learning Days No Longer Offered in the 2021-2022 School Year

Per Connecticut State Department of Education guidelines, if schools are closed, delayed, or students are dismissed early due to inclement weather, there will not be a Remote Learning option for students.

Delays

Winter weather conditions may also cause delays. Our transportation department works to pick up students as quickly as possible during these conditions. When winter weather conditions exist, be sure that your child is dressed as warmly as possible, and we recommend remaining with your children until they are picked up.

Notifying HPS Families

During winter weather watches or warnings, our district works with local authorities to monitor conditions and make adjustments as needed. If schools are delayed, closed, or released early, there are a variety of ways we notify families, including:

- Automated Phone Call, Email, Text Message, and Post via ParentSquare
- Snow Line - 860-695-SNOW (860-695-7669)
- Major Media Outlets (Local TV & Radio Stations)
- District website (www.hartfordschools.org) and Social Media

It is important that your child's school has your updated contact information, including current phone number, cell phone number, opt-in for text messages, and email address. ***Please take the time to update that information with your child's school if needed.*** For more information, please review the Frequently Asked Questions (FAQ) included in this letter. Thank you for your continued partnership and support.

Sincerely,

John Fergus, Director of Communications and Marketing

Frequently Asked Questions

WHAT FACTORS ARE CONSIDERED WHEN MAKING THE DECISION TO SHIFT TO DELAY/CLOSE SCHOOL?

The safety of all Hartford Public School students is our primary concern in making a decision to close schools. To determine whether it's safe to proceed with opening schools, we consider the following factors:

- Weather reports and recommendation from local authorities
- The onset, rate, and accumulation of ice and/or snowfall
- Local Electrical Power Outages
- Information on road conditions from the bus company
- Potential safety of bus company starting and completing routes
- Building conditions (e.g. whether schools have power and heat)
- Parking lot conditions

WHO DECIDES TO DELAY/CLOSE SCHOOL?

After gathering information from multiple sources and considering weather-related factors, the Superintendent will make a recommendation. After this decision is confirmed, the Communications team will distribute the information to the public.

WHEN IS THE DECISION MADE?

Generally, school closing announcements are made on the morning of the day of closing between 5:15 AM and 5:45 AM. However, parents should use their own discretion in determining whether or not to send their children to school during inclement weather when schools remain open.

HOW IS THE PUBLIC NOTIFIED?

- Automated Phone Call, Email, & Text Message, and Post via ParentSquare
- Snow Line - 860-695-SNOW (860-695-7669)
- Major Media Outlets (Local TV & Radio Stations)
- District Social Media & Website (www.hartfordschools.org)

Our branches are open!



The new Park Street Library @ the Lyric (seen above) opened in October and is the largest branch library in the city. The two-story, 13,000-square-foot library replaces the old Park Street branch that was located in a 2,000-square-foot storefront. It includes a 3,000-square-foot reading room, a separate 1,200-square-foot children's room, a small café and an enclosed outdoor patio area for performances and events. The second floor features a learning lab, conference room and a nearly 2,000-square-foot community room able to accommodate more than 150 people for meetings, lectures, performances and other events.

Hours and locations

Visit www.hplct.org for more information

Downtown

500 Main Street
Monday through Thursday: 9:00-6:00
Fridays and Saturdays: 9:00-5:00
860-695-6300

Albany

1250 Albany Avenue
Tuesdays and Thursdays: 10:00-6:00
860-695-7380

Barbour

261 Barbour Street
Mondays and Wednesdays: 10:00-6:00
860-695-7400

Camp Field

30 Campfield Avenue
Tuesdays and Thursdays: 10:00-6:00
860-695-7440

Dwight

7 New Park Avenue
Mondays and Wednesdays: 10:00-6:00
860-695-7460

Park Street Library @ the Lyric

603 Park Street
Mondays and Wednesdays: 10:00-6:00
Fridays: 10:00-5:00
860-695-7500

Join us for our 2021-22 season

Portrait of a Picture

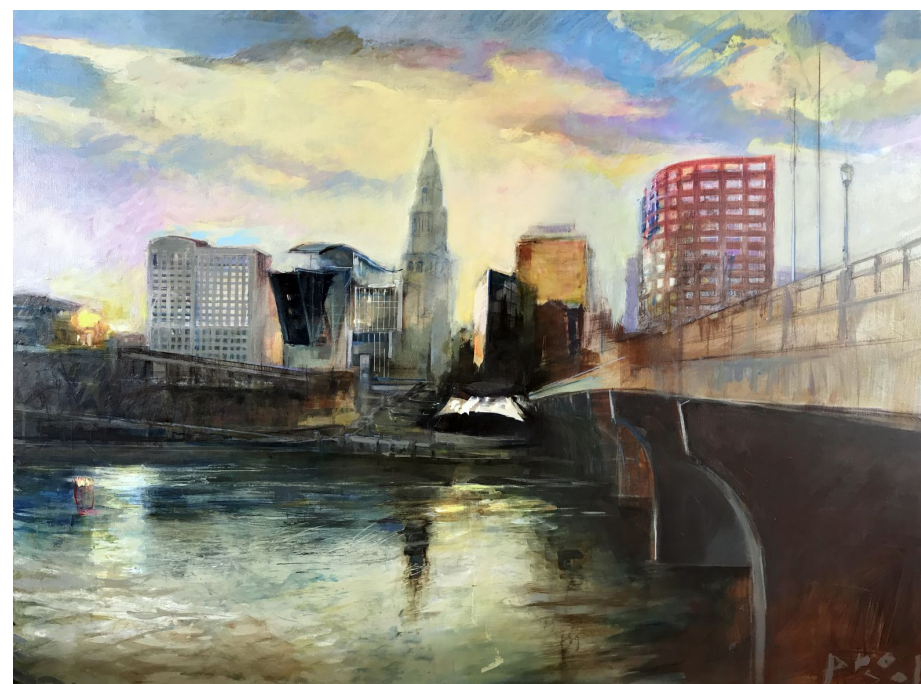
Wladyslaw Prosol

Exhibit runs: November 5 – December 11, 2021

Reception: Friday, November 5, 5:30-7:30 p.m.

ArtWalk Gallery, 3rd Floor, Downtown Library

View abstract paintings and nontraditional landscape paintings by New Britain-based architect, Wladyslaw Prosol.



The Adornment Series: Images of Empowerment

Michelle Thomas

Exhibit runs: January 7 – February 9, 2022

Reception: Friday, January 7, 5:30-7:30 p.m.

Hartford's own Michelle Thomas creates large-scale works that use ceramic mask making techniques and found objects to create sculptural portrayals of people of African descent in the United States.



Words in Clay, Words on Paper

James Finnegan & Michelle Cotugno

Exhibit runs: March 11 – April 23, 2022

Reception: Friday, March 11, 5:30-7:30 p.m.

This exhibit will honor the written word, highlighting the dynamic collaboration between writers and artists. Sculptural clay works by Michelle Cotugno will be displayed along with a selection of fine letterpress poetry broadsides selected by James Finnegan.



Artifact

Megyn Craine

Exhibit runs: May 13 – June 25, 2022

Reception: Friday, May 13, 5:30-7:30 p.m.

Megyn Craine is an interdisciplinary artist who sees art making as a process of discovery. Her work is a reflection of how she interprets the world around her. It encourages us to look a little deeper, to question the way we understand our own world and its meanings for us.



Gateway to Places We're Told We Cannot Go

Christa Whitten

Exhibit runs July 15 – August 27, 2022

Reception: Friday, July 15, 5:30-7:30 p.m.

This series focuses on the partial or completely restricted access to powerful, spiritually-charged locations around the globe. Although denial of access can be based on a variety of factors, this show addresses restrictions which involve gender.





Save the date!



Hartford Public Library's highly popular Baby Grand Jazz Series returns for its 19th season in 2022 with a stellar lineup of the best jazz musicians in the region.

Join us every Sunday at 3 p.m. from Jan. 2 through April 24 (except for Easter Sunday, April 17) in person at the Downtown Library or tune in on Hartford Public Library's Facebook page and YouTube channel.

Thank you to our presenting sponsor, The Kaman Foundation, for its continuing support, and special thanks to our longtime partners, The Hartford Jazz Society and WWUH 91.3 FM.

KAMAN





HAVE YOU HAD A
GREEN CARD
FOR AT LEAST 5 YEARS?

★ ★ ★ ★
CONSIDER
CITIZENSHIP

DID YOU KNOW

Low-income applicants could be excused from paying the \$725 application fee?

Applicants age 50 and over could be excused from the
English literacy requirement?

LEARN MORE

Hartford Public Library offers free citizenship classes and application help.

Call 860.695.6337 ★ **Email** immigration@hplct.org ★ www.hplct.org

AVOID FRAUD

Hartford Public Library is recognized by the
US Department of Justice, Board of Immigration Appeals (BIA)
to offer legal advice by its BIA accredited representatives.



TEENS 17+



GOT CITIZENSHIP?

Open New Doors – Become a U.S. Citizen!

AS A U.S. CITIZEN YOU CAN:

- ☆ Access more scholarship opportunities
- ☆ Apply for government jobs
- ☆ Bring family members to the United States
- ☆ Vote for President

GET READY!

- ☆ Select U.S. Citizenship as your Capstone topic
- ☆ Take an online prep class
- ☆ Include Citizenship as a goal of your Student Success Plan
- ☆ Call for a free consultation



Citizenship classes and application help
are also available for family members.

► **LEARN MORE** ◄

FAMILY
MEMBERS
WELCOME!

Call or Text **860.695-6337**

www.hplct.org ★ [#teens4citizenship](https://twitter.com/teens4citizenship)

Email immigration@hplct.org



★ [teens4citizenship](https://twitter.com/teens4citizenship) ★

A collaboration between Hartford Public Schools and Hartford Public Library, funded in part by USCIS.

COMPUTER NETWORKING CERTIFICATE TRAINING

COLLEGE COURSES (9 CREDITS)

FOR AGES 18-24

FREE

SPACE IS LIMITED

Registration open now, by appointment:
Call: 860-324-3253 or 860-695-6291
Email zshaw@hplct.org

Hartford Public Library
The American Place, 2nd Floor
500 Main Street, Hartford

PROGRAM DESCRIPTION

Taught by Professor Elhadad, Cisco Academy, Capital Community College. Instruction consists of online and hands-on learning using Cisco routers and switches. Expect to dedicate at least 6 hours per week, on this self-paced flexible schedule. Upon successful completion of program, students are placed in internships for 50 hours at \$16 an hour.

This free training opens doors to both employment AND further education in the expanding field of technology

IMMIGRANTS REFUGEES

BUILDING A STRONGER WORKFORCE

Ages 18-24 with a passion for technology

Have a high school diploma from the U.S. or your own country

Read/write/speak English at the Intermediate or higher level.

Also, eligible to apply:

- Naturalized U.S. Citizens
- Recent arrivals from Puerto Rico

INCLUDES

Supplies (Laptop and Wi-Fi hotspot)
Bus tokens
Flexible schedule
Tutoring support

An initiative of Hartford Public Library's The American Place in collaboration with: Capital Community College; Legrand North America, LLC; The Walker Group; City of Hartford, Metro Hartford Innovation Services; Capital Workforce Partners; CISCO Systems Inc. – WIDA FUNDED

10/14/21

Do you know your Neighborhood Revitalization Zone (NRZ)?

Participate in a local monthly meeting to help make decisions about your community.

Please contact NRZ chairs directly for meeting information

Blue Hills NRZ

1st Thursday, 6 PM

Chair: Donna Thompson-Daniel

donnathompsondaniel@yahoo.com

Upper Albany NRZ

1st Monday, 5:30 PM

Luz Holmes

UANRZconnect@gmail.com

North East NRZ

3rd Monday, 5:30 PM

Chair: Darlene Robertson-Childs

darlenechilds2003@yahoo.com

West End Civic NRZ

4th Tuesday, 6 PM

Chair: Suzann Beckett

president@wecahartford.org

Asylum Hill NRZ

1st Monday 6:15 PM

Executive Director:

David MacDonald

exdir@asylumhill.org

Frog Hollow NRZ

3rd Tuesday, 5:30 PM

Chair: Aaron Gill

chair@fhnrz.com

Parkville NRZ

2nd Wednesday, 6 PM

Chair: David Morin

barridoncorp@aol.com

South West/Behind the Rocks NRZ

2nd Tuesday, 6 PM

Chair: Kathy Evans

Kathy.evans@opmad.org

Barry Square/MARG

2nd Thursday, 6 PM

Chair: Hyacinth Yennie

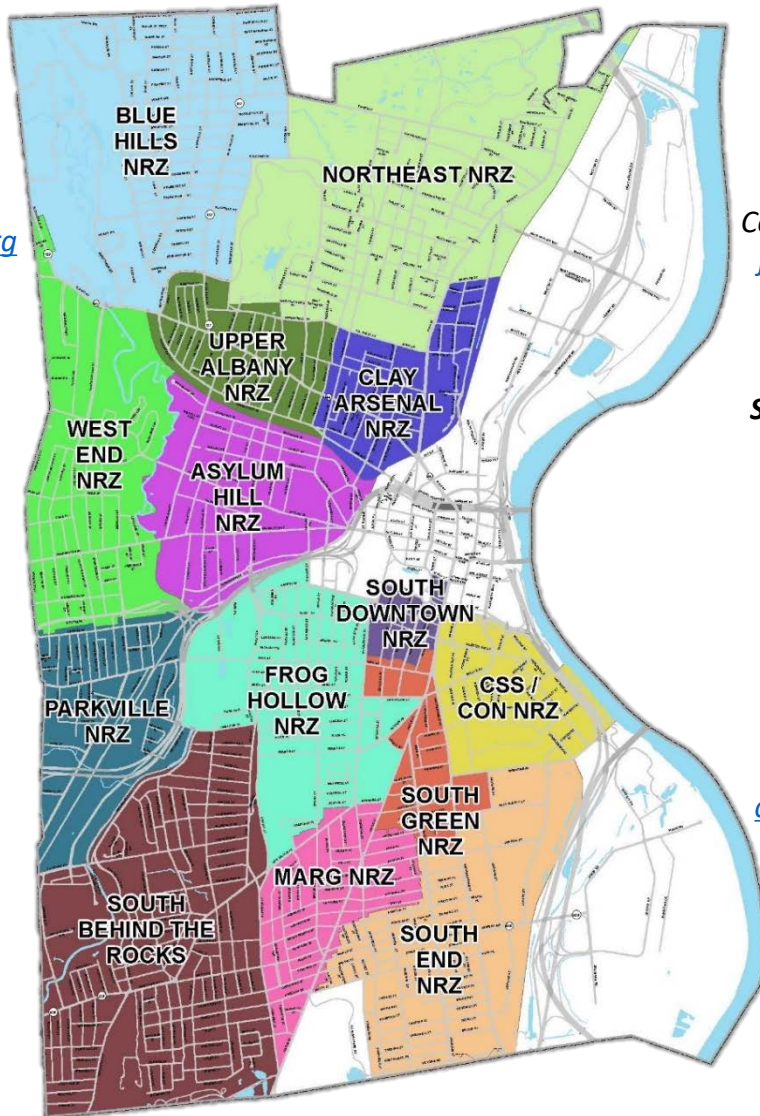
hyennie3@yahoo.com

South End NRZ

1st Thursday, 6 PM (Sept. – May)

Chair: Carl Williams

cabwill@msn.com



Clay Arsenal NRZ

1st Tuesday, 5:30 PM

President: Bea Powell

Contact: Jean Holloway

jhollo962@gmail.com

South Downtown NRZ (SODO)

3rd Wednesday, 6 PM

Chair: Robin Zaleski

sodonrz@gmail.com

Sheldon Charter Oak (CSS/CON)

1st Monday, 5:30 PM

Chair: Mary Ramdeen

cssconnrz@gmail.com

Hartford NEXT

3rd Thursday,

5:30 PM

Chair: Marion Griffin

mdgriffa@yahoo.com

Important Numbers

911

For all emergencies that require immediate assistance from the police, fire department or an ambulance.

211

For 24/7 statewide resources such as emergency housing/shelter, utility assistance, food, child care, elder care and crisis intervention.

**Hartford 311
(860) 757-9311**

Toll-free, bilingual, non-emergency call center, for information and City services.

(860) 757-4000

Non-emergency Police Dispatch

(800) 286-2000

Eversource - Power Outage

(877) 944-5325

Eversource - The Smell of Gas

(860) 278-7850

Metropolitan District Commission (MDC)

(860) 246-5325

Connecticut Natural Gas (CNG)

(800) 222-1222

CT Poison Control Center

(860) 695-8000

Hartford Public Schools

(860) 247-2732

Capitol Region Education Council (CREC)

(860) 695-6300

Hartford Public Library

HARTFORD 311

IS A TOLL-FREE, NON-
EMERGENCY CALL CENTER



Email

311CALLCENTER@HARTFORD.GOV

Hours

Mon. - Fri. 8:00 am - 5:00 pm except holidays

Contact

(860) 757-9311

VISIT US ON THE WEB

www.hartfordct.gov/hartford311

THERE ARE MANY WAYS TO ACCESS 311



Online



Application



Telephone

Call 9-1-1 FOR ALL EMERGENCIES

that require immediate
assistance from the police, fire
department or an ambulance.

FOR ALL OTHER NON-EMERGENCY
POLICE MATTERS, PLEASE CALL 860-757-4000

Do not call 9-1-1 for general information,
directory assistance, paying traffic tickets,
complaints or as a PRANK. If you mistakenly
call 9-1-1, do not hang up. Instead, inform
the dispatcher of the mistake.

Call 3-1-1 FOR ALL OTHER INQUIRIES



CALL US!

City Information
Pothole Repair
Trash Not Picked Up
Inspection Needed
Bulky Waste
Housing Issues

DISCOVER THE WADSWORTH

Wadsworth Welcome

Free admission for Hartford residents

Second Saturdays for Families

Free admission every month

For more information on exhibitions
and programs go to thewadsworth.org



**WADSWORTH ATHENEUM
MUSEUM OF ART**

600 Main Street, Hartford, CT

**NEVER MISS
ANYTHING
EVER AGAIN**



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