City of Hartford
FIRE DEPARTMENT
FIRESTAT
February 2021

"Goal Oriented, Results Driven"
AGENDA

• Introductions
• Remark’s from Chief Freeman
• Remark’s from Chief Reilly
• Remark’s from Chief Barco
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Freeman

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2020 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329, 510.
**Fire Response Scorecard**

**City-Wide**

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:** 02/01/2021 - 02/28/2021

**HFD Strategic Priorities:**
Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

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### Analysis

- Exceeded the goal of 90% for this month.
- 3 more structure fires than February of 2020.

### Percentage of Property Saved

- **Property Saved:** 89.69%
- **Property Loss:** 10.31%

### Fire Alarms compared to Actual Fires

- **Fires:** 76.16%
- **Fire Alarm Malfunctions:** 5.81%
- **False Fire Alarms:** 18.02%

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**Structure Fires**

<table>
<thead>
<tr>
<th>Month</th>
<th>Total Calls</th>
<th>ISO 6:20 Seconds or Less</th>
</tr>
</thead>
<tbody>
<tr>
<td>February 2020</td>
<td>7</td>
<td>88.88%</td>
</tr>
<tr>
<td>March 2020</td>
<td>9</td>
<td>100.00%</td>
</tr>
<tr>
<td>April 2020</td>
<td>5</td>
<td>100.00%</td>
</tr>
<tr>
<td>May 2020</td>
<td>10</td>
<td>100.00%</td>
</tr>
<tr>
<td>June 2020</td>
<td>9</td>
<td>100.00%</td>
</tr>
<tr>
<td>July 2020</td>
<td>16</td>
<td>93.75%</td>
</tr>
<tr>
<td>August 2020</td>
<td>13</td>
<td>84.61%</td>
</tr>
<tr>
<td>September 2020</td>
<td>10</td>
<td>100.00%</td>
</tr>
<tr>
<td>October 2020</td>
<td>12</td>
<td>100.00%</td>
</tr>
<tr>
<td>November 2020</td>
<td>9</td>
<td>100.00%</td>
</tr>
<tr>
<td>December 2020</td>
<td>10</td>
<td>100.00%</td>
</tr>
<tr>
<td>January 2021</td>
<td>13</td>
<td>92.30%</td>
</tr>
<tr>
<td>February 2021</td>
<td>10</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

---

**Fire Alarms compared to Actual Fires**

- **Fires:** 76.16%
- **Fire Alarm Malfunctions:** 5.81%
- **False Fire Alarms:** 18.02%
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 02/01/2021 - 02/28/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
Inclement weather played a part in the response time average.

Recommendations
Continue to emphasize the importance of responding to EMS per our standard.

Impact
Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
**Fire Response Scorecard**

**District 1**

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:** 02/01/2021 - 02/28/2021

**HFD Strategic Priorities:**
Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

**Analysis**

- Excellent work.

**Recommendations**

- Continue to reiterate the importance of response time compliance.

**Impact**

- Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 02/01/2021 - 02/28/2021

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 1 Area

Analysis
- Inclement weather played a part in the response time average.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

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Analysis

- Excellent work by District 2.

Recommendations

- Maintain proficiency.

Impact

- Effective emergency response.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source:
Firehouse Software

Current Period:
02/01/2021 - 02/28/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 2 Area

Analysis

- Inclement weather played a part in the response time average.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Outstanding job, Tour A. Phenomenal job with consistently obtaining goal.
- 6 consecutive months of 100% compliance! Excellent work.

Recommendations

Reiterate the importance of safely responding to calls for service in the allotted time period.

Impact

- Effective emergency response.
EMS Response Scorecard

Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Inclement weather played a part in the response time average.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 02/01/2021 - 02/28/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Outstanding job, Tour B. Compliance performance is exceptional.

Recommendations
- Maintain efficiency.

Impact
- Effective emergency response.
EMS Response Scorecard
Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 02/01/2021 - 02/28/2021

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Inclement weather played a part in the response time average.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 02/01/2021 - 02/28/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Outstanding job, Tour C.

Recommendations

- Reiterate the continued expectation of compliance.

Impact

- Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 02/01/2021 - 02/28/2021

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour C

Analysis
- Inclement weather played a part in the response time average.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour D

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Met performance goal with 100% compliance for the month of February.

Recommendations

- Sustain excellent emergency responses.

Impact

- Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 02/01/2021 - 02/28/2021

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Inclement weather played a part in the response time average.

Recommendations
- Continue to reiterate the importance of compliance.

Impact
- Sustenance of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - FM

HFD Strategic Priorities:
Provide Quality Code enforcement

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software
Current Period: 02/01/2021 - 02/28/2021

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/20</td>
<td>61</td>
<td>69</td>
</tr>
<tr>
<td>12/20</td>
<td>122</td>
<td>177</td>
</tr>
<tr>
<td>01/21</td>
<td>381</td>
<td>21</td>
</tr>
<tr>
<td>02/21</td>
<td>84</td>
<td>91</td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>1,068.98</th>
<th>Total Hours Off:</th>
<th>850</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>1,152.00</td>
<td>Hours Accounted For:</td>
<td>92.79%</td>
</tr>
</tbody>
</table>

Recommendations

**SECOND REQUEST** Forward a report to the fire chief’s office pertaining to what inspections were supposed to be done in 2020 versus what inspections actually did get done which should include a plan on how inspections will be conducted in 2021.

Impact

- Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard
Community Risk Reduction Division - FM

HFD Strategic Priorities:
Provide Quality Code Enforcement, Public Education, & Community Engagement

Operational Performance Measure:
Decrease avoidable incidents within the City of Hartford.

Data Source:
Firehouse Software

Current Period:
02/01/2021 - 02/28/2021

Performance Target – Show a 30% decrease in fires by end of FY2021.

Analysis

- Unintentional fires are 100% more than what they were in 2019 and 2020.
- Intentional fires are significantly down in comparison to 2019.

Recommendations

- Assess effectiveness of community risk reduction program.

Impact

- Minimization of conflagrations in all parts of the city that are adversely impacted.

Cause of Fire
Month of February 2021

<table>
<thead>
<tr>
<th>Cause of Fire</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cause under investigation</td>
<td>4</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Cause undetermined after investigation</td>
<td>5</td>
<td>10</td>
<td>9</td>
</tr>
<tr>
<td>Cause, Other</td>
<td>1</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Failure of equipment or heat source</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Intentional</td>
<td>6</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Unintentional</td>
<td>6</td>
<td>6</td>
<td>11</td>
</tr>
</tbody>
</table>

Analysis

- Unintentional fires are 100% more than what they were in 2019 and 2020.
- Intentional fires are significantly down in comparison to 2019.

Recommendations

- Assess effectiveness of community risk reduction program.

Impact

- Minimization of conflagrations in all parts of the city that are adversely impacted.
"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction
Division - SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

HFD Strategic Priorities: Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software
Current Period: 02/01/2021 - 02/28/2021

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2021.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>12/20</th>
<th>01/21</th>
<th>02/01</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>102</td>
<td>125</td>
<td>121</td>
</tr>
<tr>
<td>Total Adults</td>
<td>1126</td>
<td>152</td>
<td>215</td>
</tr>
<tr>
<td>Total Children</td>
<td>2005</td>
<td>52</td>
<td>182</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>5</td>
<td>9</td>
<td>3</td>
</tr>
<tr>
<td>Car Seats</td>
<td>0</td>
<td>1</td>
<td>3</td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>375.77</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Off:</td>
<td>0</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>391.12</td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>96.08%</td>
</tr>
</tbody>
</table>

Recommendations

- Excellent community engagement and work in the firehouses.

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.
TRAINING DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard  
Training Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public/personnel awareness about the City of Hartford Fire Department.

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Data Source: HFD Firehouse Software

Current Period: 02/01/2021 – 02/28/2021

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Working Hours:</strong> 812.72</td>
<td>Outstanding work by our Training Division personnel. Job well done.</td>
<td>• Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td><strong>Total Hours Off:</strong> 290</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total Hours on Duty:</strong> 819</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Hours Accounted For:</strong> 99.23%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
"Goal Oriented, Results Driven"
**Performance Scorecard**  
**Equipment Maintenance Division**

**HFD Strategic Priorities:**  
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

**Operational Performance Measure:**  
Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

**Data Source:**  
HFD Firehouse Software

**Current Period:**  
02/01/2021 – 02/28/2021

**Performance Target –** Respond in a timely manner when sequestered by ESD/Support Services.

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**Attendance**

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>985</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Off:</td>
<td>160</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>1,156.00</td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>85.21%</td>
</tr>
</tbody>
</table>

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**Recommendations**

- Strong work from EMD.
- Send report on fuel usage.
- Please attempt to have 90% of time accounted for.

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**Impact**

- Safe repair and maintenance of fire department tools, equipment, and apparatus.
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
### Performance Scorecard

**F.A.C.T. Division**

**HFD Strategic Priorities:**
Provide Quality I.T. & Technical Assistance to HFD

**Data Source:** HFD Firehouse Software

**Current Period:** 02/01/2021 – 02/28/2021

#### HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Traffic</th>
<th>Comm &amp; Tech</th>
<th>Training / Misc</th>
<th>Fire Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/20</td>
<td>12</td>
<td>0</td>
<td>3</td>
<td>11</td>
</tr>
<tr>
<td>12/20</td>
<td>24</td>
<td>4</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>01/21</td>
<td>45</td>
<td>13</td>
<td>33</td>
<td>37</td>
</tr>
<tr>
<td>02/21</td>
<td>83</td>
<td>29</td>
<td>21</td>
<td>48</td>
</tr>
</tbody>
</table>

**Attendance**

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>524</th>
<th>Total Hours Off:</th>
<th>90</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>587</td>
<td>Hours Accounted For:</td>
<td>89.27%</td>
</tr>
</tbody>
</table>

**Fire Alarm Communications Technology**

**210 Call Before you Digs**

#### Recommendations

- Excellent work, FACT division.
- Please ensure that the time accounted for is at least 90%.

#### Impact

- IS&IT execution of relevant duties and responsibilities.
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>757</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>346</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
<td>101</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>55</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>49</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>18</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>14</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>4</td>
</tr>
<tr>
<td>320</td>
<td>Emergency medical service, other</td>
<td>1</td>
</tr>
</tbody>
</table>

Hartford Fire Department
February 2021
Number of All EMS Calls
By Neighborhood
Total 1,345 of Calls
Rescue Calls
February 2021

Hartford Fire Department
February 2021
Number of All Rescue Calls
By Neighborhood
Total 18 of Calls

Incident Type | Description | Total
---|---|---
353 | Removal of victim(s) from stalled elevator | 9
511 | Lock-out | 6
352 | Extrication of victim(s) from vehicle | 3

Created by Leandro Cieri
Hartford Fire Department
3/1/2021
Source: Firehouse Software
Geocoded: 18
Not Geocoded: 0
Narcan Administered
February 2021

Hartford Fire Department
February 2021
Number of Calls
Where Narcan was Administered
By Neighborhood
Total 21 Calls

Narcan Administered
Number Administered
0
1
2-3

Created by Leandro Cieri
Hartford Fire Department
3/1/2021
Source: Firehouse Software
Geocoded: 21
Net Geocoded: 0
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>410</td>
<td>Combustible/flammable gas/liquid condition, other</td>
<td>3</td>
</tr>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>3</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>2</td>
</tr>
<tr>
<td>451</td>
<td>Biological hazard, confirmed or suspected</td>
<td>1</td>
</tr>
<tr>
<td>400</td>
<td>Hazardous condition, Other</td>
<td>1</td>
</tr>
<tr>
<td>424</td>
<td>Carbon monoxide incident</td>
<td>1</td>
</tr>
</tbody>
</table>
All Fires
February 2021

Hartford Fire Department
February 2021
Number of All Fire Calls
By Neighborhood
Total 31 of Calls

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>111</td>
<td>Building fire</td>
<td>10</td>
</tr>
<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
<td>6</td>
</tr>
<tr>
<td>118</td>
<td>Trash or rubbish fire, contained</td>
<td>5</td>
</tr>
<tr>
<td>140</td>
<td>Natural vegetation fire, Other</td>
<td>3</td>
</tr>
<tr>
<td>130</td>
<td>Mobile property (vehicle) fire, Other</td>
<td>3</td>
</tr>
<tr>
<td>151</td>
<td>Outside rubbish, trash or waste fire</td>
<td>1</td>
</tr>
<tr>
<td>113</td>
<td>Cooking fire, confined to container</td>
<td>1</td>
</tr>
<tr>
<td>112</td>
<td>Fires in structure other than in a building</td>
<td>1</td>
</tr>
<tr>
<td>132</td>
<td>Road freight or transport vehicle fire</td>
<td>1</td>
</tr>
</tbody>
</table>
Hartford Fire Department
February 2021
Number of All Service Calls
By Neighborhood
Total 305 of Calls

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>114</td>
</tr>
<tr>
<td>552</td>
<td>Police matter</td>
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<td>553</td>
<td>Public service</td>
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<tr>
<td>531</td>
<td>Smoke or odor removal</td>
<td>27</td>
</tr>
<tr>
<td>520</td>
<td>Water problem, Other</td>
<td>26</td>
</tr>
<tr>
<td>550</td>
<td>Public service assistance, Other</td>
<td>12</td>
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<tr>
<td>551</td>
<td>Assist police or other governmental agency</td>
<td>7</td>
</tr>
<tr>
<td>522</td>
<td>Water or steam leak</td>
<td>4</td>
</tr>
<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
<td>4</td>
</tr>
<tr>
<td>554</td>
<td>Assist invalid</td>
<td>3</td>
</tr>
<tr>
<td>444</td>
<td>Power line down</td>
<td>3</td>
</tr>
<tr>
<td>571</td>
<td>Cover assignment, standby, moveup</td>
<td>2</td>
</tr>
<tr>
<td>442</td>
<td>Overheated motor</td>
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</tr>
<tr>
<td>441</td>
<td>Heat from short circuit (wiring), defective/worn</td>
<td>1</td>
</tr>
<tr>
<td>561</td>
<td>Unauthorized burning</td>
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</tbody>
</table>
Fire Alarms
February 2021

Number of All False Fire Calls By Neighborhood Total 141 of Calls

Hartford Fire Department
February 2021

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
<td>53</td>
</tr>
<tr>
<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
<td>35</td>
</tr>
<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
<td>15</td>
</tr>
<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
<td>9</td>
</tr>
<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
<td>7</td>
</tr>
<tr>
<td>731</td>
<td>Sprinkler activation due to malfunction</td>
<td>5</td>
</tr>
<tr>
<td>741</td>
<td>Sprinkler activation, no fire - unintentional</td>
<td>4</td>
</tr>
<tr>
<td>730</td>
<td>System malfunction, Other</td>
<td>4</td>
</tr>
<tr>
<td>744</td>
<td>Detector activation, no fire - unintentional</td>
<td>2</td>
</tr>
<tr>
<td>733</td>
<td>Smoke detector activation due to malfunction</td>
<td>2</td>
</tr>
<tr>
<td>700</td>
<td>False alarm or false call, Other</td>
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<tr>
<td>736</td>
<td>CO detector activation due to malfunction</td>
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<tr>
<td>714</td>
<td>Central station, malicious false alarm</td>
<td>1</td>
</tr>
<tr>
<td>734</td>
<td>Heat detector activation due to malfunction</td>
<td>1</td>
</tr>
</tbody>
</table>

Created by Leandro Cieri
Hartford Fire Department
3/1/2021
Source: Firehouse Software
Geocoded: 140
Not Geocoded: 1
Undefined Calls
February 2021

Hartford Fire Department
February 2021
Number of Undefined Calls
By Neighborhood
Total 125 of Calls

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>622</td>
<td>No Incident found on arrival at dispatch address</td>
<td>105</td>
</tr>
<tr>
<td>661</td>
<td>EMS call, party transported by non-fire agency</td>
<td>7</td>
</tr>
<tr>
<td>611</td>
<td>Dispatched &amp; cancelled en route</td>
<td>6</td>
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<tr>
<td>900</td>
<td>Special type of incident, Other</td>
<td>2</td>
</tr>
<tr>
<td>621</td>
<td>Wrong location</td>
<td>1</td>
</tr>
<tr>
<td>652</td>
<td>Steam, vapor, fog or dust thought to be smoke</td>
<td>1</td>
</tr>
<tr>
<td>651</td>
<td>Smoke scare, odor of smoke</td>
<td>1</td>
</tr>
<tr>
<td>200</td>
<td>Overpressure rupture, explosion, overheat other</td>
<td>1</td>
</tr>
<tr>
<td>650</td>
<td>Steam, Other gas mistaken for smoke, Other</td>
<td>1</td>
</tr>
</tbody>
</table>

Number of Incidents

- 1 - 4
- 5 - 9
- 10 - 12
- 13 - 19
<table>
<thead>
<tr>
<th>Incident Number</th>
<th>Response Time</th>
<th>Firefighter Fatality</th>
<th>Firefighter Injury</th>
<th>Civilian Fatality</th>
<th>Civilians Injured</th>
<th>Cause</th>
</tr>
</thead>
<tbody>
<tr>
<td>21-0033059</td>
<td>0:03:43</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Heat from other open flame or smoking materials</td>
</tr>
<tr>
<td>21-0034042</td>
<td>0:03:16</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Heat from powered equipment, Other</td>
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<tr>
<td>21-0037053</td>
<td>0:03:51</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Hot or smoldering object, Other</td>
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<tr>
<td>21-0041063</td>
<td>0:03:56</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Radiated, conducted heat from operating equipment</td>
</tr>
<tr>
<td>21-0042074</td>
<td>0:04:44</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
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<tr>
<td>21-0044006</td>
<td>0:03:20</td>
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<td>21-0052002</td>
<td>0:04:03</td>
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<tr>
<td>21-0052051</td>
<td>0:04:03</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
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<tr>
<td>21-0053037</td>
<td>0:03:22</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>Electrical arcing</td>
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<tr>
<td>21-0059019</td>
<td>0:05:17</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Radiated, conducted heat from operating equipment</td>
</tr>
</tbody>
</table>
QUESTIONS/COMMENTS

"Goal Oriented, Results Driven"