

MAYOR LUKE A. BRONIN

City of Hartford Services Resident Guide

Spring and Summer 2019

Available in English and Spanish Disponible en ingles y español



A communication from the Community Engagement Office of Mayor Luke A. Bronin

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A Message from the Office of Community Engagement

Dear Residents,

Welcome to our seasonal guide for Spring and Summer 2019. We have included a wide range of information related to city services, including important tips to help all of us improve the quality of life in our city. Specifically, this booklet includes information regarding property maintenance, public safety & recreational information, free summer activities, and much more.

If you have any questions or concerns, please don't hesitate to reach out to our office.

There are multiple ways to stay connected with us:

- One Hartford Newsletter weekly updates from the City Sign up at: <u>http://eepurl.com/cRa9j5</u>
- Follow us on Facebook
 Visit us at <u>www.facebook.com/hartford311</u>
- Download the Hartford 311 app
- Visit the 3-1-1 Service Center at Hartford City Hall, 550 Main St, Ground Level
- Call us directly at 3-1-1 from a landline OR (860) 757-9311 from a cellular phone

Our team is available Monday – Friday 8:00am – 5:00pm.

Thank you and have a beautiful spring and summer season.

Janice C. Castle

Director, Office of Community Engagement Phone: (860) 757-9525 Email: janice.castle@hartford.gov



SHOWING NEIGHBORHOOD PRIDE A RESIDENT GUIDE

The strength of our neighborhoods depends on the everyday quality of life for every resident. And while as a City, we have much work to do, it will only work if we all come together and hold each other —friends, family, customers and strangers alike — to a different set of expectations about how we treat this city, our property and our neighborhoods.

HERE ARE A FEW THINGS TO REMEMBER:

ILLEGALLY PARKED VEHICLES - It is unlawful to park on sidewalks or on lawn areas whether on the side of or front of a property. Parking on the wrong side of a street, facing opposite traffic or the odd/even side of a street according to the posted days, is also prohibited.



Parking on lawns

(Mun. Code §§ 22-24; 22-26(d). Zoning Reg. § 4.18.1.M.(1))

LOUD NOISE - It is unlawful for anyone to emit or cause to be emitted any noise beyond the boundaries of his/her premises that an be heard 100 feet from its source at day or night. Failure to comply can result in a \$90 fine, judge-ordered community service or jail sentence of up to 25 days. (*Mun. Code §§ 23; 1-8*).

LOITERING - It is unlawful for any person or group of persons to loiter (stand around, move slowly about, spend time idly, saunter, delay, linger or lag behind) the streets, sidewalks, crosswalks, walks in public parks or any other public area so as to prevent or block use by others. It is also unlawful to loiter on private property if ordered to stop by the property owner.

HOME AUTO REPAIR SHOPS - City of Hartford zoning regulation prohibits auto repair shops on residential property. Residents should refrain from auto repairs in driveways, front or side yards or on public roadways. Such activities are considered commercial uses and prohibited in residential areas. (*Zoning Reg. §§ 3.3.5.D; 3.3.5.E*)



DEPARTMENT OF DEVELOPMENT SERVICES PROPERTY MAINTENANCE STANDARDS

The City of Hartford Blight Remediation Team wants your help to make our City cleaner, greener and healthier for us all. To assist in your efforts, the Team has assembled an easy to use checklist of Property Maintenance Standards per the City of Hartford Municipal Code and Zoning Regulations for yard/lot and building maintenance.

Yard/Lot Maintenance

- No Pooling or Stagnant Water All premises shall be graded, drained, and maintained to prevent the erosion of soil and to prevent the accumulation of stagnant water thereon. Mun. Code § 9-93B(1)(a).
- □ Fences Fences Must be Maintained Maintenance includes painting as needed, removal or covering of graffiti, and replacement or repair of fences as needed. Mun. Code § 9-93B(1)(c).
- No Weeds Grass, weeds or similar vegetation must be mowed and maintained on a regular basis. Maintenance includes the removal or replacement of dead or destroyed trees and shrubs. Property owner is responsible for maintaining grass and vegetation in planting strip between sidewalk and curb. Mun. Code § 9-93B(1)(d).
- □ **Driveways** Steps, walks, and driveways must be maintained to allow safe passage under normal use and weather conditions. Mun. Code § 9-93B(1)(e).
- □ No Litter, Trash, or Dumping No accumulation of trash, garbage, litter, debris, waste, or rubbish. Discarded or inoperable appliances, furniture, and machinery must be disposed of in compliance with local ordinances and state law. The parking or storage of inoperable vehicles is not permitted without a proper license. Mun. Code §§ 9-93B(1)(g); 9-93A(6).

DEPARTMENT OF DEVELOPMENT SERVICES PROPERTY MAINTENANCE STANDARDS

Building Maintenance:

- ❑ Wood/Painted Surfaces Exterior wood surfaces, other than decay-resistant woods, must be protected from the elements and decay by painting or other protective covering or treatment. Substantial peeling, flaking, and chipped paint must be removed and surfaces repainted. Mun. Code § 9-93B(2)(a).
- □ No Graffiti Exterior surfaces, including fences, must be kept free of graffiti. Mun. Code §§ 9-93B(1)(c), 9-93B(2)(a).
- □ *Walls/Foundations* Exterior walls and foundations must be maintained free from holes, breaks, and open cracks. Mun. Code §§ 9-93B(2)(a), 9-93B(2)(c).
- Roofs Roofs and flashing must be sound, tight, and not have holes or other defects that admit rain. Roof tiles, shingles, and any other attachments must be properly attached and kept in good condition. Tarps are permitted only temporarily while work is being performed. Mun. Code § 9-93B(2)(d).
- Chimneys Chimneys must be maintained structurally sound and safe. Mun. Code § 9-93B(2)(i).
- □ *Gutters* Roof drains, gutters, and downspouts must be maintained and free from obstructions. Roof water cannot discharge onto your neighbor's property. Mun. Code § 9-93B(2)(d).
- □ **Porches & Decks** Exterior stairs, handrails, balconies, fire escapes, decks, and porches must be maintained structurally sound and safe. Mun. Code § 9-93B(2)(h).
- ❑ Windows & Screens Windows must be kept in good condition and weather-tight. No broken windows. Screens must be maintained and free from tears and large holes. Boarded up windows and doors are permitted only temporarily to secure property while work is being performed. Mun. Code §§ 9-93B(2)(j); 9-98.
- □ No Rodents Yard, courts, and vacant lots shall be kept clean and free of rodent infestations. Buildings and structures must be maintained free of insect, vermin, pigeon, and rodent harborage and infestation. Mun. Code §§ 9-93B(1)(f); 9-93B(2)(k).

FROMTHE DOBARABO TOTHE OURISICATION

THE CITY OF HARTFORD DEPARTMENT OF PUBLIC WORKS

NEEDS YOUR HELP TO MAKE OUR CITY CLEANER, GREENER AND HEALTHIER FOR US ALL.

Learn how you can help! >



#CleanHartford

Make it Happen.

"My team and I work hard to keep our City clean, please allow us to do our job with dignity and respect."

> Virgil Griffin, Public Works Hartford Resident



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FROM THE DOORKNOB TO THE CURBLINE -HERE'S HOW YOU CAN HELP



Residents (renters and owners)

Identify at least one day a week to pick up litter and trash on your property, from your doorknob to the curb line.



Neighborhood Groups/Youth Groups

Identify at least one day a month for a community clean up day. Bags, brooms, gloves, litter picks, rakes, and more are available from KNOX as part of their Hartford Cleans Up Program. **For more information visit:** www.knoxhartford.org/programs/hartford-cleans-up/ or call (860) 951-7694.

Business Owners

Keep the areas in front of your business including public walkways clear of litter, weeds and/or vegetation. Remove all Graffiti from storefront.

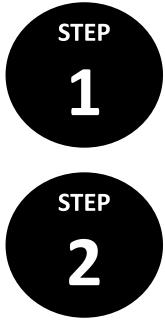
For further information, please call 311 or dial (860) 757-9311 from a cellular phone. Staff Available Monday – Friday: 8:00am – 5:00pm.







NOTICE BULKY ITEMS PICK UP PROCESS





<u>CALL</u>

Public Works to Schedule Pick Up for all bulky items at

(860) 757-4955 or (860) 757-9983

<u>All 1 – 6 unit non-commercial properties receive</u> <u>TWO (2) FREE pick ups per unit of FIVE (5) OR FEWER items</u> <u>per year. Additional pick-ups are \$75 each.</u>

PLACE

Bulky items should be placed curbside <u>THE NIGHT BEFORE</u> scheduled pick-up.



The fine for placing bulk items curbside <u>WITHOUT</u> a scheduled pick-up is **\$99**



<u>REPORT</u>

All illegally dumped items should be reported to *Hartford 311* by calling **311 (landline) or** (860) 757-9311 (cell phone)

BULKY items are large solid waste such as appliances, electronics, tree limbs, tires, furniture, mattresses and other items too large to fit reasonably in standard-issued collection containers. Bulky waste does not include any hazardous or toxic materials.



DOG OWNER'S GUIDE

The City of Hartford would like to provide information to residents and visitors on some common Do's and Don'ts about their responsibilities as it relates to dog ownership.

🗸 Do's

• License All Dogs Six Months or Older Annually

CT General Statute (Sec. 22-238) requires that all dogs six months or older, except dogs kept in a kennel, be licensed in the town clerk's office in the town of residency <u>on or before June 30th</u> <u>annually</u>.

\$8 - neutered male or spayed female

\$19 - unneutered or unspayed female

- Keep Dogs On A Leash. It's Required By Law (Hartford Municipal Code Sec. 6-2)
 Dogs must be leashed at all times including at City parks and must not be allowed to
 "play/run" unleashed. Keep your dog close, and act as a buffer between other people.
 <u>Violation of this ordinance will result in a \$50 fine</u>.
- Pick Up Your Dog's Feces EVERY TIME!

Picking up of dog feces is required at all times and a minor inconvenience in exchange for a pooch's unconditional love. Feces <u>MUST</u> be properly disposed in a baggie and can be thrown in any public waste receptacle. <u>Violation of this ordinance will result in a \$50 fine</u>.

X Don'ts

- Don't Let Your Dog Defecate or Urinate On Other People's Property
 Dogs must not be allowed to defecate or urinate on other people's lawns, shrubs, trees,
 mailboxes, or any other piece of property. Clean up waste as it occurs, and always bring extra
 baggies.
- Don't Allow Your Dog To Jump On Other Dogs This type of behavior could lead to injury, and not all canines enjoy this kind of interaction.



RODENT CONTROL RECOMMENDED PRACTICES

Like cities around the country, Hartford has experienced an increase in rodent activity due to a combination of construction, utility work and climate change. While residents should continue to submit their concerns through Hartford 311, the Department of Health and Human Services has tips to help control the rodent population on your property.

RECOMMENDED ACTIONS:

• STORE YARD TRASH APPROPRIATELY

Do not use your yards as a place to store trash. Having unused vehicles or furniture creates a space for rodents to seek shelter. The same is true of yard waste. Schedule a bulky pick up or take yard clippings to the landfill. Maintaining a clean yard deprives rodents and other wildlife of a habitat and potential food sources.

• PLACE TRASH CANS CURBSIDE THE NIGHT BEFORE COLLECTION

Trash cans sitting curbside for longer than needed can attract rodents and other wild animals to your property. Trash cans should be placed curbside no earlier than the night before your collection day.

• PICK UP AFTER YOUR DOG EVERY TIME

Dog feces, serve as a meal for rodents. If you do not pick up after your dog, you are giving rodents an invitation to eat on your property.

PLACE GARBAGE IN APPROPRIATE CONTAINERS

The cleaner we keep our neighborhoods, the less rodents we will see. Encourage others to not litter and to throw trash in appropriate containers, or take it home and put it in the trash there. Let's do our part to keep our City clean.





HARTFORD POLICE DEPARTMENT COMMUNITY SERVICE OFFICERS

Blue Hills Tyrell Jenkins O: 860-757-4023 C: 860-571-1872 JENKT003@hartford.gov

Upper Albany

Brian Ufferflge O: 860-757-4374 C: 959-282-5326 UFFEB001@hartford.gov

West End/WECA Joseph Sherbo O: 860-757-4483 C: 860-305-5998 SHERJ003@hartford.gov

Asylum Hill

Cesidio Palmieri O: 860-757-4233 C: 959-282-5138 PALMC002@hartford.gov

Frog Hollow

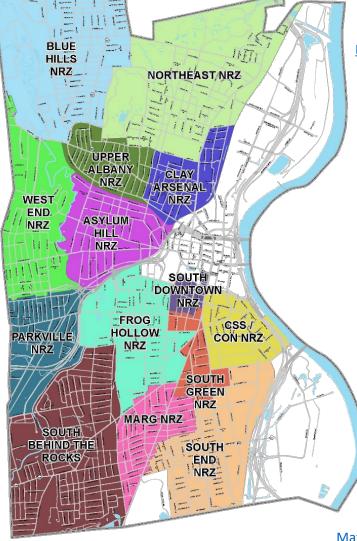
Steven Pino O: 860-757-4347 C: 959-282-2158 Steven.Pino@hartford.gov

Parkville

Michael Verrengia O: 860-757-4542 C: 959-282-2043 VERRM001@hartford.gov

Behind The Rocks

Randall Finucane O:860-757-4309 C: 959-282-2107 <u>FINUR001@hartford.gov</u>



Southwest Anthony Gaudino O: 860-757-4310 C: 959-282-2262 GAUDA001@hartford.gov South End Carlo Faienza O: 860-757-4493 C: 959-282-2043 FAIEC001@hartford.gov Northeast

Daniel Freeman O: 860-757-4118 C: 959-282-5236 Daniel.Freeman@hartford.gov

> Clay Arsenal Carlos Montanez O: 860-757-4313 C: 959-282-5566 MONTC003@hartford.gov

> South Downtown Adam Demaine O: 860-757-4458 C: 860-306-3933 DEMAA001@hartford.gov

Sheldon/Charter Oak Hiram Otero 0: 860-757-4266 OTERH001@hartford.gov

> South Green New CSO Pending

Maple Avenue/MARG

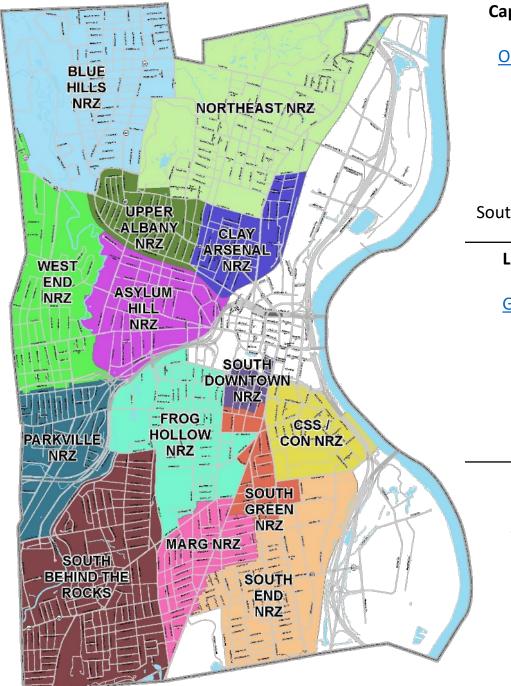
Matt Fabiaschi O: 860-757-4577 C: 959-282-2006 Matthew.Fabiaschi@hartford.gov

> Faith Based Officer Jonathan Rowe O: 860-757-4419 C: 959-282-5146 ROWEJ001@hartford.gov



ERF DEPARTMENT HARTICOR

FIRE DEPARTMENT - SPECIAL SERVICES UNIT



Captain Mario Oquendo Jr. O:860-757-4521 OqueM001@hartford.gov

NRZ Assignments Maple Ave/MARG Sheldon/Charter Oak South End South Green Southwest/Behind the Rocks

> Lieutenant Felicia Graves O: 860-757- 4525 GRAVF001@hartford.gov

> > NRZ Assignments Blue Hills Clay Arsenal Northeast Upper Albany

Lieutenant Jesus Lopez O: 860-757-4523 LOPEJ001@hartford.gov

NRZ Assignments

Asylum Hill Frog Hollow Parkville South Downtown West End



The Special Services Unit facilitates many Community Programs such as:

- **Public Fire and Life Safety Education** Provided to daycares, schools, senior centers, businesses, community and faith based organizations.
- **Community Relations/ Liaison Officers** Acts as intermediary between the Fire Department and the Community.
- Fire Relocation Assists victims of fire and other natural disasters in relocation and refers to appropriate agencies.
- Fire Cadet Program A paid part time position for young men and women between the ages of 16-24 that helps prepare them for a career with the Hartford Fire Department.
- Fire Explorer Program A volunteer program for young men and women between the ages of 14-21 who want to learn about the fire service.
- **Community Emergency Response Team (CERT)** Training citizens in basic disaster response skills and emergency preparedness incidents within the community.
- Smoke Alarm Program Provides smoke alarms to one, two and owner occupied three family dwellings in the City of Hartford.
- Youth Fire Setter Intervention Program Identifies youth with fire setting tendencies and offers specialized fire safety programs and/or refers to other agencies.
- **Fire Fighter Recruitment** Attends schools and career fairs to provide education on Fire Fighter, Fire Explorer and Fire Cadet opportunities.
- Child Passenger Safety Technician Program Installs child passenger safety seats and educates the community on proper use.
- Emergency Preparedness Program Provides emergency/disaster preparation skills.

Please call 860-757-4520 for additional information on any program listed.



FIRE DEPARTMENT – SAFE GRILLING PRACTICES

As warm weather approaches, the City of Hartford Fire Department encourages everyone to follow safe grilling practices to protect yourself, your family and your home.

Top 10 Barbecue Fire Safety Tips:

 Keep your grill at least 10 feet away from your house. Farther is even better. This includes portions attached to your house like carports, garages and porches. Grills should not be used underneath wooden overhangs, as the fire could flare up into the structure above. This applies to both charcoal and gas grills.

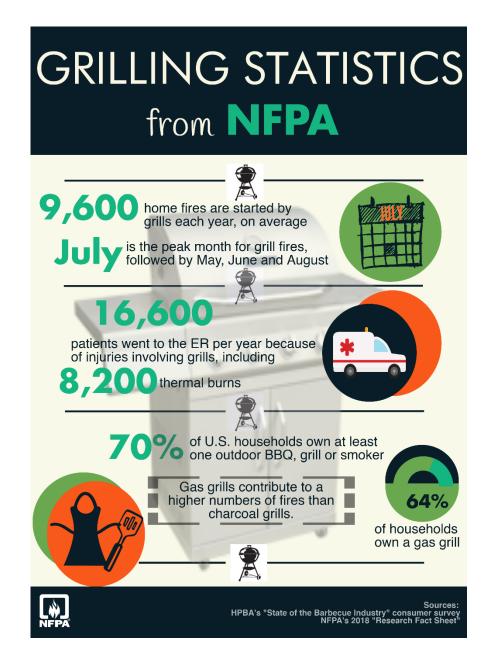


- 2. Clean your grill regularly. If you allow grease and fat to build up on your grill, they provide more fuel for a fire. Grease is a major source of flare ups.
- 3. Check for gas leaks. You can make sure no gas is leaking from your gas grill by making a solution of half liquid dish soap and half water and rubbing it on the hoses and connections. Then, turn the gas on (with the grill lid open.) If the soap forms large bubbles, that's a sign that the hoses have tiny holes or that the connections are not tight enough.
- 4. Keep decorations away from your grill. Decorations like hanging baskets, pillows and umbrellas look pretty BUT provide fuel for a fire. To make matters worse, today's decor is mostly made of artificial fibers that burn fast and hot, making this tip even more important.
- 5. Keep a spray bottle of water handy. That way, if you have a minor flare-up you can spray it with the water to instantly calm it. The bonus of this tip is that water won't harm your food, so dinner won't be ruined!
- 6. Keep a fire extinguisher within a couple steps of your grill. And KNOW HOW TO USE IT. If you are unsure how to use the extinguisher, don't waste time fiddling with it before calling 911. Many fire deaths occur when people try to fight a fire themselves instead of calling for expert help and letting the fire department do its job.
- 7. Don't turn on the gas while your grill lid is closed. NEVER do this. It causes gas to build up inside your grill, and when you do light it and open it, a fireball can explode in your face.



Top 10 Barbecue Fire Safety Tips - Continued:

- 8. Never leave a grill unattended. Fires double in size every minute. Plan ahead so that all of your other food prep chores are done and you can focus on grilling.
- 9. Don't overload your grill with food. This applies especially to fatty meats. If too much fat drips on the flames at once, it can cause a large flare-up that could light nearby items on fire.
- 10. Never use a grill indoors. People often think it will be safe to use a grill, especially a small one, indoors. NOT TRUE. In addition to the fire hazard, grills release carbon monoxide, a deadly colorless, odorless gas. This gas needs to vent in fresh air or it can cause death.





FIRE DEPARTMENT – ESCAPE PLANNING

GET OUT SAFELY

More than 3,500 Americans die each year in fires, and approximately 18,300 are injured. Deaths resulting from failed emergency escapes are particularly avoidable.

The Hartford Fire Department and the United States Fire Administration (USFA) believe that having a sound escape plan will greatly reduce fire deaths and protect you and your family if a fire occurs.

HAVE A SOUND FIRE ESCAPE PLAN

In the event of a fire, remember - time is the biggest enemy and every second counts! Escape plans help you get out of your home quickly. In less than 30 seconds a small flame can get completely out of control and become a major fire. It only takes minutes for a home to fill with thick black smoke and become engulfed in flames.

SPECIAL CONSIDERATIONS

- Clear the area around trash, flammables and decorative materials. NEVER BLOCK YOUR EXITS!
- Practice Escaping From Every Room in the Home
- Practice escape plans every month.
- The best plans have two ways to get out of each room
- Immediately Leave the Home
- When a fire occurs, do not waste any time saving property.
- Take the safest exit route, but if you must escape through smoke, remember to crawl low, under the smoke and keep your mouth covered. (The smoke contains toxic gases which can disorient you or, at worst, overcome you.)
- Never Open Doors That Are Hot To the Touch
- Designate A Meeting Place Outside and Take Attendance
- Meeting place should be a location away from your home
- Designate one person to go to a neighbor's home to phone the fire department.

GET OUT & STAY OUT

Remember to escape first, and then notify the fire department by calling 911 or proper local emergency number in your area. Never go back into a burning building for any reason. Teach children not to hide from firefighters. If someone is missing, tell the firefighters. They are equipped to perform rescues safely.

Finally, having working smoke alarms installed on every level of your home dramatically increases your chances of survival. Smoke alarm batteries need to be tested every month and changed with new ones at least once a year. Also, consider replacing the entire smoke alarm every ten years, or as the manufacturer guidelines recommend.

Text To 911



EMERGENCY SERVICES & TELECOMMUNICATIONS HOME SECURITY/ALARM REGISTRATION

The City of Hartford Department of Emergency Services & Telecommunications would like to remind owners and operators of Alarm Systems, both residential and business, of the necessity to register all Alarm Systems, to include security and fire. Per the City of Hartford Municipal Ordinance Section 25-14, all alarm owners or operators **must** obtain, complete and return with payment, an Alarm Permit Application **prior to** the installation of an Alarm System.

To register an alarm visit <u>www.Hartford.gov/emergency-services</u> and click on **Alarm Registration Application**.

Completed Alarm Permit Application Forms can be mailed with a **\$25.00** check or money order payable to:

City of Hartford Department of Emergency Services & Telecommunications Alarm Ordinance Division 253 High Street Hartford, CT 06103

Failure to Register an Alarm will Result in a Ninety-Nine (\$99.00) Dollar Fine

PENALTIES

For alarm users who have not registered their systems, a ninety-nine dollar (\$99.00) fine will be imposed. In addition to the non-registration fee, any user of a non-permitted Alarm System will be subject to a citation and assessment of a one hundred dollar (\$100.00) fine for each offence of a false alarm dispatch.

The total fine for an alarm user who has not registered their system and who has had a false alarm occurrence is one hundred ninety-nine dollars (\$199).





CITY PARKS & PARKETTES

Hartford has 46 parks and parkettes that serve as valuable amenities for the City's residents, businesses, and visitors to the capital City. They range from large parks like Bushnell, Pope, Keney, Colt and Goodwin to small neighborhood parks and greens like Campfield Green and Franklin Square Park. Six of Hartford's parks are on the National Register of Historic Places: Bushnell Park, Keney Park, Colt Park, Elizabeth Park, Sigourney Park, and Charter Oak Landing. Hartford also has the nation's first publicly-funded municipal park, Bushnell Park (1854), and the first municipal rose garden in Elizabeth Park.

BUSHNELL PARK - located in the heart of downtown Hartford, features an historic carousel and numerous monuments such as the Corning Fountain. Bushnell Park is the site of many major events each year, including the Greater Hartford Festival of Jazz and the Hartford Marathon.



COLT PARK: The 114 acre park was established from the former Armsmear Estate of Samuel Colt and Elizabeth Jarvis Colt, which was gifted to the city upon Elizabeth's death in 1905. Today the park is home to playscapes, a swimming pool and splash pads, sports fields, Dillon Stadium and historical buildings. Colt Park was listed on the National Register of Historic Places on June 8, 1976.



ELIZABETH PARK - Opened in 1897, Elizabeth Park is the horticultural gem of the Hartford park system, with its many gardens, sweeping vistas, notable trees, and greenhouses. It is home to the first public rose garden (1904) in the country. Elizabeth Park has tennis and basketball courts, ball fields, a playground, lawn bowling courts, and walking paths. The Pond House Cafe, located within the park, is open to the public for lunch and dinner, and has a take-out window in season.

GOODWIN PARK – The 237 acres, is located in the south end of Hartford and extends into the town of Wethersfield. The Park was designed by Frederick Law Olmsted (April 26, 1822 – August 28, 1903) who was an American landscape architect, journalist, social critic, and public administrator. Some of the features at Goodwin Park are tennis courts, basketball courts and a softball diamond, Pond House, playscape and spray pad for the children, fitness circuit and two trails, an Olympic size pool and picnic areas.

CITY PARKS & PARKETTES

KENEY PARK - one of the largest public parks in New England with 693.6-acres. The park's natural look was designed as a series of typical regional landscapes, including meadows and forests. The 18-hole Keney Park Golf Course was designed by Devereux Emmet and opened for play in 1927. The course and clubhouse were renovated by the City beginning in 2014, and the course is now rated by Golfweek Magazine and the second best public golf course in Connecticut.



POPE PARK - donated to the City of Hartford by industrialist Colonel Albert Pope for his employees and City residents to enjoy games, walking and out-of-door activities. It was designed by the Olmsted Brothers Landscape Architects in 1898. The Park is 79 acres in size and has two athletic fields, a recreation center, a pond, basketball courts and other amenities. The existing little league field is set for replacement in 2019.



RIVERSIDE PARK - a bustling Connecticut River park with a boathouse and banquet hall, a boat launch, picnic facilities, trails and playgrounds. The park also has a cricket field, an adventure challenge course and fishing access to the Connecticut River. Originally designed by the Frederick Law Olmstead firm in 1899, the park has undergone significant changes over the years as a result of the filling of wetlands and construction of the interstate highway. Fishing is permitted at Riverfront, Riverside and Charter Oak Parks during the fishing season as established by the State of Connecticut.

SIGOURNEY SQUARE PARK - a square block that was conceived with a simple "X" walk pattern connecting its four corners and was listed on the National Register of Historic Places as a historic district on January 16, 1979. Sigourney Square was originally part of the old Town Farm area, a forgotten burial ground of forty-nine smallpox victims buried in 1872. In 1872 the City extended the street north beyond Ashley to Sargeant and named it Sigourney Street commemorating Lydia Sigourney of Hartford, "America's first professional woman author". The park hosts a splash pad, playscape, basketball courts and picnic tables.

Other parks and parkettes include: Bond Street Parkette, Forster Heights, George Day Park, Rice Heights, Pulaski Mall, Porter Park, Lozada Park, Buckingham Park Square, Marcus Garvey, Roberta Jones, Gaudelette and Turning Point.

To learn more about Hartford's parks and parkettes, visit <u>www.Hartford.gov/parks</u>, or follow "A View from the Parks", the Park and Recreation Advisory Commission Facebook Page. Be sure to "follow" or "like".



CITY PUBLIC GOLF COURSES

GOODWIN GOLF COURSE

The 27-hole facility, which dates back to 1906, has recently reopened The course is home to a nine-hole North Course and an 18-hole South Course, as well as an accessible practice area and driving range for its golfers. Visit https://www.goodwinparkgolfcourse.com/ for more information.



KENEY PARK GOLF COURSE

The 18-hole Keney Park Golf Course was designed by Devereux Emmet, with the first 9 holes opening in 1927. The back-nine at Keney Park opened in 1930 and was designed by Robert "Jack" Ross, an engineer for the City of Hartford.



The Keney Park Golf Course is an 18hole championship course that plays to a par of 70. The course is a great representation of 1920's era architecture, and will have many unique features to enhance your enjoyment of a round of golf. Be prepared for some funny bounces and opportunities for great recovery shots.

The full-scale restoration of Keney Park Golf Course includes completely renovated tee boxes, fairways, greens and bunkers, as well as an updated clubhouse. Visit https://www.keneyparkgolfcourse.com/ for more information.



DEPARTMENT OF FAMILIES, CHILDREN, YOUTH AND RECREATION RECREATION CENTER SITES AND HOURS

Our purpose is to provide opportunities for the Hartford Community to "Play With A Purpose". We strive to help residents discover, explore, and enjoy life through creative and challenging recreational choices. Programming is free to Hartford residents. We ask that adults 19 and over provide identification with proof of residency and create an account online at: hartfordct.myrec.com Non residents are welcome, but fees may apply

Sites	Times	Start Dates	End Dates
Parker Memorial Community Center	Mon. – Fri.: 12pm - 7pm Sat: 12pm – 4pm	May 6	June 29
2621 Main Street (860) 757-0820	MonFri.: 4pm-9pm Saturdays: 12-9pm	July 8	August 24
Samuel V. Arroyo Center 30 Pope Park Drive (860) 722-6573	Mon. – Fri. : 12pm - 7pm Sat: 12pm – 4pm	May 6	June 29
	MonFri.: 4pm – 9pm Saturdays: 12pm – 9pm	July 8	August 24
Metzner Center 680 Franklin Avenue (860) 757-0870	Mon – Fri: 4pm - 7pm	May 6	June 7
Willie Ware Center 697 Windsor Avenue (860) 722-6537	Mon – Fri: 4pm - 7pm	May 6	June 7

CLOSED ON THESE DATES: Check hartfordct.myrec.com for operating hours during week of July 1⁻ 6, 2019

- Quarterly Shutdown: April 22 May 6, 2019
- Memorial Day: May 27, 2019

REGISTRATION EVENT FOR KAMP PROGRAMS, SWIM LESSONS, GROUP POOL VISITS & SPORTS CLINICS:

- Parker Center: Saturday, May 11, 2019 / 12pm 4pm
- Arroyo Center: Saturday, May 18, 2019 / 12pm 4pm
- After July 2nd, 2019 registration for all swim programs taken at the pool sites.



DEPARTMENT OF FAMILIES, CHILDREN, YOUTH AND RECREATION SUMMER KAMP PROGRAM

The City of Hartford Recreation Team is excited to offer a new and improved Summer Kamp experience. Over the past several months, we have worked with our community partners, residents, and like-minded organizations to improve our program and keep costs down. As a result, this year's program will again be no cost to Hartford residents.

New this year, Kamp will meet for 3 weeks at Arroyo Center, and then move to Parker Center for 3 weeks. Families can register for the 3 weeks Kamp at the Recreation Center closest to them, or for all 6 weeks. Also new this year, additional Summer Programming will be offered at the Recreation Centers. When Kamp is in session at one Recreation Center, the other center will run special programming. These Special Programs have specific run times, so please take note.

SUMMER KAMP DATES AND LOCATIONS

- Arroyo Recreation Center: July 8th July 26th, 2019
- Parker Memorial Community Center: July 29th August 16th, 2019
- All 6 weeks of Kamp meet Monday Friday 8:30am 4:00pm

SPECIAL SUMMER PROGRAMS DATES AND LOCATIONS – Subject to Change

٠	Parker Memorial Community Center:	July 8, 9, & 10	9:00am -
		July 22, 23, & 24	12:00pm

 Arroyo Recreation Center: July 29, 30, &31 9:00am -August 5, 6, &7 12:00pm

REGISTRATION EVENT LOCATIONS, DATES, & TIMES

- Parker Memorial Community Center: Saturday, May 11, 2019 / 12:00pm 4:00pm
- Arroyo Recreation Center: Saturday, May 18, 2019 / 12:00pm 4:00pm
- NO REGISTRATIONS ACCEPTED AFTER JUNE 8th, 2019

KAMP PROGRAM REQUIREMENTS

- Open to Hartford Residents only (PROOF OF RESIDINCY REQUIRED)
- Open to children ages 8 -12 years
- PARENT ORIENTATION REQUIRED
 - Arroyo Center: Tuesday, June 26th, 2019, 6pm 7pm
 - Parker Center: Wednesday, June 26th, 2019, 6pm 7pm

Hold for Rec Center Schedule

Hold for Summer In the City Flyer

Hold for crec



Hartford Public Library Spring/Summer Programs

Hold for hps

Hold for hpfg

Hold for Wadsworth



City Hall 550 Main Street Hartford, CT 06103

May - September Tues – Fri 11:00am – 2:00pm



CITY HALL ARTISANS VENDING PROGRAM



Calling all Hartford residents and entrepreneurs who make & sell goods such as arts & crafts, jewelry or clothing.



The City of Harford is offering vending space, on a first come first served basis, free of charge to Hartford residents on the ground floor of City Hall. Interested residents must submit an application and select from available dates.

Vending available May – Sept: Tuesday – Friday: 11am – 2pm.



To apply or for more information, please contact the Director of Community Engagement at:

Janice Castle

Director, Office of Community Engagement, 550 Main St., Rm 203, Hartford, CT 06103 Main: 860-757-9520 Direct: 860.757.9525 Email: Janice.Castle@hartford.gov



HARTFORD REENTRY WELCOME CENTER

The Reentry Welcome Center is operated by Community Partners in Action (CPA) and is funded by a three-year Innovation Grant from the Hartford Foundation for Public Giving where the City of Hartford is a strategic partner. It is located at Hartford City Hall on the ground floor and open Monday through Friday from 8:00 a.m. to 4:00 p.m.

The Reentry Welcome Center will focus on services for individuals who have recently been released to the community end of sentence (EOS) within the last 90 days. EOS means the individual is not on Parole and/or Probation upon her/his release. Basic information on community programs and resources will be offered to anyone accessing the Center.

The Center is a place where individuals returning home from incarceration can feel welcome and receive support. It offers information, referrals, and services such as:

- Basic needs
- Housing
- Substance abuse/mental health
- Medical
- Employment
- Identification, and so much more

Computer and telephone access is also available.

CPA has trained staff on-site to assess the immediate needs of all participants. Some may receive short-term case management to help provide additional support until appropriate community referrals can be coordinated.

The key to the Center's success are the services and support provided by more than 40 community partners. They work to ensure participants receive quality services in a timely manner.

For more information please call: (860) 263-8476

Important Numbers

911	For all emergencies that require immediate assistance from the police, fire department or an ambulance.
211	For 24/7 statewide resources such as emergency housing/shelter, utility assistance, food, child care, elder care and crisis intervention.
Landline: 311 Cellular: (860) 757-9311	Toll-free, bilingual, non-emergency call center, for information and City services.
(860) 757-4000	Non-emergency Police Dispatch
(800) 286-2000	Eversource - Power Outage
(877) 944-5325	Eversource - The Smell of Gas
(860) 278-7850	Metropolitan District Commission (MDC)
(860) 246-5325	Connecticut Natural Gas (CNG)
(800) 222-1222	CT Poison Control Center
(860) 695-8000	Hartford Public Schools
(860) 247-2732	Capitol Region Education Council (CREC)
(860) 695-6300	Hartford Public Library

Do you know your Neighborhood Revitalization Zone (NRZ)?

Attend a local monthly meeting to help make decisions about your community.

Blue Hills NRZ 1st Thursday, 6 PM University of Hartford

Community Room 35 Westbourne Parkway

Upper Albany NRZ 1st Monday, 5:30 PM Albany Branch Library 1250 Albany Ave.

North East NRZ

3rd Monday, 5:30 PM Parker Memorial Community Center 2621 Main St.

West End Civic NRZ 4th Tuesday, 7:30 PM Hartford Seminar 77 Sherman St

Asylum Hill NRZ 1st Monday 6:15 PM

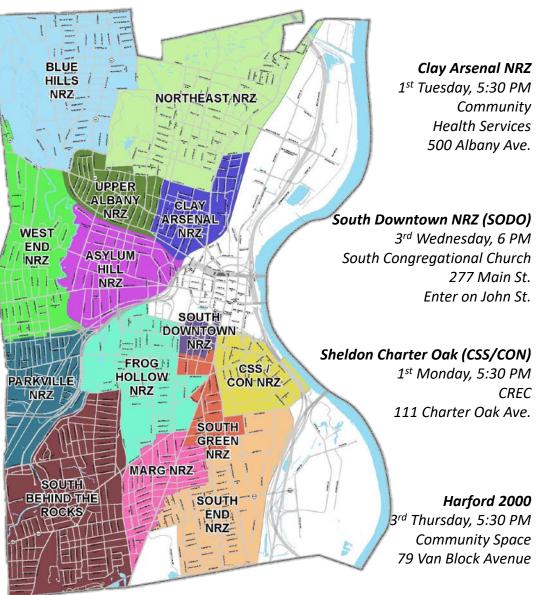
224 Eco Space 224 Farmington Ave.

Frog Hollow NRZ

3rd Tuesday, 5:30 PM Odd months: Lyceum, 227 Lawrence St. Even months: Trinity 70 Vernon St.

Parkville NRZ

2nd Wednesday, 6 PM Parkville Senior & Community Center 11 New Park Ave.

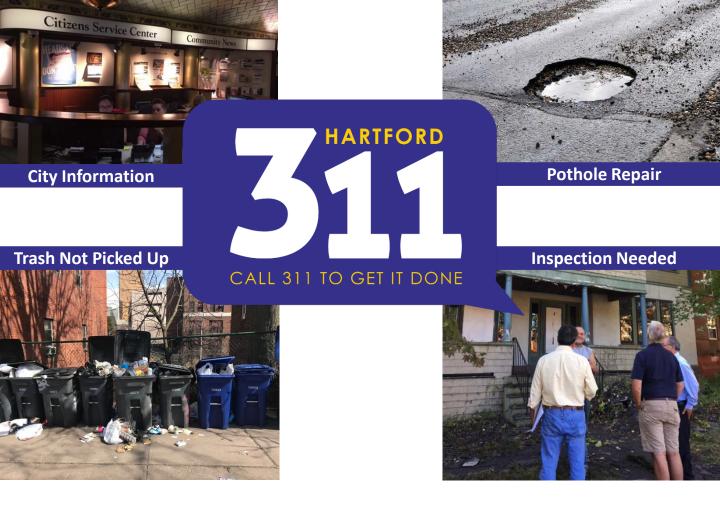


South West/Behind the Rocks NRZ 2nd Tuesday, 6 PM Goodwin Library Building 460 New Britain Ave.

Barry Square/MARG 2nd Thursday, 6 PM St. Augustine's Church 10 Campfield Ave.

South End NRZ

1st Thursday, 6 PM (Sept. – May) Metzner Center 680 Franklin Ave.



Hartford residents can dial 3-1-1 from a landline or dial 860-757-9311 from a cellular phone.

Call 311 To Get It Done!

Download the Hartford 311 App for easy, convenient access and submit your requests for service today!





Staff Available Monday – Friday: 8:00am – 5:00pm.