City of Hartford
FIRE DEPARTMENT

FIRESTAT

March 2021

"Goal Oriented, Results Driven"
AGENDA

• Introductions
• Remark’s from Chief Freeman
• Remark’s from Chief Reilly
• Remark’s from Chief Barco
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Freeman

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2020 FireStat Updates

- Suppression Only
  - The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  - The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  - EMS runs are calculated using incident types 300 through 329, 510.
Fire Response Scorecard
City-Wide

HFD Strategic Priorities:
Provide Quality Emergency Services

Data Source: Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Exceeded the goal of 90% for this month.
➢ Significant more fire duty when compared to March of 2020.

Structure Fires

Percentage of Property Saved

- Property Saved: 98.67%
- Property Loss: 1.33%

Fire Alarms compared to Actual Fires

- Fires: 73.21%
- Fire Alarm Malfunctions: 24.88%
- False Fire Alarms: 1.91%
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Good improvement of response time compliance.

Recommendations
- Continue to emphasize the importance of responding to EMS per our standard.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

 Excellent work.

Recommendations

Continue to reiterate the importance of response time compliance.

Impact

 Life safety stabilization
EMS Response Scorecard

District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 1 Area

- Good improvement when compared to the prior month.
- Continue to re-emphasize importance of EMS responses to members of suppression.
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 2

HFD Strategic Priorities:
Provide Quality Emergency Services

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 03/01/2021 - 03/31/2021

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Excellent work by District 2.

Recommendations
- Maintain proficiency.

Impact
- Effective emergency response.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 2 Area

Analysis
➢ Good improvement when compared to the prior month.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour A

HFD Strategic Priorities:
Provide Quality Emergency Services

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Outstanding job, Tour A.
  Phenomenal job with consistently obtaining goal.
- 7 consecutive months of 100% compliance! Excellent work.

Recommendations
Reiterate the importance of safely responding to calls for service in the allotted time period.

Impact
- Effective emergency response.
EMS Response Scorecard

Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Inclement weather played a part in the response time average.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Outstanding job, Tour B. Compliance performance is exceptional.

Recommendations

- Maintain efficiency.

Impact

- Effective emergency response.
EMS Response Scorecard
Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Inclement weather played a part in the response time average.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response

Tour C

Analysis

- Outstanding job, Tour C.

Recommendations

- Reiterate the continued expectation of compliance.

Impact

- Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Excellent effort by Tour C.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
- Sustenance of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour D

- Met performance goal with 100% compliance for the month of March (twice in a row).

Sustain excellent emergency responses.

- Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour D

Analysis
- Solid improvement when compared to February’s performance.

Recommendations
- Continue to reiterate the importance of compliance.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
COMMUNITY RISK REDUCTION – FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"
Performance Scorecard  
Community Risk Reduction Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

HFD Strategic Priorities: 
Provide Quality Code enforcement

Data Source: HFD Firehouse Software

Current Period: 03/01/2021 - 03/31/2021

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/20</td>
<td>61</td>
<td>69</td>
</tr>
<tr>
<td>12/20</td>
<td>122</td>
<td>177</td>
</tr>
<tr>
<td>01/21</td>
<td>381</td>
<td>21</td>
</tr>
<tr>
<td>02/21</td>
<td>84</td>
<td>91</td>
</tr>
<tr>
<td>03/21</td>
<td>407</td>
<td>270</td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>1,413.75</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Off:</td>
<td>800</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>1,640.75</td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>86.16%</td>
</tr>
</tbody>
</table>

Recommendations

**THIRD REQUEST** Forward a report to the fire chief’s office pertaining to what inspections were supposed to be done in 2020 versus what inspections actually did get done which should include a plan on how inspections will be conducted in 2021.

90% of time is not accounted.

Impact

- Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard
Community Risk Reduction Division - FM

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Data Source: Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

HFD Strategic Priorities: Provide Quality Code Enforcement, Public Education, & Community Engagement

Performance Target – Show a 30% decrease in fires by end of FY2021.

Cause of Fire
Month of March 2021

Analysis

- Unintentional fires were high again for March of 2021 as they were in March of 2020.
- Intentional fires are down in comparison to 2019 & 2020.

Recommendations

- Assess effectiveness of community risk reduction program.

Impact

- Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software
Current Period: 03/01/2021 - 03/31/2021

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2021.

<table>
<thead>
<tr>
<th>HISTORICAL ANALYSIS</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Reporting Period</td>
<td>01/21</td>
<td>02/01</td>
<td>03/01</td>
</tr>
<tr>
<td>Total Activities</td>
<td>125</td>
<td>121</td>
<td>116</td>
</tr>
<tr>
<td>Total Adults</td>
<td>152</td>
<td>215</td>
<td>483</td>
</tr>
<tr>
<td>Total Children</td>
<td>52</td>
<td>182</td>
<td>161</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>9</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Car Seats</td>
<td>1</td>
<td>3</td>
<td>2</td>
</tr>
</tbody>
</table>

Attendance

| Total Working Hours: | 407.25 |
| Total Hours Off:    | 0      |
| Total Hours on Duty:| 449.02 |
| Hours Accounted For:| 90.70% |

Recommendations

- Excellent community engagement and work in the firehouses.

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.
"Goal Oriented, Results Driven"
Performance Scorecard
Training Division

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Data Source: HFD Firehouse Software
Current Period: 03/01/2021 – 03/31/2021

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public /personnel awareness about the City of Hartford Fire Department.

Performance Target – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Working Hours: 1247</td>
<td>Outstanding work by our Training Division personnel. Job well done.</td>
<td>• Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td>Total Hours Off: 302</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty: 1239</td>
<td>Time accounted for should not exceed 100%.</td>
<td></td>
</tr>
<tr>
<td>Hours Accounted For: 100.65%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
Equipment Maintenance Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Data Source: HFD Firehouse Software
Current Period: 03/01/2021 – 03/31/2021

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

HISTORICAL ANALYSIS

Reporting Period

<table>
<thead>
<tr>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/19</td>
<td>0</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>08/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>09/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>10/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>11/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Recommendations

- Strong work from EMD.
- Send report on out of service hours to the Office of the Chief.
- 90% of time must be accounted for.

Impact

- Safe repair and maintenance of fire department tools, equipment, and apparatus.
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
F.A.C.T. Division

HFD Strategic Priorities:
Provide Quality I.T. & Technical Assistance to HFD

Data Source: HFD Firehouse Software
Current Period: 03/01/2021 – 03/31/2021

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Performance Target – Mitigate a diverse portfolio of service calls.

Attendance

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Traffic</th>
<th>Comm &amp; Tech</th>
<th>Training / Misc</th>
<th>Fire Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/20</td>
<td>12</td>
<td>0</td>
<td>3</td>
<td>11</td>
</tr>
<tr>
<td>12/20</td>
<td>24</td>
<td>4</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>01/21</td>
<td>45</td>
<td>13</td>
<td>33</td>
<td>37</td>
</tr>
<tr>
<td>02/21</td>
<td>83</td>
<td>29</td>
<td>21</td>
<td>48</td>
</tr>
<tr>
<td>03/21</td>
<td>76</td>
<td>25</td>
<td>8</td>
<td>70</td>
</tr>
</tbody>
</table>

- Total Working Hours: 642
- Total Hours Off: 60
- Total Hours on Duty: 777
- Hours Accounted For: 82.63%

Recommendations

- Excellent overall work.
- 90% of time must be accounted for. Consecutive months of non-compliance. Address the problem.

Impact

- IS&IT execution of relevant duties and responsibilities.
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
### Hartford Fire Department
#### March 2021

**Number of All EMS Calls by Neighborhood**

**Total 1,595 of Calls**

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>930</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>359</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
<td>97</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>82</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>71</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>28</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>22</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>5</td>
</tr>
<tr>
<td>320</td>
<td>Emergency medical service, other</td>
<td>1</td>
</tr>
</tbody>
</table>

Source: Firehouse Software
Geocoded: 1,592
Not Geocoded: 3
Rescue Calls
March 2021

Incident Type | Description                                | Count |
-------------|---------------------------------------------|-------|
511          | Lock-out                                    | 6     |
353          | Removal of victim(s) from stalled elevator  | 6     |
352          | Extrication of victim(s) from vehicle       | 4     |
331          | Lock-in (if lock out, use 511)              | 1     |
357          | Extrication of victim(s) from machinery     | 1     |

Hartford Fire Department
March 2021
Number of All Rescue Calls
By Neighborhood
Total 18 of Calls

Number of incidents:
- 0
- 1 - 2
- 3 - 4
- 5 - 7
### Hazardous Materials March 2021

**Number of All Hazardous Calls by Neighborhood**

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>7</td>
</tr>
<tr>
<td>400</td>
<td>Hazardous condition, Other</td>
<td>5</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>2</td>
</tr>
<tr>
<td>424</td>
<td>Carbon monoxide incident</td>
<td>2</td>
</tr>
<tr>
<td>410</td>
<td>Combustible/flammable gas/liquid condition, other</td>
<td>2</td>
</tr>
<tr>
<td>411</td>
<td>Gasoline or other flammable liquid spill</td>
<td>1</td>
</tr>
</tbody>
</table>
## All Fires

**March 2021**

### Incident Type

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>111</td>
<td>Building fire</td>
<td>17</td>
</tr>
<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
<td>10</td>
</tr>
<tr>
<td>142</td>
<td>Brush or brush-and-grass mixture fire</td>
<td>5</td>
</tr>
<tr>
<td>140</td>
<td>Natural vegetation fire, Other</td>
<td>4</td>
</tr>
<tr>
<td>151</td>
<td>Outside rubbish, trash or waste fire</td>
<td>3</td>
</tr>
<tr>
<td>118</td>
<td>Trash or rubbish fire, contained</td>
<td>2</td>
</tr>
<tr>
<td>150</td>
<td>Outside rubbish fire, Other</td>
<td>2</td>
</tr>
<tr>
<td>113</td>
<td>Cooking fire, confined to container</td>
<td>2</td>
</tr>
<tr>
<td>112</td>
<td>Fires in structure other than in a building</td>
<td>2</td>
</tr>
<tr>
<td>160</td>
<td>Special outside fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>114</td>
<td>Chimney or flue fire, confined to chimney or flue</td>
<td>1</td>
</tr>
<tr>
<td>117</td>
<td>Commercial Compactor fire, confined to rubbish</td>
<td>1</td>
</tr>
<tr>
<td>162</td>
<td>Outside equipment fire</td>
<td>1</td>
</tr>
<tr>
<td>120</td>
<td>Fire in mobile prop used as a fixed struc, Other</td>
<td>1</td>
</tr>
</tbody>
</table>

### Hartford Fire Department March 2021

**Number of All Fire Calls By Neighborhood**

<table>
<thead>
<tr>
<th>Neighborhood</th>
<th>Total 52 of Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>West End</td>
<td>5</td>
</tr>
<tr>
<td>Asylum Hill</td>
<td>4</td>
</tr>
<tr>
<td>Downtown</td>
<td>1</td>
</tr>
<tr>
<td>North Meadows</td>
<td>0</td>
</tr>
<tr>
<td>Blue Hills</td>
<td>1</td>
</tr>
<tr>
<td>Northeast</td>
<td>1</td>
</tr>
<tr>
<td>North Meadows</td>
<td>0</td>
</tr>
<tr>
<td>Clay-Arsenal</td>
<td>6</td>
</tr>
<tr>
<td>Asylum</td>
<td>1</td>
</tr>
<tr>
<td>South Green</td>
<td>1</td>
</tr>
<tr>
<td>Sheldon-Oak</td>
<td>0</td>
</tr>
<tr>
<td>South End</td>
<td>2</td>
</tr>
<tr>
<td>South Meadows</td>
<td>3</td>
</tr>
<tr>
<td>South West</td>
<td>6</td>
</tr>
</tbody>
</table>

Created by Leandro Ceri Hartford Fire Department 4/4/2021

Source: Firehouse Software Geocoded: 51 Not Geocoded: 1
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>128</td>
</tr>
<tr>
<td>552</td>
<td>Police matter</td>
<td>68</td>
</tr>
<tr>
<td>531</td>
<td>Smoke or odor removal</td>
<td>35</td>
</tr>
<tr>
<td>553</td>
<td>Public service</td>
<td>29</td>
</tr>
<tr>
<td>520</td>
<td>Water problem, Other</td>
<td>18</td>
</tr>
<tr>
<td>444</td>
<td>Power line down</td>
<td>11</td>
</tr>
<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
<td>9</td>
</tr>
<tr>
<td>550</td>
<td>Public service assistance, Other</td>
<td>7</td>
</tr>
<tr>
<td>551</td>
<td>Assist police or other governmental agency</td>
<td>5</td>
</tr>
<tr>
<td>445</td>
<td>Arcing, shorted electrical equipment</td>
<td>2</td>
</tr>
<tr>
<td>555</td>
<td>Defective elevator, no occupants</td>
<td>1</td>
</tr>
<tr>
<td>554</td>
<td>Assist invalid</td>
<td>1</td>
</tr>
</tbody>
</table>
Fire Alarms
March 2021

Incident Type | Description | Count
--- | --- | ---
745 | Alarm system activation, no fire - unintentional | 67
743 | Smoke detector activation, no fire - unintentional | 30
735 | Alarm system sounded due to malfunction | 15
740 | Unintentional transmission of alarm, Other | 14
730 | System malfunction, Other | 9
733 | Smoke detector activation due to malfunction | 6
741 | Sprinkler activation, no fire - unintentional | 4
744 | Detector activation, no fire - unintentional | 4
700 | False alarm or false call, Other | 3
736 | CO detector activation due to malfunction | 2
731 | Sprinkler activation due to malfunction | 1
742 | Extinguishing system activation | 1
710 | Malicious, mischievous false call, Other | 1

Hartford Fire Department
March 2021
Number of All False Fire Calls
By Neighborhood
Total 157 of Calls

Number of incidents
- 1 - 3
- 4 - 6
- 7 - 13
- 14 - 23

Created by Leandro Cieri
Hartford Fire Department
4/4/2021
Source: Firehouse Software
Geocoded: 157
Not Geocoded: 0
Undefined Calls
March 2021

Incident Type | Description | Count
--- | --- | ---
622 | No Incident found on arrival at dispatch address | 155
661 | EMS call, party transported by non-fire agency | 8
621 | Wrong location | 4
651 | Smoke scare, odor of smoke | 4
900 | Special type of incident, Other | 3
611 | Dispatched & cancelled en route | 3
600 | Good intent call, Other | 1
652 | Steam, vapor, fog or dust thought to be smoke | 1
671 | HazMat release investigation w/no HazMat | 1
<table>
<thead>
<tr>
<th>Key</th>
<th>Incident Number</th>
<th>Response</th>
<th>Firefighter Fatality</th>
<th>Firefighter Injury</th>
<th>Civilian Fatality</th>
<th>Civilians Injured</th>
<th>Cause</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>21-0063010</td>
<td>0:03:48</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
</tr>
<tr>
<td>1</td>
<td>21-0065064</td>
<td>0:04:42</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Hot or smoldering object, Other</td>
</tr>
<tr>
<td>2</td>
<td>21-0066040</td>
<td>0:03:24</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Molten, hot material</td>
</tr>
<tr>
<td>3</td>
<td>21-0068041</td>
<td>0:03:35</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Heat from other open flame or smoking materials</td>
</tr>
<tr>
<td>4</td>
<td>21-0069050</td>
<td>0:02:46</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Heat from powered equipment, Other</td>
</tr>
<tr>
<td>5</td>
<td>21-0072003</td>
<td>0:04:24</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Heat source: other</td>
</tr>
<tr>
<td>6</td>
<td>21-0072040</td>
<td>0:03:25</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Radiated, conducted heat from operating equipment</td>
</tr>
<tr>
<td>7</td>
<td>21-0072050</td>
<td>0:04:41</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Cigarette</td>
</tr>
<tr>
<td>8</td>
<td>21-0073030</td>
<td>0:01:24</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Radiated, conducted heat from operating equipment</td>
</tr>
<tr>
<td>9</td>
<td>21-0073033</td>
<td>0:04:43</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Cigarette</td>
</tr>
<tr>
<td>10</td>
<td>21-0074058</td>
<td>0:03:34</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
</tr>
<tr>
<td>11</td>
<td>21-0086035</td>
<td>0:02:20</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>21-0086069</td>
<td>0:04:19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Electrical arcing</td>
</tr>
<tr>
<td>13</td>
<td>21-0087017</td>
<td>0:04:11</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Flame/torch used for lighting</td>
</tr>
<tr>
<td>14</td>
<td>21-0088054</td>
<td>0:04:25</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Hot ember or ash</td>
</tr>
<tr>
<td>15</td>
<td>21-0090051</td>
<td>0:03:52</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
</tr>
</tbody>
</table>
"Goal Oriented, Results Driven"