City of Hartford
FIRE DEPARTMENT

FIRESTAT

July 2022

"Goal Oriented, Results Driven"
AGENDA

• Introductions
• Remark’s from Chief Barco
• Remark’s from Chief Reilly
• Remark’s from Chief Tulier
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Tulier

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2021 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329, 510.
  – Phone Pick Up time is now included in the Total Response time of six minutes and twenty seconds.
**Fire Response Scorecard**

**City-Wide**

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:** 07/01/2022 - 07/31/2022

**HFD Strategic Priorities:**
Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

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**Analysis**

- Slight increase and more fire duty compared to July 2021.
- Significant improvement in response time performance.

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**Recommendations**

- Continue to reiterate the importance of response time compliance.
- Reiterate the importance of safely responding to calls for service in the allotted time period.
- Maintain proficiency.

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**Fire Alarms compared to Actual Fires**

- **Fires:** 34.32%
- **Fire Alarm Malfunctions:** 5.90%
- **False Fire Alarms:** 59.78%
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source:
Firehouse Software

Current Period:
07/01/2022 - 07/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

➢ Area for improvement in response time performance.

Recommendations

➢ Continue to emphasize the importance of responding to EMS per our standard.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 07/01/2022 - 07/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

*Analysis*
- An increase in response time performance of nearly 10% in District 1 geographical area.

*Recommendations*
- Maintain proficiency.
- Continue to strive for 90% benchmark.

*Impact*
- Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 07/01/2022 - 07/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 1 Area

Analysis
- Slight declination in response time performance.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 07/01/2022 - 07/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Pipeline

- Total Calls
- ISO 6:20 Seconds or Less

Analysis
- Significant decrease in response time performance in District 2 geographical area.

Recommendations
- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact
- Effective emergency response.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source:
Firehouse Software

Current Period:
07/01/2022 - 07/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 2 Area

Analysis
➢ Slight decrease when compared to the prior month.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.
➢ Investigate below average response times

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 07/01/2022 - 07/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Significant decrease in response time performance.

Recommendations

- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact

- Effective emergency response.
EMS Response Scorecard
Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 07/01/2022 - 07/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services
Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Slight increase in response time performance.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.
➢ Investigate below average response times for A Tour.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
**Fire Response Scorecard**

**Tour B**

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:** 07/01/2022 - 07/31/2022

**HFD Strategic Priorities:** Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

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**First Engine Response Tour B**

<table>
<thead>
<tr>
<th>Month</th>
<th>Total Calls</th>
<th>ISO 6:20 Seconds or Less</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2021</td>
<td>2</td>
<td>50.00%</td>
</tr>
<tr>
<td>August 2021</td>
<td>2</td>
<td>100.00%</td>
</tr>
<tr>
<td>September 2021</td>
<td>4</td>
<td>25.00%</td>
</tr>
<tr>
<td>October 2021</td>
<td>4</td>
<td>100.00%</td>
</tr>
<tr>
<td>November 2021</td>
<td>2</td>
<td>100.00%</td>
</tr>
<tr>
<td>December 2021</td>
<td>2</td>
<td>100.00%</td>
</tr>
<tr>
<td>January 2022</td>
<td>3</td>
<td>66.67%</td>
</tr>
<tr>
<td>February 2022</td>
<td>1</td>
<td>60.00%</td>
</tr>
<tr>
<td>March 2022</td>
<td>3</td>
<td>100.00%</td>
</tr>
<tr>
<td>April 2022</td>
<td>4</td>
<td>20.00%</td>
</tr>
<tr>
<td>May 2022</td>
<td>4</td>
<td>100.00%</td>
</tr>
<tr>
<td>June 2022</td>
<td>5</td>
<td>50.00%</td>
</tr>
<tr>
<td>July 2022</td>
<td>2</td>
<td>50.00%</td>
</tr>
</tbody>
</table>

---

**Analysis**

- Significant decrease in response time performance.

**Recommendations**

- Maintain proficiency.
- Continue to strive for 90% benchmark.

**Impact**

- Effective emergency response.
EMS Response Scorecard

**Tour B**

**Operational Performance Measure:** To measure the Response to EMS incidents City-wide.

**Data Source:**
Firehouse Software

**Current Period:**
07/01/2022 - 07/31/2022

**HFD Strategic Priorities:**
Provide Quality Emergency Services

**Performance Target:** Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

### Analysis
- Significant declination in response time performance.

### Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.
- Investigate below average response time

### Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 07/01/2022 - 07/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Significant decrease in response time performance.

Recommendations

- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact

- Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 07/01/2022 - 07/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Slight decrease in response time performance.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.
➢ Investigate below average response times.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 07/01/2022 - 07/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- 100% achieved in response time performance.

Recommendations

- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact

- Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 07/01/2022 - 07/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Slight inclination in response time performance.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.
- Strive to attain benchmark goal each month.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
COMMUNITY RISK REDUCTION – FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"
Performance Scorecard

Community Risk Reduction Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software

Current Period: 07/01/2022 - 07/31/2022

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/22</td>
<td>438</td>
<td>88</td>
</tr>
<tr>
<td>02/22</td>
<td>161</td>
<td>99</td>
</tr>
<tr>
<td>03/22</td>
<td>68</td>
<td>88</td>
</tr>
<tr>
<td>04/22</td>
<td>44</td>
<td>89</td>
</tr>
<tr>
<td>05/22</td>
<td>93</td>
<td>58</td>
</tr>
<tr>
<td>06/22</td>
<td>54</td>
<td>16</td>
</tr>
<tr>
<td>07/22</td>
<td>87</td>
<td>35</td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th></th>
<th>Total Hours Accounted: 1633.67</th>
<th>Total Hours Off: 590</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty: 2458</td>
<td>Hours Accounted For: 66.46%</td>
<td></td>
</tr>
</tbody>
</table>

Recommendations

- Over 20% of time not accounted for.
- Input hours accounted within 24 hours.

Impact

- Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard
Community Risk Reduction Division - FM

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Data Source: Firehouse Software
Current Period: 07/01/2022 - 07/31/2022

HFD Strategic Priorities:
Provide Quality Code Enforcement, Public Education, & Community Engagement

Performance Target –

Analysis

- Unintentional fires remain steady compared to 2021.
- Intentional fires are down in comparison to 2021.

Recommendations

- Assess effectiveness of community risk reduction program.
- Continue to monitor cause of fires.

Impact

- Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - SSU

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software
Current Period: 07/01/2022 - 07/31/2022

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Important Highlights – 1 event was not attended, 6 CO Alarms were installed, 1,464 water bottles were distributed.

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>05/22</th>
<th>06/22</th>
<th>07/22</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Activities</strong></td>
<td>182</td>
<td>135</td>
<td>111</td>
</tr>
<tr>
<td><strong>Total Adults</strong></td>
<td>2,476</td>
<td>5,308</td>
<td>9,291</td>
</tr>
<tr>
<td><strong>Total Children</strong></td>
<td>774</td>
<td>5,769</td>
<td>1,747</td>
</tr>
<tr>
<td><strong>Smoke Detector</strong></td>
<td>48</td>
<td>35</td>
<td>36</td>
</tr>
<tr>
<td><strong>Car Seats</strong></td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Attendance**

<table>
<thead>
<tr>
<th></th>
<th>Total Hours Accounted:</th>
<th>Total Hours Off:</th>
<th>Total Hours on Duty:</th>
<th>Hours Accounted For:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Hours</strong></td>
<td>358.5</td>
<td>20</td>
<td>393.5</td>
<td>91.11%</td>
</tr>
</tbody>
</table>

**Recommendations**

- Excellent community engagement and work in the firehouses.
- Excellent account of time.

**Impact**

- Community is receiving adequate public fire & life safety education. Partnership with FMO has been enhanced.
"Goal Oriented, Results Driven"
### Performance Scorecard

**Training Division**

**Operational Performance Measure:** Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

**HFD Strategic Priorities:**
Provide Mandated Training to Hartford Fire Department Personnel

**Data Source:** HFD Firehouse Software

**Current Period:** 07/01/2022 – 07/31/2022

#### HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Accounted: 701</td>
<td>➢ Outstanding work by our Training Division personnel. Job well done.</td>
<td>➢ Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td>Total Hours Off: 310</td>
<td>➢ 100% of time accounted for.</td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty: 701.75</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hours Accounted For: 99.89%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Activities</th>
<th>Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 Count</td>
<td>694 Hours</td>
</tr>
<tr>
<td>7 Count</td>
<td>199 Hours</td>
</tr>
</tbody>
</table>
EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
Equipment Maintenance Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Data Source: HFD Firehouse Software
Current Period: 07/01/2022 – 07/31/2022

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/19</td>
<td>0</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>08/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>09/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>10/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>11/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Recommendations

- Strong work from EMD.
- 90% of time must be accounted for.

Attendance

| Total Hours Accounted: 979.65 | Total Hours Off: 200 |
| Total Hours on Duty: 1201.36 | Hours Accounted For: 81.55% |

Impact

- Safe repair and maintenance of fire department tools, equipment, and apparatus.
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
F.A.C.T. Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public/personnel awareness and safety for the City of Hartford & the Hartford Fire Department.

**HFD Strategic Priorities:**
Provide Quality I.T. & Technical Assistance to HFD

**Data Source:** HFD Firehouse Software

**Current Period:** 07/01/2022 – 07/31/2022

**Performance Target** – Mitigate a diverse portfolio of service calls.

**Attendance**

<table>
<thead>
<tr>
<th></th>
<th>Total Hours Accounted: 598.95</th>
<th>Total Hours Off: 20</th>
<th>Total Hours on Duty: 705.5</th>
<th>Hours Accounted For: 84.90%</th>
</tr>
</thead>
</table>

**Recommendations**

- Excellent overall work.
- 90% of time must be accounted for.

**Impact**

- IS&IT execution of relevant duties and responsibilities.

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![425 Call Before You Digs](chart-image)

**425 Call Before You Digs**

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comm &amp; Tech</td>
<td>11</td>
<td>64.5</td>
</tr>
<tr>
<td>Fire Alarm</td>
<td>43</td>
<td>242.45</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>3</td>
<td>21</td>
</tr>
<tr>
<td>Traffic</td>
<td>34</td>
<td>271</td>
</tr>
</tbody>
</table>
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
# Incidents by Neighborhood

## July 2022

<table>
<thead>
<tr>
<th>Neighborhood</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASYLUM HILL</td>
<td>271</td>
</tr>
<tr>
<td>NORTHEAST</td>
<td>252</td>
</tr>
<tr>
<td>FROG HOLLOW</td>
<td>215</td>
</tr>
<tr>
<td>DOWNTOWN</td>
<td>207</td>
</tr>
<tr>
<td>BARRY SQUARE</td>
<td>189</td>
</tr>
<tr>
<td>CLAY- ARSENAL</td>
<td>184</td>
</tr>
<tr>
<td>SOUTH END</td>
<td>178</td>
</tr>
<tr>
<td>SOUTH GREEN</td>
<td>157</td>
</tr>
<tr>
<td>WEST END</td>
<td>141</td>
</tr>
<tr>
<td>UPPER ALBANY</td>
<td>139</td>
</tr>
<tr>
<td>PARKVILLE</td>
<td>136</td>
</tr>
<tr>
<td>BLUE HILLS</td>
<td>109</td>
</tr>
<tr>
<td>BEHIND THE ROCKS</td>
<td>107</td>
</tr>
<tr>
<td>SOUTH WEST</td>
<td>85</td>
</tr>
<tr>
<td>NORTH MEADOWS</td>
<td>62</td>
</tr>
<tr>
<td>SHELDON-CHARTER OAK</td>
<td>56</td>
</tr>
</tbody>
</table>

Hartford Fire Department  
July 2022  
Number of Calls By Neighborhood  
Total 2,542 of Calls  

- **Number of Incidents**
  - 48 - 62
  - 63 - 109
  - 110 - 157
  - 158 - 215
  - 216 - 271

Created by Leandro Cieri  
Hartford Fire Department  
8/5/2022  
Source: Emergency Reporting  
Geocoded: 2,536  
Not Geocoded: 7
### EMS
#### July 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>895</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>464</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>75</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
<td>67</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>61</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>50</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>15</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>4</td>
</tr>
<tr>
<td>320</td>
<td>Emergency medical service, other</td>
<td>1</td>
</tr>
</tbody>
</table>

**Hartford Fire Department July 2022**

**Number of All EMS Calls By Neighborhood Total 1,632 of Calls**

**Number of Incidents**
- 27 - 54
- 55 - 92
- 93 - 132
- 133 - 172

Created by Leandro Cieri Hartford Fire Department 8/5/2022
Source: Emergency Reporting Geocoded 1,630 Not Geocoded: 2
Rescue Calls
July 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>353</td>
<td>Removal of victim(s) from stalled elevator</td>
<td>13</td>
</tr>
<tr>
<td>511</td>
<td>Lock-out</td>
<td>9</td>
</tr>
<tr>
<td>331</td>
<td>Lock-in (if lock out, use 511)</td>
<td>1</td>
</tr>
<tr>
<td>350</td>
<td>Extrication, rescue, Other</td>
<td>1</td>
</tr>
<tr>
<td>352</td>
<td>Extrication of victim(s) from vehicle</td>
<td>1</td>
</tr>
</tbody>
</table>
Hazardous Materials
July 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>424</td>
<td>Carbon monoxide incident</td>
<td>4</td>
</tr>
<tr>
<td>413</td>
<td>Oil or other combustible liquid spill</td>
<td>4</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>3</td>
</tr>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>3</td>
</tr>
<tr>
<td>411</td>
<td>Gasoline or other flammable liquid spill</td>
<td>2</td>
</tr>
<tr>
<td>420</td>
<td>Toxic condition, Other</td>
<td>1</td>
</tr>
<tr>
<td>Incident Type</td>
<td>Description</td>
<td>Count</td>
</tr>
<tr>
<td>---------------</td>
<td>-------------------------------------------------------</td>
<td>-------</td>
</tr>
<tr>
<td>111</td>
<td>Building fire</td>
<td>17</td>
</tr>
<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
<td>14</td>
</tr>
<tr>
<td>142</td>
<td>Brush or brush-and-grass mixture fire</td>
<td>13</td>
</tr>
<tr>
<td>140</td>
<td>Dumpster or other outside trash receptacle fire</td>
<td>11</td>
</tr>
<tr>
<td>151</td>
<td>Natural vegetation fire, Other</td>
<td>9</td>
</tr>
<tr>
<td>154</td>
<td>Outside rubbish, trash or waste fire</td>
<td>6</td>
</tr>
<tr>
<td>118</td>
<td>Trash or rubbish fire, contained</td>
<td>5</td>
</tr>
<tr>
<td>150</td>
<td>Outside rubbish fire, Other</td>
<td>4</td>
</tr>
<tr>
<td>113</td>
<td>Cooking fire, confined to container</td>
<td>3</td>
</tr>
<tr>
<td>160</td>
<td>Special outside fire, Other</td>
<td>2</td>
</tr>
<tr>
<td>138</td>
<td>Off-road vehicle or heavy equipment fire</td>
<td>1</td>
</tr>
<tr>
<td>162</td>
<td>Outside equipment fire</td>
<td>1</td>
</tr>
<tr>
<td>100</td>
<td>Fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>120</td>
<td>Fire in mobile prop used as a fixed struc, Other</td>
<td>1</td>
</tr>
<tr>
<td>141</td>
<td>Forest, woods or wildland fire</td>
<td>1</td>
</tr>
<tr>
<td>161</td>
<td>Outside storage fire</td>
<td>1</td>
</tr>
<tr>
<td>130</td>
<td>Mobile property (vehicle) fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>132</td>
<td>Road freight or transport vehicle fire</td>
<td>1</td>
</tr>
<tr>
<td>143</td>
<td>Grass fire</td>
<td>1</td>
</tr>
</tbody>
</table>
Service Calls
July 2022

Incident Type | Description                     | Count
---            | ---                             | ---
500           | Service Call, other             | 193
552           | Police matter                   | 85
553           | Public service                  | 34
531           | Smoke or odor removal           | 21
520           | Water problem, Other            | 10
444           | Power line down                 | 7
550           | Public service assistance, Other| 4
554           | Assist invalid                  | 3
551           | Assist police or other governmental agency | 3
522           | Water or steam leak             | 2
571           | Cover assignment, standby, moveup | 1
440           | Electrical wiring/equipment problem, Other | 1
442           | Overheated motor                | 1
441           | Heat from short circuit (wiring), defective/worn | 1
Fire Alarms
July 2022

Hartford Fire Department
July 2022
Number of All False Fire Calls
By Neighborhood
Total 178 of Calls

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
<td>65</td>
</tr>
<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
<td>38</td>
</tr>
<tr>
<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
<td>25</td>
</tr>
<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
<td>14</td>
</tr>
<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
<td>11</td>
</tr>
<tr>
<td>733</td>
<td>Smoke detector activation due to malfunction</td>
<td>9</td>
</tr>
<tr>
<td>730</td>
<td>System malfunction, Other</td>
<td>4</td>
</tr>
<tr>
<td>700</td>
<td>False alarm or false call, Other</td>
<td>3</td>
</tr>
<tr>
<td>736</td>
<td>CO detector activation due to malfunction</td>
<td>3</td>
</tr>
<tr>
<td>744</td>
<td>Detector activation, no fire - unintentional</td>
<td>2</td>
</tr>
<tr>
<td>715</td>
<td>Local alarm system, malicious false alarm</td>
<td>2</td>
</tr>
<tr>
<td>741</td>
<td>Sprinkler activation, no fire - unintentional</td>
<td>1</td>
</tr>
<tr>
<td>742</td>
<td>Extinguishing system activation</td>
<td>1</td>
</tr>
</tbody>
</table>
Undefined Calls
July 2022

Incident Type          Description                                      Count
622                   No Incident found on arrival at dispatch address    207
900                   Special type of incident, Other                      13
611                   Dispatched & cancelled en route                      2
600                   Good intent call, Other                              1
652                   Steam, vapor, fog or dust thought to be smoke       1
661                   EMS call, party transported by non-fire agency       1
211                   Overpressure rupture of steam pipe or pipeline       1
651                   Smoke scare, odor of smoke                            1
<table>
<thead>
<tr>
<th>Key</th>
<th>Incident Number</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>22-212089</td>
<td>0:04:12</td>
</tr>
<tr>
<td>1</td>
<td>22-211049</td>
<td>0:06:38</td>
</tr>
<tr>
<td>2</td>
<td>22-211042</td>
<td>0:05:18</td>
</tr>
<tr>
<td>3</td>
<td>22-210080</td>
<td>0:04:46</td>
</tr>
<tr>
<td>4</td>
<td>22-209035</td>
<td>0:05:56</td>
</tr>
<tr>
<td>5</td>
<td>22-208057</td>
<td>0:06:26</td>
</tr>
<tr>
<td>6</td>
<td>22-206081</td>
<td>0:03:46</td>
</tr>
<tr>
<td>7</td>
<td>22-206034</td>
<td>0:07:24</td>
</tr>
<tr>
<td>8</td>
<td>22-202011</td>
<td>0:05:06</td>
</tr>
<tr>
<td>9</td>
<td>22-200050</td>
<td>0:09:07</td>
</tr>
<tr>
<td>10</td>
<td>22-190042</td>
<td>0:05:44</td>
</tr>
<tr>
<td>11</td>
<td>22-190004</td>
<td>0:04:16</td>
</tr>
<tr>
<td>12</td>
<td>22-185096</td>
<td>0:04:33</td>
</tr>
<tr>
<td>13</td>
<td>22-185081</td>
<td>0:06:06</td>
</tr>
<tr>
<td>14</td>
<td>22-185009</td>
<td>0:06:01</td>
</tr>
<tr>
<td>15</td>
<td>22-184066</td>
<td>0:04:29</td>
</tr>
<tr>
<td>16</td>
<td>22-183005</td>
<td>0:10:18</td>
</tr>
</tbody>
</table>
QUESTIONS/COMMENTS

"Goal Oriented, Results Driven"