City of Hartford
FIRE DEPARTMENT

FIRESTAT

April 2022

"Goal Oriented, Results Driven"
AGENDA

• Introductions
• Remark’s from Chief Barco
• Remark’s from Chief Reilly
• Remark’s from Chief Tulier
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Tulier

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2021 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329, 510.
  – Phone Pick Up time is now included in the Total Response time of six minutes and twenty seconds.
Fire Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities: Provide Quality Emergency Services
Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Slight increase in more fire duty compared to April 2021.
- Significant decrease in response time performance.

Recommendations
- Continue to reiterate the importance of response time compliance.
- Reiterate the importance of safely responding to calls for service in the allotted time period.
- Maintain proficiency.

Fire Alarms compared to Actual Fires
- 66.81%
- 23.71%
- 9.48%
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

EMS Response City Wide

Analysis
➢ Area for improvement in response time performance.

Recommendations
➢ Continue to emphasize the importance of responding to EMS per our standard.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

HFD Strategic Priorities:
Provide Quality Emergency Services

Data Source: Firehouse Software
Current Period: 04/01/2022 - 04/30/2022

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Significant decrease in response time performance in District 1 geographical area.

Recommendations

- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact

- Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source:
Firehouse Software

Current Period:
04/01/2022 - 04/30/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Slight inclination in response time performance.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustenance of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

First EMS Response in District 1 Area
Fire Response Scorecard
District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Significant decrease in response time performance in District 2 geographical area.

Recommendations
- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact
- Effective emergency response.
EMS Response Scorecard

District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Slight decrease when compared to the prior month.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Excellent work exceeding the response time performance benchmark two months in a row.

Recommendations

- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact

- Effective emergency response.
EMS Response Scorecard
Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities: Provide Quality Emergency Services
Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Decrease in response time performance.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.
- Investigate below average response times for A Tour.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Significant decrease in response time performance.

Recommendations

- Maintain proficiency.
- Continue to strive for 90% benchmark.
- Investigate below average response time for April.

Impact

- Effective emergency response.
EMS Response Scorecard

Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Improvement in response time performance.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Slight decrease in response time performance.

Recommendations
➢ Maintain proficiency.
➢ Continue to strive for 90% benchmark.

Impact
➢ Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Slight decrease in response time performance.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour D

Analysis
- Great work exceeding the benchmark in response time performance Tour D at 100%.

Recommendations
- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact
- Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 04/01/2022 - 04/30/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Slight inclination in response time performance.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.
- Strive to attain benchmark goal each month.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Performance Scorecard
Community Risk Reduction Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software

Current Period: 04/01/2022 - 04/30/2022

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/21</td>
<td>65</td>
<td>236</td>
</tr>
<tr>
<td>11/21</td>
<td>57</td>
<td>114</td>
</tr>
<tr>
<td>12/21</td>
<td>267</td>
<td>53</td>
</tr>
<tr>
<td>01/22</td>
<td>438</td>
<td>88</td>
</tr>
<tr>
<td>02/22</td>
<td>161</td>
<td>99</td>
</tr>
<tr>
<td>03/22</td>
<td>68</td>
<td>88</td>
</tr>
<tr>
<td>04/22</td>
<td>44</td>
<td>89</td>
</tr>
</tbody>
</table>

Attendance

| Total Hours Accounted: 1060.25 | Total Hours Off: 660 | Hours Accounted For: 77.75% |

Recommendations

- Over 20% of time not accounted for.
- Input hours accounted within 24 hours.

Impact

- Reduction of risks in the community as it pertains to our external stakeholders.
**Performance Scorecard**

**Community Risk Reduction Division - FM**

**Operational Performance Measure:** Decrease avoidable incidents within the City of Hartford.

**Data Source:** Firehouse Software

**Current Period:** 04/01/2022 - 04/30/2022

**HFD Strategic Priorities:**
Provide Quality Code Enforcement, Public Education, & Community Engagement

**Performance Target –** Show a 30% decrease in fires by end of FY2021.

**Analysis**
- Unintentional fires remain steady compared to 2021.
- Intentional fires are down in comparison to 2021.

**Recommendations**
- Assess effectiveness of community risk reduction program.
- Continue to monitor cause of fires.

**Impact**
- Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - SSU

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software
Current Period: 04/01/2022 - 04/30/2022

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>02/22</th>
<th>03/22</th>
<th>04/22</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>87</td>
<td>229</td>
<td>166</td>
</tr>
<tr>
<td>Total Adults</td>
<td>333</td>
<td>328</td>
<td>924</td>
</tr>
<tr>
<td>Total Children</td>
<td>20</td>
<td>109</td>
<td>382</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>7</td>
<td>14</td>
<td>0</td>
</tr>
<tr>
<td>Car Seats</td>
<td>2</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>

Attendace

<table>
<thead>
<tr>
<th>Total Hours Accounted:</th>
<th>572.5</th>
<th>Total Hours Off:</th>
<th>130</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>570.5</td>
<td>Hours Accounted For:</td>
<td>100.35%</td>
</tr>
</tbody>
</table>

Recommendations

- Excellent community engagement and work in the firehouses.
- Excellent account of time.

Impact

- Community is receiving adequate public fire & life safety education. Partnership with FMO has been enhanced.
TRAINING DIVISION

"Goal Oriented, Results Driven"
### Performance Scorecard
#### Training Division

**Operational Performance Measure:** Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

**HFD Strategic Priorities:**
Provide Mandated Training to Hartford Fire Department Personnel

**Data Source:** HFD Firehouse Software

**Current Period:** 04/01/2022 – 04/30/2022

### Operational Performance Measure:内部/外部利益相关者参与度

- **Stakeholder Engagement:**
  - Increase public/personnel awareness about the City of Hartford Fire Department.

### Performance Target
Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

### HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours</td>
<td><strong>554</strong></td>
<td><strong>Workforce that is compliant with ISO and CONOSHA requirements.</strong></td>
</tr>
<tr>
<td>Accounted:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours Off:</td>
<td><strong>160</strong></td>
<td></td>
</tr>
<tr>
<td>Hours</td>
<td><strong>833.5</strong></td>
<td></td>
</tr>
<tr>
<td>Accounted For:</td>
<td><strong>66.47%</strong></td>
<td></td>
</tr>
</tbody>
</table>

#### Activity vs. Training

- **Total Hours Accounted:** 554
- **Total Hours Off:** 160
- **Total Hours on Duty:** 833.5
- **Hours Accounted For:** 66.47%

- **Count:** 1
- **Hours:** 198
- **Training:** 554

- **Recommendations:**
  - Outstanding work by our Training Division personnel. Job well done.
  - 90% of time must be accounted for.

- **Impact:**
  - Workforce that is compliant with ISO and CONOSHA requirements.
EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
Equipment Maintenance Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public /personnel awareness about the City of Hartford Fire Department.

Data Source: HFD Firehouse Software
Current Period: 04/01/2022 – 04/30/2022

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/19</td>
<td>0</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>08/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>09/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>10/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>11/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Recommendations

- Strong work from EMD.
- 90% of time must be accounted for.

Attendance

<table>
<thead>
<tr>
<th>Total Hours Accounted:</th>
<th>Total Hours Off:</th>
<th>Total Hours on Duty:</th>
<th>Hours Accounted For:</th>
</tr>
</thead>
<tbody>
<tr>
<td>951.5</td>
<td>450</td>
<td>1205.5</td>
<td>78.93%</td>
</tr>
</tbody>
</table>

Impact

- Safe repair and maintenance of fire department tools, equipment, and apparatus.
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
### Performance Scorecard
**F.A.C.T. Division**

**HFD Strategic Priorities:**
Provide Quality I.T. & Technical Assistance to HFD

**Data Source:** HFD Firehouse Software

**Current Period:** 04/01/2022 – 04/30/2022

**Operational Performance Measure:**
**Internal / External Stakeholder Engagement** – Increase public/personnel awareness and safety for the City of Hartford & the Hartford Fire Department.

**Performance Target** – Mitigate a diverse portfolio of service calls.

#### 681 Call Before You Digs

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traffic</td>
<td>209</td>
<td></td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>38</td>
<td>28</td>
</tr>
<tr>
<td>Fire Alarm</td>
<td>116</td>
<td></td>
</tr>
<tr>
<td>Comm &amp; Tech</td>
<td>114</td>
<td>34</td>
</tr>
</tbody>
</table>

#### Attendance

<table>
<thead>
<tr>
<th>Total Hours Accounted:</th>
<th>477</th>
<th>Total Hours Off:</th>
<th>40</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>487</td>
<td>Hours Accounted For:</td>
<td>97.95%</td>
</tr>
</tbody>
</table>

#### Recommendations

- Excellent overall work.
- Excellent record of time.

#### Impact

- IS&IT execution of relevant duties and responsibilities.
Top 5 Calls for Service

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>775</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>463</td>
</tr>
<tr>
<td>622</td>
<td>No Incident found on arrival at dispatch address</td>
<td>139</td>
</tr>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>137</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>70</td>
</tr>
</tbody>
</table>

Incidents by Category

<table>
<thead>
<tr>
<th>Category</th>
<th>Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMS</td>
<td>1494</td>
</tr>
<tr>
<td>SERVICE</td>
<td>307</td>
</tr>
<tr>
<td>ALARM</td>
<td>177</td>
</tr>
<tr>
<td>UNDEFINE</td>
<td>155</td>
</tr>
<tr>
<td>FIRE</td>
<td>55</td>
</tr>
<tr>
<td>RESCUE</td>
<td>25</td>
</tr>
<tr>
<td>HAZMAT</td>
<td>21</td>
</tr>
</tbody>
</table>
Incidents by Neighborhood
April 2022

Hartford Fire Department
April 2022
Number of Calls
By Neighborhood
Total 2,240 of Calls

Number of Incidents
- 26 - 54
- 55 - 94
- 95 - 126
- 127 - 161
- 162 - 257

Neighborhood Count
ASYLUM HILL 257
FROG HOLLOW 228
BARRY SQUARE 191
NORTHEAST 191
DOWNTOWN 186
CLAY-ARSENAL 161
SOUTH GREEN 137
WEST END 126
SOUTH END 125
BLUE HILLS 117
BEHIND THE ROCKS 116
UPPER ALBANY 106
PARKVILLE 94
SOUTH WEST 68
SOUTH MEADOWS 54
SHELDON-CHARTER OAK 52
NORTH MEADOWS 26

Created by Leandro Cieri
Hartford Fire Department
5/1/2022
Source: Emergency Reporting
Geocoded: 2,235
Not Geocoded: 5
EMS
April 2022

Hartford Fire Department
April 2022
Number of All EMS Calls
By Neighborhood
Total 1,494 of Calls

Incident Type | Description | Count
--- | --- | ---
321 | EMS call, excluding vehicle accident with injury | 775
311 | Medical assist, assist EMS crew | 463
322 | Motor vehicle accident with injuries | 70
381 | Rescue or EMS standby | 65
324 | Motor Vehicle Accident with no injuries | 62
300 | Rescue, EMS incident, other | 39
510 | Person in distress, Other | 14
323 | Motor vehicle/pedestrian accident (MV Ped) | 5
320 | Emergency medical service, other | 1
# Rescue Calls
## April 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>353</td>
<td>Removal of victim(s) from stalled elevator</td>
<td>10</td>
</tr>
<tr>
<td>511</td>
<td>Lock-out</td>
<td>7</td>
</tr>
<tr>
<td>352</td>
<td>Extrication of victim(s) from vehicle</td>
<td>6</td>
</tr>
<tr>
<td>331</td>
<td>Lock-in (if lock out, use 511)</td>
<td>1</td>
</tr>
<tr>
<td>351</td>
<td>Extrication of victim(s) from building/structure</td>
<td>1</td>
</tr>
</tbody>
</table>

**Hartford Fire Department**
**April 2022**
**Number of All Rescue Calls**
**By Neighborhood**
**Total 25 of Calls**

- **ASYLUM HILL**: 4 incidents
- **DOWNTOWN**: 3 incidents
- **CLAY-ARSENAL**: 1 incident
- **UPPER ALBANY**: 3 incidents
- **NORTH MEADOWS**: 0 incidents
- **NORTHEAST**: 1 incident
- **BLUE HILLS**: 1 incident
- **WEST END**: 0 incidents
- **PARKVILLE**: 1 incident
- **SOUTH MEADOWS**: 1 incident
- **BEHIND THE ROCKS**: 2 incidents
- **SOUTH WEST**: 0 incidents
- **SOUTH END**: 0 incidents
- **SOUTH GREEN**: 2 incidents
- **FROG HOLLOW**: 1 incident
- **SHELDON-CHARTER OAK**: 2 incidents

**Number of Incidents**
- 0 incidents
- 1 to 2 incidents
- 3 to 4 incidents

*Created by Leandro Cieri*
*Hartford Fire Department*
*5/1/2022*
*Source: Emergency Reporting*
*Geocoded: 25*
*Not Geocoded: 0*
Hazardous Materials
April 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>9</td>
</tr>
<tr>
<td>400</td>
<td>Hazardous condition, Other</td>
<td>4</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>4</td>
</tr>
<tr>
<td>413</td>
<td>Oil or other combustible liquid spill</td>
<td>2</td>
</tr>
<tr>
<td>422</td>
<td>Chemical spill or leak</td>
<td>1</td>
</tr>
<tr>
<td>424</td>
<td>Carbon monoxide incident</td>
<td>1</td>
</tr>
</tbody>
</table>

Hartford Fire Department
April 2022
Number of All Hazardous Calls
By Neighborhood
Total 21 of Calls

Created by Leandro Cieri
Hartford Fire Department
5/1/2022
Source: Emergency Reporting
Geocoded: 21
Not Geocoded: 0
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>111</td>
<td>Building fire</td>
<td>14</td>
</tr>
<tr>
<td>142</td>
<td>Brush or brush-and-grass mixture fire</td>
<td>9</td>
</tr>
<tr>
<td>151</td>
<td>Outside rubbish, trash or waste fire</td>
<td>6</td>
</tr>
<tr>
<td>113</td>
<td>Cooking fire, confined to container</td>
<td>5</td>
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<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
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<tr>
<td>118</td>
<td>Trash or rubbish fire, contained</td>
<td>4</td>
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<tr>
<td>154</td>
<td>Dumpster or other outside trash receptacle fire</td>
<td>3</td>
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<tr>
<td>140</td>
<td>Natural vegetation fire, Other</td>
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<tr>
<td>150</td>
<td>Outside rubbish fire, Other</td>
<td>2</td>
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<tr>
<td>152</td>
<td>Garbage dump or sanitary landfill fire</td>
<td>1</td>
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<tr>
<td>160</td>
<td>Special outside fire, Other</td>
<td>1</td>
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<tr>
<td>100</td>
<td>Fire, Other</td>
<td>1</td>
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<tr>
<td>143</td>
<td>Grass fire</td>
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</tr>
</tbody>
</table>
Service Calls
April 2022

Hartford Fire Department
April 2022
Number of All Service Calls
By Neighborhood
Total 307 of Calls

Incident Type | Description | Count
--- | --- | ---
500 | Service Call, other | 137
552 | Police matter | 67
553 | Public service | 34
531 | Smoke or odor removal | 31
520 | Water problem, Other | 15
444 | Power line down | 8
522 | Water or steam leak | 4
551 | Assist police or other governmental agency | 3
554 | Assist invalid | 2
442 | Overheated motor | 2
550 | Public service assistance, Other | 2
571 | Cover assignment, standby, moveup | 1
542 | Animal rescue | 1
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
<td>66</td>
</tr>
<tr>
<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
<td>40</td>
</tr>
<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
<td>19</td>
</tr>
<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
<td>16</td>
</tr>
<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
<td>11</td>
</tr>
<tr>
<td>731</td>
<td>Sprinkler activation due to malfunction</td>
<td>5</td>
</tr>
<tr>
<td>741</td>
<td>Sprinkler activation, no fire - unintentional</td>
<td>4</td>
</tr>
<tr>
<td>730</td>
<td>System malfunction, Other</td>
<td>3</td>
</tr>
<tr>
<td>746</td>
<td>Carbon monoxide detector activation, no CO</td>
<td>2</td>
</tr>
<tr>
<td>733</td>
<td>Smoke detector activation due to malfunction</td>
<td>2</td>
</tr>
<tr>
<td>744</td>
<td>Detector activation, no fire - unintentional</td>
<td>2</td>
</tr>
<tr>
<td>734</td>
<td>Heat detector activation due to malfunction</td>
<td>1</td>
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<tr>
<td>751</td>
<td>Biological hazard, malicious false report</td>
<td>1</td>
</tr>
<tr>
<td>714</td>
<td>Central station, malicious false alarm</td>
<td>1</td>
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<tr>
<td>Incident Type</td>
<td>Description</td>
<td>Count</td>
</tr>
<tr>
<td>---------------</td>
<td>-------------</td>
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<tr>
<td>622</td>
<td>No Incident found on arrival at dispatch address</td>
<td>139</td>
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<tr>
<td>661</td>
<td>EMS call, party transported by non-fire agency</td>
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<tr>
<td>900</td>
<td>Special type of incident, Other</td>
<td>4</td>
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<tr>
<td>611</td>
<td>Dispatched &amp; cancelled en route</td>
<td>2</td>
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<tr>
<td>600</td>
<td>Good intent call, Other</td>
<td>2</td>
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<tr>
<td>650</td>
<td>Steam, Other gas mistaken for smoke, Other</td>
<td>1</td>
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<tr>
<td>641</td>
<td>Vicinity alarm (incident in other location)</td>
<td>1</td>
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<tr>
<td>Key</td>
<td>Incident Number</td>
<td>Response</td>
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<td>22-120077</td>
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<td>22-114042</td>
<td>0:04:33</td>
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<td>4</td>
<td>22-107014</td>
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<td>5</td>
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<td>9</td>
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<td>12</td>
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<td>13</td>
<td>22-091071</td>
<td>0:08:03</td>
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"Goal Oriented, Results Driven"