



MAYOR LUKE A. BRONIN

City of Hartford Services Resident Guide

Fall and Winter 2022



One Hartford

A communication from the Community Engagement Office of Mayor Luke A. Bronin



A Message from Mayor Luke Bronin

Dear Residents,

As we head into the cooler months of fall and winter, the City of Hartford has many resources to help you and your family stay safe, stay warm, stay resilient, and stay up-to-date with important programs and information. Within this booklet, you will find details on a variety of topics, from leaf collection services to winter weather reminders to tax relief and more. I encourage you to use the booklet as a guide and a resource.

Please do not hesitate to contact our Office of Community Engagement by calling them at (860) 757-9311 or by visiting their website at [Office of Community Engagement – City of Hartford \(hartfordct.gov\)](http://hartfordct.gov)

*With warmest regards for the upcoming holiday season,
Luke*



A Message from the
Office of Community Engagement

Dear Residents,

Welcome to our Fall and Winter 2022 resident guide. We're excited to share that the Mayor's Office of Community Engagement has now relocated to the former Re-entry Welcome Center on the ground floor of City Hall.

This past summer, the City was buzzing with activities and I hope many of you had a chance to be a part of the celebrations. As we head into the cooler months, my colleagues and all those who serve you here at the City have assembled as much information as possible in this guide. This edition includes information on Fall/Winter city services, home repair and assistance programs, tax relief and exemption programs, safety reminders from our Fire Department, information from Hartford Public Schools, the Hartford Public Library and more.

We hope you find this information useful and helpful. If you have any questions or concerns, please do not hesitate to contact my office.

There are multiple ways to stay connected with us:

- **One Hartford Newsletter – weekly updates from the City**
Sign up at: <http://eepurl.com/cRa9j5>
- **Follow us on Facebook, Twitter & Instagram**
[@hartford311](#)
- **Call us directly at (860) 757-9311**

Our team is available Monday – Friday 8:00am – 5:00pm.

Thank you and stay safe and healthy this Fall and Winter season.

Janice C. Castle

Director, Office of Community Engagement

Phone: (860) 757-9525

Email: janice.castle@hartford.gov

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For more information contact the City of Hartford
Department of Health & Human Services
at (860) 757-4830

VACCINE CLINIC

Wednesday evenings

from 4:00pm - 6:30pm

131 Conventry Street, Hartford, CT



- COVID-19 Vaccines & Booster
- Influenza (FLU) Vaccine

*Flu vaccine while supplies last.

No appointment needed.

All types of vaccines **available**. Vaccines for **ages 5+**

Please bring a list of medications.



Get Vaccinated!



RAPID COVID-19 ANTIGEN TEST

TIME: 9:00 A.M. – 3:30 P.M.

LOCATION:

Arroyo Recreation Center
Parking Lot at 30 Pope Park
Drive, Hartford, CT 06106

To Make an Appointment

Call:

(860) 757-9311

Lunch Break:

11:45 a.m.-1:00 p.m.

Requirements:

- **MUST** be 3 years or older
- **MUST** have photo identification
- **MUST** have a face mask/covering
- **MUST** have proof of Connecticut residence
- **BRING** COVID vaccination information
- **BRING** medical insurance card





DEPARTMENT OF PUBLIC WORKS FALL 2022 LEAF COLLECTION PROGRAM



The City of Hartford Fall Leaf Collection Program is designed to allow residents to dispose of fallen leaves prior to the first heavy snowfall. During the Program, residents are asked to identify the disposal options that work best for their household as listed below and follow the zone schedule for curbside collection.

The City is divided into three (3) zones for easy, fast and convenient collection.

North

North - consists of areas north of Albany Avenue, including all of the Blue Hills and North East NRZs.

Central

Central - consists of central areas that fall south of Albany Avenue, north of New Britain and Flatbush Avenues and east of Prospect Street.

South

South - consists of areas south of Flatbush Avenue and the Sheldon/Charter Oak, Maple Ave, South End and South West NRZs.

There are three (3) options for residential leaf disposal:

1. CURBSIDE COLLECTION: Two (2) times between November 7th and December 17th

- Coordinated by zones, residents can rake leaves curbside for pick up
- Residents are to rake leaves to curb, **NOT STREETS**, by **SUNDAY** prior to week of collection
- See map on back or visit www.Hartford.gov/leaf-collection for street by street collection dates
- Leaves **MUST NOT** be raked to curb after week of collection, it will not be collected

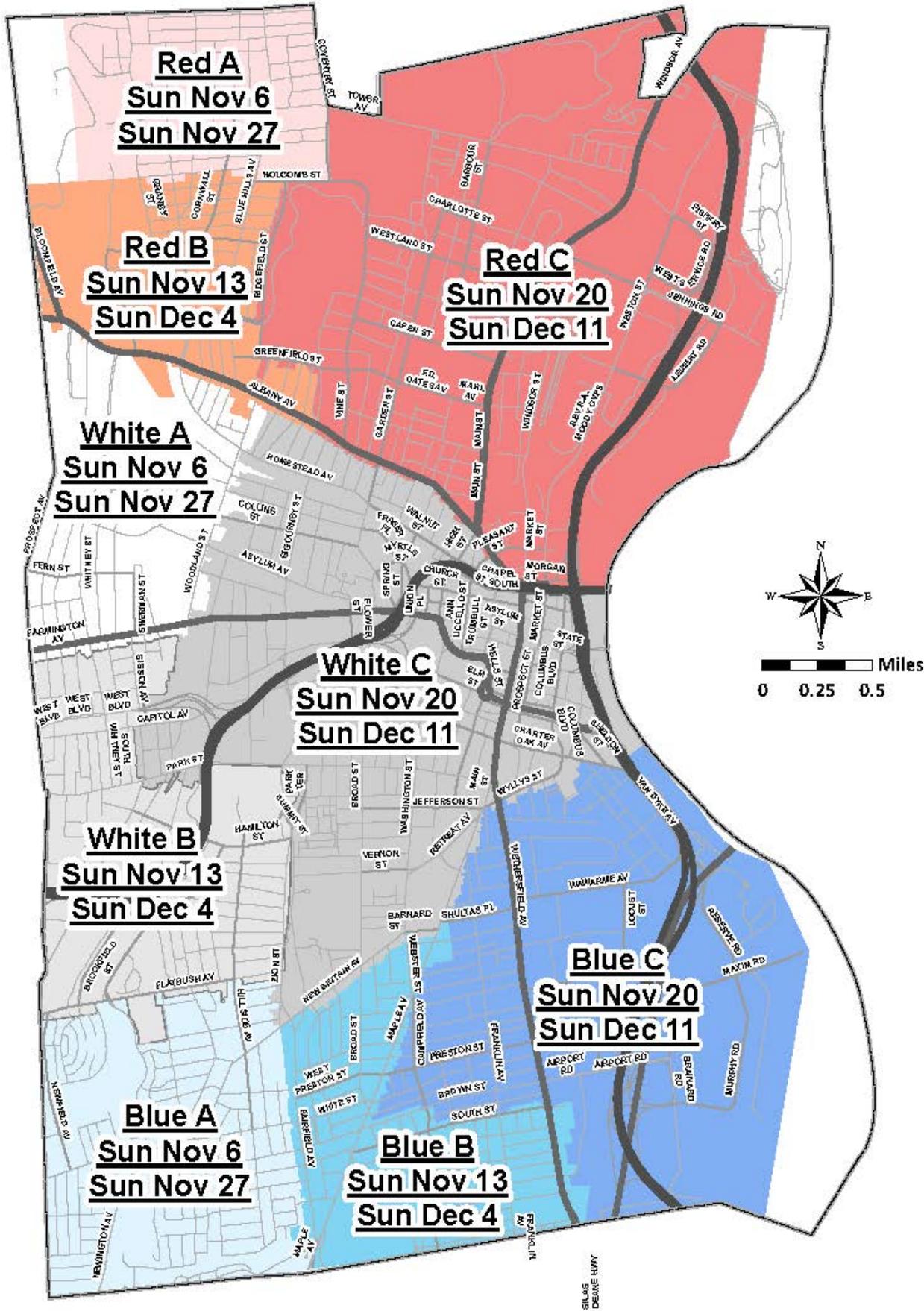
2. PAPER LEAF BAG COLLECTION: November 7th to December 17th ONLY

- Place paper leaf bags curbside during week of collection.
- Leaves placed in plastic garbage bags will not be collected. Plastic Bags are not biodegradable

3. LEAF BAG DROPOFF: Year-round (GREEN PERMIT REQUIRED)

- Obtain **FREE** Green permit: Visit 50 Jennings Road, Monday - Friday, 8:30 am – 5:00 pm
- Bring paper leaf bags to Waste & Recycling Center: 180 Leibert Road, Tuesday - Saturday, 9:00 am – 2:00 pm

2022 Curbside Leaf Collection Dates





Recreation Division



**DEPARTMENT OF FAMILIES, CHILDREN, YOUTH AND RECREATION
RECREATION CENTER SITES AND HOURS**

The Recreation Division is working to become known as “*The Recreation Outlet of Choice*”. Committed to creating partnerships that produce life long growth for babies to seniors through the delivery of quality programs that promote healthy lifestyles. Programming is free to residents; however, we ask that adults 18 and over provide identification with proof of residency and create an account online at <http://hartfordct.myrec.com>.

Recreation Centers	Times	Ages	Dates
Parker Memorial Community Center & Indoor Pool 2621 Main Street (860) 757-0820	Monday - Friday		9/12/22
	12:00 – 4:00pm	21 and up	until
	4:00 – 8:00pm	Families	1/23/23
Samuel V. Arroyo Center & Indoor Pool 30 Pope Park Drive (860) 722-6573	Monday - Friday		
	12:00 – 4:00pm	21 and up	
	4:00 – 8:00pm	Families	
Metzner Center 680 Franklin Avenue (860) 757-0870	Monday – Friday 4:00- 8:00pm	Families	
Willie Ware Center 697 Windsor Avenue (860) 722-6537	Monday – Friday 4:00- 8:00pm	Families	

All Centers Closed - 11/7 & 11/8 (voting) | 11/11, 11/24 & 11/25 (holidays) | 12/9, 12/16, 12/23, 12/26 (special events)
Quarterly Shutdown- January 2nd 2023– January 20th 2023

Please go to Hartford Myrec.com for the most up-to-date information as schedules are subject to change.

Follow **hartford_recreation** on





Recreation Division



DEPARTMENT OF FAMILIES, CHILDREN, YOUTH AND RECREATION Programs and Special Events

Keeping with our goal to be your “Recreation Outlet of Choice” the Recreation Division has a host of fun special events planned for you this fall. We are also excited to bring back our most popular Aquatics programs and ZUMBA classes to our Hartford families! Over the past several months, we have worked with our staff, partners, and residents to improve our programs and keep costs down. As a result, this season all of our programs will be FREE to Hartford residents.

To register, or for more details about programs and special events please visit hartfordct.myrec.com and follow us on  

PROGRAMS

Lunch & Learn: Wednesdays at ALL Centers . BYO lunch or snack, we provide “game show style” trivia quiz. Weekly bragging rites, monthly prizes– Laughs and Learning guaranteed!

3 V 3 Basketball Tournaments: Basketball league dedicated to developing skills among youth as well as providing a space for competitive play outside of school. Co-Ed teams | grades 5/6 & 7/8 | Parker| schedule TBA

Zumba: All ages welcome | Tuesday & Thursday evenings at Parker Center | Tuesday evenings at Arroyo Center

Kemp Mitchell Chess Club: Chess playing tutorials as well as tournament play for varied skill levels |all ages welcome | Willie Ware Recreation Center

“Not Your Mom’s Book Club”: Partnership with HPL | Traditional book club mixed with “Metzner Movies” – view movies based on books , craft projects, guest speakers, ‘n more! | all ages welcome |Metzner

Friday Family Field Day- Every other Friday take off to with us to check out Hartford’s treasures. Some of the places we’ll visit; the Wadsworth Atheneum, CT Science Center, Old State House, Farmer’s Markets, Bushnell Carousel ‘n more! Transportation and admission provided. Schedule TBA

SPECIAL EVENTS

Health Fair- Parker Memorial Recreation building and grounds | Saturday, October 1st | 10am- 2pm

Halloween Carnival / Trunk or Treat- 2nd Annual event |Saturday, October 30th | 4pm – 7pm | Arroyo Recreation Center parking lot (in case of rain will be held inside Recreation Center)

Fall Baseball Skills & Drills Hartford Youth Baseball | contact Tim Cheevers- cheet001@hartford.gov

City Wide Scavenger Hunts: citywide | all ages | Hunt dates, themes, picture clues, and winners circle all found on our Virtual Recreation Center [@hartford_recreation](https://www.facebook.com/hartford_recreation) on  

Cocoa & Christmas Trees: 2nd Annual |Friday, December 16th | Metzner Center|5:30pm-7:30pm |Families Hot Cocoa, Dessert Bar, Games, Crafts, Carol Sing-along, Gift Giveaways



DISASTER PREPAREDNESS STEPS



1

Get alerts to know what to do.



2

Make a plan to protect your people.



3

Get to safety with things you need.



4

Stay safe at home when you can't leave.



5

Help friends and neighbors get ready.



**EMERGENCY RESOURCES:
DIAL 311
OR VISIT READY.GOV**





HURRICANE SEASON UPDATES & SAFETY TIPS

During threats of heavy rainfall, the Department of Public Works is regularly checking and clearing catch basins throughout the city. You can help their efforts by reporting any additional clogging of the catch basins near your home or business to Hartford 311 by calling (860) 757-9311 or emailing to 311callcenter@hartford.gov.

PREPARATION IS KEY, below please find a reminder of some storm safety tips and guidance on what to do before a flood occurs.

Anyone who loses power should report outages to Eversource and check on restoration times by calling **1-800-286-2000** or through Eversource.com.

STORM SAFETY TIPS

- Clear any debris from gutters and downspouts to avoid an accumulation of water in and around your property.
- Move furniture and valuables to a safe place, out of a basement or areas that experience flooding.
- On your street, take a look at the nearest catch basin and clear debris from the top to allow rainwater to flow in freely.
- Make sure flash lights are charged or have batteries, and you have some non-perishable food in case the power goes out.
- Keep phones and electronic devices charged.
- Stay home – do not go for walks, as high winds can carry debris or knock down trees.
- Move cars away from trees that could drop branches. Bring in patio furniture.
- Fill containers with drinking water and fill bathtub with water to flush toilets.
- Generators should be set up and run away from closed spaces and away from homes.
- If a wire is downed, always assume it is live, avoid touching it, do not drive over it and do not move it. Call 911.

PLEASE AVOID FLOODED ROADS

Avoid driving down flooded roads, as you could get stuck in the water! If you do get trapped, call 911.

SEWER BACKUP PREVENTION & REPORTING PROGRAM

To report a backup or sewer emergency, contact MDC Command Center **(860) 278-7850 (press 1) or (860) 278-7850 Ext. 3600 (Available 24/7)**

Signs of a Sewer Backup:

- You will have limited or no sewer service within the property
- You may notice water bubbling out of a sewer manhole in the street.

Sometimes sanitary sewer pipes fail or become blocked, causing sewage to backup through the sewer lateral into unprotected plumbing fixtures such as tubs, toilets or washing machine drains in basements.



SNOW/ICE REMOVAL IN HARTFORD PROMOTING A SAFE WALKABLE PATH FOR ALL PEDESTRIANS

Dealing with Snow and Ice during the winter months can be a challenge for anyone. In our City, it can be a bigger challenge for our residents who commute via public transportation. Let's all do our part to create a safe path for all pedestrians especially our school children and individuals with disabilities.

IF YOU DON'T CLEAR THE SNOW, BE PREPARED TO PAY THE DOUGH



**Snow/ice covered
Sidewalks & crosswalks
\$99 FINE PER DAY**



**Shoveling or Plowing Snow
Into City Streets
\$99 FINE PER DAY**



**Buried Fire Hydrants
\$99 FINE PER DAY**

All Property Owners MUST:

- 1) Clear all sidewalks abutting your property, including crosswalk entries and curb cuts of snow and/or ice within **six (6) hours after the completion** of a snow or ice event, or before **9:00AM** when the snow has fallen overnight.
- 2) Sand/salt sidewalks, as necessary, to provide a safe and convenient path for pedestrians.
- 3) Remove snow from roofs near street line that may slide and endanger public transit.
- 4) Clear snow/ice from fire hydrants near your home.

FAILURE TO COMPLY CAN RESULT IN A FINE OF \$99 PER DAY UNTIL THE PROBLEM IS CORRECTED.

SNOW/ICE EMERGENCY PARKING BANS

Snow Emergency Parking Bans:

- When heavy snowfall of 4 inches or more is predicted, the Mayor may declare a snow emergency parking ban.
- During a snow emergency parking ban, all on-street parking is prohibited throughout the City of Hartford, and cars left parked on City streets will be ticketed and towed. **\$100 fine plus \$93.59 tow fee** – additional storage fees applied after three (3) days.

Available Parking:

The City of Hartford has authorized the following Blue Light Lots for residential parking before the start of a parking ban. City Parks are also available during a parking ban.

- 130 Sisson Ave
- 2434 Main St
- 60 Chadwick Ave
- 45 Evergreen Ave
- 77 Laurel St
- 175 Mather St
- Sigourney and Homestead
- Learning Corridor Parking Garage - Brownell St Entrance



City of Hartford Citizen Alert System

Get alerted about emergencies and other important community news by signing up for our Citizen Alert Program. This system enables us to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, missing persons and evacuations of buildings or neighborhoods.

You will receive time-sensitive messages wherever you specify, such as your home, mobile or business phones, email address, text messages and more. You pick where, you pick how.

Enroll today by visiting: www.hartfordct.gov/alertme



CITY OF HARTFORD HOUSING CODE ENFORCEMENT ESSENTIAL SERVICES REQUIREMENTS

As the cold weather season approaches, the City of Hartford's Housing Code Enforcement, would like to remind property managers and owners of their responsibilities in response to providing essential services as mandated by City and State ordinances. **Essential services includes heat, cooking gas, electricity, hot water or water.**

Heating Facilities (*Hartford Municipal Codes Sec. 18-51(G)(3)*)

- Heat must be provided for every dwelling and every dwelling unit by owner.
- Heating system must be properly installed and maintained in safe and good working condition and capable of safely and adequately heating all habitable rooms, bathrooms and water closets within the dwelling.
- ***Between October 1 and October 30 of each year***, a heating system inspection report for multiple dwellings, hotels, and rooming houses may be filed with the Department of Licenses and Inspections.
 - The heating system must be inspected within six (6) months from the date of filing.
 - Inspection must be conducted by a person licensed to design, construct or repair a heating system.

Heating of Rental Residential Structures

Any rental residential structure must be provided heat so that a minimum temperature of 65⁰ Fahrenheit is maintained at all times whenever the outer or street temperature falls below 50⁰ Fahrenheit.

Heating and provisions of utilities for buildings (*CT State Statute Sec. 19a-109*)

- Any building occupied as a home or place of residence or as a business establishment with temperature of less than 65⁰ Fahrenheit, requires the furnishing of heat, cooking gas, electricity, hot water or water to any occupant of such building.
- Interference in such amenities can result in a fine of not more than \$100 or imprisonment of not more than sixty days or both.
- Service termination with respect to any such leased or rented property requires the owner or lessor to furnish a statement signed by the lessee agreeing to such termination or a notarized statement signed by the lessor to the effect that the premises are vacant.



HOUSING PRESERVATION LOAN FUND (HPLF)

REPLACE YOUR ROOF OR BOILER WITH FUNDS FROM THE CITY

The City of Hartford is providing funds to City homeowners for complete roof replacements or new furnace or boiler installations through its Housing Preservation Loan Fund (HPLF) Program.

The City is offering 0% deferred or 2% - 4% loans amortized over 10 years depending on your income.

- Comprehensive roof replacements will consist of new 30 year architectural shingles in your choice of color, new underlayment, and other materials as needed such as plywood, flashing, ice and water, drip edge, etc.
- All new boilers or furnaces are Energy-Star rated and installed by licensed heating contractors. The City can also convert your oil heating system to gas.

For more information contact the program representative to schedule a one-on-one information session!

Name: Beayanka Pinckney Naraine

Cell: 860-930-3143

Email: pincb001@hartford.gov

Homeownership Assistance Programs and Resources (City and Private Sources)

Below is a list of organizations that provide various forms of assistance for the purpose of homeownership.

Down Payment Assistance Programs

- **City of Hartford – Division of Housing**
Program: HouseHartford Homebuyer Assistance Program
Description: A HUD funded program that offers down payment assistance for low/moderate income families purchasing 1-4 family homes and condominiums in Hartford. Homebuyers may qualify for up to 20% of the purchase price of down payment assistance. Maximum assistance is \$40,000.
Contacts: Celina Caez and Rachel Cartagena
Phone: 860-757-9028/ 860-757-9081
Email: caezc001@hartford.gov / Rachel.Cartagena@hartford.gov
- **State of Connecticut – Department of Housing and the Housing Development Fund**
Program: Statewide Downpayment Assistance Program
Description: First time homebuyers may qualify for up to \$25,000 of down payment and/or closing costs assistance in select areas of Connecticut and New York.
Phone: 203-969-1830
Email: ftfb@hdfconnects.org
Website: www.hdfconnects.org/borrow/dap
- **Connecticut Housing Finance Authority (CHFA)**
Programs: Down Payment Assistance Program
Description: Supplementary loans at below-market interest rates for eligible borrowers of home loans who are unable to raise sufficient funds to pay the upfront expenses associated with purchasing a home.
Contact: Customer Service
Phone: 860-571-3502
Email: sfaminquiry@chfa.org
Website: www.chfa.org
- **Neighborhood Assistance Corporation of America (NACA)**
Program: NACA Mortgage
Description: Provides affordable homeownership with a focus on low- to moderate-income people and communities. There is no eligibility limitation based on one's income, credit score or other criteria as long as the Member meets the eligibility criteria. These criteria allow NACA to meet its mission without limiting participation based on income.
Contact: Member Services
Phone: 425-602-6222
Website: www.nacalynx.com/naca/Purchase/purchase.aspx

- U.S. Department of Veterans Affairs**
Program: Home Loan Guaranty Program
Description: Assists Veterans in obtaining mortgage loans from private lenders by guaranteeing a portion of the loan against loss. In administering VA Home Loan Guaranty benefits, VA is the direct contact for the lending, appraising, and building communities and for Veterans with questions or concerns about their home loan benefit.
Phone: 1-800-729-5772
Website: www.benefits.va.gov/homeloans/index.asp
- Northside Institutions Neighborhood Alliance, Inc. (NINA)**
Program: Homebuyer Initiative Program
Description: Provides financial incentives to employees of Aetna, The Hartford, The MetroHartford Alliance, and Saint Francis Hospital and Medical Center to purchase a home.
Contact: HIP Manager
Phone: 860-244-9390
Website: www.ninahartford.org/hip/individualhips/
- Southside Institutions Neighborhood Alliance (SINA)**
Program: Homebuyer Initiative Program
Description: Provides financial incentives to employees of Hartford Hospital, Trinity College and Connecticut Children’s Medical Center to purchase a home.
Contact: Linda Valentin
Phone: 860-493-1618
Website: www.sinainc.org/hip/
- The Housing Development Fund, Inc. (HDF)**
Program: Lending and Homebuyer Counseling Services
Description: First time homebuyers become homeowners through free counseling and unique lending products, developers build affordable housing units with competitive financing, and homeowners are encouraged and supported through innovative programs.
Phone: 203-969-1830
Website: <http://hdfconnects.org/about/>

Homebuyer Education Providers

AGENCY	CONTACT	PHONE (S)	EMAIL	WEBSITE
Mutual Housing Association of Greater Hartford, Inc	Deborah Broaden	860-296-1797	dbroaden@mutualhousing.org	http://www.wdww.mutualhousing.org/
Connecticut Housing Finance Authority (CHFA)	Customer Service	860-571-4396	counseling@chfa.org	http://www.chfa.org/default.aspx
Urban League of Greater Hartford, Inc	Valgene Gripes Hazel Joseph	860-527-0147	v_genegripes@ulgh.org hjoseph@ulgh.org	http://ulghyp.org
Community Renewal Team (CRT)	Elizabeth Horten-Sheff	860-560-5501	eliz@crtct.org	http://www.crtct.org/en/
Neighborhood Housing Services of New Britain	Lucretia Jones	860-224-2433	Ljones@nhsnb.org	www.nhsnb.org
Neighborhood Housing Services of Waterbury	Bonnie Volpe	203-753-1896	Bvolpe@nhswaterbury.org	http://nhswaterbury.org/

Foreclosure Prevention Programs

- Connecticut Housing Finance Authority (CHFA)**
Program: Emergency Mortgage Assistance Program
Description: A loan from EMAP can help cover past due as well as a portion of current monthly mortgage payments for up to five years to eligible Connecticut homeowners facing foreclosure due to a temporary financial hardship beyond their control, such as job loss, health or family financial hardship. An EMAP loan is secured by a fixed-rate, second mortgage on the homeowner's residence.
Contact: Customer Service
Phone: 860-571-3500
Website: www.chfa.org
- Neighborhood Assistance Corporation of America**
Program: Home Save Program
Description: For homeowners with an unaffordable mortgage, provides affordable solutions. Whether you cannot afford your monthly payments or your ARM has skyrocketed, NACA will help you achieve economic stability while keeping your home.
Contact: Home Save Department
Phone: 801-401-6222
Website: www.naca.com/home-save/
- U.S. Department of Veterans Affairs**
Program: Foreclosure Assistance
Description: Works with loan servicers to help Veterans avoid foreclosure.
Phone: 1-800-729-5772
Website: www.benefits.va.gov/cleveland/regional-loan-center.asp

Housing Counseling Agencies

AGENCY	CONTACT	PHONE (S)	EMAIL	WEBSITE
Mutual Housing Association of Greater Hartford, Inc	Deborah Broaden	860-296-1797	dbroaden@mutualhousing.org	http://www.wdww.mutualhousing.org/
Connecticut Housing Finance Authority (CHFA)	Customer Service	877-571-2432 or 860-571-3500	counseling@chfa.org	http://www.chfa.org/default.aspx
Community Renewal Team (CRT)	Customer Service	860-761-7937	foreclosure@crtct.org	http://www.crtct.org/en/need-help/housing-a-shelters/housing-counseling
Neighborhood Housing Services of New Britain	Lucretia Jones	860-224-2433	ljones@nhsnb.org	www.nhsnb.org
Neighborhood Housing Services of Waterbury	Bonnie Volpe	203-753-1896	Bvolpe@nhswaterbury.org	http://nhswaterbury.org/
Connecticut Fair Housing Center	Customer Service	860-247-4400	info@ctfairhousing.org	http://www.ctfairhousing.org/foreclosure-resources/

This document consists of programs throughout the State of Connecticut. Most of these programs are run by an entity not affiliated with the City of Hartford and their appearance on this list does not constitute an endorsement by the City of their program.

This is not an exhaustive list of funding sources. As the City is made aware of other residential funding opportunities, they will be listed here.

Home Improvement and Repair Programs (City and Private Sources)

Here is a list of organizations that provide various forms of financial assistance for the purpose of home improvement, repair, and energy efficiency enhancements.

- **The City of Hartford – Division of Housing**
Program: The Housing Preservation Loan Fund
Description: Provides low interest loans to homeowners for improvements and repairs.
Contacts: Celina Caez, Project Manager / Beayanka Pinckney Naraine, Senior Administrative Assistant
Email: caezc001@hartford.gov / pincb001@hartford.gov
Allowable Improvements: Roof, gutters, chimney, furnace, hot water heater, sidewalk, driveway, siding, windows, doors, exterior painting, front/rear porches, etc.
- **The City of Hartford – Health and Human Services Department**
Program: Lead Hazard Remediation Program
Description: Provides grant funds to homeowners interested in managing lead paint hazards to make homes lead-safe.
Contact: Arlene Robertson, Project Manager
Phone: 860-757-4768 / 860-757-4721
Email: robea002@hartford.gov
Allowable Improvements: Windows, front/rear porches, interior/exterior painting, doors, trim, siding (any painted and leaded surfaces).
- **Connecticut Children’s Healthy Homes Program**
Program: Connecticut Children’s Healthy Homes Program
Description: The CCHHP Project will provide education for families and property owners, assess homes for lead paint hazards, and provide funding to make homes lead-safe.
Contact: Taysha Thompson, Referral Specialist
Phone: 860-837-6241
Email: tthompson@connecticutchildrens.org
Allowable Improvements: Windows, interior/exterior painting, front/rear porches, doors, trim, siding (any painted and leaded surfaces).
- **Capital For Change (C4C)**
Programs: Connecticut Housing Investment Fund, Inc
Description: Financing to assist individuals, organizations, and developers purchase, rehabilitate, or construct homes for low and moderate income families.
Contact: Customer Service
Phone: 1-800-992-3665 / 860-233-5165
Email: info@capitalforchange.org
Allowable Improvements: Home improvements and repairs, energy efficiency upgrades, moderate to extensive rehabilitation, and new construction activities are permitted.

- Community Renewal Team (CRT)**
Program: Weatherization
Description: Helps low-income customers (renters or owners) with conservation services that safely lower electrical use, reduces home heat loss in winter and heat gain in summer, conserve hot water, and provide for energy efficient lighting.
Contact: Weatherization
Phone: 860-560-5354
Website: <http://www.crtct.org/en/need-help/energy-a-weatherization/home-weatherization>
Allowable Improvements: Weather-stripping, caulking, insulation, energy efficient lighting, window repair or replacements, etc.
- Rebuilding Together Hartford, Inc**
Program: Emergency Repair Fund
Description: Providing grant funds to elderly and disabled residents for various home repairs.
Contact: Michelle Webber, Director of Outreach
Phone: 860-757-9426
Email: mwebber@rthartford.org
Allowable Improvements: Leaky pipes, smoke detectors, handyman repairs, boilers, hot water heaters, railings, wheelchair ramps, gutters, doors, lighting, bathroom fixtures, etc.
- The Hartford Area Habitat for Humanity**
Program: A Brush with Kindness
Description: A Brush with Kindness (ABWK) is a program that assists low-income families in repairing and renovating their homes so they can continue to live in safe, decent homes. We focus on assisting elderly, veteran families and those with limited mobility.
Contact: Tracy Thomas, Director of Family Services
Phone: 860-541-2208
Email: Tracy@hartfordhabitat.org
Allowable Improvements: A Brush with Kindness projects include painting, landscaping, weatherization and minor repair services.
- The Hartford Community Loan Fund**
Program: Construction Rehab Loan Program
Description: Provides loans starting at \$50,000 for the purchase and/or rehabilitation of residential properties within Connecticut. Mixed use properties are also eligible.
Contact: Calvin Richardson
Phone: 860-296-7005 EXT: 3004
Email: C.Richardson@HartfordLoans.org
Website: <https://www.hartfordloans.org/what-we-do/construction-rehab-loan-program>

- **Connecticut Green Bank**
Description: Connecticut Green Bank offers green energy solutions to home, building and multifamily property owners, residential and commercial contractors, towns and cities, and even capital providers. Learn more about our programs and select the one that's right for you.
Contact: Staff
Phone: 860-563-0015
Website: www.ctgreenbank.com

- **Connecticut Efficient Healthy Homes Initiative**
Program: Connecticut Energy Efficiency Fund
Description: Provides energy, health and safety upgrades for homeowners and renters.
Contact: Staff
Phone: 1-877-947-3873
Email/Website: www.CTEnergyInfo.com/Healthyhomes
Allowable Improvements: Weather-stripping, caulking, insulation, energy efficient lighting, smoke and carbon monoxide detectors, bathroom and kitchen fixtures and ventilation.

- **Historic Tax Credits, State Historic Preservation Office**
Description: Provides a thirty percent tax credit, up to \$30,000 per dwelling unit, for the rehabilitation of 1-4 family buildings. After completion of rehabilitation work, one unit must be owner-occupied for a period of five years. Requires a minimum of \$25,000 in qualified rehabilitation expenditures to qualify. Building must be listed on the National or State. Register of Historic Places. The owner must submit applications to the CCT for approval prior to the start of rehabilitation work.
Contact: Mary Dunne
Phone: 860-256-2756
Email/Website: Mary.Dunne@ct.gov / www.cultureandtourism.org

- **State Historic Structures Rehabilitation Tax Credit Program**
Description: A tax credit for the conversion of historic commercial, industrial, institutional, former government buildings, cultural building, or residential property of more than four (4) units to residential use, including rental or condominium units. Partial tax credits are available for buildings converted to mixed residential and nonresidential uses. Accepts Rolling Applications.
Program Specifics:
 - 25% tax credit of the total qualified rehabilitation expenditures.
 - Qualified rehabilitation expenditures are hard costs associated with rehabilitation of the certified historic structure; site improvements and non-construction costs are excluded.
 - State tax credits may be combined with the 20% federal historic preservation tax credits provided the project qualifies under federal law as a substantial rehabilitation of depreciable property as defined by the Internal Revenue Service.**Contact:** Julie Carmelich
Phone: 860-256-2762
Email/Website: Julie.Carmelich@ct.gov / www.ct.gov/cct/cwp/view.asp?a=3933&q=331966

- **CT Trust for Historic Preservation**

Description: Pre-development grants, rehabilitation grants and technical advice, depending on funding availability.

Contact: Brad Schide

Phone: 860-463-0193

Email: circuitrider@cttrust.org

This document consists of programs throughout the State. Most of these programs are run by an entity not affiliated with the City of Hartford and their appearance on this list does not constitute an endorsement by the City of their program.

This is not an exhaustive list of funding sources. As the City is made aware of other residential funding opportunities, they will be listed here.

Rebuilding Together Hartford is actively accepting applications: **Emergency Home Repair Program**

Rebuilding Together Hartford is focused on making homes safe, accessible and energy efficient.
Repair work *may* include*:

- Roof repairs
- Gutter installations/repair
- Heating/Cooling repairs
- Siding Repairs
- Hand-rail installations
- Major Plumbing
- Window replacements
- Stair repairs
- Grab-bar installations
- Storm door replacements
- Masonry repairs
- Accessibility modifications
- Major Electrical
- Hot water heaters

Apply today: visit our website, www.rthartford.org, for more information!

About Us:

Rebuilding Together Hartford has provided free home repairs to in-need Hartford homeowners since 1994. We leverage the investments of donors, grantors and volunteers to make significant home repairs that stabilize neighborhoods, maintain the tax base and allow senior homeowners to age in place.



To qualify for Rebuilding Together Hartford's Emergency Home Repair program, you must:

- Be a homeowner in the City of Hartford
- Meet low-income qualifications
- Have taxes paid or on a payment plan

*Restrictions from coronavirus restrictions may limit types of repairs available

[Re]pairing Homes

*We are [Re]Builders
[Re]vitalizing Communities*

[Re]building Lives



HOUSEHARTFORD HOMEBUYER ASSISTANCE PROGRAM

Participating Lenders

<i>American Eagle Financial C.U.</i>	860.568.2020
<i>Embrace Home Loans</i>	860.919.7755
<i>Fairway Independent Mortgage</i>	860.803.0810
<i>First World Mortgage</i>	860.276.5521
<i>Liberty Bank</i>	860.982.6601
<i>Residential Mortgage Services, Inc.</i>	860.936.3000 Ext. 24006

Education Providers

<i>CRT</i>	860.560.5501
<i>Mutual Housing</i>	860.296.1797
<i>Urban League</i>	860.527.0147
<i>NHS of New Britain</i>	860.224.2433

Preferred Attorneys

<i>Brian Ajodhi</i>	860.680.0240
<i>Jessica Dornelas</i>	860.231.1208
<i>Otto Iglesias</i>	860.760.0333
<i>Tony Jorgensen</i>	860.246.2500
<i>Lynette Mendoza</i>	860.394-3033 Ext. 405
<i>Stephen H. Minich</i>	860.523.0709

What is HouseHartford?

It is a HUD funded program that offers down payment assistance for low/moderate income families purchasing 1-4 family homes and condominiums in Hartford.

FAQ

1. What is the amount of homebuyer assistance that I could receive?

Generally, up to 20% of the purchase price—as long as the purchase mortgage is affordable. The maximum is \$40,000. Some restrictions apply.

2. Do I have to use my own funds to purchase a home?

Yes, homebuyers must use their own funds ranging from a minimum of \$1,000 for households with income at ≤50% AMI and a minimum of \$2,000 for households with income >50%-80% AMI.



3. What are the maximum household income amounts that determine general eligibility?

80% AMI Income Limits

1 Person	—	\$55,950
2 Person	—	\$63,950
3 Person	—	\$71,950
4 Person	—	\$79,900
5 Person	—	\$86,300

4. Are funds a grant or a loan?

Funds are loaned to buyers with a 2nd mortgage lien on the property. Loans are

forgiven over a 5 to 15 year period as long as the property is the primary residence of the buyer.

5. How can I apply?

- Complete an 8-hour homebuyer class.
- Meet with City staff to learn more about HouseHartford.

-Meet with a participating lender to obtain preapproval for a first/purchase mortgage. Inform the lender that you would like to apply for HouseHartford assistance.

-Locate a realtor and find your dream home!

6. Is there a cost to apply?

A \$250.00 application fee will be imposed after final funding approval is issued by the City and is due and payable at the time of the closing event.

7. Can investor landlords apply for assistance through the program?

No.

Department of Development Services
Division of Housing
260 Constitution Plaza
Hartford, CT 06103
860.757.9028

www.hartford.gov/dds-housing





\$2,500!

towards closing costs
or to match borrower
down payment

Buying your own home is totally doable.

Liberty's **Good Neighbor Hartford** mortgage program is designed to help make home ownership more affordable. Eligible for purchase or refinance fixed rate mortgages (cash-out refinances up to 85% loan-to-value).

- **Borrow up to 97%** with lender-paid PMI.
- **.50% off rate** for conventional purchases (.25% on conventional refinance)!¹
- Lender paid appraisal.
- For 1-4 family, owner-occupied homes, and condominiums² in designated areas³ in Hartford.
- Program offers single-family borrowers up to \$500,000 with a low down payment.
- Title report provided by  CATIC
- No income limits.

Requirements:

- Minimum credit score as low as 640.
- First-time homebuyers are required to complete homebuyer education.

Contact us today to get started.

Call 860-336-4150 or email GNHartford@liberty-bank.com for an appointment at our office in Hartford located at 2074 Park Street.



Pamela Hippolyte
Affordable Lending Officer
NMLS #507736



Fanita Borges
Affordable Lending Officer
NMLS #101105



Be Community Kind.™

¹All loans are subject to credit and underwriting approval. Additional terms and conditions apply. Private Mortgage Insurance (PMI). If the Borrower resides in CT, a Liberty Bank checking account is required, otherwise add .25% to the rate. ²Condos subject to project approval. ³Ask your loan officer for details.





UTILITY ASSISTANCE PROGRAMS



The City of Hartford can help with the application process for various assistance programs for residents who need help with meeting their heating or utility needs.



Programs

- Operation Fuel: Emergency Utility Assistance Programs
- Hartford Larrabee Fund Association: Housing Assistance (rent, mortgage and security deposit)

Required Documents: OPERATION FUEL



- Current utility bill or shut off notice
- Payment history (*NOT BILLS*)
- Documentation of all household members with income (last 4 weeks of income).

Additional Programs

- Year-round energy assistance
- Home System Repair and Replacement Programs
- Homeless Intervention and Prevent Program (HIPP)

Required Documents: HARTFORD LARRABEE

- Landlord Letter *signed and filled out by landlord*
- Complete the Assistance Application
- Provide supporting documents (eviction notice, proof of income etc.)



PLEASE CHECK YOUR ELIGIBILITY

**Call our Community Liaison at
(860) 757-9562**

- **Although both programs are open to all Hartford Residents, the Hartford Larrabee Fund prioritizes WOMEN.**
- Hartford Larrabee Eligibility Requirements
 1. Females who are elderly (65+)
 2. Females with medical conditions
 3. Females with dependents with serious conditions
 4. Females or families dependents
 5. Elderly males with serious medical conditions and/or dependents

GET ANSWERS TO YOUR PROPERTY REVALUATION QUESTIONS



CITY OF HARTFORD 2022 PROPERTY TAX INFO CARD

<p>DID HARTFORD RAISE MY PROPERTY TAX?</p>	<p>NO! This year’s City budget cut the property tax rate by lowering it from 74.29 mills to 68.95, a reduction of 7.2%. This is the largest property tax rate cut Hartford has seen since the 1990’s.</p>																				
<p>SO IF THE CITY CUT THE TAX RATE, WHY IS MY TAX BILL HIGHER?</p>	<p>Residential real estate values have risen significantly</p> <ul style="list-style-type: none"> • Single family home values are up close to 30% • Two-family home values are up about 38% • Three-family home values are up about 46% <p><i>However: Commercial real estate values have fallen with office properties falling more than 10%.</i></p>																				
<p>ARE PROPERTY TAXES HIGHER FOR HOMEOWNERS IN HARTFORD THAN IN NEIGHBORING TOWNS?</p>	<p>No. If your property is worth \$100k, here’s what you’d be paying</p> <table border="1" data-bbox="848 1566 2502 1893"> <thead> <tr> <th>Town</th> <th>2021 Property Taxes</th> <th>Mill Rate</th> </tr> </thead> <tbody> <tr> <td>Hartford</td> <td>\$ 2,533.91</td> <td>68.95</td> </tr> <tr> <td>East Hartford</td> <td>\$ 2,870.00</td> <td>41.00</td> </tr> <tr> <td>West Hartford</td> <td>\$ 2,847.60</td> <td>40.68</td> </tr> <tr> <td>Wethersfield</td> <td>\$ 2,836.40</td> <td>40.52</td> </tr> <tr> <td>Newington</td> <td>\$ 2,694.30</td> <td>38.49</td> </tr> </tbody> </table>			Town	2021 Property Taxes	Mill Rate	Hartford	\$ 2,533.91	68.95	East Hartford	\$ 2,870.00	41.00	West Hartford	\$ 2,847.60	40.68	Wethersfield	\$ 2,836.40	40.52	Newington	\$ 2,694.30	38.49
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OFFICE OF THE TAX ASSESSOR

TAX RELIEF AND EXEMPTION PROGRAMS

APPLICATIONS OPEN FEB – MARCH 15TH. All applications are accepted **IN PERSON ONLY!** Please visit the Assessor’s Office at City Hall, 550 Main Street in Hartford, room 108 to apply. Walk-ins are welcome Mon - Wed & Fri 8:15am – 2pm and until 7pm on Thurs.

ELDERLY / DISABLED BENEFITS

STATE OF CONNECTICUT ELDERLY TAX RELIEF PROGRAM

- Any taxpayer who is 65 years old by the end of the 2022 calendar year or Totally Disabled
- Owns and occupies a 1-4 family home in the City of Hartford
- Meets certain income guidelines, 2022 income limits were:
 - Single \$38,100
 - Married \$46,400
- File between February 1st and May 15th. To continue the program a biennial filing must be made.

CITY OF HARTFORD ELDERLY TAX RELIEF PROGRAM

- Any taxpayer who is 65 years of age or older by the end of the 2022 calendar year
- Owns and occupies a home in the City of Hartford
- Meets certain income guidelines, may be eligible for a \$750.00 tax credit (\$1,500 for four family homes). 2022 income limits were:
 - Single \$55,950
 - Married \$63,950
- File between February 1st and May 15th. To continue the program biennial filing must be made

DISABILITY EXEMPTION

- An individual who receives a disability pension from the Social Security Administration and has been determined to be permanently and totally disabled is eligible for a \$1,000 assessment exemption.
- To qualify you must file a copy of your award Letter that states disability, with this application(PDF, 6KB) prior to the October 1st on which the exemption is to be first applied.
- If the individual has not been engaged in employment covered by Social Security, he/she must provide proof of eligibility for permanent total disability under any federal, state or local government retirement or disability plan, including the Railroad Retirement Act and any government-related teacher’s retirement plan.

OFFICE OF THE TAX ASSESSOR

TAX RELIEF AND EXEMPTION PROGRAMS

VETERAN'S EXEMPTION

- must have served during an active period of war for at least 90 days, (except if the war, campaign or other operation lasted less than ninety days),
- received an honorable discharge, and have his/her discharge (form dd-214) on file with the Town Clerk prior to October 1.
- Note: If you are entitled to a disability pension as determined by the VA, whether you served during an active period of war or not, you are eligible for a disabled Veteran's Exemption.

Additional Veteran's Exemption Income Limit

- Any veteran who is eligible for the veteran's exemption previously mentioned, and whose adjusted gross income falls below State mandated limits, is eligible for twice the regular exemption.
- income limits:
 - Single Veteran \$38,100
 - Married Veteran \$46,400. This includes all income, both taxable and non-taxable, except Veteran's disability payments.

Additional Veterans Exemption Income limit for the Totally Disabled

- Single Totally Disabled \$18,000
- Married Totally Disabled \$21,000 Totally disabled

Veteran Leased Vehicle

- The Veteran Leased Vehicle Exemption allows a veteran to apply an exemption to a leased motor vehicle that the veteran does not own

CONNECTICUT RESIDENT ACTIVE DUTY/IN-SERVICE EXEMPTION

- A member of the armed forces who is currently on active duty is eligible to have one passenger motor vehicle exempt from property tax

BLIND EXEMPTION

- Individuals legally blind eligible for a \$3,000 exemption. A certificate of legal blindness must be provided prior to the October 1st on which the exemption is to be first applied

HANDICAPPED EQUIPPED VEHICLES

- This exemption would include, but it not limited to vehicles equipped with hand controls for the brake or accelerator and a wheelchair lift.
- This exemption eliminates the motor vehicle tax in full.

COMMERCIAL MOTOR VEHICLES

- Certain new commercial motor vehicles used to transport freight for hire and in excess of 26,000 pounds are eligible for a five-year exemption on their assessment.

MANUFACTURING FACILITIES

- Manufacturing facilities in a distressed municipality or a targeted investment community (Hartford is included) are eligible for exemptions if they are substantially renovated or expanded or in an enterprise zone.
- Eligible for 80% reduction in the assessment, 100% exemption for newly installed machinery and equipment

BLIGHTED ASSESSMENT DEFERRAL PROGRAM

- Reduction the annual assessment for a blighted building that is rehabilitated.

LOUD VIOLATIONS

A **NOISE violation** occurs when any emitted sound can be plainly heard at a distance of **one hundred (100) feet from its source**. The City of Hartford would like to remind all residents and visitors of the rules and regulations around noise and the impact it can have on quality of life.

The noise ordinance requires all external noise to stop between 10:00 pm and 7:00 am, Sunday night through Saturday morning, and between 10:00 pm and 9:00 am Saturday night into Sunday morning.

Penalties for Violations: A person or persons found to be in violation of this ordinance can be subject to community service, a fine up to ninety dollars (\$90.00) or up to twenty-five (25) days in jail.

HERE ARE A FEW COMMON NOISE VIOLATIONS:



Noise from cars including large mufflers and loud music, especially when parked or traveling through residential areas.



Music from cookouts, late night parties or illegal pop-ups.



Outdoor speakers used by businesses with outdoor patios and/or dining.



REPORTING DIRT BIKES & ATVs

Dirt bikes and ATVs are **ILLEGAL** on all Hartford roadways and sidewalks. They are known to terrorize motorists and destroy local parks and fields. But with your help, we can put a stop to it!

- **HELP IDENTIFY WHERE THEY ARE STORED:** If you notice a dirt bike or ATV being operated illegally AND can identify the property where the dirt bikes or ATVs are leaving from or returning to, please report it by calling the Hartford Police Non-Emergency line at (860) 757-4000. Police can take action if they can identify where the bikes are being stored.
- **CALL IF THEY ARE SEEN IN OUR PARKS.** If you see any dirt bike or ATV in any City park or field acting reckless or getting close to people, please call 911 immediately. If there is no immediate danger to the public, please call the Hartford Police Non-Emergency dispatch line at (860) 757-4000.

Community Service Bureau



HARTFORD POLICE DEPARTMENT COMMUNITY SERVICE OFFICERS

Blue Hills
 Riley Johnson
 O: 860-757-4448
 C: 860-422-0631
JOHNR003@hartford.gov

Upper Albany
 Brian Ufferflge
 O: 860-757-4374
 C: 203-464-4360
UFFEB001@hartford.gov

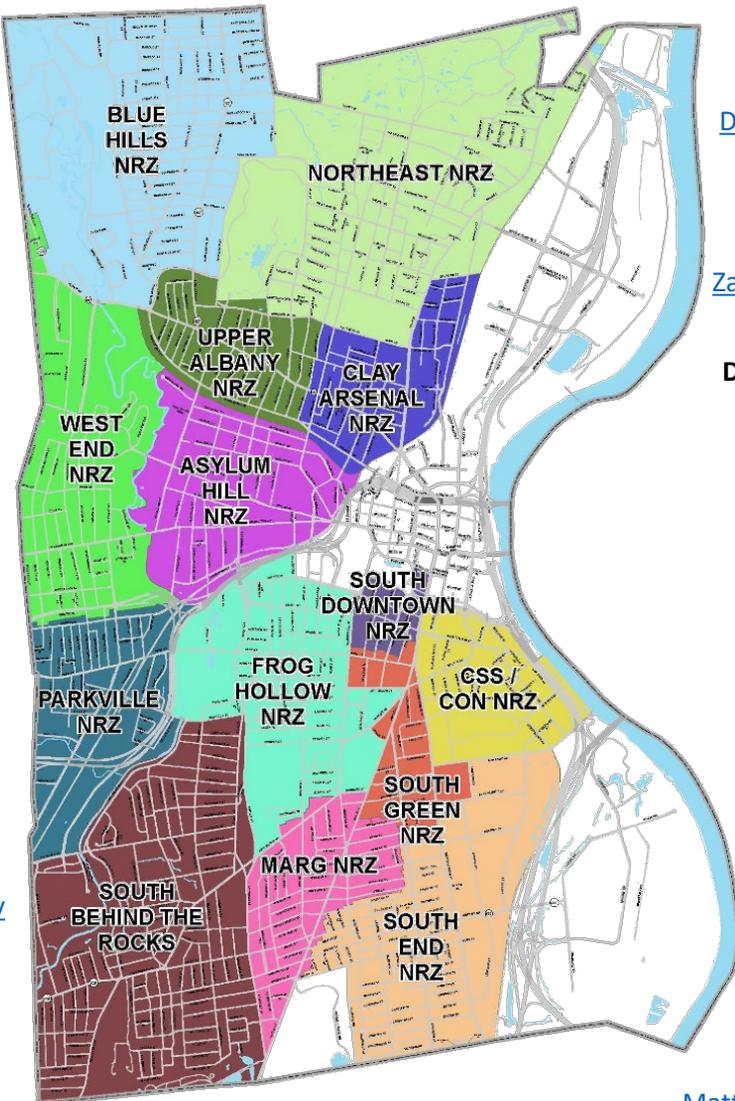
West End/WECA
 Joseph Sherbo
 O: 860-757-4483
 C: 860-305-5998
SHERJ003@hartford.gov

Asylum Hill
 Cesidio Palmieri
 O: 860-757-4233
 C: 959-282-5138
PALMC002@hartford.gov

Frog Hollow
 Steven Pino
 O: 860-757-4347
 C: 959-282-2158
Steven.Pino@hartford.gov

Parkville
 Miguel Varela
 C: 959-282-2107
VERRM001@hartford.gov

Behind The Rocks
 Adnan Hodzic
 O: 860-757-4045
 C: 959-282-2291
Hodza003@hartford.gov



Northeast
 Daniel Freeman
 O: 860-757-4118
 C: 959-282-5236
Daniel.Freeman@hartford.gov

Clay Arsenal
 Zac Romero
 C: 860-734-7666
Zachary.Romero@hartford.gov

Downtown/South Downtown
 Adam Demaine
 O: 860-757-4458
 C: 860-306-3933
DEMAA001@hartford.gov

Sheldon/Charter Oak
 Anthony Gaudino
 O: 860-757-4310
 C: 959-282-2262
GAUDA001@hartford.gov

South Green
 Aaron Brais
 O: 860-757-4005 ext. 4315
 C: 860-249-6137
BRAIA002@hartford.gov

Maple Avenue/MARG
 Matt Fabiaschi
 O: 860-757-4577
 C: 959-282-2006
Matthew.Fabiaschi@hartford.gov

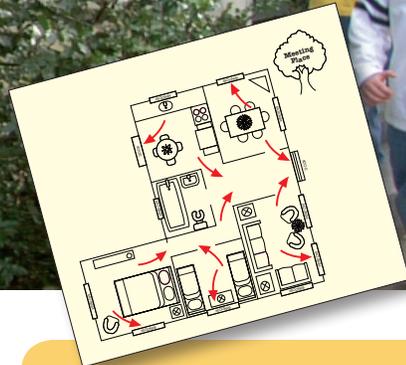
Southwest
 Joel Otero
 O: 860-757-4909
 C: 959-282-2092
Oterj002@hartford.gov

South End
 Dino Ahmetovic
 O: 860-757-4520
 C: 959-282-
AhmeD001@hartford.gov

Faith Based Officer
 Jonathan Rowe
 O: 860-757-4419
 C: 959-282-5146
ROWEJ001@hartford.gov

Escape Planning

Plan Ahead! If a fire breaks out in your home, you may have only a few minutes to get out safely once the smoke alarm sounds. Everyone needs to know what to do and where to go if there is a fire.



SAFETY TIPS

- » MAKE a home escape plan. Draw a map of your home showing all doors and windows. Discuss the plan with everyone in your home.
- » KNOW at least two ways out of every room, if possible. Make sure all doors and windows leading outside open easily.
- » HAVE an outside meeting place (like a tree, light pole or mailbox) a safe distance from the home where everyone should meet.
- » PRACTICE your home fire drill at night and during the day with everyone in your home, twice a year.
- » PRACTICE using different ways out.
- » TEACH children how to escape on their own in case you can't help them.
- » CLOSE doors behind you as you leave.

IF THE ALARM SOUNDS...

- » If the smoke alarm sounds, GET OUT AND STAY OUT. Never go back inside for people or pets.
- » If you have to escape through smoke, GET LOW AND GO under the smoke to your way out.
- » CALL the fire department from outside your home.

FACTS

- ! A closed door may slow the spread of smoke, heat, and fire. Install smoke alarms inside every sleeping room and outside each separate sleeping area. Install alarms on every level of the home. Smoke alarms should be interconnected. When one smoke alarm sounds, they all sound.
- ! According to an NFPA survey, only **one of every three** American households have actually developed and practiced a home fire escape plan.
- ! While **71%** of Americans have an escape plan in case of a fire, only **47%** of those have practiced it.
- ! **One-third** of American households who made an estimate thought they would have at least 6 minutes before a fire in their home would become life-threatening. The time available is often less. And only **8%** said their first thought on hearing a smoke alarm would be to get out!



Your Source for SAFETY Information

NFPA Public Education Division • 1 Batterymarch Park, Quincy, MA 02169

Selecting a Location

On the patio or deck

Do not place your fire pit directly on a wooden deck. Instead, create a fire pad to protect the wood using bricks or stone slabs. Make sure that the fire pad extends two feet beyond the fire pit perimeter.



Do not use the fire pit under a covered deck or roof overhang.

Free-standing fire pits and fire rings can be used safely on cement or tile patios and decks.



In the yard

Choose a nonflammable, level surface on which to place the fire pit or fire ring.



All locations

Keep the fire 10-20 feet away from fences, buildings, trees and other flammable debris.



Do not place the fire pit or fire ring under low-hanging trees.

While Using Your Fire Pit

1) Keep children and pets three feet away from the fire.

2) Do not ignite the fire with lighter fluid, gasoline or alcohol. Instead use tinder or newspaper to start the fire safely.

3) Have a hose, bucket of water or fire extinguisher nearby while the fire is burning. Put out the fire with cold water.

Caution:
Don't dispose
of the ashes for
24 hours after
the fire. It may not be visible,
but the ashes may still be
smoldering. Smoldering
ashes can start a fire.



****Do not leave any fire unattended***

****Fire Pit Kits with mesh screen covers purchased from a store are allowed to be used***

****Custom Built or Permanently Fixed Fire Pits require a permit***

City of Hartford Ordinances

Sec. 13-55. - Bonfires. No bonfire shall be made or maintained in the city without written permission from the fire chief.

Sec. 26-40. - Fires. Except where cooking facilities are provided, it shall be unlawful for any person to make a fire in any park except by permission of the Director of Parks and Recreation.

(Code 1977, § 25-29; Ord. No. 39-90, 6-25-90; Ord. No. 33-91, 6-10-91)

CT State Fire Prevention Code

10.10.10 Discontinuance. The AHJ shall be authorized to required any fire to be immediately discontinued if the fire is determined to constitute a hazardous condition.



UNDERSTANDING RENTERS INSURANCE

RENTERS INSURANCE is insurance that pays you if your personal property is damaged or stolen. Renters insurance can cover fire and smoke damage, theft, vandalism, damage from windstorms and hail, damage from explosions, water damage from plumbing issues, and many other hazards.

WHO SHOULD GET RENTERS INSURANCE?

Everyone who rents and has personal property such as TV's, furniture, clothing, jewelry, electronics, etc., should consider purchasing Renters Insurance.

WHERE CAN I GET RENTERS INSURANCE/

Renters insurance is as easy to purchase up as car insurance and it may be offered by your current insurance carrier. Shop around. Ask questions. Protect your personal property.

WHY SHOULD I GET RENTERS INSURANCE?

Renters should protect their belongings in the event of a fire or other events resulting in the loss or damage of personal property. If a fire occurs in your apartment complex, even though it may not be in your rental unit, the fire, the heat, water, and/or smoke may destroy your personal property. Having insurance can be the quickest way to restore the items loss or damaged.

WHEN SHOULD I GET RENTERS INSURANCE

Renters should purchase insurance after signing a lease and make it effective on move in day and through the life of the lease.

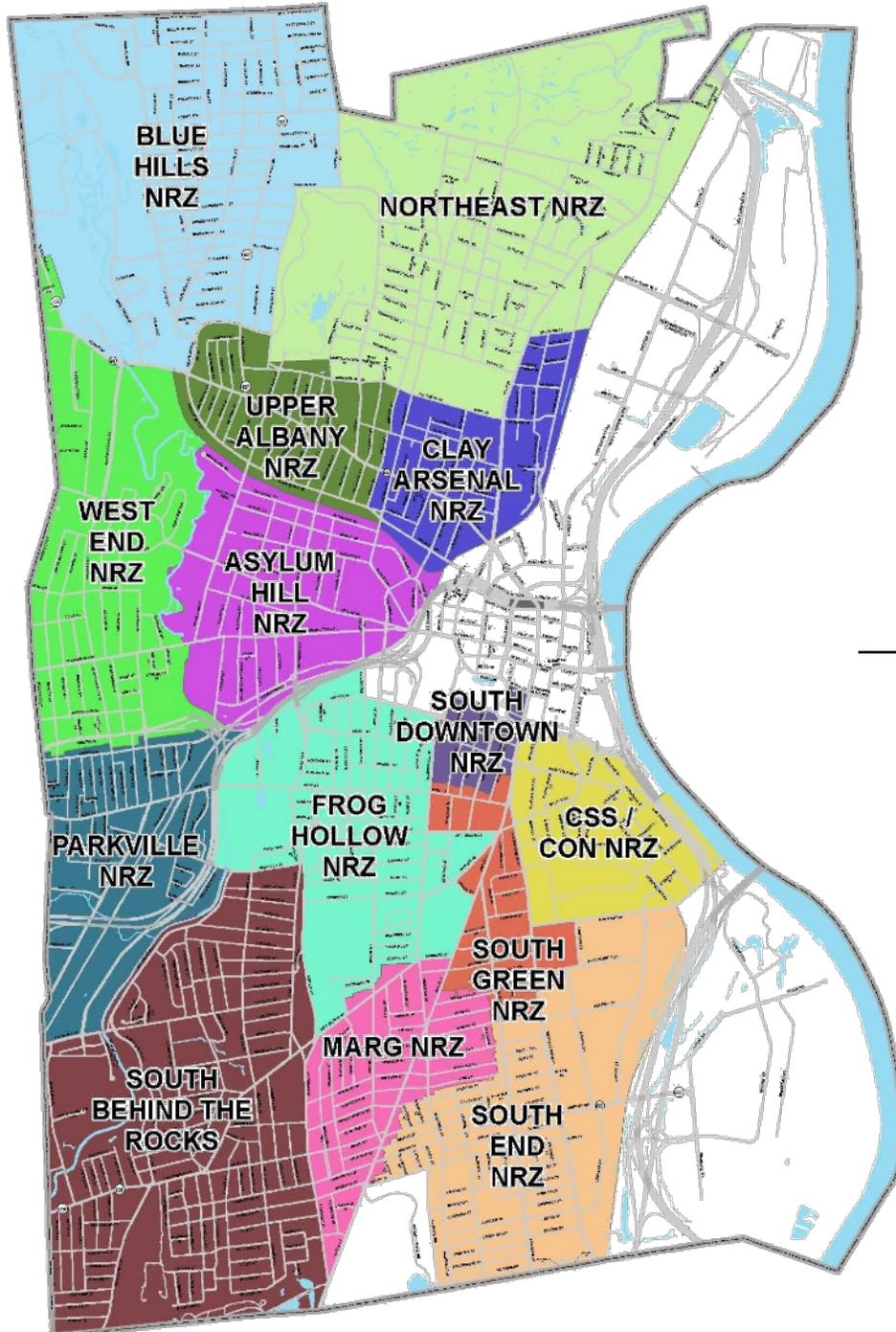
HOW MUCH DOES RENTERS INSURANCE COST

Renters insurance is relatively inexpensive. To protect your personal property, insurance could be as low as \$12 a month. Shop around to find the best fit.

For further information, please call the Hartford Fire Department, Special Services Unit at 860-757-4520.



FIRE DEPARTMENT - SPECIAL SERVICES UNIT



North District Liaison

Lieutenant Felicia Graves

Office: 860-757- 4525

Cell Phone: 860-761-4268

GRAVF001@hartford.gov

South District Liaison

Lieutenant Jesus Lopez

Office: 860-757-4523

Cell Phone: 860-989-3489

LOPEJ001@hartford.gov



FAMILY LEARNING SESSIONS

Fall - Winter 2022 - 2023

All Sessions Presented in English with Simultaneous Spanish Interpretation

UPCOMING HPS FAMILY LEARNING SESSIONS

Thursday, October 6, 2022

- All about FAFSA - Free Application for Federal Student Aid

Thursday, October 13, 2022

- All about Attendance, Culture & Climate, and Engagement (ACE)

Thursday, January 26, 2023

-About Special Education



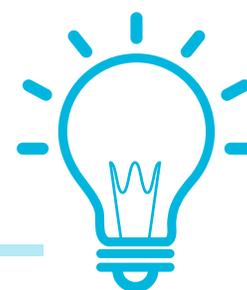
UPCOMING MCKINNEY-VENTO LEARNING SESSIONS:

The McKinney-Vento Act provides protections for our displaced families and youth.

Wednesday, October 20, 2022

Wednesday, December 15, 2022

Wednesday, February 23, 2023



ALL SESSIONS CAN ALSO BE VIEWED VIA LIVE-STREAM AT
WWW.HARTFORDSCHOOLS.ORG/MCKVA

**FOR MORE INFORMATION AND TO REGISTER
CHECK HARTFORDSCHOOLS.ORG OFTEN!**

YOU WILL RECEIVE A ZOOM WEBINAR LINK VIA EMAIL

WWW.HARTFORDSCHOOLS.ORG

Follow us on



Leslie Torres-Rodriguez, Ed.D.
Superintendent

Jesse Sugarman
Senior Advisor for Strategy and Institutional Advancement

September, 2022

Inclement Weather Update for Families

Dear Families,

As Hartford Public Schools prepares for the winter months, we want to remind you of our procedures for winter weather conditions and make you aware of our policy for snow days.

Snow Days

HPS may make the decision to close schools for a day due to winter weather conditions and HPS must also close schools when the City of Hartford initiates the emergency parking ban. The district will inform families as early as possible through the communication methods listed below. Snow days will be made up at the end of the school year.

Remote Learning Days No Longer Offered in the 2022-2023 School Year

Per Connecticut State Department of Education guidelines, if schools are closed, delayed, or students are dismissed early due to inclement weather, there will not be a Remote Learning option for students.

Delays

Winter weather conditions may also cause delays. Our transportation department works to pick up students as quickly as possible during these conditions. When winter weather conditions exist, be sure that your child is dressed as warmly as possible, and we recommend remaining with your children until they are picked up.

Notifying HPS Families

During winter weather watches or warnings, our district works with local authorities to monitor conditions and make adjustments as needed. If schools are delayed, closed, or released early, there are a variety of ways we notify families, including:

- Automated Phone Call, Email, Text Message, and Post via [ParentSquare](#)
- Snow Line - 860-695-SNOW (860-695-7669)
- Major Media Outlets (Local TV & Radio Stations)
- District website (www.hartfordschools.org) and Social Media

It is important that your child's school has your updated contact information, including current phone number, cell phone number, opt-in for text messages, and email address. ***Please take the time to update that information with your child's school if needed.*** For more information, please review the Frequently Asked Questions (FAQ) included in this letter. Thank you for your continued partnership and support.

Sincerely,

Jesse Sugarman
Senior Advisor for Strategy and Institutional Advancement

Frequently Asked Questions

WHAT FACTORS ARE CONSIDERED WHEN MAKING THE DECISION TO SHIFT TO DELAY/CLOSE SCHOOL?

The safety of all Hartford Public School students is our primary concern in making a decision to close schools. To determine whether it's safe to proceed with opening schools, we consider the following factors:

- Weather reports and recommendation from local authorities
- The onset, rate, and accumulation of ice and/or snowfall
- Local Electrical Power Outages
- Information on road conditions from the bus company
- Potential safety of bus company starting and completing routes
- Building conditions (e.g. whether schools have power and heat)
- Parking lot conditions

WHO DECIDES TO DELAY/CLOSE SCHOOL?

After gathering information from multiple sources and considering weather-related factors, the Superintendent will make a recommendation. After this decision is confirmed, the Communications team will distribute the information to the public.

WHEN IS THE DECISION MADE?

Generally, school closing announcements are made on the morning of the day of closing between 5:15 AM and 5:45 AM.

HOW IS THE PUBLIC NOTIFIED?

- Automated Phone Call, Email, & Text Message, and Post via [ParentSquare](#)
- Snow Line - 860-695-SNOW (860-695-7669)
- Major Media Outlets (Local TV & Radio Stations)
- District Social Media & Website (www.hartfordschools.org)

HARTFORD PUBLIC SCHOOLS

WELCOME CENTER



860-695-8400

The Welcome Center is a one-stop shop for families and the community that provides front-end information about district services, initiatives, and programs, acting as a link between customers and appropriate district offices. We also work directly with school principals and network with local organizations to address parental requests and concerns including serving as case management and mediation support. Parents are able to navigate the school system and play an integral role in their children's academic progress with the resources and guidance that are provided.

Our friendly staff will assist you with information, processes and procedures that you need to enroll and support your children in school:

- ♥ **School Enrollment (Local & Regional) Information regarding registration, Local and regional Choice application, and lottery information**
- ♥ **Uniforms and Vendors Information**
- ♥ **Special Education Services: Assistance with all matters relating to the needs of your children with disabilities**
- ♥ **English Language Learners: Provide assistance to students that English is not their first language**
- ♥ **Bus Transportation: Guidelines and bus information. Request for special circumstances**
- ♥ **Parent Engagement: Opportunities: PTO/PTA & School Governance Council, Parent Training information, Adult Education, Volunteer and Internship opportunities**
- ♥ **Family & Community Partnerships: Partnerships with Purpose that together work with the district to support whole child. Our priority is to strengthen relationships with families, businesses, government, faith-based groups and the community.**
- ♥ **Families and Youth in Transition McKinney-Vento Act: We work to reduce and remove educational barriers for youth and families that are displaced and experiencing homelessness.**
- ♥ **Parent trainings**

Call us today! 860-695-8400



330 Wethersfield Avenue, Hartford, CT 06114 -1st floor

www.hartfordschools.org/the-welcome-center

Hours: Monday – Friday 8:00 A.M. to 4:00 P.M



Check out Hartford Public Library!



Locations and Hours

Downtown

500 Main St.

Monday – Thursday: 9:00 – 6:00
Fridays and Saturdays: 9:00 – 5:00
860-695-6300

Albany

1250 Albany Ave.

Monday – Thursday: 10:00 – 6:00
Fridays: 10:00 – 5:00
860-695-7380

Barbour

261 Barbour St.

Monday – Thursday: 10:00 – 6:00
Fridays: 10:00 – 5:00
860-695-7400

Camp Field

30 Campfield Ave.

Monday – Thursday: 10:00 – 6:00
Fridays: 10:00 – 5:00
860-695-7440

Dwight

7 New Park Ave.

Monday – Thursday: 10:00 – 6:00
Fridays: 10:00 – 5:00
860-695-7460

Park Street Library @ the Lyric

603 Park St.

Monday – Thursday: 10:00 – 6:00
Fridays: 10:00 – 5:00
860-695-7500



Scan here
for more
information



 **Hartford
Public Library**
A place like no other.



HAVE YOU HAD A
GREEN CARD
FOR AT LEAST 5 YEARS?
★ ★ ★ ★
CONSIDER
CITIZENSHIP

DID YOU KNOW

Low-income applicants could be excused from paying the \$725 application fee?
Applicants age 50 and over could be excused from the English literacy requirement?

LEARN MORE

Hartford Public Library offers free citizenship classes and application help.
Call 860.695.6337 ★ **Email** immigration@hplct.org ★ www.hplct.org

AVOID FRAUD

Hartford Public Library is recognized by the US Department of Justice, Board of Immigration Appeals (BIA) to offer legal advice by its BIA accredited representatives.



GET YOUR LIBRARY CARD TODAY!

at  Hartford
Public Library
A place like no other.

Access books, DVDs, music, ebooks,
museums and more **for free!**

Scan here to
apply online



Or apply at a
branch

All you need is photo
ID and proof of your
Hartford address

WANT TO
LEARN MORE?
SCAN HERE.



MUSEUM PASSES

AT  **Hartford
Public Library**
A place like no other.

FREE

American Clock and Watch Museum

100 Maple St, Bristol, CT 06010

Connecticut Historical Society

1 Elizabeth St, Hartford, CT 06105

Connecticut River Museum

67 Main St, Essex, CT 06426

Connecticut's Old State House

800 Main St, Hartford, CT 06103

Connecticut Trolley Museum

58 N. Rd #9606, East Windsor, CT 06088

Eric Carle Museum of Picture Book Art

125 W. Bay Rd, Amherst, MA 01002

Florence Griswold Museum

96 Lyme St, Old Lyme, CT 06371

New Britain Museum of American Art

56 Lexington St, New Britain, CT 06052

New Britain Youth Museum/Hungerford Nature Center

30 S. High St, New Britain CT 06051/

191 Farmington Ave, Kensington, CT 06037

With your library card, you can
borrow passes to visit museums
and attractions just as you
would a book or DVD!



New England Carousel Museum

95 Riverside Ave, Bristol, CT 06010

Noah Webster House

227 S. Main St, West Hartford, CT 06107

The Zoo in Forest Park & Education Center

300 Sumner Ave, Springfield, MA 01108

Wadsworth Atheneum

600 Main St, Hartford, CT 06103

DISCOUNTED



Basketball Hall of Fame

1000 Hall of Fame Ave, Springfield, MA 01105

Children's Museum/Roaring Brook Nature Center

950 Trout Brook Dr, West Hartford, CT 06119/

70 Gracey Rd, Canton, CT 06109

Hill-Stead Museum

35 Mountain Rd, Farmington, CT 06032

Lutz Children's Museum

247 S. Main St, Manchester, CT 06040

Mark Twain House and Museum

351 Farmington Ave, Hartford, CT 06105

New England Air Museum

36 Perimeter Rd, Windsor Locks, CT 06096

Scan here to reserve
a pass today!





1960 (*Olivia + Megan*), 2021

Visual Narratives by Brigid Kennedy

September 16 – November 13, 2022

Kicking off the season, Kennedy's body of work explores issues of social justice — racism, immigration, mental health, education — during the COVID-19 pandemic.

Later in the season...

Ebb & Flow

Barbara Hocker

December 2, 2022 –
January 22, 2023

In Living Memory

Traé Brooks

February 10 – April 2, 2023

Art is Work; Work is Art

Joe Bun Keo, Rick Bogdan, David
Borawski, Jon Eastman
and Christopher Schoeder

April 21 – June 10, 2023



Scan here to learn
more about the
upcoming season!



ArtWalk is located on the 3rd floor of the Downtown branch
(500 Main St, Hartford, CT). **This season is funded by the
Edward C. and Ann T. Roberts Foundation and Suzanne
Hopgood in memory of Frank Lord.**



WE'VE MADE ORDERING VITAL RECORDS EASIER THAN EVER!

Please follow 3 simple steps to order certified copies of birth, death, and marriage certificates!

1

Scan the QR Code

or enter

<https://hartfordct.permitium.com/kiosk>
into your browser



2



Complete Application

- If paying by credit card, click "proceed to checkout."
- If paying by cash or money order, click "pay at counter."

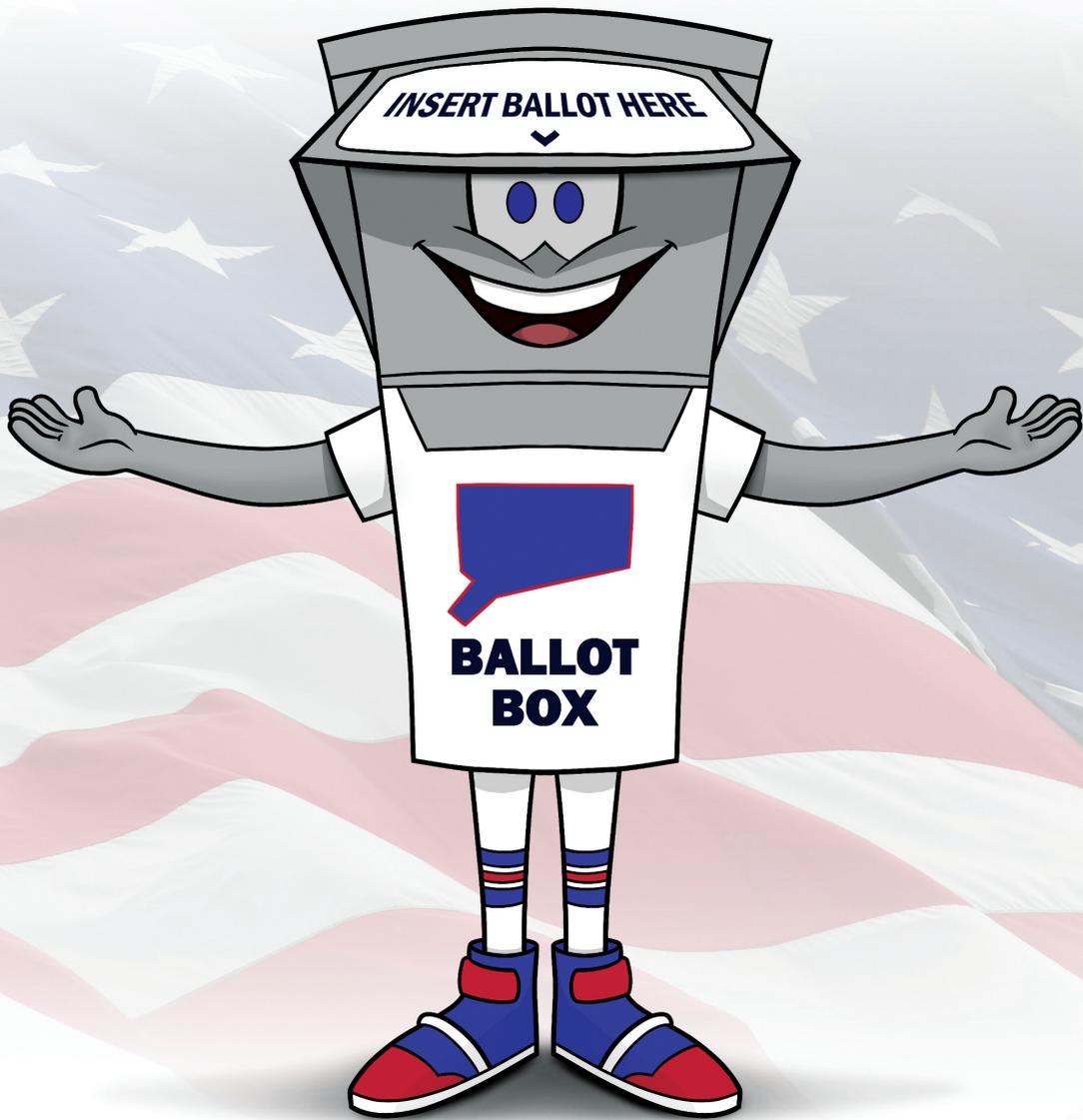
3

Ring Doorbell

Or wait in line to be let into the Vital Statistics Office. Please have Photo ID ready to verify identity.



VOTE **HARTFORD**



VOTA **HARTFORD**

IMPORTANT NUMBERS

911

For all emergencies that require immediate assistance from the police, fire department or an ambulance.

211

For 24/7 statewide resources such as emergency housing/shelter, utility assistance, food, child care, elder care and crisis intervention.

**Hartford 311
(860) 757-9311**

Toll-free, bilingual, non-emergency call center, for information and City services.

(860) 757-4000

Non-emergency Police Dispatch

(860) 757-0730

Hartford Parking Authority

(860) 247-2732

Capitol Region Education Council (CREC)

(860) 695-8000

Hartford Public Schools

(860) 695-6300

Hartford Public Library

(860) 246-5325

Connecticut Natural Gas (CNG)

(800) 222-1222

Connecticut Poison Control Center

(800) 286-2000

Eversource - Power Outage

(877) 944-5325

Eversource - The Smell of Gas

(860) 278-7850

Metropolitan District Commission (MDC)

Do you know your Neighborhood Revitalization Zone (NRZ)?

Participate in a local monthly meeting to help make decisions about your community.

Please contact NRZ chairs directly for meeting information

Blue Hills NRZ

1st Thursday, 6 PM

Chair: Donna Thompson-Daniel

donnathompsondaniel@yahoo.com

Upper Albany NRZ

1st Monday, 5:30 PM

Yackecha "Keisha" Dickenson

UANRZconnect@gmail.com

North East NRZ

3rd Monday, 5:30 PM

Chair: Darlene Robertson-Childs

darlenechilds2003@yahoo.com

West End Civic NRZ

4th Tuesday, 6 PM

Chair: Kyle Bergquist,

president@wecahartford.org

Asylum Hill NRZ

1st Monday 6:15 PM

Executive Director:

David MacDonald

exdir@asylumhill.org

Frog Hollow NRZ

3rd Tuesday, 5:30 PM

Chair: Carey Shea

chair@fhnrz.com

Parkville NRZ

2nd Wednesday, 6 PM

Chair: David Morin

barridoncorp@aol.com

South West/Behind the Rocks NRZ

2nd Tuesday, 6 PM

Chair: Kathy Evans

Kathy.evans@opmad.org

Barry Square/MARG

2nd Thursday, 6 PM

Chair: Hyacinth Yennie

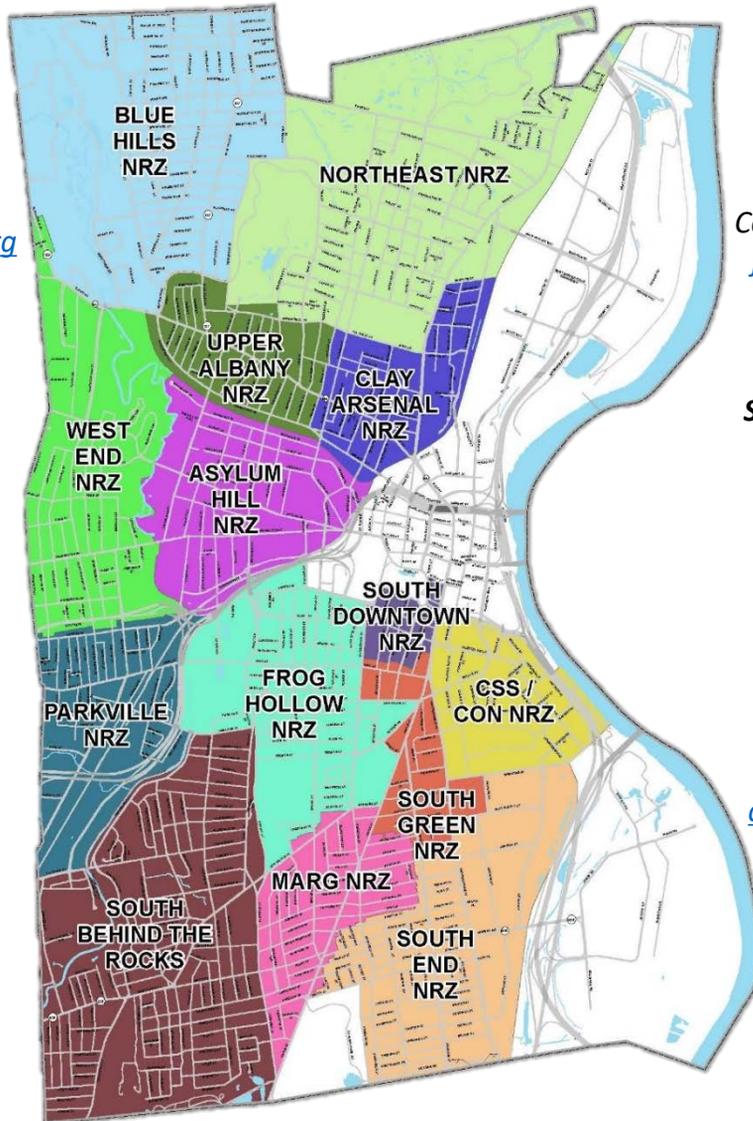
hyennie3@yahoo.com

South End NRZ

1st Thursday, 6 PM (Sept. – May)

Chair: Carl Williams

cabwill@msn.com



Clay Arsenal NRZ

1st Tuesday, 5:30 PM

President: Bea Powell

Contact: Jean Holloway

jhollo962@gmail.com

South Downtown NRZ (SODO)

3rd Wednesday, 6 PM

Chair: Robin Zaleski

sodonrz@gmail.com

Sheldon Charter Oak (CSS/CON)

2nd Monday, 5:30 PM

Chair: Chris McArdle

cssconnrz@gmail.com

Hartford NEXT

3rd Thursday,

5:30 PM

Chair: Marion Griffin

mdgriffa@yahoo.com



FREE Professional Tax Help \$\$\$\$\$\$\$

Get help from an IRS-certified volunteer:

If your household income is up to \$60,000, dial 2-1-1, press 3 then 6 OR:

Greater Hartford and Windham Region residents, click [HERE](#).

Greater New Britain Region residents, click [HERE](#).

File on your own online: Prepare and file your taxes at MyFreeTaxes.com.

Online help is available.

Ayuda profesional y gratis para preparar sus impuestos \$\$\$\$\$\$\$

Reciba la asesoría de un voluntario certificado del Servicio de Impuestos Internos (IRS, por sus siglas en inglés): Si el ingreso de su núcleo familiar es de hasta \$60,000, llame al 2-1-1 y oprima el número 3 y después el número 6 O:

Residents del área de Hartford y la región de Windham, presionen AQUÍ.

Residents del área de New Britain, presionen AQUÍ.

Residents del área de New Britain, presionen AQUÍ.

Presente su declaración usted mismo por Internet: Prepare y presente sus impuestos en MyFreeTaxes.com. Encontrará ayuda disponible en Internet.



MANNA Community Pantry

- Groceries including milk, eggs, fruits & vegetables, frozen meat
- Monday - Thursday, 9:30 - 11:30am and 1:15 - 5:00pm
- Hartford residents are eligible for groceries once per month. Please bring reusable bags.
- Halal food available to any Connecticut residents keeping a halal diet.
- Bring valid ID, proof of Hartford residence, and proof of income
- Call 860-246-6757 for more information.



- Monday, 8:30 am—7:00 pm.
- Tuesday-Thursday, 8:30 am—2:30 pm.
- Safe welcoming space, services and meals at Gather55
- Help replacing identification, navigating resources, and more.
- If you are experiencing homelessness, please connect with Donessia or Stephanie while you are here

Community Day Program

- Pay-what-you-can restaurant open to all.
- Monday-Thursday: breakfast 8:30-10:30, lunch 11:30-2:00
- Free dinner on Mondays 5:45-6:45

Gather55



Neighborhood Services

- Operation Fuel
- Security deposit, utility, and rental assistance (Hartford residents only)
- Connections to other resources (benefit assistance, apartment searches, landlord advocacy...)
- Call 860-728-3201, option 0 for an appointment.



Holiday Meals for the Community

- Free meals served at 11:30 AM on New Year's Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Day





WADSWORTH WELC♥ME

Come face-to-face with great works of art at the Wadsworth, the world-class museum in your neighborhood. If you live in the city of Hartford, sign up for Wadsworth Welcome for free museum admission.

Support for Wadsworth Welcome is provided by the Scripps Family Fund for Education and the Arts



Ven a ver tremendas obras de arte en el Museo Wadsworth que se reconoce como nivel mundial y lujoso de la ciudad local. Si vives en Hartford, apúntese en la lista de Wadsworth Welcome (bienvenida del museo) y recibe entrada gratuita.

Le damos las gracias a la familia Scripps fondo para la educación y las artes, quien patrocina el programa de Wadsworth Welcome

Wadsworth Atheneum Museum of Art
600 Main Street, Hartford, CT 06103
thewadsworth.org



2022 HOLIDAY TOY GIVEAWAY

Saturday, December 17th

Hartford City Hall

550 Main St • 11AM – 2PM

SAVE THE DATE



Event Presented by:

First Come, First Served! Children Must Be Present.

To receive toys, parent or guardian must confirm Hartford address with a driver's license, Municipal or State ID or utility bill.





LOVE
HARTFORD
 CLEAN HARTFORD



A Week of Service

October 18 - 22, 2022

Needed

We need help with:

- Project Planning
- Volunteer organizing
- Leading projects
- Planting and cleaning

The NRZ with the largest turnout is awarded \$2,500 towards qualifying community expenses



REGISTER TODAY

hartford.gov/lovehartfordweek





WITH \$2,500 HOW WOULD YOU LOVE YOUR BLOCK?



Raul and Jose converted a vacant lot into an Art Box Lot on Park Street.



Louisa installed a mural on Farmington Avenue.



Chavon and team upgraded Marcus Garvey Memorial Park at Granby and Cornwall streets

APPLICATIONS OPEN YEARLY ON VALENTINE'S DAY

EMAIL LOVEYOURBLOCK@HARTFORD.GOV TO LEARN MORE



Love Your Block is part of the Love Hartford Initiative, a Resident Engagement, Employment and Community Resilience Program celebrating civic pride in Hartford and funded by the Hartford Foundation for Public Giving. The program partners with residents in support of initiatives such as combating litter, activating vacant spaces, and strengthening neighborhood pride.

**NEVER MISS
ANYTHING
EVER AGAIN**



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