City of Hartford
FIRE DEPARTMENT
FIRESTAT
June 2020
"Goal Oriented, Results Driven"
AGENDA

• Introductions
• Remark’s from Chief Freeman
• Remark’s from Chief Reilly
• Remark’s from Chief Barco
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Freeman

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2020 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329, 510.
Fire Response Scorecard
City-Wide

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 06/01/2020 - 06/30/2020

Analysis
➢ Exceeded the goal of 90%.
➢ Excellent percentage of property saved.

Percentage of Property Saved

Fire Alarms compared to Actual Fires

Structure Fires

Analysis

Percentage of Property Saved

Fire Alarms compared to Actual Fires
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source:
Firehouse Software

Current Period:
06/01/2020 - 06/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response.
➢ 2 consecutive months of EMS response time improvement.

Recommendations
➢ Continue to emphasize the importance of responding to EMS per our standard.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Outstanding performance for District 1.

Recommendations
Continue to reiterate the importance of response time compliance.

Impact
➢ Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Excellent work, District 1.
➢ 2 consecutive months of improvement.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Great job by District 2 for fire response.

Recommendations

 Maintain proficiency.

Impact

➢ Effective emergency response.
EMS Response Scorecard

District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 2 Area

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response.
➢ 2 consecutive months of improvement.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according to ISO standards.

Data Source: Firehouse Software
Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Outstanding job, Tour A. Phenomenal job with consistently obtaining goal.

Recommendations

Reiterate the importance of safely responding to calls for service in the allotted time period.

Impact

➢ Effective emergency response.
EMS Response Scorecard

Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Outstanding job, Tour B. Compliance is exceptional.

Recommendations
➢ Maintain efficiency.

Impact
➢ Effective emergency response.
EMS Response Scorecard
Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

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**Analysis**

➢ 2 consecutive months of improvement for Tour B’s EMS response times. Well done.

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**Recommendations**

➢ Continue to re-emphasize importance of EMS responses to members of suppression.

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**Impact**

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Outstanding job, Tour C.

Recommendations
Reiterate the continued expectation of compliance.

Impact
➢ Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response.
➢ Tour C has had 2 consecutive months of improvement.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
# Fire Response Scorecard

## Tour D

### HFD Strategic Priorities:
- Provide Quality Emergency Services

### Operational Performance Measure:
To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

### Data Source:
Firehouse Software

### Current Period:
06/01/2020 - 06/30/2020

### Performance Target:
Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

## Analysis
- Met performance goal with 100% compliance for the month of June.

## Recommendations
- Sustain excellent emergency responses.

## Impact
- Life safety incident stabilization.

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### First Engine Response Tour D

- **Total Calls**
- **ISO 6:20 Seconds or Less**

<table>
<thead>
<tr>
<th>Month</th>
<th>Total Calls</th>
<th>ISO 6:20 Seconds or Less</th>
</tr>
</thead>
<tbody>
<tr>
<td>June 2019</td>
<td>4</td>
<td>100.00%</td>
</tr>
<tr>
<td>July 2019</td>
<td>2</td>
<td>100.00%</td>
</tr>
<tr>
<td>August 2019</td>
<td>3</td>
<td>100.00%</td>
</tr>
<tr>
<td>September 2019</td>
<td>4</td>
<td>100.00%</td>
</tr>
<tr>
<td>October 2019</td>
<td>1</td>
<td>100.00%</td>
</tr>
<tr>
<td>November 2019</td>
<td>8</td>
<td>87.50%</td>
</tr>
<tr>
<td>December 2019</td>
<td>1</td>
<td>100.00%</td>
</tr>
<tr>
<td>January 2020</td>
<td>2</td>
<td>100.00%</td>
</tr>
<tr>
<td>February 2020</td>
<td>0</td>
<td>100.00%</td>
</tr>
<tr>
<td>March 2020</td>
<td>0</td>
<td>100.00%</td>
</tr>
<tr>
<td>April 2020</td>
<td>1</td>
<td>100.00%</td>
</tr>
<tr>
<td>May 2020</td>
<td>3</td>
<td>100.00%</td>
</tr>
<tr>
<td>June 2020</td>
<td>1</td>
<td>100.00%</td>
</tr>
</tbody>
</table>
EMS Response Scorecard

**Tour D**

**Operational Performance Measure:** To measure the Response to EMS incidents City-wide.

**Data Source:** Firehouse Software

**Current Period:** 06/01/2020 - 06/30/2020

**HFD Strategic Priorities:**
Provide Quality Emergency Services

**Performance Target:** Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

### Analysis

- Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response with 2 consecutive months of improvement by Tour D.

### Recommendations

- Continue to reiterate the importance of compliance.

### Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
COMMUNITY RISK REDUCTION –
FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities: Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software

Current Period: 06/01/2020 - 06/30/2020

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>12/19</td>
<td>117</td>
<td>72</td>
</tr>
<tr>
<td>01/20</td>
<td>138</td>
<td>133</td>
</tr>
<tr>
<td>02/20</td>
<td>90</td>
<td>136</td>
</tr>
<tr>
<td>03/20</td>
<td>120</td>
<td>93</td>
</tr>
<tr>
<td>04/20</td>
<td>101</td>
<td>130</td>
</tr>
<tr>
<td>05/20</td>
<td>55</td>
<td>69</td>
</tr>
<tr>
<td>06/20</td>
<td>52</td>
<td>96</td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>1,336.55</th>
<th>Total Hours Off:</th>
<th>960.5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>1,503.00</td>
<td>Hours Accounted For:</td>
<td>88.93%</td>
</tr>
</tbody>
</table>

Recommendations

✓ Why was the 90% time accounted for goal not met?
✓ What progress is being made on staying on schedule for all places of public assembly and high hazard occupancies?

Impact

▪ Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard
Community Risk Reduction Division -FM

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Data Source: Firehouse Software
Current Period: 06/01/2020 - 06/30/2020

HFD Strategic Priorities: Provide Quality Code Enforcement, Public Education, & Community Engagement

Performance Target – Show a 30% decrease in fires by end of FY2019.

Analysis
- Intentional & Unintentional fires are up when compared to June of 2019.

Recommendations
- Assess effectiveness of community risk reduction program.

Impact
- Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software

Current Period: 06/01/2020 - 06/30/2020

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>04/20</th>
<th>05/20</th>
<th>06/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>329</td>
<td>334</td>
<td>356</td>
</tr>
<tr>
<td>Total Adults</td>
<td>6,354</td>
<td>12,796</td>
<td>2,950</td>
</tr>
<tr>
<td>Total Children</td>
<td>17</td>
<td>136</td>
<td>90</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>9</td>
<td>0</td>
<td>6</td>
</tr>
<tr>
<td>Car Seats</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>688.5</th>
<th>Total Hours Off:</th>
<th>20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>690.5</td>
<td>Hours Accounted For:</td>
<td>99.71%</td>
</tr>
</tbody>
</table>

Recommendations

➢ Outstanding work by SSU personnel.

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.
TRAINING DIVISION

"Goal Oriented, Results Driven"

CITY OF HARTFORD
FIRE DEPARTMENT

SINCE 1864
CLASS 1
DEPT.
**Performance Scorecard**

**Training Division**

**HFD Strategic Priorities:**
Provide Mandated Training to Hartford Fire Department Personnel

**Data Source:** HFD Firehouse Software

**Current Period:** 06/01/2020 – 06/30/2020

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**Operational Performance Measure:** Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

**Performance Target** – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

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**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Working Hours:</td>
<td>Outstanding work by our Training Division personnel. Job well done. Please ensure that time accounted for does not exceed 100%.</td>
<td>• Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td>1080.83</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours Off:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>250</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1060.11</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>101.95%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

---

**Graph: Training Division**

- **Activities:**
  - Count: 236
  - Hours: 975.83

- **Training:**
  - Count: 102
  - Hours: 105
Performance Scorecard

Equipment Maintenance Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Data Source: HFD Firehouse Software
Current Period: 06/01/2020 – 06/30/2020

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/19</td>
<td>0</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>08/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>09/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>10/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>11/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Recommendations

➢ Ensure that all equipment and apparatus tests are done early in the calendar year versus at the end.
➢ Excellent job with time accounted for and work productivity.
➢ Why is fuel usage not available?

Impact

• Safe repair and maintenance of fire department tools, equipment, and apparatus.

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>1224.75</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Off:</td>
<td>240</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>1275.00</td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>96.06%</td>
</tr>
</tbody>
</table>
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
F.A.C.T. Division

HFD Strategic Priorities:
Provide Quality I.T. & Technical Assistance to HFD

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Data Source: HFD Firehouse Software

Performance Target – Mitigate a diverse portfolio of service calls.

Current Period: 06/01/2020 – 06/30/2020

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Traffic</th>
<th>Comm &amp; Tech</th>
<th>Training / Misc</th>
<th>Fire Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/20</td>
<td>1206</td>
<td>61</td>
<td>75</td>
<td>76</td>
</tr>
<tr>
<td>02/20</td>
<td>582</td>
<td>63</td>
<td>45</td>
<td>55</td>
</tr>
<tr>
<td>03/20</td>
<td>649</td>
<td>45</td>
<td>47</td>
<td>38</td>
</tr>
<tr>
<td>04/20</td>
<td>694</td>
<td>47</td>
<td>57</td>
<td>39</td>
</tr>
<tr>
<td>05/20</td>
<td>876</td>
<td>61</td>
<td>61</td>
<td>49</td>
</tr>
</tbody>
</table>

Attendance

| Total Working Hours: | 570.00 |
| Total Hours Off:     | 110    |
| Total Hours on Duty: | 658.00 |
| Hours Accounted For: | 86.63% |

Recommendations

✓ Excellent work, FACT division.
✓ Why is time accounted for not 90%?

Impact

• IS&IT execution of relevant duties and responsibilities.
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>848</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>396</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
<td>132</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>87</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>86</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>24</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>16</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>9</td>
</tr>
</tbody>
</table>
Rescue Calls
June 2020

Incident Type | Description                                      | Count |
--------------|--------------------------------------------------|-------|
511           | Lock-out                                         | 9     |
353           | Removal of victim(s) from stalled elevator       | 5     |
352           | Extrication of victim(s) from vehicle            | 2     |
350           | Extrication, rescue, Other                       | 1     |

Hartford Fire Department
June 2020
Number of All Rescue Calls
By Neighborhood
Total 17 of Calls

Number of Incidents

- 0
- 1 - 2
- 3 - 4

Created by Leandro Cieri
Hartford Fire Department
7/8/2020
Source: Firehouse Software
Geocoded: 17
Not Geocoded: 0
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>11</td>
</tr>
<tr>
<td>400</td>
<td>Hazardous condition, Other</td>
<td>5</td>
</tr>
<tr>
<td>411</td>
<td>Gasoline or other flammable liquid spill</td>
<td>4</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>3</td>
</tr>
<tr>
<td>424</td>
<td>Carbon monoxide incident</td>
<td>2</td>
</tr>
<tr>
<td>410</td>
<td>Combustible/flammable gas/liquid condition, other</td>
<td>1</td>
</tr>
<tr>
<td>413</td>
<td>Oil or other combustible liquid spill</td>
<td>1</td>
</tr>
</tbody>
</table>
### All Fires June 2020

**Hartford Fire Department June 2020**

**Number of All Fire Calls By Neighborhood Total 100 of Calls**

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>151</td>
<td>Outside rubbish, trash or waste fire</td>
<td>24</td>
</tr>
<tr>
<td>142</td>
<td>Brush or brush-and-grass mixture fire</td>
<td>15</td>
</tr>
<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
<td>12</td>
</tr>
<tr>
<td>140</td>
<td>Natural vegetation fire, Other</td>
<td>12</td>
</tr>
<tr>
<td>154</td>
<td>Dumpster or other outside trash receptacle fire</td>
<td>6</td>
</tr>
<tr>
<td>150</td>
<td>Outside rubbish fire, Other</td>
<td>6</td>
</tr>
<tr>
<td>160</td>
<td>Special outside fire, Other</td>
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<td>112</td>
<td>Fires in structure other than in a building</td>
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<td>130</td>
<td>Mobile property (vehicle) fire, Other</td>
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<td>134</td>
<td>Water vehicle fire</td>
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<td>115</td>
<td>Incinerator overload or malfunction, fire confined</td>
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<td>118</td>
<td>Trash or rubbish fire, contained</td>
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<td>161</td>
<td>Outside storage fire</td>
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<td>162</td>
<td>Outside equipment fire</td>
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<td>113</td>
<td>Cooking fire, confined to container</td>
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<td>143</td>
<td>Grass fire</td>
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<td>Incident Type</td>
<td>Description</td>
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<td>500</td>
<td>Service Call, other</td>
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<td>552</td>
<td>Police matter</td>
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<td>553</td>
<td>Public service</td>
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<td>531</td>
<td>Smoke or odor removal</td>
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<td>520</td>
<td>Water problem, Other</td>
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<td>444</td>
<td>Power line down</td>
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<td>550</td>
<td>Public service assistance, Other</td>
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<td>554</td>
<td>Assist invalid</td>
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<td>522</td>
<td>Water or steam leak</td>
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<td>441</td>
<td>Heat from short circuit (wiring), defective/worn</td>
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<tr>
<td>561</td>
<td>Unauthorized burning</td>
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<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
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<tr>
<td>551</td>
<td>Assist police or other governmental agency</td>
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<td>571</td>
<td>Cover assignment, standby, moveup</td>
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<tr>
<td>445</td>
<td>Arcing, shorted electrical equipment</td>
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<tr>
<td>Incident Type</td>
<td>Description</td>
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<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
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<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
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<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
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<td>735</td>
<td>Alarm system sounded due to malfunction</td>
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<td>710</td>
<td>Malicious, mischievous false call, Other</td>
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<td>Smoke detector activation due to malfunction</td>
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<tr>
<td>744</td>
<td>Detector activation, no fire - unintentional</td>
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<tr>
<td>741</td>
<td>Sprinkler activation, no fire - unintentional</td>
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<td>715</td>
<td>Local alarm system, malicious false alarm</td>
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<td>730</td>
<td>System malfunction, Other</td>
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<td>Sprinkler activation due to malfunction</td>
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<td>700</td>
<td>False alarm or false call, Other</td>
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<td>713</td>
<td>Telephone, malicious false alarm</td>
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<td>714</td>
<td>Central station, malicious false alarm</td>
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<td>Heat detector activation due to malfunction</td>
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<tr>
<td>736</td>
<td>CO detector activation due to malfunction</td>
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</table>
Undefined Calls
June 2020

Incident Type | Description | Count
--- | --- | ---
622 | No Incident found on arrival at dispatch address | 155
611 | Dispatched & cancelled en route | 6
621 | Wrong location | 4
900 | Special type of incident, Other | 3
600 | Good intent call, Other | 2
650 | Steam, Other gas mistaken for smoke, Other | 1
661 | EMS call, party transported by non-fire agency | 1

Hartford Fire Department
June 2020
Number of Undefined Calls
By Neighborhood
Total 172 of Calls

Number of Incidents
- 1 - 4
- 5 - 10
- 11 - 15
- 16 - 23

Created by Leandro Cieri
Hartford Fire Department
7/8/2020
Source: Firehouse Software
Geocoded: 171
Not Geocoded: 1
<table>
<thead>
<tr>
<th>Incident Number</th>
<th>Response</th>
<th>Firefighter Fatality</th>
<th>Firefighter Injury</th>
<th>Civilian Fatality</th>
<th>Civilians Injured</th>
<th>Cause</th>
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<tbody>
<tr>
<td>0-20-0154007</td>
<td>0:04:11</td>
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<td>0</td>
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<td>0:04:21</td>
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<td>0</td>
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<td>Fireworks</td>
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<td>2-20-0158079</td>
<td>0:04:48</td>
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<td>0</td>
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<td>3-20-0162046</td>
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<td>7-20-0173020</td>
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"Goal Oriented, Results Driven"