City of Hartford
FIRE DEPARTMENT

FIRESTAT

May 2022

"Goal Oriented, Results Driven"
Introductions

Remark’s from Chief Barco

Remark’s from Chief Reilly

Remark’s from Chief Tulier

Division Briefings

Questions/Comments

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Tulier

"Goal Oriented, Results Driven"
"Goal Oriented, Results Driven"
2021 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329, 510.
  – Phone Pick Up time is now included in the Total Response time of six minutes and twenty seconds.
Fire Response Scorecard
City-Wide

HFD Strategic Priorities:
Provide Quality Emergency Services

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 05/01/2022 - 05/31/2022

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Slight increase and more fire duty compared to May 2021.
➢ Significant decrease in response time performance.

Recommendations

➢ Continue to reiterate the importance of response time compliance.
➢ Reiterate the importance of safely responding to calls for service in the allotted time period.
➢ Maintain proficiency.
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Area for improvement in response time performance.

Recommendations
➢ Continue to emphasize the importance of responding to EMS per our standard.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response in District 1 Area

Analysis
- An increase in response time performance of nearly 10% in District 1 geographical area.

Recommendations
- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact
- Life safety stabilization
EMS Response Scorecard

District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Slight declination in response time performance.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- 100% response time performance in District 2 geographical area.
- Great Job District 2

Recommendations

- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact

- Effective emergency response.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 2 Area

Analysis
➢ Slight decrease when compared to the prior month.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.
➢ Investigate below average response times

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Excellent work exceeding the response time performance benchmark 3 months in a row.

Recommendations
- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact
- Effective emergency response.
EMS Response Scorecard
Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Slight increase in response time performance.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.
- Investigate below average response times for A Tour.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- 100% compliance in response time performance.
- Excellent work B Tour

Recommendations
- Maintain proficiency.
- Continue to strive for 90% benchmark.
- Investigate below average response time for April.

Impact
- Effective emergency response.
EMS Response Scorecard

Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour B

Analysis

- Significant declination in response time performance.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.
- Investigate below average response time

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Significant decrease in response time performance.

Recommendations

- Maintain proficiency.
- Continue to strive for 90% benchmark.
- Investigate below average response time for the month of May.

Impact

- Efficiency of emergency response.
EMS Response Scorecard

Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response

Tour C

Analysis

➢ Steady performance in response time performance two months straight.
➢ Improvement in response time needed

Recommendations

➢ Continue to re-emphasize importance of EMS responses to members of suppression.
➢ Investigate below average response times.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
**Fire Response Scorecard**

**Tour D**

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:**
05/01/2022 - 05/31/2022

**HFD Strategic Priorities:**
Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

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**Analysis**

- Approximately 35% declination in response time.

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**Recommendations**

- Maintain proficiency.
- Continue to strive for 90% benchmark.

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**Impact**

- Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 05/01/2022 - 05/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services
Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour D

Analysis
➢ Slight inclination in response time performance.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.
➢ Strive to attain benchmark goal each month.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Performance Scorecard
Community Risk Reduction Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software
Current Period: 05/01/2022 - 05/31/2022

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/21</td>
<td>57</td>
<td>114</td>
</tr>
<tr>
<td>12/21</td>
<td>267</td>
<td>53</td>
</tr>
<tr>
<td>01/22</td>
<td>438</td>
<td>88</td>
</tr>
<tr>
<td>02/22</td>
<td>161</td>
<td>99</td>
</tr>
<tr>
<td>03/22</td>
<td>68</td>
<td>88</td>
</tr>
<tr>
<td>04/22</td>
<td>44</td>
<td>89</td>
</tr>
<tr>
<td>05/22</td>
<td>93</td>
<td>58</td>
</tr>
</tbody>
</table>

**Attendance**

- Total Hours Accounted: 2070.46
- Total Hours Off: 1016
- Total Hours on Duty: 2670.5
- Hours Accounted For: 77.53%

**Recommendations**

- Over 20% of time not accounted for.
- Input hours accounted within 24 hours.

**Impact**

- Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard

Community Risk Reduction Division - FM

Operational Performance Measure:
Decrease avoidable incidents within the City of Hartford.

Data Source:
Firehouse Software

Current Period:
05/01/2022 - 05/31/2022

HFD Strategic Priorities:
Provide Quality Code Enforcement, Public Education, & Community Engagement

Performance Target – Show a 30% decrease in fires by end of FY2021.

Analysis
- Unintentional fires remain steady compared to 2021.
- Intentional fires are down in comparison to 2021.

Recommendations
- Assess effectiveness of community risk reduction program.
- Continue to monitor cause of fires.

Impact
- Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction
Division - SSU

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software
Current Period: 05/01/2022 - 05/31/2022

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2021.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>03/22</th>
<th>04/22</th>
<th>05/22</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Adults</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Children</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>14</td>
<td>0</td>
<td>48</td>
</tr>
<tr>
<td>Car Seats</td>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

7 CO Alarms

<table>
<thead>
<tr>
<th>Activities</th>
<th>Emergency Preparedness</th>
<th>Public Education</th>
<th>Special Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>Hours</td>
<td>Count</td>
<td>Hours</td>
</tr>
<tr>
<td>94</td>
<td>398.58</td>
<td>32</td>
<td>93.33</td>
</tr>
<tr>
<td>52</td>
<td>109.09</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th>Total Hours Accounted:</th>
<th>614</th>
<th>Total Hours Off:</th>
<th>60</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>621.5</td>
<td>Hours Accounted For:</td>
<td>98.79%</td>
</tr>
</tbody>
</table>

Recommendations

- Excellent community engagement and work in the firehouses.
- Excellent account of time.

Impact

- Community is receiving adequate public fire & life safety education. Partnership with FMO has been enhanced.
"Goal Oriented, Results Driven"
Performance Scorecard
Training Division

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Data Source: HFD Firehouse Software
Current Period: 05/01/2022 – 05/31/2022

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Accounted: 831</td>
<td>➢ Outstanding work by our Training Division personnel. Job well done. ➢ 100% of time accounted for.</td>
<td>➢ Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td>Total Hours Off: 240</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty: 831</td>
<td>Hours Accounted For: 100.00%</td>
<td></td>
</tr>
</tbody>
</table>
EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
Equipment Maintenance Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Data Source: HFD Firehouse Software
Current Period: 05/01/2022 – 05/31/2022

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

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**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/19</td>
<td>0</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>08/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>09/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>10/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>11/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Recommendations**

- Strong work from EMD.
- 90% of time must be accounted for.

**Impact**

- Safe repair and maintenance of fire department tools, equipment, and apparatus.

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**Attendance**

<table>
<thead>
<tr>
<th>Total Hours Accounted:</th>
<th>927</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Off:</td>
<td>310</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>1121</td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>82.69%</td>
</tr>
</tbody>
</table>

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**Graphs**

- Diesel Usage in Gallons
- Gasoline Usage in Gallons
- Engine, Ladders, Rescue, Support
- Out of Service in hours
- Equipment Maintenance Cost
- Administrative Cost
- Call Back Cost

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**Equipment Maintenance Count**

- Station 10: 125
- Station 14: 25
- 40 Jennings: 68
- 14: 14
- 26.5: 26.5
"Goal Oriented, Results Driven"
Performance Scorecard
F.A.C.T. Division

HFD Strategic Priorities:
Provide Quality I.T. & Technical Assistance to HFD

Data Source: HFD Firehouse Software
Current Period: 05/01/2022 – 05/31/2022

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public/personnel awareness and safety for the City of Hartford & the Hartford Fire Department.

Performance Target – Mitigate a diverse portfolio of service calls.

**Attendance**

<table>
<thead>
<tr>
<th></th>
<th>Total Hours Accounted:</th>
<th>Total Hours Off:</th>
<th>50</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>720.58</td>
<td>Hours Accounted For:</td>
<td>80.65%</td>
</tr>
</tbody>
</table>

**Recommendations**

- Excellent overall work.
- 90% of time must be accounted for.

**Impact**

- IS&IT execution of relevant duties and responsibilities.

![Graph showing 764 Call Before You Digs](image)
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
Top 5 Calls for Service

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>880</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>502</td>
</tr>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>174</td>
</tr>
<tr>
<td>622</td>
<td>No Incident found on arrival at dispatch address</td>
<td>168</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>93</td>
</tr>
</tbody>
</table>

Incidents by Category

<table>
<thead>
<tr>
<th>Category</th>
<th>Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMS</td>
<td>1694</td>
</tr>
<tr>
<td>SERVICE</td>
<td>344</td>
</tr>
<tr>
<td>UNDEFINE</td>
<td>190</td>
</tr>
<tr>
<td>ALARM</td>
<td>181</td>
</tr>
<tr>
<td>FIRE</td>
<td>57</td>
</tr>
<tr>
<td>RESCUE</td>
<td>28</td>
</tr>
<tr>
<td>HAZMAT</td>
<td>15</td>
</tr>
<tr>
<td>Incident Type</td>
<td>Description</td>
</tr>
<tr>
<td>---------------</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
</tr>
</tbody>
</table>

Hartford Fire Department
May 2022
Number of All EMS Calls
By Neighborhood
Total 1,694 of Calls

Number of Incidents
- 25 - 52
- 53 - 76
- 77 - 118
- 119 - 163

Created by Leandro Cieri
Hartford Fire Department
6/3/2022
Source: Emergency Reporting
Geocoded 1,693
Not Geocoded: 1
# Rescue Calls
## May 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>353</td>
<td>Removal of victim(s) from stalled elevator</td>
<td>18</td>
</tr>
<tr>
<td>511</td>
<td>Lock-out</td>
<td>7</td>
</tr>
<tr>
<td>352</td>
<td>Extrication of victim(s) from vehicle</td>
<td>3</td>
</tr>
</tbody>
</table>

**Hartford Fire Department**

**May 2022**

**Number of All Rescue Calls**

**By Neighborhood**

**Total 28 of Calls**

![Map showing the distribution of rescue calls by neighborhood](image)

**Number of Incidents**

- 0
- 1 - 2
- 3 - 4
- 5 - 9

*Created by Leandro Cieri*

Hartford Fire Department
6/3/2022

Source: Emergency Reporting
Geocoded: 28
Not Geocoded: 0
Hazardous Materials
May 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>8</td>
</tr>
<tr>
<td>411</td>
<td>Gasoline or other flammable liquid spill</td>
<td>4</td>
</tr>
<tr>
<td>400</td>
<td>Hazardous condition, Other</td>
<td>2</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>1</td>
</tr>
</tbody>
</table>

Hartford Fire Department
May 2022
Number of All Hazardous Calls
By Neighborhood
Total 15 of Calls
All Fires
May 2022

Incident Type | Description                                      | Count |
--------------|--------------------------------------------------|-------|
111           | Building fire                                    | 11    |
140           | Natural vegetation fire, Other                   | 8     |
151           | Outside rubbish, trash or waste fire            | 6     |
150           | Outside rubbish fire, Other                      | 5     |
131           | Passenger vehicle fire                           | 5     |
113           | Cooking fire, confined to container              | 4     |
118           | Trash or rubbish fire, contained                | 4     |
154           | Dumpster or other outside trash receptacle fire | 4     |
142           | Brush or brush-and-grass mixture fire           | 3     |
112           | Fires in structure other than in a building     | 2     |
160           | Special outside fire, Other                      | 1     |
153           | Construction or demolition landfill fire        | 1     |
143           | Grass fire                                       | 1     |
100           | Fire, Other                                      | 1     |
141           | Forest, woods or wildland fire                   | 1     |

Hartford Fire Department
May 2022
Number of All Fire Calls
By Neighborhood
Total 57 of Calls

Created by Leandro Cieri
Hartford Fire Department
6/3/2022
Source: Emergency Reporting
Geocoded: 57
Not Geocoded: 0
### Service Calls May 2022

#### Incident Type | Description | Count
--- | --- | ---
500 | Service Call, other | 174
552 | Police matter | 55
531 | Smoke or odor removal | 47
553 | Public service | 26
444 | Power line down | 9
440 | Electrical wiring/equipment problem, Other | 7
551 | Assist police or other governmental agency | 5
520 | Water problem, Other | 5
554 | Assist invalid | 4
571 | Cover assignment, standby, moveup | 3
522 | Water or steam leak | 3
550 | Public service assistance, Other | 3
442 | Overheated motor | 2
542 | Animal rescue | 1

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Hartford Fire Department May 2022

Number of All Service Calls By Neighborhood

Total 344 of Calls

Number of Incidents
- 3 - 9
- 10 - 20
- 21 - 33
- 34 - 46

Created by Leandro Cieri
Hartford Fire Department
6/3/2022
Source: Firehouse Software
Geocoded: 340
Not Geocoded: 4
## Fire Alarms
### May 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
<td>57</td>
</tr>
<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
<td>33</td>
</tr>
<tr>
<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
<td>28</td>
</tr>
<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
<td>17</td>
</tr>
<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
<td>16</td>
</tr>
<tr>
<td>730</td>
<td>System malfunction, Other</td>
<td>10</td>
</tr>
<tr>
<td>733</td>
<td>Smoke detector activation due to malfunction</td>
<td>5</td>
</tr>
<tr>
<td>715</td>
<td>Local alarm system, malicious false alarm</td>
<td>5</td>
</tr>
<tr>
<td>714</td>
<td>Central station, malicious false alarm</td>
<td>2</td>
</tr>
<tr>
<td>741</td>
<td>Sprinkler activation, no fire - unintentional</td>
<td>2</td>
</tr>
<tr>
<td>711</td>
<td>Municipal alarm system, malicious false alarm</td>
<td>2</td>
</tr>
<tr>
<td>700</td>
<td>False alarm or false call, Other</td>
<td>2</td>
</tr>
<tr>
<td>736</td>
<td>CO detector activation due to malfunction</td>
<td>1</td>
</tr>
<tr>
<td>731</td>
<td>Sprinkler activation due to malfunction</td>
<td>1</td>
</tr>
</tbody>
</table>
**Undefined Calls**
May 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>622</td>
<td>No Incident found on arrival at dispatch address</td>
<td>168</td>
</tr>
<tr>
<td>661</td>
<td>EMS call, party transported by non-fire agency</td>
<td>8</td>
</tr>
<tr>
<td>900</td>
<td>Special type of incident, Other</td>
<td>7</td>
</tr>
<tr>
<td>611</td>
<td>Dispatched &amp; cancelled en route</td>
<td>3</td>
</tr>
<tr>
<td>652</td>
<td>Steam, vapor, fog or dust thought to be smoke</td>
<td>1</td>
</tr>
<tr>
<td>621</td>
<td>Wrong location</td>
<td>1</td>
</tr>
<tr>
<td>653</td>
<td>Smoke from barbecue, tar kettle</td>
<td>1</td>
</tr>
<tr>
<td>651</td>
<td>Smoke scare, odor of smoke</td>
<td>1</td>
</tr>
</tbody>
</table>

Hartford Fire Department
May 2022
Number of Undefined Calls
By Neighborhood
Total 190 of Calls

Number of Incidents
- 2 - 4
- 5 - 8
- 9 - 12
- 13 - 18
- 19 - 28
<table>
<thead>
<tr>
<th>Key</th>
<th>Incident Number</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>22-147017</td>
<td>0:05:39</td>
</tr>
<tr>
<td>1</td>
<td>22-147015</td>
<td>0:05:11</td>
</tr>
<tr>
<td>2</td>
<td>22-141034</td>
<td>0:05:34</td>
</tr>
<tr>
<td>3</td>
<td>22-140061</td>
<td>0:08:00</td>
</tr>
<tr>
<td>4</td>
<td>22-130046</td>
<td>0:03:16</td>
</tr>
<tr>
<td>5</td>
<td>22-129061</td>
<td>0:06:27</td>
</tr>
<tr>
<td>6</td>
<td>22-129029</td>
<td>0:05:05</td>
</tr>
<tr>
<td>7</td>
<td>22-127044</td>
<td>0:04:56</td>
</tr>
<tr>
<td>8</td>
<td>22-126075</td>
<td>0:04:28</td>
</tr>
<tr>
<td>9</td>
<td>22-126066</td>
<td>0:04:32</td>
</tr>
<tr>
<td>10</td>
<td>22-124045</td>
<td>0:04:46</td>
</tr>
</tbody>
</table>
QUESTIONS/COMMENTS

"Goal Oriented, Results Driven"