City of Hartford
FIRE DEPARTMENT

FIRESTAT

August 2022

"Goal Oriented, Results Driven"
AGENDA

• Introductions
• Remark’s from Chief Barco
• Remark’s from Chief Reilly
• Remark’s from Chief Tulier
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Tulier

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2021 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329, 510.
  – Phone Pick Up time is now included in the Total Response time of six minutes and twenty seconds.
Fire Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Less fires compared to August 2021.
➢ Significant improvement in response time performance.

Recommendations

➢ Continue to reiterate the importance of response time compliance.
➢ Reiterate the importance of safely responding to calls for service in the allotted time period.
➢ Maintain proficiency.

Structure Fires

<table>
<thead>
<tr>
<th>Month</th>
<th>Total Calls</th>
<th>ISO 6:20 Seconds or Less</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2021</td>
<td>9</td>
<td>44.44%</td>
</tr>
<tr>
<td>August 2021</td>
<td>11</td>
<td>63.64%</td>
</tr>
<tr>
<td>September 2021</td>
<td>11</td>
<td>72.73%</td>
</tr>
<tr>
<td>October 2021</td>
<td>13</td>
<td>75.00%</td>
</tr>
<tr>
<td>November 2021</td>
<td>8</td>
<td>58.33%</td>
</tr>
<tr>
<td>December 2021</td>
<td>12</td>
<td>50.00%</td>
</tr>
<tr>
<td>January 2022</td>
<td>6</td>
<td>82.35%</td>
</tr>
<tr>
<td>February 2022</td>
<td>17</td>
<td>71.43%</td>
</tr>
<tr>
<td>March 2022</td>
<td>14</td>
<td>81.82%</td>
</tr>
<tr>
<td>April 2022</td>
<td>11</td>
<td>66.67%</td>
</tr>
<tr>
<td>May 2022</td>
<td>15</td>
<td>70.59%</td>
</tr>
<tr>
<td>June 2022</td>
<td>17</td>
<td>85.71%</td>
</tr>
<tr>
<td>July 2022</td>
<td>7</td>
<td>90.91%</td>
</tr>
</tbody>
</table>

Fire Alarms compared to Actual Fires

- Fires: 61.60%
- Fire Alarm Malfunctions: 29.60%
- False Fire Alarms: 8.80%
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services
Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

EMS Response City Wide

Analysis

➢ Slight improvement from last month.
➢ Still room for improvement in response time.

Recommendations

➢ Continue to emphasize the importance of responding to EMS per our standard.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response in District 1 Area

Analysis
➢ A slight increase in response time performance in District 1 geographical area.

Recommendations
➢ Maintain proficiency.
➢ Continue to strive for 90% benchmark.

Impact
➢ Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Slight improvement in response time performance from last month.
➢ Area for improvement.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
## Fire Response Scorecard

### District 2

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:** 08/01/2022 - 08/31/2022

**HFD Strategic Priorities:**
- Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

### Analysis

- Significant increase in response time performance in District 2 geographical area.
- 100% compliance.

### Recommendations

- Maintain proficiency.
- Continue to strive for 90% benchmark.

### Impact

- Effective emergency response.

### First Engine Response in District 2 Area

[Graph showing the response rates for each month from July 2021 to August 2022.]

- June 2021: 50.00%
- July 2021: 33.33%
- August 2021: 40.00%
- September 2021: 40.00%
- October 2021: 66.67%
- November 2021: 66.67%
- December 2021: 75.00%
- January 2022: 66.67%
- February 2022: 100.00%
- March 2022: 83.33%
- April 2022: 72.73%
- May 2022: 100.00%
- June 2022: 66.67%
- July 2022: 62.50%
- August 2022: 100.00%

---

**Note:** The graph is showing the percentage of total calls that arrived within the 6:20 ISO standard for each month.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 2 Area

Analysis
➢ Slight increase in response time performance compared to the prior month.
➢ Area for improvement

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.
➢ Continue to strive for 90% benchmark.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of the time

First Engine Response
Tour A

Analysis
➢ Significant increase in response time performance.
➢ Excellent work A Tour 100% compliance.

Recommendations
➢ Maintain proficiency.
➢ Continue to strive for 90% benchmark.

Impact
➢ Effective emergency response.
EMS Response Scorecard

Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Slight increase in response time performance.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.
- Continue to strive for 90% benchmark.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour B

Analysis
- Significant increase in response time performance.
- Excellent work B Tour, 100% compliance

Recommendations
- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact
- Effective emergency response.
EMS Response Scorecard
Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Significant increase in response time performance.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.
➢ Continue to strive for 90% benchmark.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard  
Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software  
Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities:  
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Significant decrease in response time performance.
- Fewer calls than the prior month

Recommendations
- Maintain proficiency.
- Continue to strive for 90% benchmark.
- Investigate the decrease in response time

Impact
- Efficiency of emergency response.
EMS Response Scorecard

Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour C

Analysis
- Steady response time performance 5 months straight.
- Average 350 call over the 5-month period.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.
- Continue to strive for 90% benchmark.
- Investigate low response time average

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour D

Analysis

- 100% achieved in response time performance.

Recommendations

- Maintain proficiency.
- Continue to strive for 90% benchmark.

Impact

- Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Significant increase in response time performance.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.
- Continue to strive for 90% benchmark.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Performance Scorecard
Community Risk Reduction Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software
Current Period: 08/01/2022 - 08/31/2022

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>02/22</td>
<td>161</td>
<td>99</td>
</tr>
<tr>
<td>03/22</td>
<td>68</td>
<td>88</td>
</tr>
<tr>
<td>04/22</td>
<td>44</td>
<td>89</td>
</tr>
<tr>
<td>05/22</td>
<td>93</td>
<td>58</td>
</tr>
<tr>
<td>06/22</td>
<td>54</td>
<td>16</td>
</tr>
<tr>
<td>07/22</td>
<td>87</td>
<td>35</td>
</tr>
<tr>
<td>08/22</td>
<td>438</td>
<td>32</td>
</tr>
</tbody>
</table>

WIDGET

Attendance
- Total Hours Accounted: 1842.25
- Total Hours Off: 310
- Total Hours on Duty: 2131.5
- Hours Accounted For: 86.43%

Recommendations
- 90% of hours need to be accounted for.
- Input hours accounted within 24 hours.

Impact
- Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard
Community Risk Reduction Division - FM

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Data Source: Firehouse Software  
Current Period: 08/01/2022 - 08/31/2022

HFD Strategic Priorities: Provide Quality Code Enforcement, Public Education, & Community Engagement

Performance Target –

Analysis

- Unintentional fires are up compared to 2021.
- Intentional fires are down in comparison to 2021.

Recommendations

- Assess effectiveness of community risk reduction program.
- Continue to monitor cause of fires.

Impact

- Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - SSU

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Important Highlights – 1 event was not attended, 9 CO Alarms were installed, 1,128 water bottles were distributed.

Data Source: HFD Firehouse Software
Current Period: 08/01/2022 - 08/31/2022

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>06/22</th>
<th>07/22</th>
<th>08/22</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>135</td>
<td>111</td>
<td>108</td>
</tr>
<tr>
<td>Total Adults</td>
<td>5,308</td>
<td>9,291</td>
<td>7,629</td>
</tr>
<tr>
<td>Total Children</td>
<td>5,769</td>
<td>1,747</td>
<td>4,985</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>35</td>
<td>36</td>
<td>39</td>
</tr>
<tr>
<td>Car Seats</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Attendance

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Accounted:</td>
<td>328</td>
<td>Total Hours Off:</td>
<td>60</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>433.5</td>
<td>Hours Accounted For:</td>
<td>75.66%</td>
</tr>
</tbody>
</table>

Recommendations

- Excellent community engagement and work in the firehouses.
- Time accounted for needs improving at minimum 90%.

Impact

- Community is receiving adequate public fire & life safety education. Partnership with FMO has been enhanced.
Performance Scorecard
Training Division

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Data Source: HFD Firehouse Software

Current Period: 08/01/2022 – 08/31/2022

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Accounted: 807</td>
<td>✓ Outstanding work by our Training Division personnel. Job well done.</td>
<td>✓ Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td>Total Hours Off: 340</td>
<td>✓ 100% of time accounted for.</td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty: 807</td>
<td>Hours Accounted For: 100.00%</td>
<td></td>
</tr>
</tbody>
</table>

- **Activities**
  - Count: 4
  - Hours: 11

- **Training**
  - Count: 796
  - Hours: 181
"Goal Oriented, Results Driven"
Performance Scorecard
Equipment Maintenance
Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Data Source: HFD Firehouse Software
Current Period: 08/01/2022 – 08/31/2022

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

HISTORICAL ANALYSIS
Reporting Period

<table>
<thead>
<tr>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/19</td>
<td>0</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>08/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>09/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>10/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>11/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Recommendations

- Strong work from EMD.
- 90% of time must be accounted for.

Attendance

<table>
<thead>
<tr>
<th>Total Hours Accounted:</th>
<th>890</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Off:</td>
<td>180</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>1394.5</td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>63.82%</td>
</tr>
</tbody>
</table>

Impact

- Safe repair and maintenance of fire department tools, equipment, and apparatus.
- Management of fleet.
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
F.A.C.T. Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public /personnel awareness and safety for the City of Hartford & the Hartford Fire Department.

**HFD Strategic Priorities:**
Provide Quality I.T. & Technical Assistance to HFD

**Data Source:** HFD Firehouse Software

**Current Period:** 08/01/2022 – 08/31/2022

**Performance Target** – Mitigate a diverse portfolio of service calls.

**Attendance**

<table>
<thead>
<tr>
<th>Total Hours Accounted:</th>
<th>569</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Off:</td>
<td>140</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>662</td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>85.95%</td>
</tr>
</tbody>
</table>

**Recommendations**

- Excellent overall work.
- 90% of time must be accounted for.

**Impact**

- IS&IT execution of relevant duties and responsibilities.
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
Top 5 Calls for Service

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>904</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>500</td>
</tr>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>192</td>
</tr>
<tr>
<td>622</td>
<td>No Incident found on arrival at dispatch address</td>
<td>172</td>
</tr>
<tr>
<td>552</td>
<td>Police matter</td>
<td>70</td>
</tr>
</tbody>
</table>

Incidents by Category

<table>
<thead>
<tr>
<th>Category</th>
<th>Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMS</td>
<td>1642</td>
</tr>
<tr>
<td>SERVICE</td>
<td>367</td>
</tr>
<tr>
<td>UNDEFINE</td>
<td>201</td>
</tr>
<tr>
<td>ALARM</td>
<td>176</td>
</tr>
<tr>
<td>FIRE</td>
<td>74</td>
</tr>
<tr>
<td>RESCUE</td>
<td>26</td>
</tr>
<tr>
<td>HAZMAT</td>
<td>9</td>
</tr>
</tbody>
</table>
Incidents by Neighborhood August 2022

Neighborhood Count
ASYLUM HILL 273
DOWNTOWN 250
NORTH EAST 242
BARRY SQUARE 218
FROG HOLLOW 208
CLAY-ARSENALE 178
SOUTH GREEN 166
SOUTH END 161
UPPER ALBANY 128
BEHIND THE ROCKS 114
WEST END 114
PARKVILLE 107
BLUE HILLS 94
SOUTH WEST 78
SHELDON-CHARTER OAK 76
SOUTH MEADOWS 44
NORTH MEADOWS 43

Hartford Fire Department August 2022
Number of Calls By Neighborhood
Total 2,498 of Calls

Number of Incidents
43 - 44
45 - 94
95 - 128
129 - 178
179 - 273

Created by Leandro Cieri
Hartford Fire Department
9/12/2022
Source: Emergency Reporting
Geocoded: 2,494
Not Geocoded: 4
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>904</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>500</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>68</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
<td>59</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>52</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>33</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>18</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>8</td>
</tr>
</tbody>
</table>
Narcan Administered
August 2022

Hartford Fire Department
August 2022
Number of Calls
Where Narcan was Administered
By Neighborhood
Total 10 Calls

Narcan Administered
- 0
- 1
- 2 - 3

Created by Leandro Cieri
Hartford Fire Department
9/13/2022
Source: Firehouse Software
Geocoded: 10
Not Geocoded: 0
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>511</td>
<td>Lock-out</td>
<td>14</td>
</tr>
<tr>
<td>353</td>
<td>Removal of victim(s) from stalled elevator</td>
<td>7</td>
</tr>
<tr>
<td>352</td>
<td>Extrication of victim(s) from vehicle</td>
<td>2</td>
</tr>
<tr>
<td>350</td>
<td>Extrication, rescue, Other</td>
<td>1</td>
</tr>
<tr>
<td>331</td>
<td>Lock-in (if lock out, use 511)</td>
<td>1</td>
</tr>
<tr>
<td>351</td>
<td>Extrication of victim(s) from building/structure</td>
<td>1</td>
</tr>
</tbody>
</table>
### Hazardous Materials

#### August 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>6</td>
</tr>
<tr>
<td>424</td>
<td>Carbon monoxide incident</td>
<td>1</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>1</td>
</tr>
<tr>
<td>413</td>
<td>Oil or other combustible liquid spill</td>
<td>1</td>
</tr>
</tbody>
</table>
## Service Calls
### August 2022

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>192</td>
</tr>
<tr>
<td>552</td>
<td>Police matter</td>
<td>70</td>
</tr>
<tr>
<td>553</td>
<td>Public service</td>
<td>35</td>
</tr>
<tr>
<td>531</td>
<td>Smoke or odor removal</td>
<td>28</td>
</tr>
<tr>
<td>520</td>
<td>Water problem, Other</td>
<td>22</td>
</tr>
<tr>
<td>444</td>
<td>Power line down</td>
<td>6</td>
</tr>
<tr>
<td>551</td>
<td>Assist police or other governmental agency</td>
<td>2</td>
</tr>
<tr>
<td>445</td>
<td>Arcing, shorted electrical equipment</td>
<td>2</td>
</tr>
<tr>
<td>442</td>
<td>Overheated motor</td>
<td>2</td>
</tr>
<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
<td>2</td>
</tr>
<tr>
<td>441</td>
<td>Heat from short circuit (wiring), defective/worn</td>
<td>1</td>
</tr>
<tr>
<td>550</td>
<td>Public service assistance, Other</td>
<td>1</td>
</tr>
<tr>
<td>555</td>
<td>Defective elevator, no occupants</td>
<td>1</td>
</tr>
<tr>
<td>571</td>
<td>Cover assignment, standby, moveup</td>
<td>1</td>
</tr>
<tr>
<td>522</td>
<td>Water or steam leak</td>
<td>1</td>
</tr>
<tr>
<td>521</td>
<td>Water evacuation</td>
<td>1</td>
</tr>
</tbody>
</table>

---

### Hartford Fire Department
#### August 2022

**Number of All Service Calls**

**By Neighborhood**

**Total 367 of Calls**

<table>
<thead>
<tr>
<th>Number of Incidents</th>
<th>5 - 12</th>
<th>13 - 22</th>
<th>23 - 30</th>
<th>31 - 45</th>
</tr>
</thead>
<tbody>
<tr>
<td>Areas</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>BLUE HILLS</td>
<td>17</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>NORTHEAST</td>
<td>45</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>NORTH MEADOWS</td>
<td>5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>UPPER ALBANY</td>
<td>22</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CLAY-ARSENAL</td>
<td>26</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASYLUM HILL</td>
<td>41</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DOWNTOWN</td>
<td>36</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PARKVILLE</td>
<td>27</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SOUTH GREEN</td>
<td>20</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SHELDON-CHARTER</td>
<td>11</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OAK</td>
<td>11</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SOUTH MEADOWS</td>
<td>8</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SOUTH WEST</td>
<td>12</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SOUTHWEST</td>
<td>12</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>WEST END</td>
<td>12</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Created by Leandro Cieri*
*Hartford Fire Department*
*9/12/2022*
*Source: Firehouse Software*
*Geocoded: 366*
*Not Geocoded: 1*
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>745</td>
<td>Alarm system activation, no fire -</td>
<td>58</td>
</tr>
<tr>
<td></td>
<td>unintentional</td>
<td></td>
</tr>
<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
<td>34</td>
</tr>
<tr>
<td>743</td>
<td>Smoke detector activation, no fire -</td>
<td>21</td>
</tr>
<tr>
<td></td>
<td>unintentional</td>
<td></td>
</tr>
<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
<td>17</td>
</tr>
<tr>
<td>730</td>
<td>System malfunction, Other</td>
<td>9</td>
</tr>
<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
<td>8</td>
</tr>
<tr>
<td>700</td>
<td>False alarm or false call, Other</td>
<td>8</td>
</tr>
<tr>
<td>733</td>
<td>Smoke detector activation due to</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>malfunction</td>
<td></td>
</tr>
<tr>
<td>741</td>
<td>Sprinkler activation, no fire -</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>unintentional</td>
<td></td>
</tr>
<tr>
<td>715</td>
<td>Local alarm system, malicious false alarm</td>
<td>3</td>
</tr>
<tr>
<td>714</td>
<td>Central station, malicious false alarm</td>
<td>2</td>
</tr>
<tr>
<td>744</td>
<td>Detector activation, no fire -</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>unintentional</td>
<td></td>
</tr>
<tr>
<td>711</td>
<td>Municipal alarm system, malicious false</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>alarm</td>
<td></td>
</tr>
<tr>
<td>746</td>
<td>Carbon monoxide detector activation,</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>no CO</td>
<td></td>
</tr>
<tr>
<td>734</td>
<td>Heat detector activation due to</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>malfunction</td>
<td></td>
</tr>
<tr>
<td>731</td>
<td>Sprinkler activation due to malfunction</td>
<td>1</td>
</tr>
</tbody>
</table>

* Hartford Fire Department
* August 2022
* Number of All False Fire Calls
* By Neighborhood
* Total 176 of Calls

Created by Leandro Cieri
Hartford Fire Department
9/12/2022
Source: Emergency Reporting
Geocoded: 175
Not Geocoded: 1
Undefined Calls
August 2022

Incident Type | Description | Count
--- | --- | ---
622 | No Incident found on arrival at dispatch address | 172
900 | Special type of incident, Other | 13
661 | EMS call, party transported by non-fire agency | 3
600 | Good intent call, Other | 3
621 | Wrong location | 3
611 | Dispatched & cancelled en route | 2
653 | Smoke from barbecue, tar kettle | 1
671 | HazMat release investigation w/no HazMat | 1
650 | Steam, Other gas mistaken for smoke, Other | 1
211 | Overpressure rupture of steam pipe or pipeline | 1
210 | Overpressure rupture from steam, Other | 1
<table>
<thead>
<tr>
<th>Key</th>
<th>Incident Number</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>22-227063</td>
<td>0:03:59</td>
</tr>
<tr>
<td>1</td>
<td>22-226054</td>
<td>0:04:15</td>
</tr>
<tr>
<td>2</td>
<td>22-224060</td>
<td>0:04:47</td>
</tr>
<tr>
<td>3</td>
<td>22-222053</td>
<td>0:05:22</td>
</tr>
<tr>
<td>4</td>
<td>22-221014</td>
<td>0:06:33</td>
</tr>
<tr>
<td>5</td>
<td>22-215010</td>
<td>0:04:03</td>
</tr>
<tr>
<td>6</td>
<td>22-214002</td>
<td>0:05:17</td>
</tr>
</tbody>
</table>

**Location of Structure Fires In Relationship to Fire Stations**

- **Key**
  - Incident Number
  - Response in Minutes

- **Response in Minutes**
  - Less than 6:20
  - Great than 6:20
  - Fire Stations

Created by Leandro Cleri
Hartford Fire Department
9/13/2022
Source: Firehouse Software
Geocoded: 7
Not Geocoded: 0
QUESTIONS/COMMENTS

"Goal Oriented, Results Driven"