



**Arunan Arulampalam
Mayor**

POLICY NUMBER: 002
DATE: July 13, 2026
SUBJECT: Americans with Disabilities Act

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (“ADA”), the City of Hartford will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

The City of Hartford further advises the public, employees and job applicants that it does not discriminate on the basis of disability in its hiring or employment practices.

The City of Hartford will generally, upon request, provide appropriate aids and services leading to effective communication for persons with disabilities so they can participate equally in City programs, services, and activities. This may include sign language interpreters, accessible documents, and other accessible formats for people who have speech, hearing, or vision disabilities.

The ADA does not require the City of Hartford to take any action that would alter the nature of its programs or services, or impose an undue financial burden.

Questions, concerns, complaints or requests for additional information regarding the Americans with Disabilities Act may be forwarded to:

Contact:	Courtney Massenberg, Director
Office:	Office of Equity and Opportunity
Address:	Hartford City Hall 550 Main Street Hartford, CT 06103
Email:	Courtney.Massenberg@hartford.gov
Phone Number:	(860) 757-9533
Hours:	Monday-Friday, 8:00 a.m. – 5:00 p.m.

All complaints so filed with the above office by members of the public shall adhere to the grievance procedures attached hereto.

City of Hartford employees must file employment-related discrimination complaints with the Department of Human Resources using the complaint procedures available pursuant to City Policy #001, Affirmative Action and Equal Opportunity.