

City of Hartford FIRE DEPARTMENT

FIRESTAT

February 2021



AGENDA



- Introductions
- Remark's from Chief Freeman
- Remark's from Chief Reilly
- Remark's from Chief Barco
- Division Briefings
- Questions/Comments

Chief Freeman



Chief Reilly



Chief Barco



EMERGENCY SERVICES



2020 FireStat Updates

Suppression Only

- The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
- The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
- EMS runs are calculated using incident types 300 through 329, 510.

Fire Response Scorecard City-Wide

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

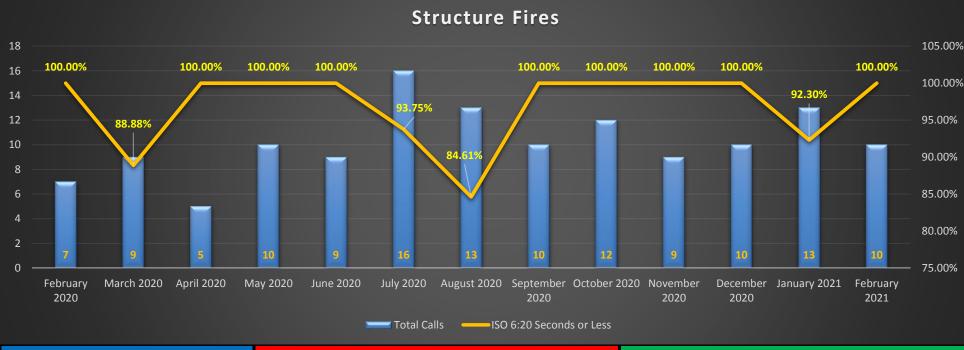
Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time





EMS Response Scorecard City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

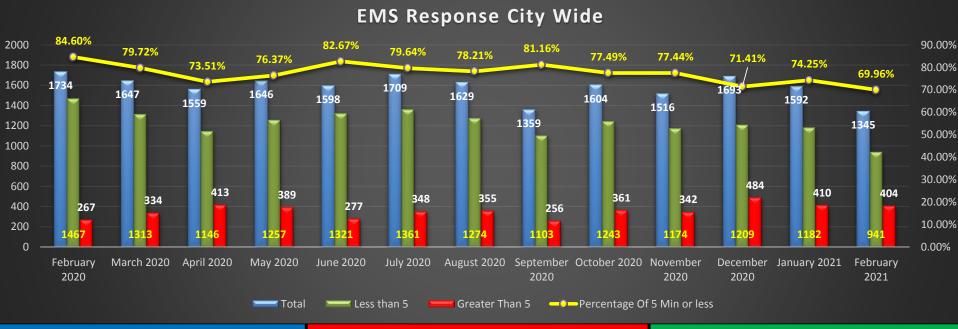
Data Source: Firehouse Software Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.



Analysis	Recommendations	Impact
➤Inclement weather played a part in the response time average.	➤ Continue to emphasize the importance of responding to EMS per our standard.	Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

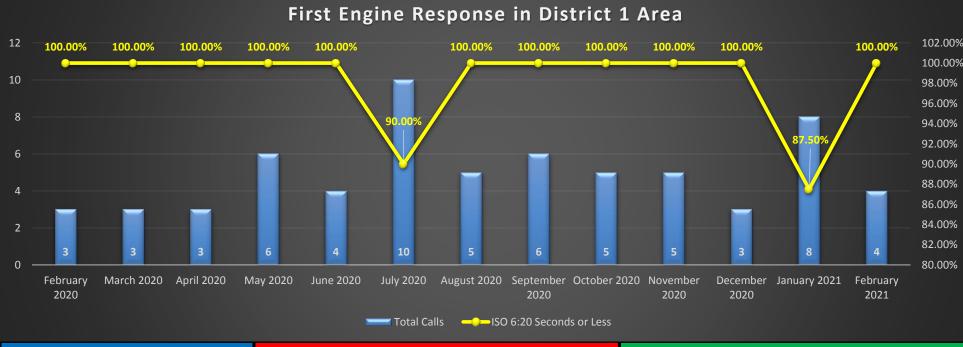
Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time



Analysis	Recommendations	Impact
➤ Excellent work.	Continue to reiterate the importance of response time compliance.	➤ Life safety stabilization

EMS Response Scorecard District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

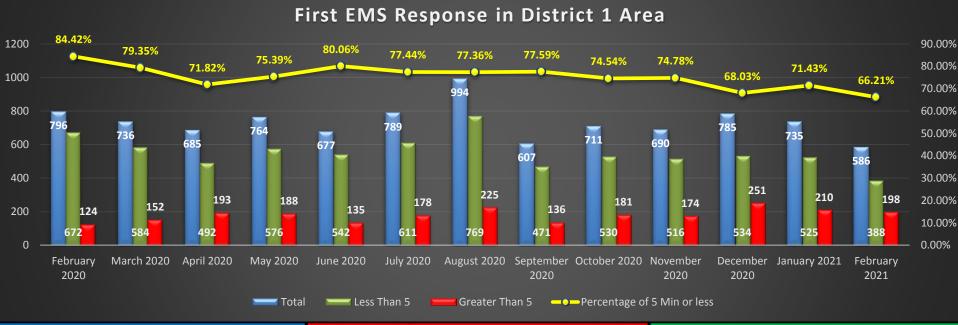
Data Source: Firehouse Software Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.



Analysis	Recommendations	Impact
➤ Inclement weather played a part in the response time average.	➤ Continue to re-emphasize importance of EMS responses to members of suppression.	Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

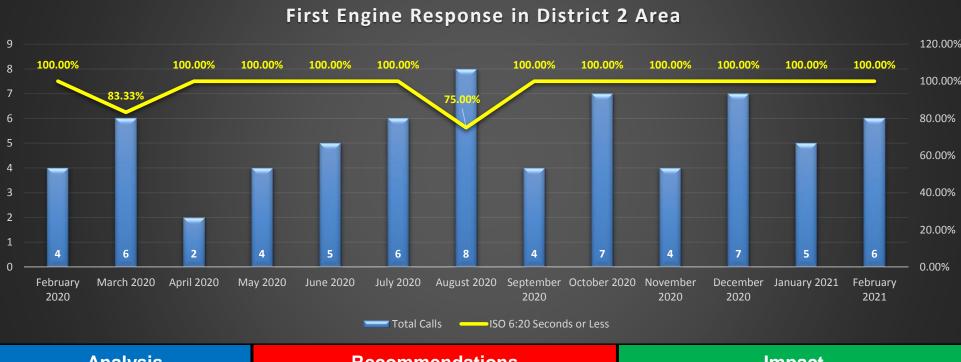
Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time



Analysis	Recommendations	Impact
Excellent work by District 2.	Maintain proficiency.	➤Effective emergency response.

EMS Response Scorecard District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source:

Firehouse Software

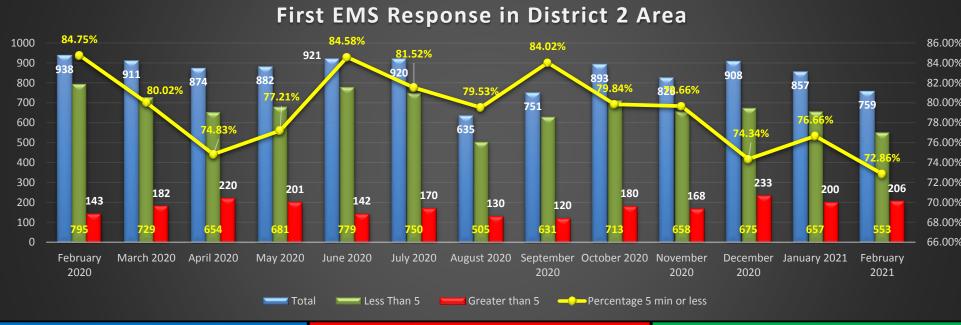
Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.



Analysis	Recommendations	Impact
➤ Inclement weather played a part in the response time average.	➤ Continue to re-emphasize importance of EMS responses to members of suppression.	Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

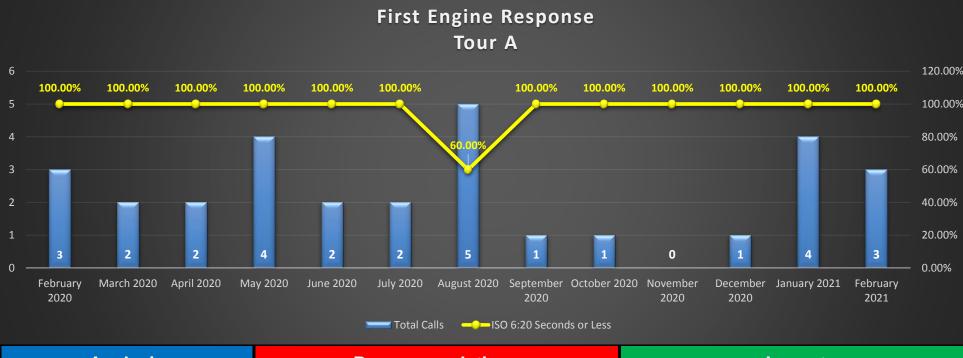
Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time



Analysis	Recommendations	Impact
 Outstanding job, Tour A. Phenomenal job with consistently obtaining goal. 6 consecutive months of 100% compliance! Excellent work. 	Reiterate the importance of safely responding to calls for service in the allotted time period.	➤ Effective emergency response.

EMS Response Scorecard Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

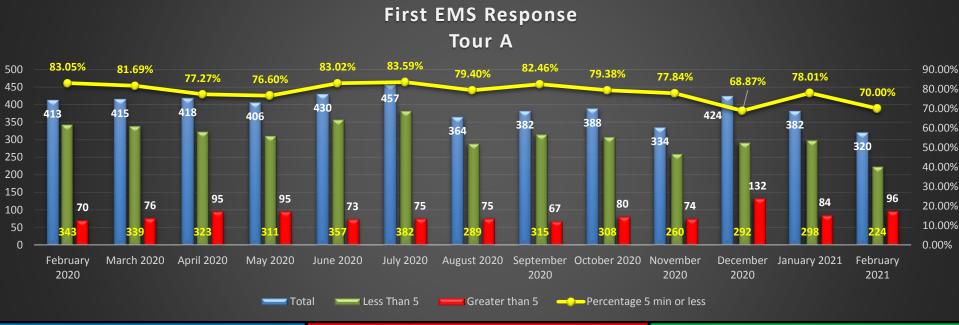
Data Source: Firehouse Software Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.



Analysis	Recommendations	Impact
➤ Inclement weather played a part in the response time average.	➤ Continue to re-emphasize importance of EMS responses to members of suppression.	Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

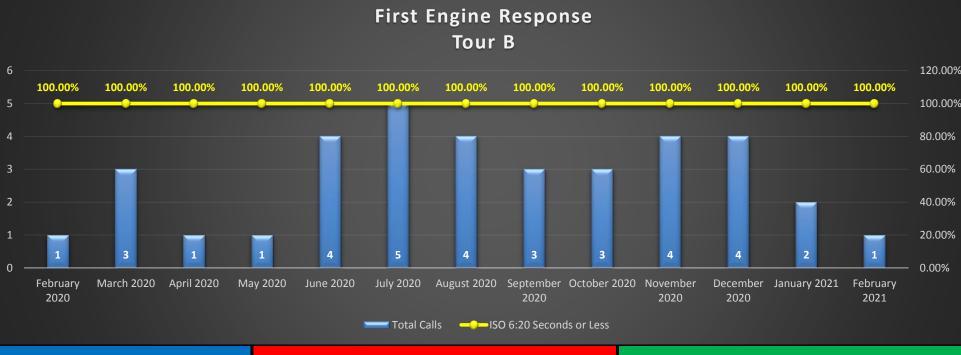
Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time



Analysis	Recommendations	Impact
Outstanding job, Tour B. Compliance performance is exceptional.	➤ Maintain efficiency.	➤Effective emergency response.

EMS Response Scorecard Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source:

Firehouse Software

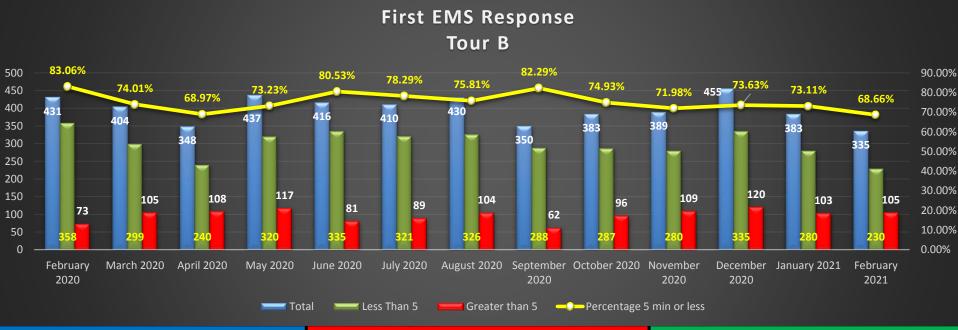
Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.



Analysis	Recommendations	Impact
➤ Inclement weather played a part in the response time average.	➤ Continue to re-emphasize importance of EMS responses to members of suppression.	Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

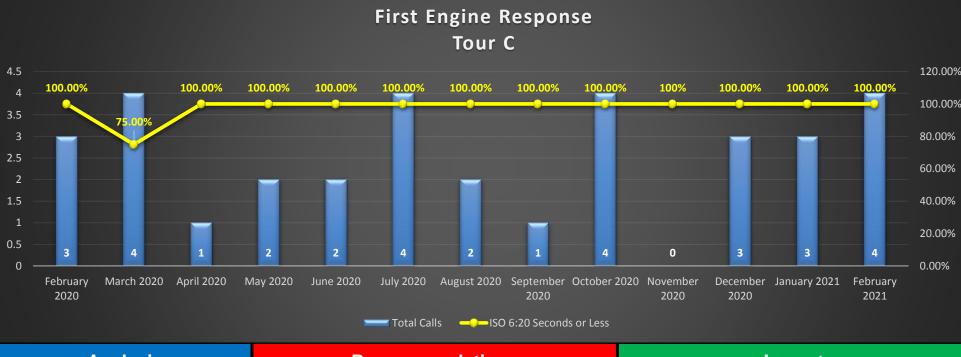
Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time



Analysis	Recommendations	Impact
➤ Outstanding job, Tour C.	Reiterate the continued expectation of compliance.	➤Efficiency of emergency response.

EMS Response Scorecard Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source:

Firehouse Software

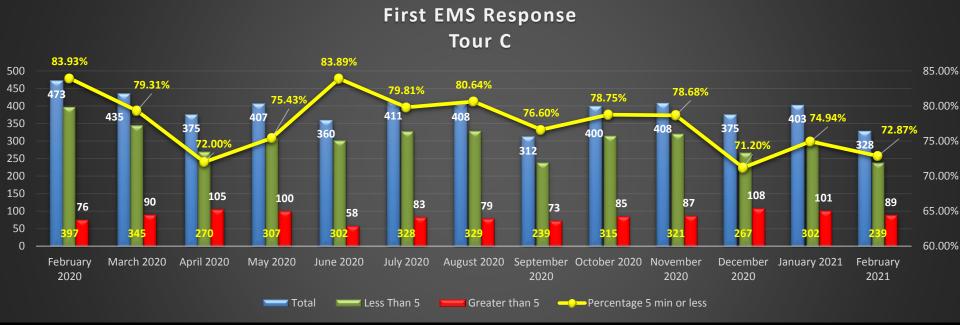
Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.



Analysis	Recommendations	Impact
➤ Inclement weather played a part in the response time average.	➤ Continue to re-emphasize importance of EMS responses to members of suppression.	Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

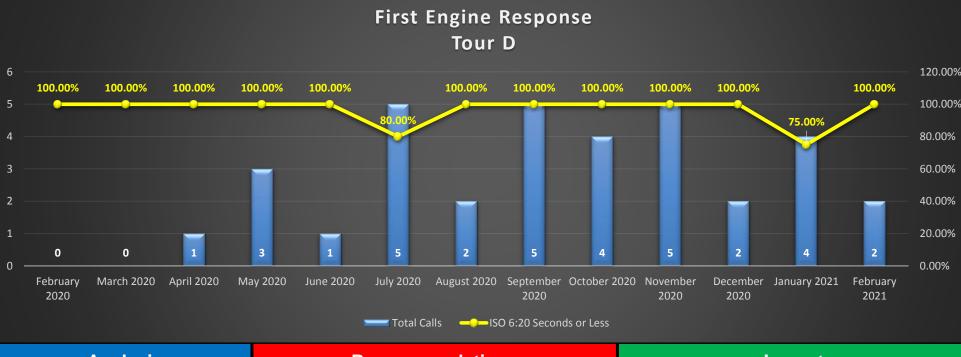
Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time



Analysis	Recommendations	Impact
➤ Met performance goal with 100% compliance for the month of February.	Sustain excellent emergency responses.	➤ Life safety incident stabilization.

EMS Response Scorecard Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

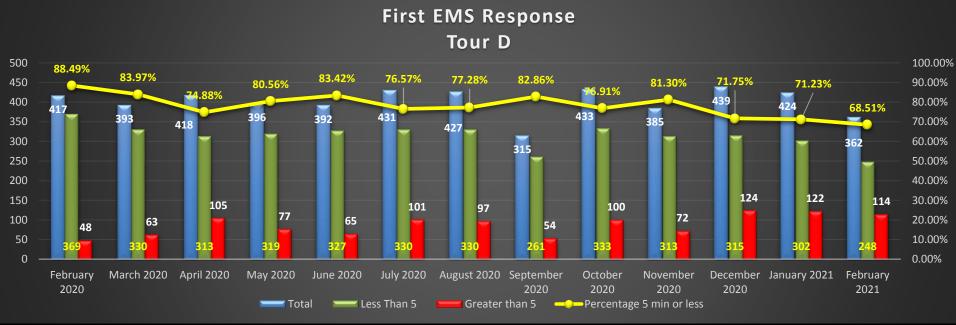
Data Source: Firehouse Software Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.



Analysis	Recommendations	Impact
➤ Inclement weather played a part in the response time average.	Continue to reiterate the importance of compliance.	Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

COMMUNITY RISK REDUCTION – FIRE MARSHAL OFFICE



Performance Scorecard

Community Risk Reduction Division -FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

enforcement and public education program, respectively.



HFD Strategic Priorities:
Provide Quality Code enforcement

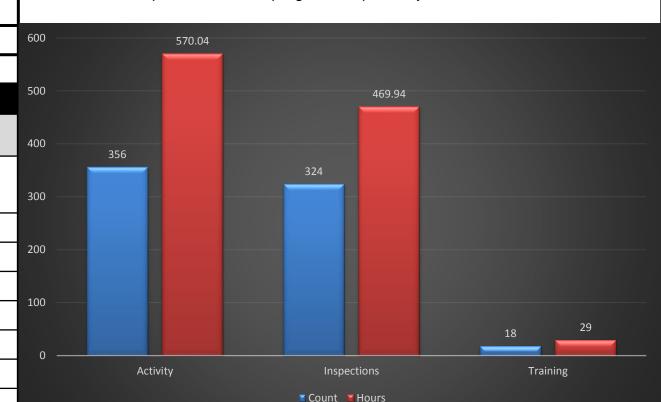
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Data Source: HFD Firehouse Software

Current Period: 02/01/2021 - 02/28/2021

HISTORICAL ANALYSIS

Domontin a	Violations			
Reporting Period	Violations Found	Violations Cleared		
11/20	61	69		
12/20	122	177		
01/21	381	21		
02/21	84	91		



Performance Target – Risk in the community are minimized through a proactive code

Attendance

Total Working Hours:

Total Hours on Duty:

Attendance

Total Hours Off:

1,068.98 Off:

Total Hours Off:

Accounted For:

92.79%

Recommendations

✓ **SECOND REQUEST** Forward a
report to the fire chief's office pertaining
to what inspections were supposed to be
done in 2020 versus what inspections
actually did get done which should
include a plan on how inspections will be
conducted in 2021.

Reduction of risks in the community as it pertains to our external stakeholders.

Impact

Performance Scorecard

Community Risk Reduction Division -FM

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Data Source: Firehouse Software

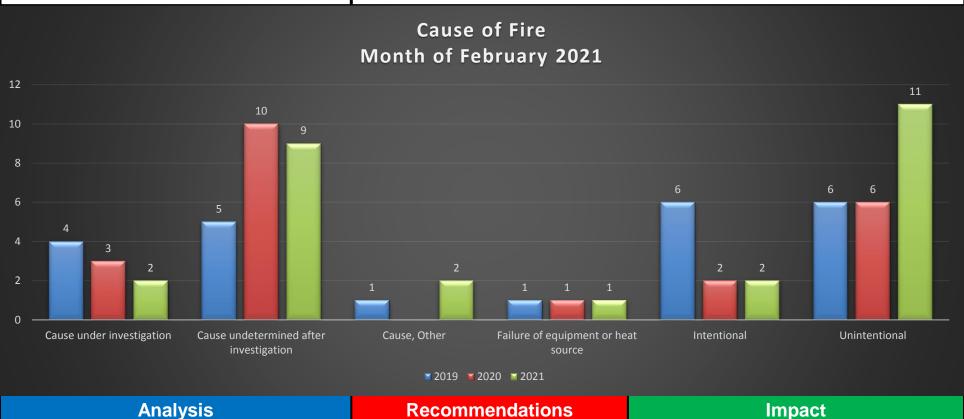
Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:

Provide Quality Code Enforcement, Public Education, & Community Engagement

Performance Target – Show a 30% decrease in fires by end of FY2021.



>	Unintentional fires are	100%	more	than	what
	they were in 2019 and	2020.			

> Intentional fires are significantly down in comparison to 2019.

√ Assess effectiveness of community

Minimization of conflagrations in all parts of the city that are adversely impacted.

risk reduction program.

COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT



Performance Scorecard

Community Risk Reduction Division -SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.



HFD Strategic Priorities:
Provide Public Education

Provide Public Education, & Community Engagement

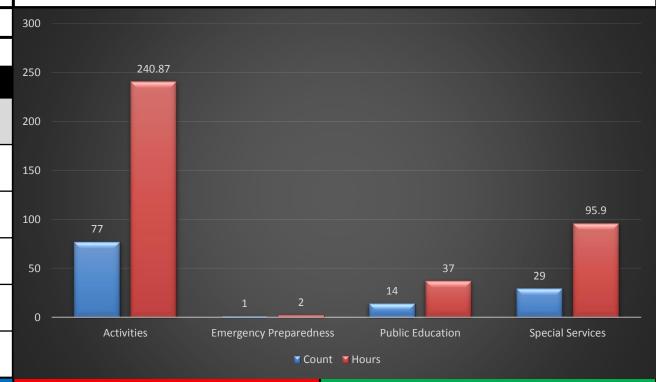
Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2021.

Data Source: HFD Firehouse Software

Current Period: 02/01/2021 - 02/28/2021

HISTORICAL ANALYSIS

Reporting Period	12/20	01/21	02/01
Total Activities	102	125	121
Total Adults	1126	152	215
Total Children	2005	52	182
Smoke Detector	5	9	3
Car Seats	0	1	3



Total Working Hours:

Total Hours on Duty:

Attendance

Total Hours of Hours Off:

375.77

Total Hours Off:

Accounted For:

96.08%

Į	
	Excellent community engagement and work in the firehouses.

Recommendations

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.

TRAINING DIVISON



Performance Scorecard

Training Division

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public /personnel awareness about the City of Hartford Fire Department.



HFD Strategic Priorities:

Provide Mandated Training to Hartford Fire Department Personnel

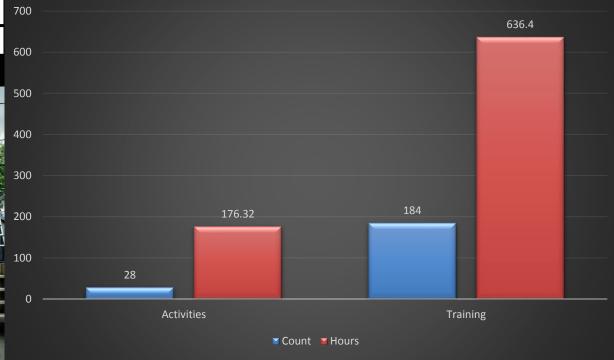
Data Source: HFD Firehouse Software

Current Period: 02/01/2021 - 02/28/2021

HISTORICAL ANALYSIS



Performance Target – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.



Attendance			
Total Working Hours:	812.72	Total Hours Off:	290
Total Hours on Duty:	819	Hours Accounted For:	99.23%

Outstanding work by our Training Division personnel. Job well done.

Recommendations

 Workforce that is compliant with ISO and CONOSHA requirements.

Impact

EQUIPMENT MAINTENANCE DIVISION



Performance Scorecard

Equipment Maintenance Division

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public /personnel awareness about the City of Hartford Fire Department.

Data Source:

HFD Firehouse Software

Current Period: 02/01/2021 - 02/28/2021



HFD Strategic Priorities:

Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.



Atteridance				
Total Working Hours:	985	Total Hours Off:	160	
Total Hours on Duty:	1,156.00	Hours Accounted For:	85.21%	

- Strong work from EMD.
- Send report on fuel usage.
- Please attempt to have 90% of time accounted for.

Impact

Safe repair and maintenance of fire department tools, equipment, and apparatus.

F.A.C.T. DIVISION



Performance Scorecard

F.A.C.T. Division

External Stakeholder Engagement – Increase public /personnel awareness about the City of Hartford Fire Department.

Operational Performance Measure: Internal /



HFD Strategic Priorities: Provide Quality I.T. & Technical Assistance to

HFD

Performance Target – Mitigate a diverse portfolio of service calls.

Data Source: HFD Firehouse Software

Current Period: 02/01/2021 – 02/28/2021

HISTORICAL ANALYSIS

Reporting Period	Traffic & Tech		Training / Misc	Fire Alarm		
11/20	12	0	3	11		
12/20	24	4	2	7		
01/21	45	13	33	37		
02/21	83	29	21	48		

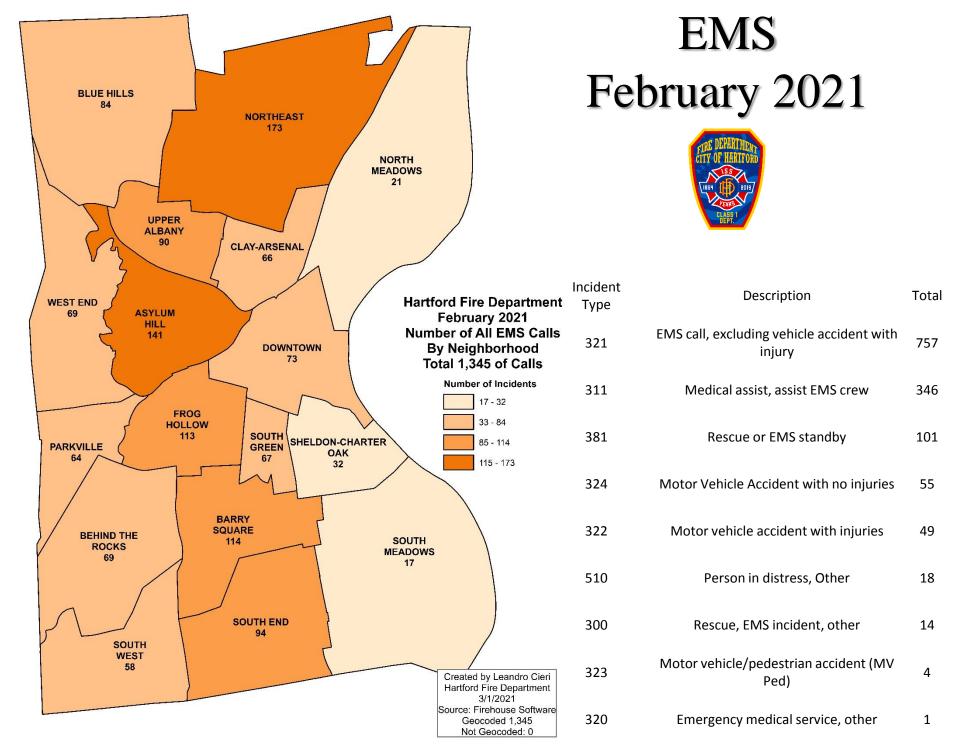


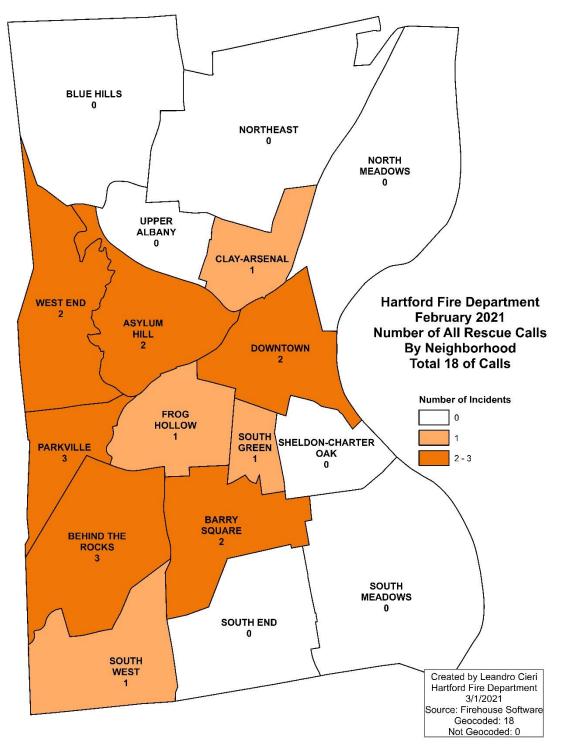
Attendance Total Working Total Hours Off: 524 **Hours: Total Hours on** Hours 587 89.27% **Accounted For: Duty:**

- 90
- ✓ Excellent work, FACT division.
- ✓ Please ensure that the time accounted for is at least 90%.
- IS&IT execution of relevant duties and responsibilities.

EMERGENCY RESPONSE DATA



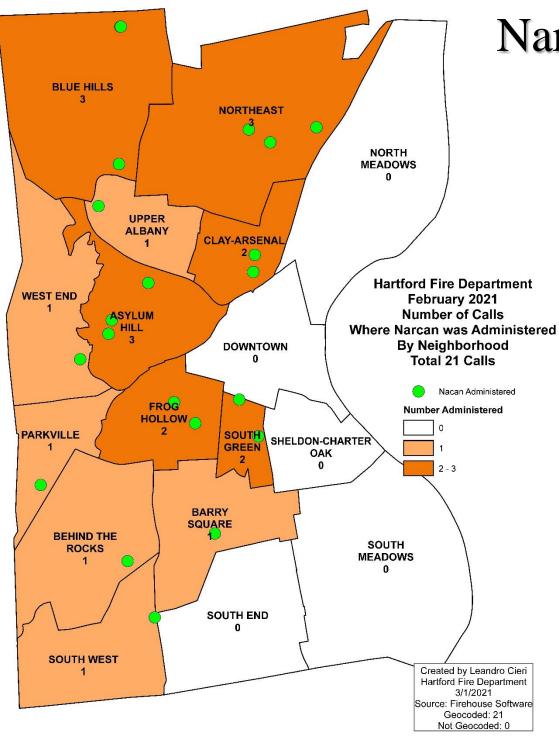




Rescue Calls February 2021

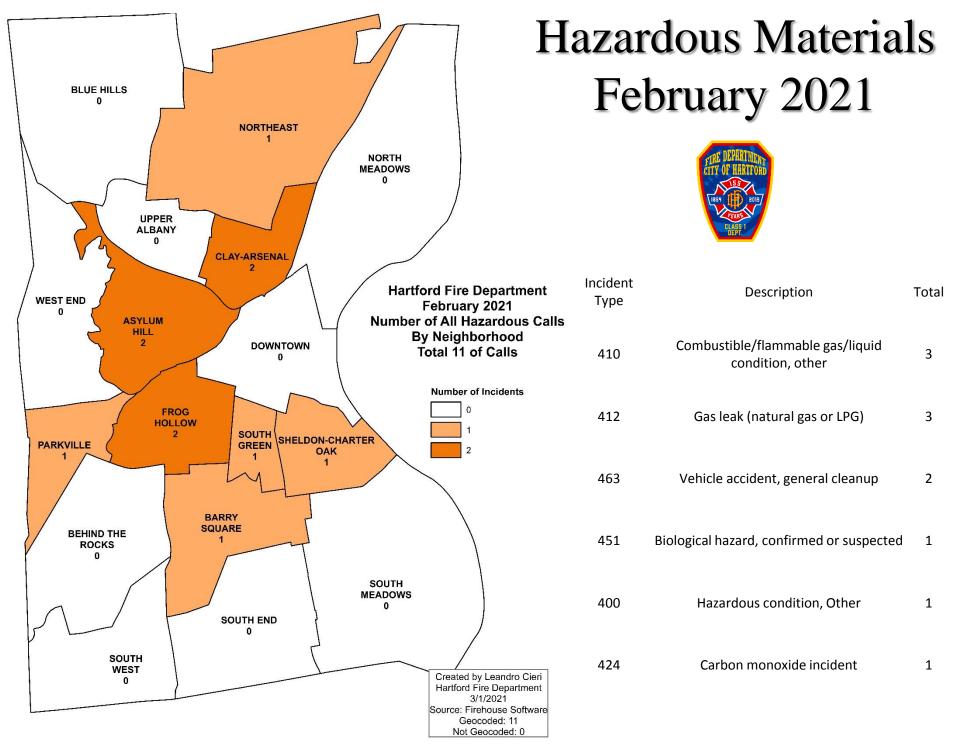


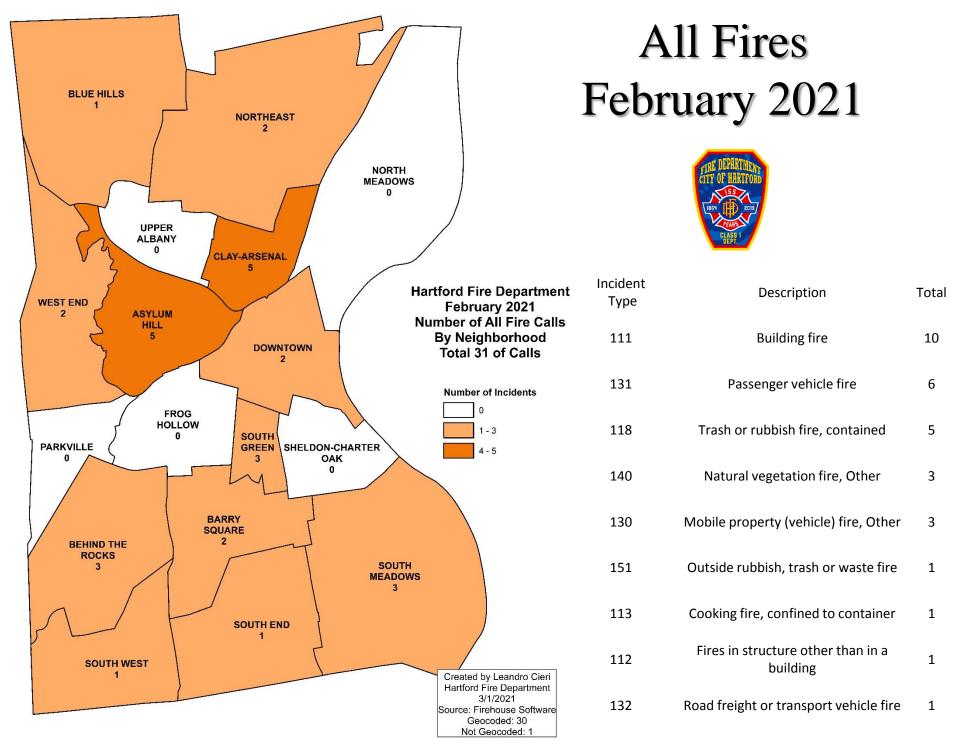
Incident Type	Description	Total
353	Removal of victim(s) from stalled elevator	9
511	Lock-out	6
352	Extrication of victim(s) from vehicle	3

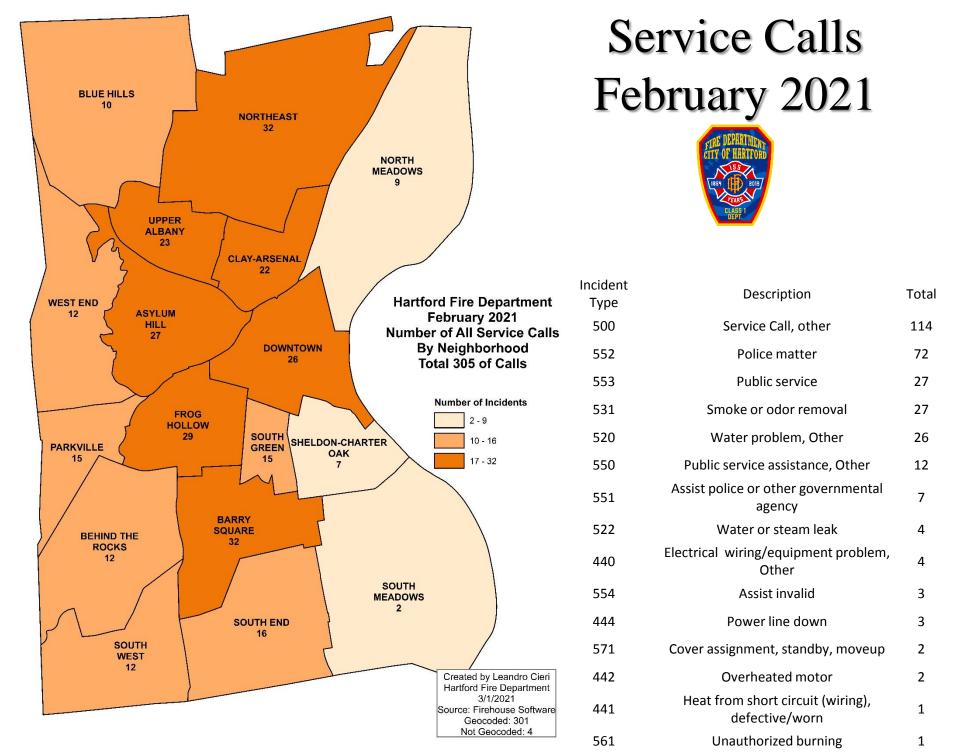


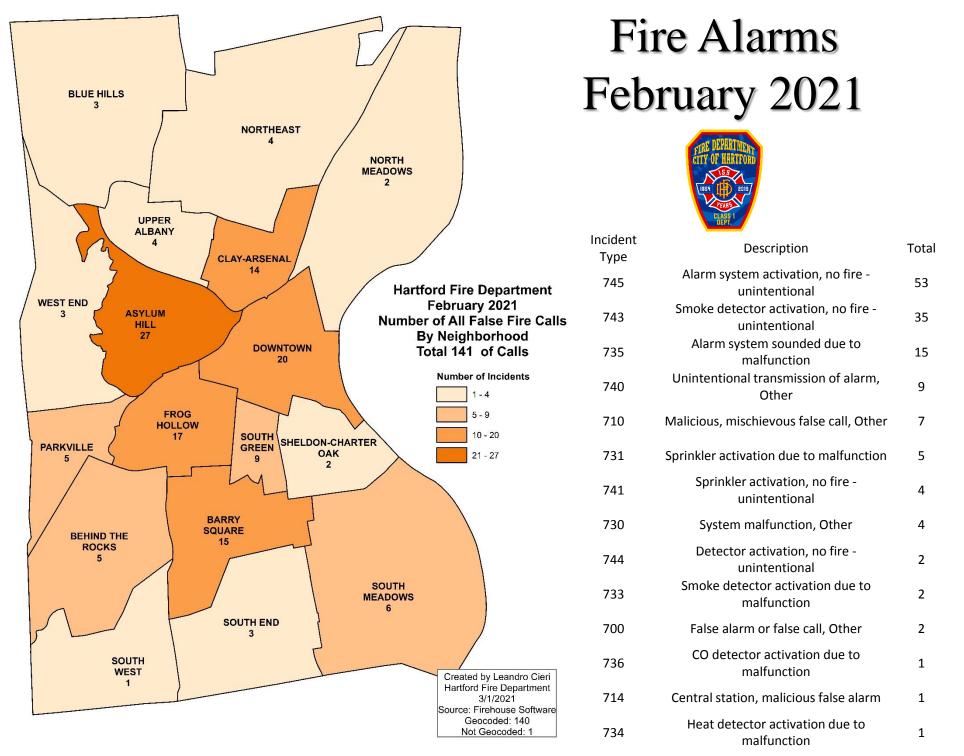
Narcan Administered February 2021

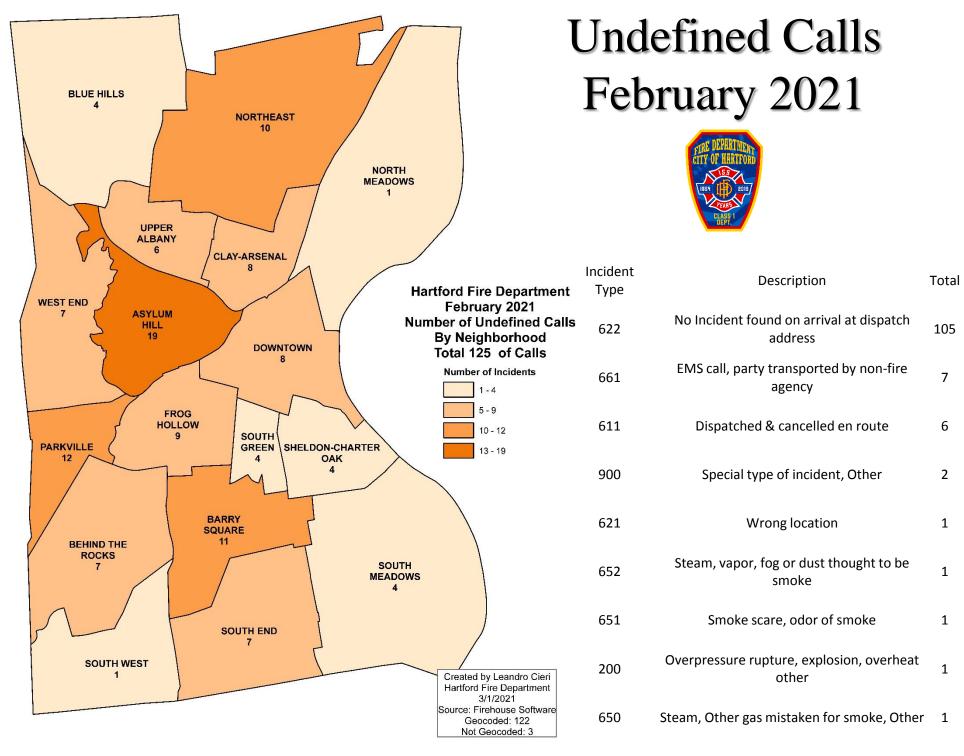


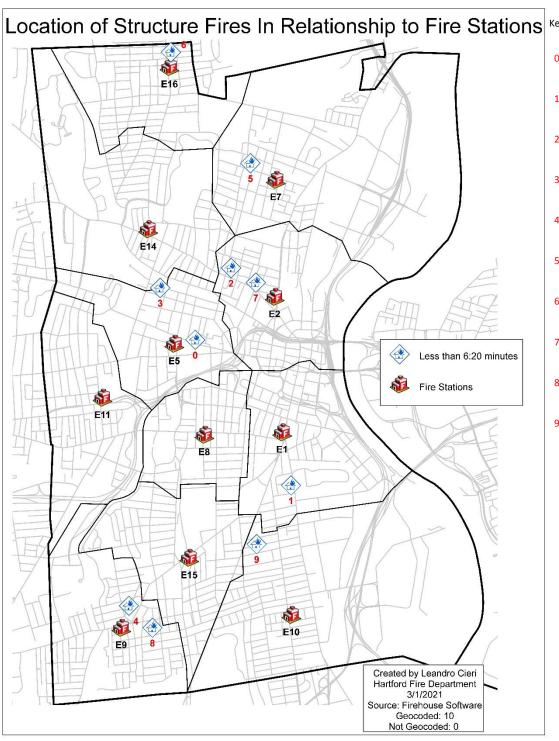












Key	Incident Number	Response	Firefighter Fatality	Firefighter Injury	Civilian Fatality	Civilians Injured	Cause
0	21-0033059	0:03:43	0	0	0	0	Heat from other open flame or smoking materials
1	21-0034042	0:03:16	0	0	0	0	Heat from powered equipment, Other
2	21-0037053	0:03:51	0	0	0	0	Hot or smoldering object, Other
3	21-0041063	0:03:56	0	0	0	0	Radiated, conducted heat from operating equipment
4	21-0042074	0:04:44	0	0	0	0	Undetermined
5	21-0044006	0:03:20	0	1	0	0	Undetermined
6	21-0052002	0:04:03	0	1	0	0	Undetermined
7	21-0052051	0:04:03	0	0	0	0	Undetermined
8	21-0053037	0:03:22	0	0	0	0	Electrical arcing
9	21-0059019	0:05:17	0	0	0	0	Radiated, conducted heat from operating equipment

QUESTIONS/COMMENTS

