AGENDA

• Introductions
• Remark’s from Chief Freeman
• Remark’s from Chief Reilly
• Remark’s from Chief Barco
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Freeman

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
2020 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329, 510.
Fire Response Scorecard
City-Wide

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Exceeded the goal of 90% for 3rd month in a row.
➢ Excellent percentage of property saved (< 3%).
➢ Only 3 months out of 12 did the fire department not have 100% compliance with performance target.
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

EMS Response City Wide

Analysis
➢ Taking into consideration the novel Coronavirus, HFD personnel are doing an exceptional job with maintaining proper EMS response.

Recommendations
➢ Continue to emphasize the importance of responding to EMS per our standard.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

 EMS Response City Wide

<table>
<thead>
<tr>
<th>Month</th>
<th>Total</th>
<th>Less than 5</th>
<th>Greater Than 5</th>
<th>Percentage Of 5 Min or less</th>
</tr>
</thead>
<tbody>
<tr>
<td>November 2019</td>
<td>1532</td>
<td>1205</td>
<td>327</td>
<td>77.66%</td>
</tr>
<tr>
<td>December 2019</td>
<td>1667</td>
<td>1334</td>
<td>333</td>
<td>80.02%</td>
</tr>
<tr>
<td>January 2020</td>
<td>1832</td>
<td>1494</td>
<td>338</td>
<td>81.55%</td>
</tr>
<tr>
<td>February 2020</td>
<td>1734</td>
<td>1467</td>
<td>267</td>
<td>84.60%</td>
</tr>
<tr>
<td>March 2020</td>
<td>1647</td>
<td>1313</td>
<td>334</td>
<td>79.72%</td>
</tr>
<tr>
<td>April 2020</td>
<td>1559</td>
<td>1146</td>
<td>413</td>
<td>73.51%</td>
</tr>
<tr>
<td>May 2020</td>
<td>1646</td>
<td>1257</td>
<td>389</td>
<td>76.37%</td>
</tr>
<tr>
<td>June 2020</td>
<td>1598</td>
<td>1321</td>
<td>277</td>
<td>82.67%</td>
</tr>
<tr>
<td>July 2020</td>
<td>1709</td>
<td>1361</td>
<td>348</td>
<td>79.64%</td>
</tr>
<tr>
<td>August 2020</td>
<td>81.16%</td>
<td>1359</td>
<td>0</td>
<td>0.00%</td>
</tr>
<tr>
<td>September 2020</td>
<td>1604</td>
<td>256</td>
<td>361</td>
<td>77.49%</td>
</tr>
<tr>
<td>October 2020</td>
<td>77.44%</td>
<td>1243</td>
<td>1174</td>
<td>0.00%</td>
</tr>
<tr>
<td>November 2020</td>
<td>1516</td>
<td>1103</td>
<td>342</td>
<td>81.16%</td>
</tr>
</tbody>
</table>
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Outstanding performance for District 1.

Recommendations
Continue to reiterate the importance of response time compliance.

Impact
➢ Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Excellent work, District 1.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
## Fire Response Scorecard

### District 2

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:**
11/01/2020 - 11/30/2020

**HFD Strategic Priorities:**
Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

### Analysis

- Great job by District 2 for fire response.

### Recommendations

- Maintain proficiency.

### Impact

- Effective emergency response.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustenance of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Outstanding job, Tour A. Phenomenal job with consistently obtaining goal.
➢ 12 months of 100% compliance!

Recommendations

Reiterate the importance of safely responding to calls for service in the allotted time period.

Impact

➢ Effective emergency response.
EMS Response Scorecard

Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Outstanding job, Tour B. Compliance is exceptional. 12 months of 100% compliance!

Recommendations

➢ Maintain efficiency.

Impact

➢ Effective emergency response.
EMS Response Scorecard
Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour B

Analysis
➢ Response time compliance was above 70 percentile. Well done.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustenance of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Outstanding job, Tour C.

Recommendations

Reiterate the continued expectation of compliance.

Impact

➢ Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities: Provide Quality Emergency Services
Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response.
➢ Tour C has had 2 consecutive months of improvement.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Met performance goal with 100% compliance for the month of November.

Recommendations

Sustain excellent emergency responses.

Impact

➢ Life safety incident stabilization.
EMS Response Scorecard

Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 11/01/2020 - 11/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response.

Recommendations
Continue to reiterate the importance of compliance.

Impact
➢ Sustenance of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
COMMUNITY RISK REDUCTION –
FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities: Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software

Current Period: 11/01/2020 - 11/30/2020

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/20</td>
<td>61</td>
<td>69</td>
</tr>
</tbody>
</table>

Fire Marshal Office

Activity

- Violations Found: 607.24
- Violations Cleared: 204

Inspections

- Violations Found: 357.75
- Violations Cleared: 219

Training

- Violations Found: 5
- Violations Cleared: 31

Attendance

- Total Working Hours: 995
- Total Hours Off: 834
- Total Hours on Duty: 1,136.50
- Hours Accounted For: 87.55%

Recommendations

- Why was the 90% time accounted for goal not met?
- What progress is being made on staying on schedule for all places of public assembly and high hazard occupancies?

Impact

- Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard
Community Risk Reduction Division - FM

HFD Strategic Priorities:
Provide Quality Code Enforcement, Public Education, & Community Engagement

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Data Source: Firehouse Software
Current Period: 11/01/2020 - 11/30/2020

Performance Target – Show a 30% decrease in fires by end of FY2019.

Cause of Fire
Month of November

Analysis
➢ Intentional & Unintentional fires are down when compared to November of 2019.

Recommendations
✓ Assess effectiveness of community risk reduction program.

Impact
• Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard

Community Risk Reduction Division - SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software

Current Period: 11/01/2020 - 11/30/2020

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Total Activities</th>
<th>Total Adults</th>
<th>Total Children</th>
<th>Smoke Detector</th>
<th>Car Seats</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/20</td>
<td>125</td>
<td>518</td>
<td>32</td>
<td>10</td>
<td>2</td>
</tr>
</tbody>
</table>

Special Services
4 CO Alarms

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>327.78</th>
<th>Total Hours Off:</th>
<th>20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>349.52</td>
<td>Hours Accounted For:</td>
<td>93.78%</td>
</tr>
</tbody>
</table>

Recommendations

➢ Outstanding work by SSU personnel.

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.
TRAINING DIVISION

"Goal Oriented, Results Driven"
# Performance Scorecard

## Training Division

### HFD Strategic Priorities:
- Provide Mandated Training to Hartford Fire Department Personnel

### Operational Performance Measure:
**Internal / External Stakeholder Engagement** – Increase public/personnel awareness about the City of Hartford Fire Department.

### Performance Target
- Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

### Data Source
- HFD Firehouse Software

### Current Period
- 11/01/2020 – 11/30/2020

## HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Working Hours:</strong> 754.38</td>
<td><strong>Total Hours Off:</strong> 250</td>
<td>Outstanding work by our Training Division personnel. Job well done.</td>
</tr>
<tr>
<td><strong>Total Hours on Duty:</strong> 832</td>
<td><strong>Hours Accounted For:</strong> 90.67%</td>
<td>• Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
</tbody>
</table>

### Graph
- **Training Division**
  - Activities: 18
  - Training: 62.38, 229, 692

### Table
- **Total Working Hours:** 754.38
- **Total Hours Off:** 250
- **Total Hours on Duty:** 832
- **Hours Accounted For:** 90.67%

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EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"
HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

Data Source: HFD Firehouse Software
Current Period: 11/01/2020 – 11/30/2020

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Recommendations:
➢ Where do we stand on all of our testing mandates of equipment and apparatus?
➢ Excellent job with time accounted for and work productivity.

Impact:
• Safe repair and maintenance of fire department tools, equipment, and apparatus.
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
F.A.C.T. Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public/personnel awareness about the City of Hartford Fire Department.

**HFD Strategic Priorities**: Provide Quality I.T. & Technical Assistance to HFD

**Data Source**: HFD Firehouse Software

**Current Period**: 11/01/2020 – 11/30/2020

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Traffic</th>
<th>Comm &amp; Tech</th>
<th>Training / Misc</th>
<th>Fire Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/20</td>
<td>12</td>
<td>0</td>
<td>3</td>
<td>11</td>
</tr>
</tbody>
</table>

**Attendance**

- **Total Working Hours**: 69.5
- **Total Hours Off**: 40
- **Total Hours on Duty**: 623.5
- **Hours Accounted For**: 11.15%

**Recommendations**

- Yes! Excellent work, FACT division.
- Yes! Why is time accounted for a dismal 11%?

**Impact**

- IS&IT execution of relevant duties and responsibilities.
"Goal Oriented, Results Driven"
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>863</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>330</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
<td>137</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>72</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>64</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>29</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>13</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>6</td>
</tr>
<tr>
<td>320</td>
<td>Emergency medical service, other</td>
<td>2</td>
</tr>
<tr>
<td>Incident Type</td>
<td>Description</td>
<td>Count</td>
</tr>
<tr>
<td>---------------</td>
<td>--------------------------------------------------</td>
<td>-------</td>
</tr>
<tr>
<td>511</td>
<td>Lock-out</td>
<td>11</td>
</tr>
<tr>
<td>353</td>
<td>Removal of victim(s) from stalled elevator</td>
<td>7</td>
</tr>
<tr>
<td>352</td>
<td>Extrication of victim(s) from vehicle</td>
<td>2</td>
</tr>
<tr>
<td>331</td>
<td>Lock-in (if lock out, use 511)</td>
<td>2</td>
</tr>
<tr>
<td>461</td>
<td>Building or structure weakened or collapsed</td>
<td>1</td>
</tr>
<tr>
<td>361</td>
<td>Swimming/recreational water areas rescue</td>
<td>1</td>
</tr>
<tr>
<td>354</td>
<td>Trench/below-grade rescue</td>
<td>1</td>
</tr>
</tbody>
</table>
Narcan Administered
November 2020

Hartford Fire Department
November 2020
Number of Calls
Where Narcan was Administered
By Neighborhood
Total 21 Calls

- FROG HOLLOW: 3
- SOUTH GREEN: 1
- SHELTON-CHARTER OAK: 0
- BARRY SQUARE: 4
- SOUTH: 0
- SOUTH WEST: 0
- BEHIND THE ROCKS: 0
- PARKVILLE: 3
- ASYLUM HILL: 1
- CLAY-ARSENAL: 1
- UPPER ALBANY: 2
- NORTHEAST: 4
- NORTH MEADOWS: 0
- BLUE HILLS: 1
- WEST END: 1

Number Administered
- 0
- 1 - 2
- 3 - 4

Created by Leandro Cien
Hartford Fire Department
12/1/2020
Source: Firehouse Software
Geocoded: 21
Not Geocoded: 0
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>400</td>
<td>Hazardous condition, Other</td>
<td>7</td>
</tr>
<tr>
<td>424</td>
<td>Carbon monoxide incident</td>
<td>6</td>
</tr>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>5</td>
</tr>
<tr>
<td>411</td>
<td>Gasoline or other flammable liquid spill</td>
<td>3</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>1</td>
</tr>
<tr>
<td>460</td>
<td>Accident, potential accident, Other</td>
<td>1</td>
</tr>
<tr>
<td>413</td>
<td>Oil or other combustible liquid spill</td>
<td>1</td>
</tr>
<tr>
<td>410</td>
<td>Combustible/flammable gas/liquid condition, other</td>
<td>1</td>
</tr>
</tbody>
</table>
All Fires
November 2020

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
<td>12</td>
</tr>
<tr>
<td>111</td>
<td>Building fire</td>
<td>9</td>
</tr>
<tr>
<td>142</td>
<td>Brush or brush-and-grass mixture fire</td>
<td>6</td>
</tr>
<tr>
<td>151</td>
<td>Outside rubbish, trash or waste fire</td>
<td>5</td>
</tr>
<tr>
<td>140</td>
<td>Natural vegetation fire, Other</td>
<td>3</td>
</tr>
<tr>
<td>113</td>
<td>Cooking fire, confined to container</td>
<td>3</td>
</tr>
<tr>
<td>118</td>
<td>Trash or rubbish fire, contained</td>
<td>2</td>
</tr>
<tr>
<td>100</td>
<td>Fire, Other</td>
<td>2</td>
</tr>
<tr>
<td>132</td>
<td>Road freight or transport vehicle fire</td>
<td>1</td>
</tr>
<tr>
<td>130</td>
<td>Mobile property (vehicle) fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>150</td>
<td>Outside rubbish fire, Other</td>
<td>1</td>
</tr>
</tbody>
</table>

Hartford Fire Department
November 2020
Number of All Fire Calls
By Neighborhood
Total 45 of Calls

Number of Incidents
- 0
- 1 - 3
- 4 - 5
- 6 - 8

Created by Leandro Cieri
Hartford Fire Department
12/1/2020
Source: Firehouse Software
Geocoded: 45
Not Geocoded: 0
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>144</td>
</tr>
<tr>
<td>552</td>
<td>Police matter</td>
<td>72</td>
</tr>
<tr>
<td>531</td>
<td>Smoke or odor removal</td>
<td>37</td>
</tr>
<tr>
<td>553</td>
<td>Public service</td>
<td>22</td>
</tr>
<tr>
<td>520</td>
<td>Water problem, Other</td>
<td>16</td>
</tr>
<tr>
<td>444</td>
<td>Power line down</td>
<td>9</td>
</tr>
<tr>
<td>550</td>
<td>Public service assistance, Other</td>
<td>7</td>
</tr>
<tr>
<td>554</td>
<td>Assist invalid</td>
<td>7</td>
</tr>
<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
<td>7</td>
</tr>
<tr>
<td>522</td>
<td>Water or steam leak</td>
<td>3</td>
</tr>
<tr>
<td>551</td>
<td>Assist police or other governmental agency</td>
<td>3</td>
</tr>
<tr>
<td>445</td>
<td>Arcing, shorted electrical equipment</td>
<td>1</td>
</tr>
<tr>
<td>571</td>
<td>Cover assignment, standby, moveup</td>
<td>1</td>
</tr>
<tr>
<td>555</td>
<td>Defective elevator, no occupants</td>
<td>1</td>
</tr>
</tbody>
</table>
Fire Alarms
November 2020

Incident Type | Description | Count
--- | --- | ---
745 | Alarm system activation, no fire - unintentional | 56
743 | Smoke detector activation, no fire - unintentional | 34
735 | Alarm system sounded due to malfunction | 22
740 | Unintentional transmission of alarm, Other | 19
710 | Malicious, mischievous false call, Other | 10
733 | Smoke detector activation due to malfunction | 7
730 | System malfunction, Other | 6
744 | Detector activation, no fire - unintentional | 2
731 | Sprinkler activation due to malfunction | 2
714 | Central station, malicious false alarm | 2
736 | CO detector activation due to malfunction | 2
700 | False alarm or false call, Other | 2
741 | Sprinkler activation, no fire - unintentional | 1
715 | Local alarm system, malicious false alarm | 1
## Undefined Calls
### November 2020

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>622</td>
<td>No Incident found on arrival at dispatch address</td>
<td>138</td>
</tr>
<tr>
<td>661</td>
<td>EMS call, party transported by non-fire agency</td>
<td>7</td>
</tr>
<tr>
<td>651</td>
<td>Smoke scare, odor of smoke</td>
<td>3</td>
</tr>
<tr>
<td>611</td>
<td>Dispatched &amp; cancelled en route</td>
<td>3</td>
</tr>
<tr>
<td>621</td>
<td>Wrong location</td>
<td>2</td>
</tr>
<tr>
<td>652</td>
<td>Steam, vapor, fog or dust thought to be smoke</td>
<td>2</td>
</tr>
<tr>
<td>671</td>
<td>HazMat release investigation w/no HazMat</td>
<td>2</td>
</tr>
<tr>
<td>900</td>
<td>Special type of incident, Other</td>
<td>2</td>
</tr>
<tr>
<td>600</td>
<td>Good intent call, Other</td>
<td>2</td>
</tr>
<tr>
<td>650</td>
<td>Steam, Other gas mistaken for smoke, Other</td>
<td>1</td>
</tr>
</tbody>
</table>

### Hartford Fire Department
#### November 2020

**Number of Undefined Calls**

**Total 162 of Calls**

<table>
<thead>
<tr>
<th>Number of Incidents</th>
<th>Percentage</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>3 - 5</td>
<td>18.5%</td>
<td>30</td>
</tr>
<tr>
<td>6 - 10</td>
<td>24.1%</td>
<td>39</td>
</tr>
<tr>
<td>11 - 15</td>
<td>19.1%</td>
<td>31</td>
</tr>
<tr>
<td>16 - 18</td>
<td>18.5%</td>
<td>25</td>
</tr>
</tbody>
</table>

**By Neighborhood**

- **Asylum Hill**: 16
- **Barry Square**: 18
- **Clay-Arsenal**: 17
- **Downtown**: 13
- **Frog Hollow**: 15
- **North Meadows**: 3
- **South End**: 16
- **South Green**: 10
- **Sheldon-Charter Oak**: 3
- **Upper Albany**: 9
- **West End**: 5
- **Behind the Rocks**: 7
- **Blue Hills**: 8
- **South West**: 3
- **Northeast**: 5

**Created by Leandro Cieri**

Hartford Fire Department  
12/9/2020

Source: Firehouse Software  
Geocoded: 162  
Not Geocoded: 0
QUESTIONS/COMMENTS

"Goal Oriented, Results Driven"