

RESULTS FRAMEWORK INSTRUCTIONS

Explanation:

The Results Framework is used to establish meaningful and measurable ways of evaluating program success and to measure how effectively HUD funding is being spent. When developing the metrics that you will use for reporting, consider what is really important to capture for your program as well as what your organization has the administrative capacity to collect data on. Keep in mind that the metrics chosen for the Results Framework are expected to be reported on a quarterly basis.

The sections of the Results Framework are:

How Much Did We Do? (Our Effort): These metrics tell us how much programming you intend to do. Some sample questions are:

- How many participants/businesses do you intend to serve?
- How many sessions will be held?
- How many item will be produced

How Well Did We Do? (Our Effort): These metrics tell us about your success in implementing the plan/strategy for the grant period. Some sample questions are:

- Percentage of sessions with full attendance?
- Percentage of your businesses completed loan applications?

Who is Better Off? (Difference Made): These, metrics tell us how your program positively changed participants (families, persons businesses) as well as the community Choose metrics you have the data to measure; Some sample questions are:

- Percentage of participants who submitted a resume and received a response from the employer?
- Number of businesses that hired or retained low income employees
- Number of participants who participated in a performance demonstrating new artistic skills ?

Any additional links (RBA Framework)

<https://raguide.org/>

<https://clearimpact.com/results-based-accountability/example-performance-measures-can-use-program-service/>

The arrows show which part of the Results Framework each quadrant corresponds with.



How much did we do? (Our Effort)	How well did we do? (Our Effort)	Who is better off? (Difference Made)
<p>[Note: This includes: People served (# and characteristics) and activities to be conducted (#)]</p>	<p>Note: Common types of measures include "TASCS:"</p> <ul style="list-style-type: none"> Timeliness of activities (%) Attendance levels (%) Satisfaction of participants (%) Cost per unit (\$) Standards (%) 	<p>Note: This includes "BACKS:"</p> <ul style="list-style-type: none"> Behaviors change (#/%) Attitudes shift (#/%) Circumstances change (#/%) Knowledge increases (#/%) Skills improve (#/%)