



MAYOR LUKE A. BRONIN

# City of Hartford Services Resident Guide

Fall and Winter 2019

A dark blue silhouette of the Hartford skyline, featuring various buildings and a prominent spire on the left side.

# One Hartford

A communication from the Community Engagement Office of Mayor Luke A. Bronin





A Message from the  
Office of Community Engagement

Dear Residents,

Ahead of the Fall and Winter seasons, this booklet provides all relevant information about City services in one place. This booklet includes seasonal service updates regarding leaf collection schedules, the new plastic bag ban, updated recycling guide, rodent control, snow removal, and more, and is available in English and Spanish

If you have any questions, please don't hesitate to reach out to our office.

There are multiple ways to stay connected with us:

- **One Hartford Newsletter – weekly updates from the City**  
Sign up at: <http://eepurl.com/cRa9j5>
- **Follow us on Facebook**  
Visit us at [www.facebook.com/hartford311](http://www.facebook.com/hartford311)
- **Download the Hartford 311 app**
- **Visit the 3-1-1 Service Center at Hartford City Hall, 550 Main St, Ground Floor**
- **Call us directly at 3-1-1 from a landline OR from a cellular phone**

Our team is available Monday – Friday: 8:00 a.m. – 5:00 p.m.

Thank you and have a great Fall & Winter Season.

***Janice C. Castle***

Director, Office of Community Engagement

Phone: (860) 757-9525

Email: [janice.castle@hartford.gov](mailto:janice.castle@hartford.gov)

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## DEPARTMENT OF PUBLIC WORKS FALL 2019 LEAF COLLECTION PROGRAM

The City of Hartford Fall Leaf Collection Program is designed to allow residents to dispose of fallen leaves prior to the first heavy snowfall. During the Program, residents are asked to identify the disposal options that work best for their household as listed below and follow the zone schedule for curbside collection.

The City is divided into three (3) zones for easy, fast and convenient collection.

### North

North - consists of areas north of Albany Avenue, including all of the Blue Hills and North East NRZs.

### Central

Central - consists of central areas that fall south of Albany Avenue, north of New Britain and Flatbush Avenues and east of Prospect Street.

### South

South - consists of areas south of Flatbush Avenue and the Sheldon/Charter Oak, Maple Ave, South End and South West NRZs.

### There are three (3) options for residential leaf disposal:

#### 1. CURBSIDE COLLECTION: Two (2) times between October 28<sup>th</sup> and December 9<sup>th</sup>

- Coordinated by zones, residents can rake leaves curbside for pick up
- Residents are to rake leaves to curb, **NOT STREETS**, by Sunday prior to week of collection
- See map on back or visit [www.Hartford.gov/leaf-collection](http://www.Hartford.gov/leaf-collection) for street by street collection dates
- Leaves **MUST NOT** be raked to curb after week of collection, it will not be collected

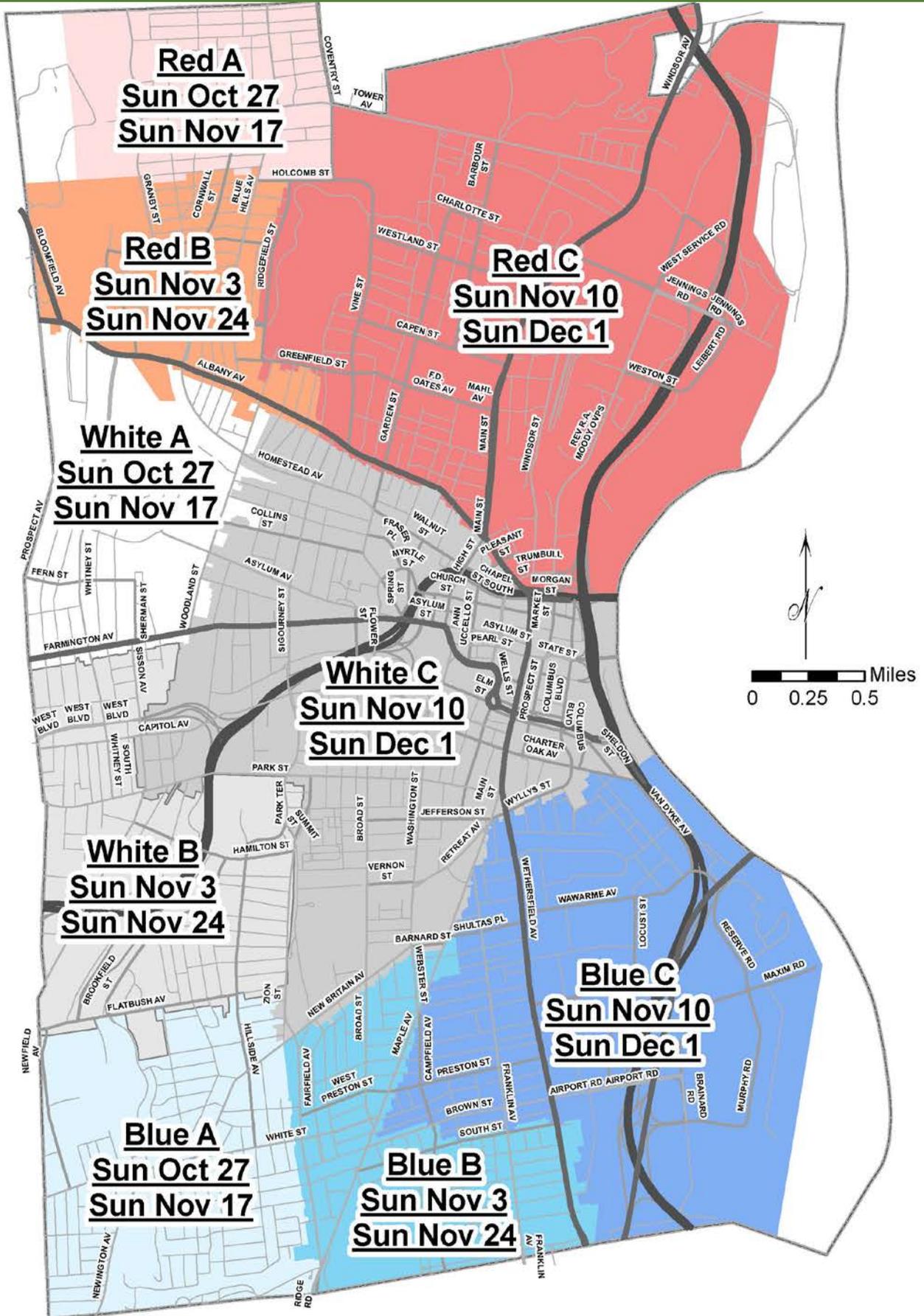
#### 2. PAPER LEAF BAG COLLECTION: October 28<sup>th</sup> to December 9<sup>th</sup> ONLY

- Place paper leaf bags curbside during week of collection.
- Leaves placed in plastic garbage bags will not be collected. Plastic Bags are not biodegradable

#### 3. LEAF BAG DROPOFF: Year-round (GREEN PERMIT REQUIRED)

- Obtain **FREE** Green permit: Visit 50 Jennings Road, Monday - Friday, 8:30 am – 5:00 pm
- Bring paper leaf bags to Waste & Recycling Center: 180 Leibert Road, Tuesday - Saturday, 9:00 am – 2:00 pm

# 2019 Curbside Leaf Collection Dates





## SHOWING NEIGHBORHOOD PRIDE A FRIENDLY REMINDER

We can strengthen our neighborhood by improving everyday quality of life and everyone has a role to play. And while as a City, we have much work to do, it will only work if we all come together and hold each other — friends, family, customers and strangers alike — to a different set of expectations about how we treat this city, our property and our neighborhoods.

**HERE ARE A FEW DOS AND DON'TS TO REMEMBER:**



**PLEASE DO!**



**PLEASE DON'T!**

<b>TRASH COLLECTION</b>	<p>Place trash and recycling bins neatly curbside after 4pm on the day prior to trash collection.</p> 	<p>Leave trash and recycle bins on the curb until next collection day. Trash cans must be removed from the curb within 24 hours after collection.</p>
<b>BULKY WASTE</b>	<p>Call and schedule bulky item collection prior to placing at the curb. (860) 757-4955 or (860) 757-9983.</p> 	<p>Place bulky items curbside without an appointment</p>
<b>LAWN CARE</b>	<p>Mow and maintain grass, weeds or similar vegetation on a regular basis.</p> 	<p>Blow lawn clippings and leaves into the street.</p>
<b>PARKING</b>	<p>Park vehicles safely and close to the curb, and away from driveway entrances.</p> 	<p>Park vehicles on sidewalks, lawn areas whether on the side of or front of a property or on the wrong side of a street, facing opposing traffic.</p>
<b>SNOW</b>	<p>Clear all sidewalks abutting your property, including crosswalk entries and curb cuts of snow and/or ice.</p> 	<p>Push or blow snow into the streets or public right of way.</p>



# HOW TO RECYCLE LIKE A PRO

Connecticut now has a universal list of what belongs in your recycling bin and what doesn't.  
 All items should be **EMPTY, RINSED, CLEAN** and **OPEN**.



**Yes, please!**

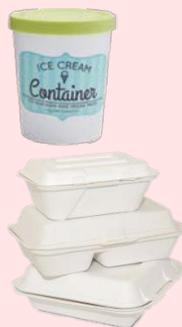


**No, thanks!**

**PAPER**



Junk Mail  
 Magazines  
 Newspapers  
 Office paper  
 Cardboard boxes  
 Clean Pizza boxes  
 Food cartons  
 Beverage cartons



Gift wraps & gift bags  
 Ice cream containers  
 Paper cups (hot & cold)  
 Shredded paper  
 Take-out food containers  
 Tissue paper

**GLASS**



Beverage bottles & jars  
 Food bottles & jars



Ceramic mugs & plates



Drinking glasses

**METAL**



Aluminum foil  
 Cans & bottles  
 Foil containers  
 Metal can and bottle lids  
 Food related aerosol containers



Aerosol containers (cleaners,  
 pesticides, deodorizers)  
 Paint cans  
 Pots & pans  
 Small pieces of scrap metals

**PLASTIC**



Plastic bottles  
 Plastic containers,  
 tubs & lids  
 Plastic one-use cups  
 (no lids, no straws)



Loose bottle caps  
 Plastic bags & wraps  
 Plastic plates, bowls & utensils  
 Prescription bottles  
 Coffee containers  
 Styrofoam cups & containers  
 Packaging peanuts  
 Water filters



## PLASTIC BAG BAN - BEGINS DECEMBER 15, 2019

The City of Hartford has adopted an ordinance completely banning single-use **PLASTIC BAGS** effective December 15, 2019. The ban will be enforced in two phases:

### PHASE 1 – LARGE RETAILERS/BIG BOX STORES

- Effective **December 15, 2019, LARGE RETAILERS** with more than 8,000 sq. ft., like supermarkets, are no longer allowed to provide plastic bags to customers.

### PHASE 2 – ALL RETAILERS

- Effective **June 18, 2020, ALL RETAILERS**, including small businesses and neighborhood stores, are no longer allowed to provide plastic bags to customers.

### PENALTIES

- Non compliance can result in a fine of **\$250 per day** until the plastic bags are removed by retailer.
- Failure to pay the fines assessed may lead to a judgment in Superior Court for all fines, costs, and fees.

For more information, please contact the Office of Sustainability at 860-757-9731 or [sustainability@hartford.gov](mailto:sustainability@hartford.gov).

Information also online at: [hartfordclimate.org/plasticbagban](http://hartfordclimate.org/plasticbagban)



# NOTICE

## BULK ITEMS PICK UP PROCESS

### CALL

STEP

1

Public Works to Schedule Pick Up for all bulk items at  
**(860) 757-4955 or (860) 757-9983**

All 1 – 6 unit non-commercial properties receive  
TWO (2) FREE pick up per unit, of FIVE (5) OR FEWER items  
per year. Additional pick ups are \$75 each.

STEP

2

### PLACE

Bulk items should be placed curbside  
THE NIGHT BEFORE scheduled pickup.

STEP

3

### AVOID

The fine for placing bulk items curbside WITHOUT  
a scheduled pick-up is \$99

STEP

4

### REPORT

All illegally dumped items should be reported to  
**Hartford 311** by dialing **311**

**BULKY** items are large solid waste such as appliances, electronics, tree limbs, tires, furniture, mattresses and other items too large to fit reasonably in standard-issued collection containers. Bulky waste does not include any hazardous or toxic materials.



## HEALTH & HUMAN SERVICES RODENT CONTROL RECOMMENDED PRACTICES

Like cities around the country, Hartford has experienced an increase in rodent activity due to a combination of construction, utility work and climate change. While residents should continue to submit their concerns through Hartford 311, the Department of Health and Human Services has tips to help control the rodent population on your property.

### **RECOMMENDED ACTIONS:**

- **STORE YARD TRASH APPROPRIATELY**

Do not use your yards as a place to store trash. Having unused vehicles or furniture creates a space for rodents to seek shelter. The same is true of yard waste. Schedule a bulky pick up or take yard clippings to the landfill. Maintaining a clean yard deprives rodents and other wildlife of a habitat and potential food sources.

- **PLACE TRASH CANS CURBSIDE THE NIGHT BEFORE COLLECTION**

Trash cans sitting curbside for longer than needed can attract rodents and other wild animals to your property. Trash cans should be placed curbside no earlier than the night before your collection day.

- **PICK UP AFTER YOUR DOG EVERY TIME**

Dog feces, serve as a meal for rodents. If you do not pick up after your dog, you are giving rodents an invitation to eat on your property.

- **PLACE GARBAGE IN APPROPRIATE CONTAINERS**

The cleaner we keep our neighborhoods, the less rodents we will see. Encourage others to not litter and to throw trash in appropriate containers, or take it home and put it in the trash there. Let's do our part to keep our City clean.



## **SNOW/ICE REMOVAL IN HARTFORD PROMOTING A SAFE WALKABLE PATH FOR ALL PEDESTRIANS**

Dealing with Snow and Ice during the winter months can be a challenge for anyone. Let's all do our part to create a safe path for all pedestrians especially our school children and individuals with disabilities.

### **IF YOU DON'T CLEAR THE SNOW, BE PREPARED TO PAY THE DOUGH**



**Snow/ice covered  
Sidewalks & crosswalks  
\$99 FINE**



**Shoveling or Plowing Snow  
Into City Streets  
\$99 FINE**



**Buried Fire Hydrants  
\$99 FINE**

**All Property Owners MUST:**

- 1) Clear all sidewalks abutting your property, including crosswalk entries and curb cuts of snow and/or ice within **six (6) hours after the completion** of a snow or ice event, or before **9:00AM** when the snow has fallen overnight.
- 2) Sand/salt sidewalks, as necessary, to provide a safe and convenient path for pedestrians. If sidewalk extends to the face of curb the entire sidewalk to the street edge must be cleared of ice and snow.
- 3) Remove snow from roofs near street line that may slide and endanger public transit.
- 4) Clear snow/ice from fire hydrants near your home.

**FAILURE TO COMPLY CAN RESULT IN A FINE OF \$99 PER DAY UNTIL THE PROBLEM IS CORRECTED.**

**If you can, help yourself and your neighbors by ensuring the top of catch basins and other drainage near your property are clear of ice & snow leaving them open to accept water.**

# SNOW/ICE EMERGENCY PARKING BANS

## Snow Emergency Parking Bans:

- When heavy snowfall of 4 inches or more is predicted, the Mayor may declare a snow emergency parking ban.
- During a snow emergency parking ban, all on-street parking is prohibited throughout the City of Hartford, and cars left parked on City streets will be ticketed and towed. **\$100 fine plus \$93.59 tow fee** – additional storage fees applied after three (3) days.

## Available Parking:

The City of Hartford has authorized the following Blue Light Lots for residential parking before the start of a parking ban. City Parks are also available during a parking ban.

- 130 Sisson Ave
- 2434 Main St
- 135 Main St
- 50 Curcombe St
- 20 Francis Court
- 547 Park St
- 60 Chadwick Ave
- 45 Evergreen St
- 77 Laurel St
- Sigourney & Homestead
- Learning Corridor Parking Garage – Brownell St



## City of Hartford Citizen Alert System

Get alerted about emergencies and other important community news by signing up for our Citizen Alert Program. This system enables us to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, missing persons and evacuations of buildings or neighborhoods.

You will receive time-sensitive messages wherever you specify, such as your home, mobile or business phones, email address, text messages and more. You pick where, you pick how.

Enroll today by visiting: <http://tiny.cc/dm65dz>

# Community Service Bureau



# HARTFORD POLICE DEPARTMENT COMMUNITY SERVICE OFFICERS

## Blue Hills

Tyrell Jenkins  
O: 860-757-4023  
C: 860-571-1872  
[JENKT003@hartford.gov](mailto:JENKT003@hartford.gov)

## Upper Albany

Brian Ufferflge  
O: 860-757-4374  
C: 959-282-5326  
[UFFEB001@hartford.gov](mailto:UFFEB001@hartford.gov)

## West End/WECA

Joseph Sherbo  
O: 860-757-4483  
C: 860-305-5998  
[SHERJ003@hartford.gov](mailto:SHERJ003@hartford.gov)

## Asylum Hill

Cesidio Palmieri  
O: 860-757-4233  
C: 959-282-5138  
[PALMC002@hartford.gov](mailto:PALMC002@hartford.gov)

## Frog Hollow

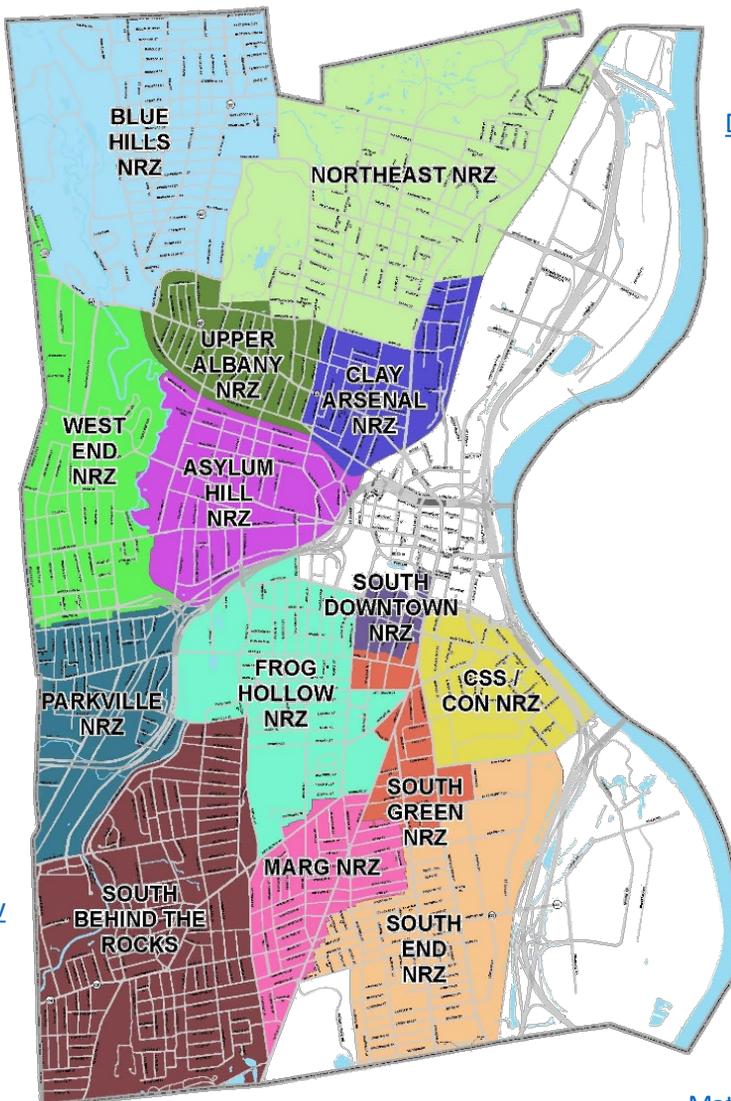
Steven Pino  
O: 860-757-4347  
C: 959-282-2158  
[Steven.Pino@hartford.gov](mailto:Steven.Pino@hartford.gov)

## Parkville

Adnan Hodzic  
O: 860-757-4045  
C: 959-282-2291  
[VERRM001@hartford.gov](mailto:VERRM001@hartford.gov)

## Behind The Rocks

Randall Finucane  
O: 860-757-4309  
C: 959-282-2107  
[FINUR001@hartford.gov](mailto:FINUR001@hartford.gov)



## Southwest

Anthony Gaudino  
O: 860-757-4310  
C: 959-282-2262  
[GAUDA001@hartford.gov](mailto:GAUDA001@hartford.gov)

## South End

Carlo Faienza  
O: 860-757-4493  
C: 959-282-2043  
[FAIEC001@hartford.gov](mailto:FAIEC001@hartford.gov)

## Northeast

Daniel Freeman  
O: 860-757-4118  
C: 959-282-5236  
[Daniel.Freeman@hartford.gov](mailto:Daniel.Freeman@hartford.gov)

## Clay Arsenal

Carlos Montanez  
O: 860-757-4313  
C: 959-282-5566  
[MONTC003@hartford.gov](mailto:MONTC003@hartford.gov)

## South Downtown

Adam Demaine  
O: 860-757-4458  
C: 860-306-3933  
[DEMAA001@hartford.gov](mailto:DEMAA001@hartford.gov)

## Sheldon/Charter Oak & South Green

Jeffrey Gonzales  
O: 860-757-4006  
C: 959-282-2579  
[GONZJ0122@hartford.gov](mailto:GONZJ0122@hartford.gov)

## Maple Avenue/MARG

Matt Fabiaschi  
O: 860-757-4577  
C: 959-282-2006  
[Matthew.Fabiaschi@hartford.gov](mailto:Matthew.Fabiaschi@hartford.gov)

## Faith Based Officer

Jonathan Rowe  
O: 860-757-4419  
C: 959-282-5146  
[ROWEJ001@hartford.gov](mailto:ROWEJ001@hartford.gov)



# LOUD & UNNECESSARY NOISE ENFORCEMENT

The Hartford Police Department would like to remind all residents and visitors of the City of Hartford’s rules and regulations around noise and the impact it can have on quality of life. The department receives numerous calls and inquiries pertaining to noise disturbances from homes or vehicles with loud music, car mufflers, or other unnecessary sounds creating a discomfort or nuisance.

**Noise is described as any emitted sound that is plainly audible at a distance of one hundred (100) feet from its source.**



## Property Owners

It is unlawful for any person in a residential, commercial or industrial zone to emit or cause to be emitted any noise beyond the boundaries of his/her premises in excess of the noise levels established under City Ordinance (C.O.23-3)

## Motor & Recreational Vehicle Owners

It is unlawful for any person to at any time sound any horn or other audible signal device of a motor vehicle, unless it is necessary as a warning to prevent or avoid a traffic accident. (C.O. 23-4)



No motor or recreational vehicles shall emit noise from a loud amplification device or similar equipment plainly audible at a distance of one hundred (100) feet from such vehicles. (C.O. 23-5)

## Penalties for Violations

If convicted of violating this ordinance, a person or persons involved can be subject to community service, a fine up to ninety dollars (\$90.00) or up to twenty-five (25) days in jail. (C.O. 23-8)



# UNDERSTANDING RENTERS INSURANCE

**RENTERS INSURANCE** is insurance that pays you if your personal property is damaged or stolen. Renters insurance can cover fire and smoke damage, theft, vandalism, damage from windstorms and hail, damage from explosions, water damage from plumbing issues, and many other hazards.

## WHO SHOULD GET RENTERS INSURANCE?

Everyone who rents and has personal property such as TV's, furniture, clothing, jewelry, electronics, etc., should consider purchasing Renters Insurance.

## WHERE CAN I GET RENTERS INSURANCE/

Renters insurance is as easy to purchase up as car insurance and it may be offered by your current insurance carrier. Shop around. Ask questions. Protect your personal property.

## WHY SHOULD I GET RENTERS INSURANCE?

Renters should protect their belongings in the event of a fire or other events resulting in the loss or damage of personal property. If a fire occurs in your apartment complex, even though it may not be in your rental unit, the fire, the heat, water, and/or smoke may destroy your personal property. Having insurance can be the quickest way to restore the items loss or damaged.

## WHEN SHOULD I GET RENTERS INSURANCE

Renters should purchase insurance after signing a lease and make it effective on move in day and through the life of the lease.

## HOW MUCH DOES RENTERS INSURANCE COST

Renters insurance is relatively inexpensive. To protect your personal property, insurance could be as low as \$12 a month. Shop around to find the best fit.

**For further information, please call the Hartford Fire Department, Special Services Unit at 860-757-4520.**

# Not every hero wears a cape. **PLAN and PRACTICE your ESCAPE!**<sup>™</sup>

firepreventionweek.org



## 2019 FIRE PREVENTION MONTH CAMPAIGN

The City of Hartford Fire Department joins NFPA annually during their Fire Prevention Month campaign to ensure our residents are doing everything they can to keep their families safe. This year's FPW campaign, "Not Every Hero Wears a Cape. Plan and Practice Your Escape!" works to educate everyone about the small but important actions they can take to keep themselves and those around them safe.

### **DID YOU KNOW?**

In a typical home fire, you may have as little as one to two minutes to escape safely from the time the smoke alarm sounds. **Escape planning and practice can help you make the most of the time you have**, giving everyone enough time to get out.

Plan ahead for your escape. [Make your home escape plan](#) and practice today.

### **BE A HERO**

**How do you define a hero?** Is it...a person who is courageous and performs good deeds? Someone who comes to the aid of others, even at personal risk?

**A hero can be all of those things. A hero can also be...**someone who takes small, but important actions to keep themselves and those around them safe from fire. When it comes to fire safety, maybe you're already a hero in your household or community. If not, maybe you're feeling inspired to become one. It's easy to take that first step - **MAKE YOUR HOME ESCAPE PLAN!**

### **IMPORTANCE OF FIRE PREVENTION**

In a fire, mere seconds can mean the difference between a safe escape and a tragedy. Fire safety education isn't just for school children. Teenagers, adults, and the elderly are also at risk in fires, making it important for every member of the community to take some time every October during Fire Prevention Week to make sure they understand how to stay safe in case of a fire. You need to keep your family, your community, and your city safe.

Since 1922, the NFPA has sponsored the public observance of Fire Prevention Week. In 1925, President Calvin Coolidge proclaimed Fire Prevention Week a national observance, making it the longest-running public health observance in our country. During Fire Prevention Week, children, adults, and teachers learn how to stay safe in case of a fire. Firefighters provide lifesaving public education in an effort to drastically decrease casualties caused by fires.

Fire Prevention Week is observed each year during the week of October 9th in commemoration of the Great Chicago Fire, which began on October 8, 1871, and caused devastating damage. This horrific conflagration killed more than 250 people, left 100,000 homeless, destroyed more than 17,400 structures, and burned more than 2,000 acres of land.



## ESCAPE PLANNING

### GET OUT SAFELY

More than 3,500 Americans die each year in fires, and approximately 18,300 are injured. Deaths resulting from failed emergency escapes are particularly avoidable.

The Hartford Fire Department and the United States Fire Administration (USFA) believe that having a sound escape plan will greatly reduce fire deaths and protect you and your family if a fire occurs.

### HAVE A SOUND FIRE ESCAPE PLAN

In the event of a fire, remember - time is the biggest enemy and every second counts! Escape plans help you get out of your home quickly. In less than 30 seconds a small flame can get completely out of control and become a major fire. It only takes minutes for a home to fill with thick black smoke and become engulfed in flames.

### SPECIAL CONSIDERATIONS

- Clear the area around trash, flammables and decorative materials. **NEVER BLOCK YOUR EXITS!**
- Practice Escaping From Every Room in the Home
- Practice escape plans every month.
- The best plans have two ways to get out of each room
- Immediately Leave the Home
- When a fire occurs, do not waste any time saving property.
- Take the safest exit route, but if you must escape through smoke, remember to crawl low, under the smoke and keep your mouth covered. (The smoke contains toxic gases which can disorient you or, at worst, overcome you.)
- Never Open Doors That Are Hot To the Touch
- Designate A Meeting Place Outside and Take Attendance
- Meeting place should be a location away from your home
- Designate one person to go to a neighbor's home to phone the fire department.

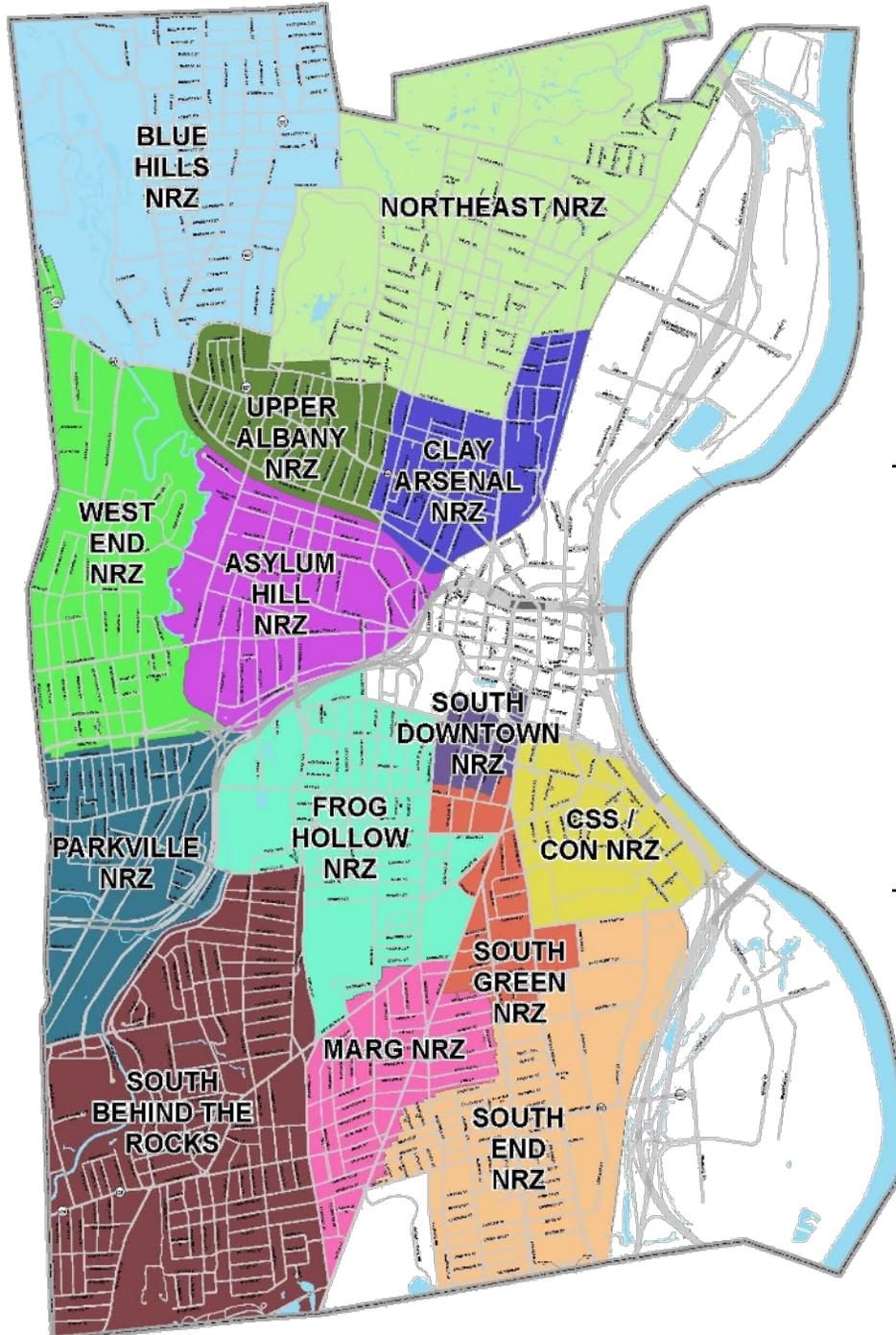
### GET OUT & STAY OUT

Remember to escape first, and then notify the fire department by calling 911 or proper local emergency number in your area. Never go back into a burning building for any reason. Teach children not to hide from firefighters. If someone is missing, tell the firefighters. They are equipped to perform rescues safely.

Finally, having working smoke alarms installed on every level of your home dramatically increases your chances of survival. Smoke alarm batteries need to be tested every month and changed with new ones at least once a year. Also, consider replacing the entire smoke alarm every ten years, or as the manufacturer guidelines recommend.



# FIRE DEPARTMENT - SPECIAL SERVICES UNIT



**Captain Mario Oquendo Jr.**

O:860-757-4521

[OqueM001@hartford.gov](mailto:OqueM001@hartford.gov)

**NRZ Assignments**

Maple Ave/MARG

Sheldon/Charter Oak

South End

South Green

Southwest/Behind the Rocks

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**Lieutenant Felicia Graves**

O: 860-757- 4525

[GRAVF001@hartford.gov](mailto:GRAVF001@hartford.gov)

**NRZ Assignments**

Blue Hills

Clay Arsenal

Northeast

Upper Albany

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**Lieutenant Jesus Lopez**

O: 860-757-4523

[LOPEJ001@hartford.gov](mailto:LOPEJ001@hartford.gov)

**NRZ Assignments**

Asylum Hill

Frog Hollow

Parkville

South Downtown

West End



## CITY OF HARTFORD HOUSING CODE ENFORCEMENT SUPPORTING SAFE AND HEALTHY HOMES

Hartford Housing Code Enforcement is a team of Housing Code inspectors assigned to help protect the public health, safety and welfare of Hartford residents living in:

- Two-family dwellings that are not occupied by the property owner
- Three-family or more dwellings
- Mixed use residential/commercial structures

### WHAT CAN RESIDENTS REPORT

Residents can request a housing inspection for any of the following items as well as any additional concerns related to unsanitary and unhealthy living conditions within an apartment complex and/or residential unit:

- ✓ No Heat or Hot Water
- ✓ Non-Functioning Windows or Missing Window Screens
- ✓ Rodent or Pest Infestation
- ✓ Mold and Mildew Overgrowth
- ✓ Malfunctioning Ventilation Systems
- ✓ Malfunctioning Electrical Systems
- ✓ Security Issues like Non-Locking Doors
- ✓ Trash Accumulation
- ✓ Missing Certificates of Apartment Occupancy

### HOW TO REPORT AN ISSUE OR REQUEST AN INSPECTION

To request an inspection, please contact **Hartford 311 at (860) 757-9311**. Staff is available Monday – Friday: 8:00am – 5:00pm. Requests can also be submitted via the Hartford 311 App (available at the Android & Apple store).

PLEASE NOTE: Inspectors cannot enter and inspect any unit without a submitted request from occupant. **CALL HARTFORD 311, HELP STARTS HERE!**



# CITY OF HARTFORD HOUSING CODE ENFORCEMENT ESSENTIAL SERVICES REQUIREMENTS

As the cold weather season approaches, the City of Hartford's Housing Code Enforcement, would like to remind property managers and owners of their responsibilities in response to providing essential services as mandated by City and State ordinances. **Essential services includes heat, cooking gas, electricity, hot water or water.**

### **Heating Facilities (Hartford Municipal Codes Sec. 18-96)**

- Heat must be provided for every dwelling and every dwelling unit by owner.
- Heating system must be properly installed and maintained in safe and good working condition and capable of safely and adequately heating all habitable rooms, bathrooms and water closets within the dwelling.
- ***Between October 1 and October 30 of each year***, a heating system inspection report for multiple dwellings, hotels and rooming houses shall be filed with the Department of Licenses and Inspections.
  - The heating system must be inspected within six (6) months from the date of filing.
  - Inspection must be conducted by a person licensed to design, construct or repair a heating system.

### **Heating of Rental Residential Structures**

Any rental residential structure must be provided heat so that a minimum temperature of 65<sup>o</sup> Fahrenheit is maintained at all times whenever the outer or street temperature falls below 50<sup>o</sup> Fahrenheit.

### **Heating and provisions of utilities for buildings (CT State Statute Sec. 19a-109)**

- Any building occupied as a home or place of residence or as a business establishment with temperature of less than 65<sup>o</sup> Fahrenheit, requires the furnishing of heat, cooking gas, electricity, hot water or water to any occupant of such building.
- Interference in such amenities can result in a fine of not more than \$100 or imprisonment of not more than sixty days or both.
- Service termination with respect to any such leased or rented property requires the owner or lessor to furnish a statement signed by the lessee agreeing to such termination or a notarized statement signed by the lessor to the effect that the premises are vacant.



TAXES

## OFFICE OF THE TAX COLLECTOR

### IMPORTANT DATES AND PAYMENT INFORMATION

The Tax Collector's office is responsible for the collection of current and delinquent municipal taxes due on personal property, motor vehicle and real estate holdings. Motor vehicle tax bills are generated from the grand list set by the DMV on October 1<sup>st</sup>. **For example**, if your car is registered in Hartford on October 1, 2018, you will receive a July 2019 and January 2020 tax bill. However, if you registered a vehicle after October 2, 2018, a Supplemental bill will be issued and due January 2020.

#### TAX COLLECTOR OFFICE

550 MAIN ST. ROOM 106

860.757.9630

#### Tax Collector

Nancy S. Raich, CCMC

#### Hours of Operations:

Monday – Wednesday 8:15AM - 2:00PM  
Thursday 8:15AM - 7:00PM  
Friday 8:15AM - 2:30PM

#### Regular Real Estate Taxes

Interest accrues at 1.5% per month or 18% per year on delinquent balances

- 1<sup>st</sup> Installment
- 2<sup>nd</sup> Installment

Due July 1<sup>st</sup> - Last Day to Pay is August 1<sup>st</sup>\*  
Due January 1<sup>st</sup> - Last day to pay is February 1<sup>st</sup>\*

#### Elderly Real Estate Taxes (for approved applications only)

- 1<sup>st</sup> Installment
- 2<sup>nd</sup> Installment
- 3<sup>rd</sup> Installment
- 4<sup>th</sup> Installment

Due July 1<sup>st</sup> - Last Day to Pay is August 1<sup>st</sup>\*  
Due October 1<sup>st</sup> - Last Day to Pay is October 31<sup>st</sup>\*  
Due January 1<sup>st</sup> - Last day to pay is February 1<sup>st</sup>\*  
Due April 1<sup>st</sup> - Last day to pay is April 30<sup>th</sup>\*

#### Regular Motor Vehicle Taxes

Over \$100.00 billed in two installments

- 1<sup>st</sup> Installment
- 2<sup>nd</sup> Installment

Due July 1<sup>st</sup> - Last Day to Pay is August 1<sup>st</sup>\*  
Due January 1<sup>st</sup> - Last day to pay is February 1<sup>st</sup>\*

#### Supplemental Motor Vehicle Taxes – Registered after October 2<sup>nd</sup>

- 1 Installment

Due January 1<sup>st</sup> - Last day to pay is February 1<sup>st</sup>\*

#### Vehicle Payment Method

DMV Clearance to Register Time (credit card fee)

- Cash, Credit Card Or Certified Funds 1 business day
- Credit card online 2 business days
- Check 10 business days wait until check clears

\*If August 1 or February 1 falls on a Saturday or Sunday, then the last day to pay is the following Monday.20



# OFFICE OF THE TAX ASSESSOR

## GENERAL INFORMATION & EXEMPTION PROGRAMS

**550 MAIN ST. ROOM 108**

**860.757.9640**

**City Assessor** John S. Philip, CCMA II

**Hours of Operations:**

Monday – Wednesday	8:15AM - 2:00PM
Thursday	8:15AM - 7:00PM
Friday	8:15AM - 2:30PM

**Assessment Appeal**

- Real Estate & Business personal Property
- Motor Vehicle

- The appeal must be filed, in writing, on or before February 20<sup>th</sup>. One successful appeal per 5 year revaluation cycle.
- Meetings held in September

**Penalties**

- Personal Property Declaration
- Income & Expense Statement – Rental Real Estate

- Failure to file by November 1 will result in a 25% penalty
- Failure to file by June 1 will result in a 10% penalty

### Available Tax Relief and Exemption Programs

**Elderly Homeowner Tax Relief - 65 or older or totally disabled**  
(1-4 Family home, primary residence)

- Application Period - Feb 1<sup>st</sup> – May 15<sup>th</sup>
- Must be submitted every two (2) years to maintain credit
- Income limit: \$50,350 for single, \$57,570 for married couple (adjusted annually)

**Disability Tax Exemption**

- Permanent total disability benefits under social security, federal, State or Local government retirement or disability plans
- Adapted Motor Vehicles
- Blind

- \$1,000 tax exemption off assessed value
- Assessment Exemption
- \$3,000 tax exemption off assessed value

**CT Resident - Member of the Armed Forces**

- Motor Vehicle Property Tax Exemption

- Must be filed annually by December 31<sup>st</sup>
- One (1) car tax exempt

**Commercial Truck, Truck Tractor, Trailer or Semitrailer**  
(eligibility GVWR Greater than 26,000 lbs)

- Available for first 5 years on newly purchased vehicles

**Blight Deferral Tax Program**

- Rehabilitation tax deferral

# OFFICE OF THE TAX ASSESSOR

## MOTOR VEHICLE TAX BILL ADJUSTMENT INFORMATION

**REGULAR MOTOR VEHICLES TAX BILLS** cover motor vehicles registered prior to October 1<sup>st</sup>.

**SUPPLEMENTAL MOTOR VEHICLE TAX BILL** covers motor vehicles Registered after October 2<sup>nd</sup>.

**If you no longer own the vehicle and did not transfer the plate to a replacement vehicle, you may be entitled to a tax credit.** All documentation presented must be the original, clearly dated, signed (when necessary), and legible.

<b>WHAT IF MY VEHICLE WAS</b>	
<b>SOLD</b>	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none"><li>• bill of sale with the year, make, model &amp; VIN# and buyer's signature. No handwritten bill of sales will be accepted, or</li><li>• new owner's registration or the new owners title with the year, make, model &amp; VIN# of the vehicle, or</li><li>• copy of your title showing transfer, or</li><li>• letter from your insurance agent or company stating the date the insurance was cancelled, the reason for cancellation and the year, make, model &amp; VIN# of the vehicle</li></ul>
<b>TOTALED</b>	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none"><li>• letter from your insurance agent or company stating the date the vehicle was totaled, the date of the accident and the year, make, model &amp; VIN# of the vehicle.</li><li>• Dated receipt from junk dealer to whom the vehicle was sold and the year, make, model &amp; VIN# of the vehicle.</li></ul>
<b>REGISTERED OUT OF STATE</b>	Copy of DMV cancellation of plate receipt and the original out of state registration OR title showing the year, make, model & VIN# of the vehicle
<b>STOLEN</b>	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none"><li>• Letter from your insurance agent or company stating that vehicle was stolen and not recovered, date of theft and the year, make, model &amp; VIN# of the vehicle.</li><li>• copy of the police report stating that the vehicle was stolen and never recovered.</li></ul>
<b>TAXED IN WRONG TOWN</b>	<ul style="list-style-type: none"><li>• Proof of residency prior to October 1 in form of either Residential Deed, Lease, or Voter identification card</li><li>• Written correction from the Department of Motor Vehicles.</li></ul>
<b>REPOSSESSED</b>	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none"><li>• Letter from the finance company stating the date vehicle was taken and that it was not redeemed by you and the year, make, model &amp; VIN# of the vehicle.</li><li>• Copy of bill of sale or auction papers that shows the year, make, model &amp; VIN# of the vehicle and date of sale.</li></ul>



**Recreation Division**

**DEPARTMENT OF FAMILIES, CHILDREN, YOUTH AND RECREATION  
RECREATION CENTER SITES AND HOURS**

The Department of Families, Children, Youth and Recreation offers multiple opportunities for playful learning and growing including sports, arts and culture, community, health and wellness, science and nature, and volunteering for residents of all ages and abilities. Programming is free to residents; however, we ask that adults 19 and over provide identification with proof of residency and create an account online at <http://hartfordct.myrec.com>. Non-residents are also welcome but fees may apply.

Sites	Times	Close Dates & Times
<b>RECREATION QUARTERLY SHUTDOWN – ALL CENTERS CLOSED SUNDAY, JANUARY 12 – MONDAY, JANUARY 27, 2020</b>		
<b>Parker Memorial Community Center</b> 2621 Main Street (860) 757-0820	<u><b>Center &amp; Indoor Pool</b></u> Mon – Fri: 12pm – 6:45pm Sat: 12pm – 3:45 pm	November 11, 2019 November 27, 2019 closed at 4pm November 28, 2019 December 12, 2019 closed at 4pm December 24, 2019 closed at 4pm
<b>Samuel V. Arroyo Center</b> 30 Pope Park Drive (860) 722-6573	<u><b>Center &amp; Indoor Pool</b></u> Mon – Fri: 12pm – 6:45pm Sat: 12pm – 3:45pm	December 25, 2019 December 31, 2019 closed at 4pm January 1, 2020 January 20, 2020
<b>Metzner Center</b> 680 Franklin Avenue (860) 757-0870	Closed for Construction	November 2019 – December 2019
<b>Willie Ware Center</b> 697 Windsor Avenue (860) 722-6537	Closed	Closed

**Holidays and Seasonal Shutdown Dates**

- |  |   |
|--|---|
| November 11, 2019 Veteran’s Day                | November 27, 2019 closed at 4pm Thanksgiving Eve      |
| November 28, 2019 Thanksgiving Day             | December 12, 2019 closed at 4pm Recreation In-Service |
| December 24, 2019 closed at 4pm Christmas Eve  | December 25, 2019 Christmas Day                       |
| December 31, 2019 closed at 4pm New Year’s Eve | January 1, 2020 January 20, 2020 New Year’s Day       |
| January 20, 2020 Martin Luther King Day        |   |

## **Inclement Weather Procedures**

As Hartford Public Schools prepares for the winter months, we want to remind you of our inclement weather procedures.

Extremely cold morning temperatures can cause delays on morning bus routes. A severe storm watch may also cause delays. Our transportation department works to pick up students as quickly as possible during these conditions. When extreme weather conditions exist, you can help by ensuring your children are dressed as warmly as possible and remaining with your children until they are picked up.

During severe weather watches or warnings, our school system works with local authorities to monitor conditions and proceeds with arrival and dismissal based upon known conditions. Adjustments are made as needed.

If schools are delayed, closed, or released early, there are a variety of ways we notify families, including:

- Automated Phone Call, Email, & Text Message
- Snow Line - 860-695-SNOW (860-695-7669)
- Major Media Outlets (Local TV & Radio Stations)
- District Social Media & Website [www.hartfordschools.org](http://www.hartfordschools.org)

It is important that your child's school has your current emergency contact information, including home and work phone numbers for our calling system. Please take the time to update that information with your child's school if needed. For more information, please review the Frequently Asked Questions.

## Frequently Asked Questions

### **WHAT FACTORS ARE CONSIDERED WHEN MAKING THE DECISION TO CLOSE SCHOOL?**

The safety of all Hartford area school students is our primary concern in making a decision to close schools. To determine children's safety, we consider the following factors:

Weather reports and recommendation from local authorities

- The onset, rate, and accumulation of ice and/or snowfall
- Information on road conditions from the bus company
- Potential safety of bus company starting & completing routes
- Building conditions (e.g. whether schools have power and heat)
- Parking lot conditions

### **WHO DECIDES TO CLOSE SCHOOLS?**

After gathering information from multiple sources and considering weather-related factors, the Superintendent will make a recommendation to close schools. After this decision is confirmed, the Communications team will distribute the information to the public.

### **WHEN IS THE DECISION MADE?**

Generally, school closing announcements are made on the morning of the day of closing between 5:30 a.m. and 6:00 a.m. However, parents are to use their own discretion in determining whether or not to send their children to school during inclement weather when schools remain open.

### **HOW IS THE PUBLIC NOTIFIED?**

- Automated Phone Call, Email, & Text Message
- Snow Line - 860-695-SNOW (860-695-7669)
- Major Media Outlets (Local TV & Radio Stations)
- District Social Media & Website [www.hartfordschools.org](http://www.hartfordschools.org)

**Thank you for helping us as we work to keep all our students safe.**



Looking to enroll your child in one of our Hartford schools?

The Hartford District Choice and Regional School Choice application periods for the 2020-2021 school year begin on:

**November 1st, 2019**

If you would like to learn more about our schools and have the chance to speak to school representatives, join us at our:

## **7th Annual Education Expo**

**When: Saturday, December 7th, 2019, 10am – 1pm**

(Snow date: Saturday, December 14th, 2019, 10am – 1pm)

**Location: Sport and Medical Sciences Academy**

(280 Huyshope Ave, Hartford, CT 06106)

Or visit us at:

**The Office of Enrollment and School Choice**

960 Main St, 1st Floor

Hartford, CT 06106

[www.Hartfordschools.org/Enroll](http://www.Hartfordschools.org/Enroll)

860-695-8876



# How is my child doing? How can I help?

PK—12

**Tuesday, November 12, 2019**  
**Rawson School**  
**5:00 PM - 7:00 PM**

260 Holcomb Street, Hartford, CT

Supporting your child's learning at home  
& more information about testing.

Childcare for children 3 and older, dinner, and transportation will be provided. *Transportation locations will be determined by RSVPs.*

**RSVP by 11/8/19:**

[www.hartfordschools.org/rsvp](http://www.hartfordschools.org/rsvp)

**Questions?**

**Call 860-695-8400.**



Se proveerá cena, transportación, y cuidado de niños para niños mayores de tres años. Las paradas de *autobus* serán determinadas según los RSVP.

**Has tu reservación antes del  
8 de noviembre**

[www.hartfordschools.org/rsvp](http://www.hartfordschools.org/rsvp)

**¿Preguntas? Llame 860-695-8400.**

**Martes 12 de noviembre del 2019**  
**en la Escuela Rawson**  
**5:00 PM - 7:00 PM**

260 Holcomb Street, Hartford, CT

Como apoyar el aprendizaje de su hijo/a en casa y mas información sobre las evaluaciones.

SERIE DE ALIANZAS FAMILIARES Y ESCOLARES

## ¿Cómo está mi hijo/a? ¿Cómo puedo ayudar?

### Please Join Us!

**Goals:**

- To review the Hartford Public Schools budget development process.
- To review preliminary information about the FY 2020-2021 budget.

Event	Date/Time	Location	Snow Date
<b>Budget Community Forum 1</b> <i>OPEN TO THE PUBLIC</i>	Thursday 11/21/19 6:00pm – 7:00pm	Parkville Community School 1755 Park Street River Room	Monday 12/9/19
<b>Budget Community Forum 2</b> <i>OPEN TO THE PUBLIC</i>	Tuesday 11/26/19 10:00am—11:00am	Parker Memorial Community Center 2621 Main Street	Tuesday 12/3/19
<b>Community Partners &amp; Faith-Based Leaders</b>	Thursday 12/5/19 1:00pm– 2:00pm	260 Constitution Plaza (Entrance on Market Street between Talcott & Kinsley Streets) Plaza Level Conference Room	
<b>School Governance Council Feedback Session</b>	Tuesday 12/10/19 5:30pm – 6:30pm	Sport & Medical Sciences Academy 280 Huyshope Avenue	

R.S.V.P at [www.hartfordschools.org/rsvp](http://www.hartfordschools.org/rsvp)

Translation services provided.

For childcare, ages 3 & up, call 860-695-8400.



CREC  
**Teacher**  
 RESIDENCY PROGRAM  
*Learn. Teach. Inspire.*



# Resident Openings for the 2020–2021 School Year

The CREC Teacher Residency Program is an alternate route to elementary certification focused on recruiting and developing minority teachers in the Hartford Region’s elementary schools. Enrolled residents participate in rigorous coursework for 18 months, and serve in a paid position in a master mentor teacher’s classroom for the first school year.

*Application opens on  
 January 6, 2020*

### Qualifications

### Benefits

### Program Components

- » Demonstrated commitment to diversity in the field of education
- » Bachelor’s degree required
- » Undergraduate GPA of 3.0 or greater\*
- » Alumni of CREC Schools, Hartford Public Schools, or the Hartford Region Open Choice Program preferred

*\*Candidates with an undergraduate GPA below a 3.00 may apply, but must complete a waiver request.*

- Year 1**
- » \$32,000\*\* starting salary plus benefits
  - » Elementary education certification
- Year 2**
- » Residents are guaranteed a full-time teaching position upon completion of the program and certification requirements

*\*\*Salary is subject to local education agency’s salary schedule.*

- » **Coursework** – summer, evenings, and Saturdays for 18 months: June 2020 – December 2021
- » **Residency** – One year in a master teacher’s classroom to learn the craft and support student teaching and edTPA requirements: August 2020 – June 2021
- » **Certification** – edTPA, Foundations of Reading Test, Praxis II: January – August 2020
- » Full-time teaching position and support beginning August 2021

# A New Equation!

**Hartford Public  
School Student  
ID Number**



**I found my place  
like no other.**

[www.hplct.org](http://www.hplct.org)



Every Hartford Public School student should have a library card, and now everyone does! Hartford Public School students living in Hartford can now borrow anything from Hartford Public Library's extensive collection simply by using their student ID number. It's that simple, and that easy.



## LOCATIONS & HOURS

### **DOWNTOWN LIBRARY**

500 Main Street, Hartford, CT 06103 • 860-695-6300  
Mon-Thurs: 9:30am to 8pm; Fri & Sat: 9:30am to 5pm;  
Sun: 1 to 5pm; (Sundays: 1-5 pm, November - April only)

### **ALBANY LIBRARY**

1250 Albany Avenue, Hartford, CT 06112 • 860-695-7380  
Mon & Wed: 10am to 6pm; Tues & Thurs: 10am to 8pm;  
Fri: 10am to 5pm; Sat: 10am to 5pm

### **BARBOUR LIBRARY**

261 Barbour Street, Hartford, CT 06120 • 860-695-7400  
Mon & Wed: 10am to 8pm; Tues & Thurs: 10am to 6pm;  
Fri: 10am to 5pm

### **CAMP FIELD LIBRARY**

30 Campfield Avenue, Hartford, CT 06114 • 860-695-7440  
Mon & Wed: 10am to 6pm; Tues & Thurs: 10am to 8pm;  
Fri: 10am to 5pm

### **DWIGHT LIBRARY**

7 New Park Avenue, Hartford, CT 06106 • 860-695-7460  
Mon & Wed: 10am to 6pm; Tues & Thurs: 10am to 8pm;  
Fri: 10am to 5pm

### **PARK LIBRARY**

744 Park Street, Hartford, CT 06106 • 860-695-7500  
Mon & Wed: 10am to 8pm; Tues & Thurs: 10am to 6pm;  
Fri: 10am to 5pm; Sat: 10am to 5pm

### **SAND/ROPKINS LIBRARY**

1750 Main Street, Hartford, CT 06120 • 860-695-7520  
Mon, Wed & Thurs: 3 to 6pm; Tues: 1:30pm - 6 pm; Fri: 3 to 5pm; Summer Hours: Mon-Thurs: 12:30-6:00 pm; Friday: 12:30-5 pm

### **BOUNDLESS LIBRARY AT RAWSON SCHOOL**

260 Holcomb Street, Hartford, CT 06112 • 860-695-7481  
Tues & Thurs: 3-6 pm



# NO CARD! NO DATA USE! NO PROBLEM!

Pop Up Libraries are small network devices which allow anyone to access Hartford Public Library's digital content catalog through their phone or tablet.

- No library card needed
- No app to be installed
- No password required.
- Open books instantly and read on your browser
- Download items and read offline until they're due

## **Pop Up Libraries now available at these locations:**

**Union Station:** 1 Union Place, Hartford

**Burgdorf Health Center:** 131 Coventry Street, Hartford

**The Kitchen Café:** Hartford Public Library,  
500 Main Street, Hartford

# HARTFORD PUBLIC LIBRARY

## Crossroads 2 Connectivity



# FREE WiFi and LAPTOP



If you are enrolled in a certified job training or high school completion course (e.g. GED) you may be eligible.

Call 860-695-6291  
or 860-695-6337  
or email [learning@hplct.org](mailto:learning@hplct.org)



You can also qualify for a basic computer skills certificate. Ask us how.

In partnership with 



## Bridging The Digital Divide



# Baby Grand Jazz Series 2020

SPONSORED BY  
The Charles H. Kaman Charitable Foundation

Hartford Public Library's highly-popular Baby Grand Jazz Series will return for its 17th season in 2020 with a stellar line-up of some of the best jazz musicians in the region.

Baby Grand Jazz concerts are free and held at the Downtown Library, 500 Main Street, Hartford, at 3 pm every Sunday afternoon in January, February, March and April, with the exception of Easter Sunday (April 12).

*If you require special accommodations to participate, please call 860-695-6320 two weeks prior to the event.*



**Hartford  
Public Library**  
A place like no other.



★  
**THE**

# **AMERICAN PLACE**

## **at Hartford Public Library**

### **UPCOMING CLASSES**

#### **ENGLISH CLASSES**

##### **Weekday Classes:**

Tues, Wed, Thurs 9:30-11:30am

Next Class: January 7 - March 26

Registration Begins December 5, 2019

##### **Saturday Classes**

9:30 am – 12:30 pm

Next Class: February 1 - June 5

Registration Begins January 11, 2020

*Downtown Library, 500 Main Street, Hartford*

#### **COMPUTER TRAINING**

Computer Training 1 Step At A Time covers basic computer skills, including, Internet, Email, Windows and Word. Classes generally begin the first Wednesday of the month, run for 4 weeks, and repeat.

NEXT CLASS: November 6, 13, 20, 27 4 to 5 p.m.

*Downtown Library, 500 Main Street, Hartford*

#### **IMMIGRANT CAREER PATHWAYS**

SERVSAFE Manager, Food Handler, and Bartender Please visit The American Place (TAP) to learn about these programs and winter schedule!

To qualify you must: be a resident of Greater Hartford; have an intermediate level knowledge of English; have an interest in Food Service Industry; be work authorized; be age 21 or older.

*Downtown Library, 500 Main Street, Hartford*

#### **CITIZENSHIP CLASSES**

Citizenship classes and assistance with filing the N 400 Citizenship Application Form. Classes are held year-round in 10 week cycles; four hours a week

**Applicants must:** Meet the basic qualifications for Citizenship Read, write, and comprehend intermediate English; Have filed a USCIS N 400 application or plan to within 12 months; Provide documentation of legal permanent residency (Green Card).

Register in person before the start of class:

Winter Cycle: Begin January 11

Spring Cycle: Begin the first week of April

*Downtown Library, 500 Main Street, Hartford*

#### **FREE SATURDAY ADULT LEARNING ACADEMY @ ASYLUM HILL**

##### **Beginner SPANISH Classes**

Saturdays: 10 am – 12 noon.

Fall Cycle: October 19 – December 21\*

##### **Beginner CITIZENSHIP Class**

Saturdays: 10:00 am – 12:00 pm.

Fall Cycle: October 19 – December 21

Registration on-site.

*Entrance at 927 Asylum Avenue (West Middle School), Hartford. Park in school lot off Niles Street.*

*Parking: Street parking permitted in front of the school on Asylum Ave. or in the West Middle School parking lot located behind the school off Niles Street.*

\* No class on Saturday, November 30

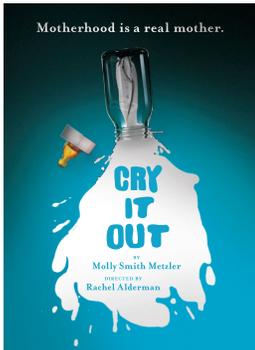


*If you require special accommodations to participate, please call 860-695-6320 two weeks prior to the event.*



## Use your Hartford Public Library card to come see a show at Hartford Stage!

Residents can use their Hartford Public Library card to reserve a two-ticket pass to see a show at Hartford Stage from any of the seven branches. Visit [www.hplct.org/library-services/adults/museum-passes](http://www.hplct.org/library-services/adults/museum-passes) to view pass availability and then head to your local branch to reserve your tickets. Visit [www.hartfordstage.org](http://www.hartfordstage.org) to learn more about the shows below and view performance dates and times.



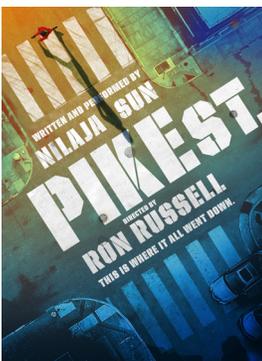
### **Cry it Out** Now – November 17, 2019

*Cry it Out* peers into the lives of four new parents with nothing in common except sleep deprivation, unreliable childcare and the notion of “having it all.” The play takes a smart and honest look at the power of female friendship, the dilemma of going back to work after being home with a newborn, and the effect social class has on new parenthood.



### **A Christmas Carol** **A Ghost Story of Christmas** November 29 – December 28, 2019

The magic of Charles Dickens’ heartwarming classic returns for its 22nd season. Come see Connecticut’s favorite family holiday tradition and spend some time with Ebenezer Scrooge, Tiny Tim, Bob Cratchit, Jacob Marley and the ghosts of Christmas Past, Present and Future as they bring *A Christmas Carol* to life on stage.



### **Pike St.** January 9 – February 2, 2020

In this compelling solo show, Nilaja Sun brings to life three generations of a Puerto Rican family on New York’s Lower East Side. Evelyn, a mother struggling to hold her life together with both grace and humor as she cares for her immobilized daughter and supports her womanizing father, relies on money from her brother who is serving abroad in Afghanistan. When he comes home, suffering from PTSD, Evelyn fights for her family’s healing, redemption and survival.



# WADSWORTH WELC♥ME

**FREE ADMISSION** to the Wadsworth Atheneum Museum of Art for Hartford residents and four guests during regular museum hours.

Sign up at the museum with a Connecticut drivers license/Municipal ID card OR photo ID plus documentation of your current address. There is no cost to enroll. Fees may apply for special programs.

**ENTRADA GRATUITA** al museo Wadsworth Atheneum para residentes de Hartford y hasta cuatro personas más durante las horas regulares del museo.

Al visitar el museo, trae una forma de identificación actual: ya sea una licencia de conducir de Connecticut o una tarjeta de identificación del estado de Connecticut, o proporciona dos formas de identificación (una debe tener una foto y la otra tu dirección actual). Puede haber costos para algunos programas especiales.



# CITY OF HARTFORD OPEN HOUSE

## EXPLORE DEPARTMENT WIDE CAREER OPPORTUNITIES

**Development Services • Finance • Public Works • Human Resources  
MHIS • Health & Human Services • Management & Budget  
Families, Children, Youth & Recreation • Fire • Police • ES&T**

**SATURDAY, MARCH 7, 2020**

**11AM – 2PM • 550 Main St. • Hartford**



# VITA

Volunteer Income Tax Assistance

## MAKE AN APPOINTMENT

Starting on January 7, 2020:

Sign up at

[www.211ct.org](http://www.211ct.org)  
click on "Tax Help"

Or dial 2-1-1  
press 3 then 6

For free tax sites in New Britain,  
call 860-612-3983.

VITA partners include:



**Community Accounting Services**  
Accounting • Tax • Financial Coaching • Nonprofits



United Way of Central and  
Northeastern Connecticut

# FREE Professional Tax Help

If your household income is up to \$56,000:

- Save an average of \$200 or more in tax preparation fees
- Get your refund in 7-10 days
- Sites are located throughout Hartford:

*Appointments required – sign up online at [www.211ct.org](http://www.211ct.org) or call 2-1-1*

- Capital Community College, Main Street
- Community Renewal Team (CRT), Market Street and Wethersfield Avenue
- Hartford Public Library, Main Street
- Metzner Recreation Center, Franklin Avenue
- Mi Casa, Park Street
- Parker Memorial Community Center, Main Street
- Pope Park Recreation Center, Pope Park Drive
- The Village, Wethersfield Avenue
- Upper Albany Neighborhood Collaborative, Albany Avenue
- Urban League, Woodland Street
- University of Hartford, Bloomfield Avenue
- YWCA, Broad Street
- and more...

And in Enfield, East Hartford, Manchester, Vernon, West Hartford,  
Willimantic, Danielson, Putnam and Stafford Springs

.....  
If your household income is up to \$66,000, prepare and file your taxes at:  
*Online help is available.*



VITA is also generously supported by the Hartford Foundation for Public Giving.



# WINTERFEST HARTFORD OPENS NOVEMBER 29

[WINTERFESTHARTFORD.COM](http://WINTERFESTHARTFORD.COM)



*Your Place for a Space™*

## FREE PARKING

AT THE METERS ON THE FOLLOWING HOLIDAYS:

**New Year's Day**  
**Memorial Day**  
**Fourth of July**

**Labor Day**  
**Thanksgiving**  
**Christmas**

Always remember, free Monday through Friday after 6pm, and on weekends all day and night! 39

# Do you know your Neighborhood Revitalization Zone (NRZ)?

Attend a local monthly meeting to help make decisions about your community.

## **Blue Hills NRZ**

1<sup>st</sup> Thursday, 6 PM  
University of Hartford  
Community Room  
35 Westbourne Parkway

## **Upper Albany NRZ**

1<sup>st</sup> Monday, 5:30 PM  
Albany Branch Library  
1250 Albany Ave.

## **North East NRZ**

3<sup>rd</sup> Monday, 5:30 PM  
Parker Memorial Community  
Center  
2621 Main St.

## **West End Civic NRZ**

4<sup>th</sup> Tuesday, 7:00 PM  
Hartford Seminary  
77 Sherman St.

## **Asylum Hill NRZ**

1<sup>st</sup> Monday 6:15 PM  
224 Eco Space  
224 Farmington Ave.

## **Frog Hollow NRZ**

3<sup>rd</sup> Tuesday, 5:30 PM  
Odd months: Lyceum,  
227 Lawrence St.  
Even months: Trinity  
70 Vernon St.

## **Parkville NRZ**

2<sup>nd</sup> Wednesday, 6 PM  
Parkville Senior &  
Community Center  
11 New Park Ave.

## **South West/Behind the Rocks NRZ**

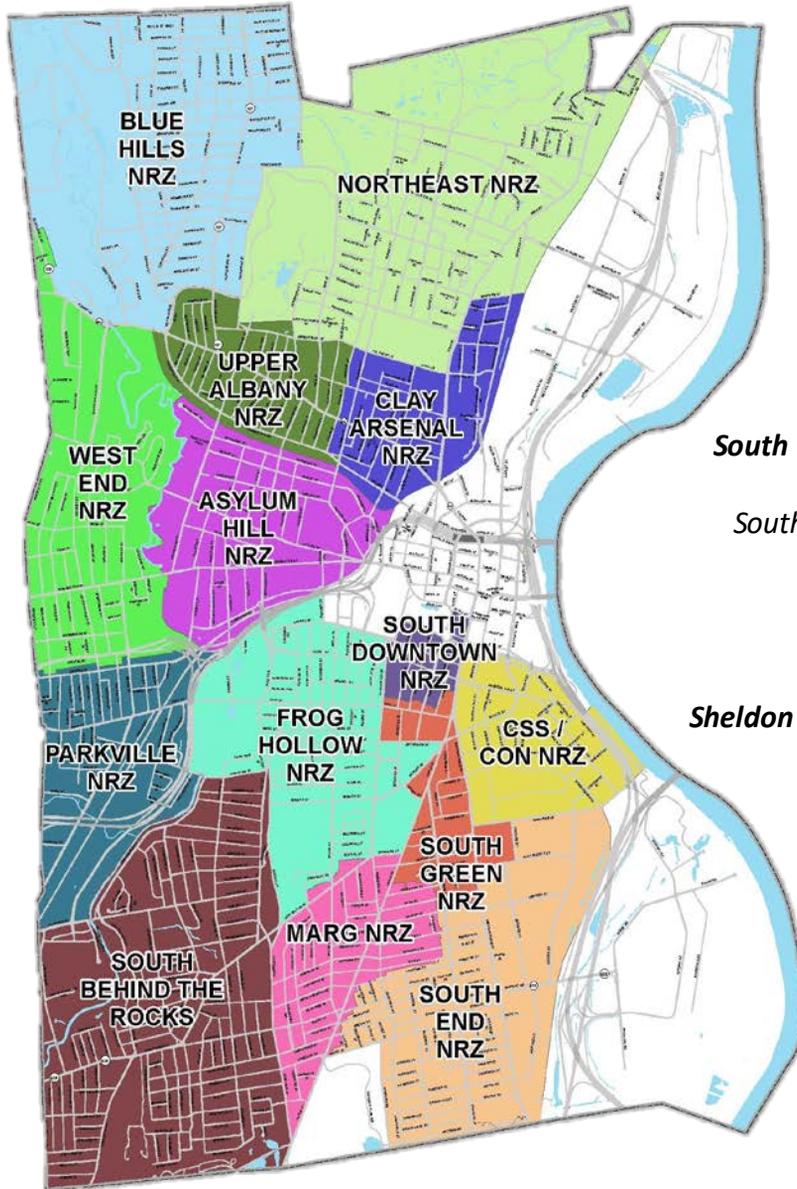
2<sup>nd</sup> Tuesday, 6 PM  
Goodwin Library Building  
460 New Britain Ave.

## **Barry Square/MARG**

2<sup>nd</sup> Thursday, 6 PM  
St. Augustine's Church  
10 Campfield Ave.

## **South End NRZ**

1<sup>st</sup> Thursday, 6 PM (Sept. – May)  
Metzner Center  
680 Franklin Ave.



## **Clay Arsenal NRZ**

1<sup>st</sup> Tuesday, 5:30 PM  
Community  
Health Services  
500 Albany Ave.

## **South Downtown NRZ (SODO)**

3<sup>rd</sup> Wednesday, 6 PM  
South Congregational Church  
277 Main St.  
Enter on John St.

## **Sheldon Charter Oak (CSS/CON)**

1<sup>st</sup> Monday, 5:30 PM  
CREC  
111 Charter Oak Ave.

## **Harford 2000**

3<sup>rd</sup> Thursday, 5:30 PM  
Community Space  
79 Van Block Ave.

## Important Numbers

<b>911</b>	For all emergencies that require immediate assistance from the police, fire department or an ambulance.
<b>211</b>	For 24/7 statewide resources such as emergency housing/shelter, utility assistance, food, child care, elder care and crisis intervention.
<b>311</b> Cellular: (860) 757-9311	Toll-free, bilingual, non-emergency call center, for information and City services.
<b>(860) 757-4000</b>	Non-emergency Police Dispatch
<b>(800) 286-2000</b>	Eversource - Power Outage
<b>(877) 944-5325</b>	Eversource - The Smell of Gas
<b>(860) 278-7850</b>	Metropolitan District Commission (MDC)
<b>(860) 246-5325</b>	Connecticut Natural Gas (CNG)
<b>(800) 222-1222</b>	CT Poison Control Center
<b>(860) 695-8000</b>	Hartford Public Schools
<b>(860) 247-2732</b>	Capitol Region Education Council (CREC)
<b>(860) 695-6300</b>	Hartford Public Library

# TRASH GOES IN THE CAN

*Okurr!*



**HAVE A HART, DON'T TRASH THE BEAT!**

Use the hashtag #lovehartford to show how you're doing your part to help keep the city beautiful.



**DOWNLOAD THE 311 APP!**

