City of Hartford
FIRE DEPARTMENT

FIRESTAT

March 2022

"Goal Oriented, Results Driven"
AGENDA

• Introductions
• Remark’s from Chief Barco
• Remark’s from Chief Reilly
• Remark’s from Chief Tulier
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Tulier

"Goal Oriented, Results Driven"
"Goal Oriented, Results Driven"
2021 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329, 510.
  – Phone Pick Up time is now included in the Total Response time of six minutes and twenty seconds.
Fire Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Structure Fires

- Total Calls
- ISO 6:20 Seconds or Less

Analysis
- Over 32% increase in response times.
- Significantly more fire duty compared to February.
- Continue to reiterate the importance of response time compliance.
- Reiterate the importance of safely responding to calls for service in the allotted time period.
- Maintain proficiency.

Fire Alarms compared to Actual Fires

- 9.48% False Fire Alarms
- 27.49% Fire Alarm Malfunctions
- 63.03% Fires
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Good improvement of response time compliance.

Recommendations
- Continue to emphasize the importance of responding to EMS per our standard.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

EMS Response City Wide

<table>
<thead>
<tr>
<th>Month</th>
<th>Total</th>
<th>Less than 5</th>
<th>Greater Than 5</th>
<th>Percentage of 5 Min or less</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>1727</td>
<td>1130</td>
<td>591</td>
<td>65.43%</td>
</tr>
<tr>
<td>February</td>
<td>1404</td>
<td>947</td>
<td>457</td>
<td>67.45%</td>
</tr>
<tr>
<td>March</td>
<td>1528</td>
<td>1047</td>
<td>481</td>
<td>68.52%</td>
</tr>
</tbody>
</table>

Graph: EMS Response City Wide
- X-axis: January 2022, February 2022, March 2022
- Y-axis: 0 to 2000
- Bars represent Total, Less than 5, Greater Than 5, and Percentage of 5 Min or less.
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Excellent work significant increase in response times for the month of March.

Recommendations

- Continue to reiterate the importance of response time compliance.

Impact

- Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services
Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Slight declination when compared to the prior month.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response in District 2 Area

Analysis
- Good job by District 2.

Recommendations
- Maintain proficiency.
- Continue to strive for 90% compliance

Impact
- Effective emergency response.
EMS Response Scorecard

District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

➢ Good improvement when compared to the prior month.

Recommendations

➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Excellent work A-Tour 100% compliance.

Recommendations

- Reiterate the importance of safely responding to calls for service in the allotted time period.
- Maintain proficiency.

Impact

- Effective emergency response.
EMS Response Scorecard
Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services
Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Slight increase in response time average.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

First EMS Response
Tour A

<table>
<thead>
<tr>
<th>Month</th>
<th>Total</th>
<th>Less Than 5</th>
<th>Greater than 5</th>
<th>Percentage 5 min or less</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 2022</td>
<td>445</td>
<td>316</td>
<td>129</td>
<td>71.01%</td>
</tr>
<tr>
<td>February 2022</td>
<td>360</td>
<td>240</td>
<td>120</td>
<td>66.67%</td>
</tr>
<tr>
<td>March 2022</td>
<td>417</td>
<td>280</td>
<td>137</td>
<td>67.15%</td>
</tr>
</tbody>
</table>
Fire Response Scorecard

**Tour B**

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:** 03/01/2022 - 03/31/2022

**HFD Strategic Priorities:**

Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

### First Engine Response

**Tour B**

**Analysis**

- Excellent Work B Tour 100% compliance.

**Recommendations**

- Continue to reiterate the importance of response time compliance.
- Reiterate the importance of safely responding to calls for service in the allotted time period.
- Maintain proficiency.

**Impact**

- Effective emergency response.
EMS Response Scorecard

Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response

Tour B

Analysis

➤ Slight declination in response time average.

Recommendations

➤ Continue to re-emphasize importance of EMS responses to members of suppression.
➤ Investigate declination in response time.

Impact

➤ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour C

HFD Strategic Priorities:
Provide Quality Emergency Services

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 03/01/2022 - 03/31/2022

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Outstanding job, Tour C.
- 3 months of 100% compliance

Recommendations
- Reiterate the continued expectation of compliance.
- Maintain proficiency.

Impact
- Efficiency of emergency response.
EMS Response Scorecard  
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: 
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Excellent effort by Tour C.
- Slightly under 10% increase in performance.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour D

Analysis
- Significant decrease in performance.

Recommendations
- Sustain excellent emergency responses.
- Investigate performance drop.

Impact
- Life safety incident stabilization.
EMS Response Scorecard

**Tour D**

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response

Tour D

- **January 2022**: 431 total, 263 Less Than 5, 168 Greater than 5, 61.02% Percentage 5 min or less
- **February 2022**: 335 total, 232 Less Than 5, 103 Greater than 5, 69.25% Percentage 5 min or less
- **March 2022**: 356 total, 234 Less Than 5, 122 Greater than 5, 65.73% Percentage 5 min or less

**Analysis**

- Slight declination when compared to February’s performance.

**Recommendations**

- Continue to reiterate the importance of compliance.

**Impact**

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software
Current Period: 03/01/2022 - 03/31/2022

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>09/21</td>
<td>88</td>
<td>266</td>
</tr>
<tr>
<td>10/21</td>
<td>65</td>
<td>236</td>
</tr>
<tr>
<td>11/21</td>
<td>57</td>
<td>114</td>
</tr>
<tr>
<td>12/21</td>
<td>267</td>
<td>53</td>
</tr>
<tr>
<td>01/22</td>
<td>438</td>
<td>88</td>
</tr>
<tr>
<td>02/22</td>
<td>161</td>
<td>99</td>
</tr>
<tr>
<td>03/22</td>
<td>68</td>
<td>88</td>
</tr>
</tbody>
</table>

Attendance

| Total Hours Accounted: 411.75 | Total Hours Off: 720 |
| Total Hours on Duty: 1292.75 | Hours Accounted For: 31.85% |

Recommendations

- Over 70% of time not accounted for.
- Input hours accounted with 24 hours.

Impact

- Reduction of risks in the community as it pertains to our external stakeholders.
**Performance Scorecard**

**Community Risk Reduction Division - FM**

**Operational Performance Measure:**
Decrease avoidable incidents within the City of Hartford.

**Data Source:**
Firehouse Software

**Current Period:**
03/01/2022 - 03/31/2022

**HFD Strategic Priorities:**
Provide Quality Code Enforcement, Public Education, & Community Engagement

**Performance Target** – Show a 30% decrease in fires by end of FY2021.

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<table>
<thead>
<tr>
<th>Analysis</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>➢ Unintentional fires are down compared to February. &lt;br&gt;➢ Intentional fires are up in comparison to 2020 &amp; 2021.</td>
<td>✓ Assess effectiveness of community risk reduction program. &lt;br&gt;✓ Continue to monitor cause of fires.</td>
<td>• Minimization of conflagrations in all parts of the city that are adversely impacted.</td>
</tr>
</tbody>
</table>

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**Graph Analysis**

- **Cause under investigation:**
  - 2020: 3, 2021: 8, 2022: 16
- **Cause undetermined after investigation:**
  - 2020: 8, 2021: 8, 2022: 16
- **Cause, Other:**
  - 2020: 2, 2021: 1, 2022: 2
- **Failure of equipment or heat source:**
  - 2020: 1, 2021: 2, 2022: 5
- **Intentional:**
  - 2020: 3, 2021: 4, 2022: 16
- **Unintentional:**
Performance Scorecard
Community Risk Reduction Division - SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software
Current Period: 03/01/2022 - 03/31/2022

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2021.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>01/22</th>
<th>02/22</th>
<th>03/22</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>61</td>
<td>87</td>
<td>229</td>
</tr>
<tr>
<td>Total Adults</td>
<td>14761</td>
<td>333</td>
<td>328</td>
</tr>
<tr>
<td>Total Children</td>
<td>168</td>
<td>20</td>
<td>109</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>19</td>
<td>7</td>
<td>14</td>
</tr>
<tr>
<td>Car Seats</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Activities</th>
<th>Public Education</th>
<th>Special Services</th>
<th>Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>Hours</td>
<td>Count</td>
<td>Hours</td>
</tr>
<tr>
<td>152</td>
<td>424.5</td>
<td>27</td>
<td>45</td>
</tr>
<tr>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th>Total Hours Accounted: 633.5</th>
<th>Total Hours Off: 50</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty: 660</td>
<td>Hours Accounted For: 95.98%</td>
</tr>
</tbody>
</table>

Recommendations

- Excellent community engagement and work in the firehouses.

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has been enhanced.
"Goal Oriented, Results Driven"
Performance Scorecard
Training Division

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Data Source: HFD Firehouse Software
Current Period: 03/01/2022 – 03/31/2022

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Performance Target – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Accounted: 1109</td>
<td>Outstanding work by our Training Division personnel. Job well done.</td>
<td>• Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td>Total Hours Off: 140</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty: 1175</td>
<td>Excellent time accounted for.</td>
<td></td>
</tr>
<tr>
<td>Hours Accounted For: 94.38%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
"Goal Oriented, Results Driven"
Performance Scorecard  
Equipment Maintenance Division

HFD Strategic Priorities:  
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Operational Performance Measure:  
Internal / External Stakeholder Engagement – Increase public /personnel awareness about the City of Hartford Fire Department.

Data Source:  
HFD Firehouse Software  
Current Period:  
03/01/2022 – 03/31/2022

Performance Target –  
Respond in a timely manner when sequestered by ESD/Support Services.

HISTORICAL ANALYSIS

Reporting Period

<table>
<thead>
<tr>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>08/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>09/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>10/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>11/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Recommendations

- Strong work from EMD.
- 90% of time must be accounted for.

Impact

- Safe repair and maintenance of fire department tools, equipment, and apparatus.
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
F.A.C.T. Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public/personnel awareness and safety for the City of Hartford & the Hartford Fire Department.

HFD Strategic Priorities:
Provide Quality I.T. & Technical Assistance to HFD

Data Source: HFD Firehouse Software

Current Period: 03/01/2022 – 03/31/2022

Performance Target – Mitigate a diverse portfolio of service calls.

### Attendance

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Accounted</td>
<td>504</td>
<td></td>
</tr>
<tr>
<td>Total Hours Off</td>
<td>50</td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty</td>
<td>512.5</td>
<td></td>
</tr>
<tr>
<td>Hours Accounted For</td>
<td>98.34%</td>
<td></td>
</tr>
</tbody>
</table>

### Recommendations

- Excellent overall work.
- 90% of time must be accounted for.

### Impact

- IS&IT execution of relevant duties and responsibilities.

---

**544 Call Before You Digs**

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comm &amp; Tech</td>
<td>22</td>
<td>22</td>
</tr>
<tr>
<td>Fire Alarm</td>
<td>26</td>
<td>26</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Traffic</td>
<td>49</td>
<td>299</td>
</tr>
</tbody>
</table>

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![Image](image-url)
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
### Top 5 Calls for Service

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>741</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>496</td>
</tr>
<tr>
<td>622</td>
<td>No incident found on arrival at dispatch address</td>
<td>125</td>
</tr>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>122</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
<td>95</td>
</tr>
</tbody>
</table>

### Incidents by Category

<table>
<thead>
<tr>
<th>Category</th>
<th>Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMS</td>
<td>1531</td>
</tr>
<tr>
<td>SERVICE</td>
<td>290</td>
</tr>
<tr>
<td>ALARM</td>
<td>153</td>
</tr>
<tr>
<td>UNDEFINE</td>
<td>141</td>
</tr>
<tr>
<td>FIRE</td>
<td>58</td>
</tr>
<tr>
<td>RESCUE</td>
<td>24</td>
</tr>
<tr>
<td>HAZMAT</td>
<td>18</td>
</tr>
</tbody>
</table>
Incidents by Neighborhood
March 2022

Hartford Fire Department
March 2022
Number of Calls
By Neighborhood
Total 2,215 of Calls

<table>
<thead>
<tr>
<th>Neighborhood</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASYLUM HILL</td>
<td>243</td>
</tr>
<tr>
<td>NORTHEAST</td>
<td>211</td>
</tr>
<tr>
<td>FROG HOLLOW</td>
<td>200</td>
</tr>
<tr>
<td>DOWNTOWN</td>
<td>191</td>
</tr>
<tr>
<td>BARRY SQUARE</td>
<td>166</td>
</tr>
<tr>
<td>SOUTH END</td>
<td>155</td>
</tr>
<tr>
<td>SOUTH GREEN</td>
<td>153</td>
</tr>
<tr>
<td>CLAY-ARSENAL</td>
<td>151</td>
</tr>
<tr>
<td>WEST END</td>
<td>133</td>
</tr>
<tr>
<td>UPPER ALBANY</td>
<td>130</td>
</tr>
<tr>
<td>BLUE HILLS</td>
<td>114</td>
</tr>
<tr>
<td>BEHIND THE ROCKS</td>
<td>95</td>
</tr>
<tr>
<td>PARKVILLE</td>
<td>88</td>
</tr>
<tr>
<td>SHELDON-CHARTER OAK</td>
<td>58</td>
</tr>
<tr>
<td>SOUTH WEST</td>
<td>55</td>
</tr>
<tr>
<td>SOUTH MEADOWS</td>
<td>34</td>
</tr>
</tbody>
</table>

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
Geocoded: 2,208
Not Geocoded: 7
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>741</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>496</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
<td>95</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>81</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>57</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>30</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>25</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>6</td>
</tr>
<tr>
<td>Incident Type</td>
<td>Description</td>
<td>Count</td>
</tr>
<tr>
<td>---------------</td>
<td>-------------</td>
<td>-------</td>
</tr>
<tr>
<td>353</td>
<td>Removal of victim(s) from stalled elevator</td>
<td>13</td>
</tr>
<tr>
<td>352</td>
<td>Extrication of victim(s) from vehicle</td>
<td>5</td>
</tr>
<tr>
<td>511</td>
<td>Lock-out</td>
<td>3</td>
</tr>
<tr>
<td>331</td>
<td>Lock-in (if lock out, use 511)</td>
<td>2</td>
</tr>
<tr>
<td>512</td>
<td>Ring or jewelry removal</td>
<td>1</td>
</tr>
</tbody>
</table>
### Hazardous Materials

**March 2022**

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>8</td>
</tr>
<tr>
<td>400</td>
<td>Hazardous condition, Other</td>
<td>4</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>3</td>
</tr>
<tr>
<td>424</td>
<td>Carbon monoxide incident</td>
<td>2</td>
</tr>
<tr>
<td>460</td>
<td>Accident, potential accident, Other</td>
<td>1</td>
</tr>
</tbody>
</table>

**Hartford Fire Department**

**March 2022**

Number of All Hazardous Calls

By Neighborhood

Total 18 of Calls

<table>
<thead>
<tr>
<th>Neighborhood</th>
<th>Number of Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>NORTHEAST</td>
<td>2</td>
</tr>
<tr>
<td>NORTH MEADOWS</td>
<td>0</td>
</tr>
<tr>
<td>UPPER ALBANY</td>
<td>1</td>
</tr>
<tr>
<td>CLAY-ARSENAL</td>
<td>0</td>
</tr>
<tr>
<td>DOWNTOWN</td>
<td>0</td>
</tr>
<tr>
<td>ASYLUM HILL</td>
<td>3</td>
</tr>
<tr>
<td>FROG HOLLOW</td>
<td>2</td>
</tr>
<tr>
<td>SOUTH GREEN</td>
<td>2</td>
</tr>
<tr>
<td>SHELDON-CHARTER OAK</td>
<td>2</td>
</tr>
<tr>
<td>BEHIND THE ROCKS</td>
<td>0</td>
</tr>
<tr>
<td>BARRY SQUARE</td>
<td>0</td>
</tr>
<tr>
<td>SOUTH MEADOWS</td>
<td>0</td>
</tr>
<tr>
<td>SOUTH WEST</td>
<td>0</td>
</tr>
</tbody>
</table>

Created by Leandro Cieri

Hartford Fire Department

4/5/2022

Source: Firehouse Software

Geocoded: 18

Not Geocoded: 0
All Fires
March 2022

Incident Type | Description | Count
---|---|---
111 | Building fire | 17
131 | Passenger vehicle fire | 10
151 | Outside rubbish, trash or waste fire | 8
154 | Dumpster or other outside trash receptacle fire | 4
118 | Trash or rubbish fire, contained | 4
100 | Fire, Other | 3
113 | Cooking fire, confined to container | 2
150 | Outside rubbish fire, Other | 2
142 | Brush or brush-and-grass mixture fire | 2
116 | Fuel burner/boiler malfunction, fire confined | 2
112 | Fires in structure other than in a building | 1
140 | Natural vegetation fire, Other | 1
141 | Forest, woods or wildland fire | 1
130 | Mobile property (vehicle) fire, Other | 1
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>122</td>
</tr>
<tr>
<td>552</td>
<td>Police matter</td>
<td>69</td>
</tr>
<tr>
<td>531</td>
<td>Smoke or odor removal</td>
<td>33</td>
</tr>
<tr>
<td>553</td>
<td>Public service</td>
<td>30</td>
</tr>
<tr>
<td>520</td>
<td>Water problem, Other</td>
<td>15</td>
</tr>
<tr>
<td>444</td>
<td>Power line down</td>
<td>7</td>
</tr>
<tr>
<td>550</td>
<td>Public service assistance, Other</td>
<td>4</td>
</tr>
<tr>
<td>571</td>
<td>Cover assignment, standby, moveup</td>
<td>3</td>
</tr>
<tr>
<td>554</td>
<td>Assist invalid</td>
<td>2</td>
</tr>
<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
<td>2</td>
</tr>
<tr>
<td>442</td>
<td>Overheated motor</td>
<td>1</td>
</tr>
<tr>
<td>445</td>
<td>Arcing, shorted electrical equipment</td>
<td>1</td>
</tr>
<tr>
<td>555</td>
<td>Defective elevator, no occupants</td>
<td>1</td>
</tr>
</tbody>
</table>
Fire Alarms
March 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
<td>52</td>
</tr>
<tr>
<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
<td>39</td>
</tr>
<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
<td>16</td>
</tr>
<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
<td>14</td>
</tr>
<tr>
<td>730</td>
<td>System malfunction, Other</td>
<td>8</td>
</tr>
<tr>
<td>733</td>
<td>Smoke detector activation due to malfunction</td>
<td>8</td>
</tr>
<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
<td>6</td>
</tr>
<tr>
<td>700</td>
<td>False alarm or false call, Other</td>
<td>3</td>
</tr>
<tr>
<td>744</td>
<td>Detector activation, no fire - unintentional</td>
<td>2</td>
</tr>
<tr>
<td>711</td>
<td>Municipal alarm system, malicious false alarm</td>
<td>2</td>
</tr>
<tr>
<td>741</td>
<td>Sprinkler activation, no fire - unintentional</td>
<td>2</td>
</tr>
<tr>
<td>714</td>
<td>Central station, malicious false alarm</td>
<td>1</td>
</tr>
</tbody>
</table>

Hartford Fire Department
March 2022
Number of All False Fire Calls
By Neighborhood
Total 153 of Calls

Number of Incidents
- 1 - 2
- 3 - 9
- 10 - 14
- 15 - 38

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
Geocoded: 153
Not Geocoded: 0
Undefined Calls
March 2022

Incident Type | Description | Count
--- | --- | ---
622 | No Incident found on arrival at dispatch address | 125
900 | Special type of incident, Other | 4
600 | Good intent call, Other | 3
621 | Wrong location | 3
661 | EMS call, party transported by non-fire agency | 2
650 | Steam, Other gas mistaken for smoke, Other | 2
911 | Citizen complaint | 1
611 | Dispatched & cancelled en route | 1

Hartford Fire Department
March 2022
Number of Undefined Calls
By Neighborhood
Total 141 of Calls

Number of Incidents:
- 2 - 4
- 5 - 10
- 11 - 14
- 15 - 19

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
Geocoded: 139
Not Geocoded: 2
## Location of Structure Fires In Relationship to Fire Stations

<table>
<thead>
<tr>
<th>Key</th>
<th>Incident Number</th>
<th>Response</th>
</tr>
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<tbody>
<tr>
<td>0</td>
<td>22-089086</td>
<td>0:06:19</td>
</tr>
<tr>
<td>1</td>
<td>22-089072</td>
<td>0:08:24</td>
</tr>
<tr>
<td>2</td>
<td>22-089054</td>
<td>0:03:52</td>
</tr>
<tr>
<td>3</td>
<td>22-088021</td>
<td>0:03:34</td>
</tr>
<tr>
<td>4</td>
<td>22-084066</td>
<td>0:06:03</td>
</tr>
<tr>
<td>5</td>
<td>22-082052</td>
<td>0:03:27</td>
</tr>
<tr>
<td>6</td>
<td>22-081060</td>
<td>0:06:10</td>
</tr>
<tr>
<td>7</td>
<td>22-080067</td>
<td>0:06:06</td>
</tr>
<tr>
<td>8</td>
<td>22-080051</td>
<td>0:04:55</td>
</tr>
<tr>
<td>9</td>
<td>22-079052</td>
<td>0:05:14</td>
</tr>
<tr>
<td>10</td>
<td>22-079012</td>
<td>0:05:04</td>
</tr>
<tr>
<td>11</td>
<td>22-078021</td>
<td>0:05:34</td>
</tr>
<tr>
<td>12</td>
<td>22-078007</td>
<td>0:06:58</td>
</tr>
<tr>
<td>13</td>
<td>22-077050</td>
<td>0:08:03</td>
</tr>
<tr>
<td>14</td>
<td>22-077035</td>
<td>0:07:33</td>
</tr>
<tr>
<td>15</td>
<td>22-075035</td>
<td>0:05:53</td>
</tr>
<tr>
<td>16</td>
<td>22-067015</td>
<td>0:04:04</td>
</tr>
</tbody>
</table>
"Goal Oriented, Results Driven"