City of Hartford
FIRE DEPARTMENT
FIRESTAT
July 2020
"Goal Oriented, Results Driven"
AGENDA

• Introductions
• Remark’s from Chief Freeman
• Remark’s from Chief Reilly
• Remark’s from Chief Barco
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Freeman

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2020 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329, 510.
Fire Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 07/01/2020 - 07/31/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Exceeded the goal of 90%.
➢ Excellent percentage of property saved.

Percentage of Property Saved

- 96.61%
- 6.95%
- 0%

Fire Alarms compared to Actual Fires

- 36.71%
- 57.81%
- 5.49%
EMS Response Scorecard
City-Wide

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response; however, there was a slight declination in performance for the month of July.

Recommendations
➢ Continue to emphasize the importance of responding to EMS per our standard.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

District 1

HFD Strategic Priorities:
Provide Quality Emergency Services

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 07/01/2020 - 07/31/2020

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Outstanding performance for District 1.

Recommendations

Continue to reiterate the importance of response time compliance.

Impact

➢ Life safety stabilization

First Engine Response in District 1 Area

- Total Calls
- ISO 6:20 Seconds or Less

Chart displays the response time of first engine arrivals in District 1 from July 2019 to July 2020 with a focus on meeting the ISO 6:20 standard.
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 07/01/2020 - 07/31/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Slight declination in performance for District 1.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard  
District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software  
Current Period: 07/01/2020 - 07/31/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Great job by District 2 for fire response.

Recommendations
Maintain proficiency.

Impact
➢ Effective emergency response.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source:
Firehouse Software

Current Period:
07/01/2020 - 07/31/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 2 Area

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response; however, there is a slight declination in performance for the month of July for District 2.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 07/01/2020 - 07/31/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Outstanding job, Tour A. Phenomenal job with consistently obtaining prescribed goal.

Recommendations

Reiterate the importance of safely responding to calls for service in the allotted time period.

Impact

➢ Effective emergency response.
EMS Response Scorecard

Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 07/01/2020 - 07/31/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response. There have been 3 consecutive months of improvement.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 07/01/2020 - 07/31/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Outstanding job, Tour B. Compliance is exceptional.

Recommendations
➢ Maintain efficiency.

Impact
➢ Effective emergency response.
EMS Response Scorecard

Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 07/01/2020 - 07/31/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour B

Analysis
➢ Slight declination in performance for the month of July.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 07/01/2020 - 07/31/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response

Tour C

Analysis

➢ Outstanding job, Tour C.

 Recommendations

Reiterate the continued expectation of compliance.

Impact

➢ Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 07/01/2020 - 07/31/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Taking into consideration the novel Corona virus, HFD personnel are doing an exceptional job with maintaining proper EMS response.
➢ Tour C had a slight declination in performance for July.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour D

HFD Strategic Priorities:
Provide Quality Emergency Services

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 07/01/2020 - 07/31/2020

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ First time in 7 months that performance goal was not met by Tour D.

Recommendations
Obtain & maintain excellent emergency responses.

Impact
➢ Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 07/01/2020 - 07/31/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

### Analysis

➢ Taking into consideration the novel Coronavirus, HFD personnel are doing an exceptional job with maintaining proper EMS response; however, there was a slight decline in performance for the month of July for Tour D.

### Recommendations

Continue to reiterate the importance of compliance.

### Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
"Goal Oriented, Results Driven"
Performance Scorecard

Community Risk Reduction Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software

Current Period: 07/01/2020 - 07/31/2020

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/20</td>
<td>138</td>
<td>133</td>
</tr>
<tr>
<td>02/20</td>
<td>90</td>
<td>136</td>
</tr>
<tr>
<td>03/20</td>
<td>120</td>
<td>93</td>
</tr>
<tr>
<td>04/20</td>
<td>101</td>
<td>130</td>
</tr>
<tr>
<td>05/20</td>
<td>55</td>
<td>69</td>
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<tr>
<td>06/20</td>
<td>52</td>
<td>96</td>
</tr>
<tr>
<td>07/20</td>
<td>61</td>
<td>24</td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th></th>
<th>Days</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Working Hours:</td>
<td>1,415.12</td>
<td></td>
</tr>
<tr>
<td>Total Hours Off:</td>
<td>1140</td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>1,391.25</td>
<td></td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>101.72%</td>
<td></td>
</tr>
</tbody>
</table>

Recommendations

- Why is time accounted for over 100%?
- What progress is being made on staying on schedule for all places of public assembly and high hazard occupancies?

Impact

- Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard
Community Risk Reduction Division - FM

HFD Strategic Priorities:
Provide Quality Code Enforcement, Public Education, & Community Engagement

Operational Performance Measure:
Decrease avoidable incidents within the City of Hartford.

Data Source:
Firehouse Software

Current Period:
07/01/2020 - 07/31/2020

Performance Target – Show a 30% decrease in fires by end of FY2019.

Cause of Fire
Month of July

Analysis
➢ Intentional fires are down by 2 when compared to July of 2019 and Unintentional fires are up when compared to July of 2019 by 5.

Recommendations
✓ Assess effectiveness of community risk reduction program.

Impact
• Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - SSU

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software
Current Period: 07/01/2020 - 07/31/2020

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2019.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>05/20</th>
<th>06/20</th>
<th>07/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>334</td>
<td>356</td>
<td>0</td>
</tr>
<tr>
<td>Total Adults</td>
<td>12,796</td>
<td>2,950</td>
<td>4,802</td>
</tr>
<tr>
<td>Total Children</td>
<td>136</td>
<td>90</td>
<td>133</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>0</td>
<td>6</td>
<td>0</td>
</tr>
<tr>
<td>Car Seats</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Special Services
3,476 Water Bottles

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>582</th>
<th>Total Hours Off:</th>
<th>120</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>582</td>
<td>Hours Accounted For:</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

Recommendations

➢ Outstanding work by SSU personnel.

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.
TRAINING DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
Training Division

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Data Source: HFD Firehouse Software
Current Period: 07/01/2020 – 07/31/2020

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public /personnel awareness about the City of Hartford Fire Department.

Performance Target – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Working Hours: 1099.52</td>
<td>Outstanding work by our Training Division personnel. Job well done.</td>
<td>• Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td>Total Hours on Duty: 1125</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours Off: 210</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hours Accounted For: 97.74%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Performance Scorecard
Equipment Maintenance Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Data Source: HFD Firehouse Software
Current Period: 07/01/2020 – 07/31/2020

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/19</td>
<td>0</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>08/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>09/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>10/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>11/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Recommendations

➢ Status of equipment and apparatus tests?
➢ Excellent job with time accounted for and work productivity.
➢ Any developments with fuel stations?

Impact

• Safe repair and maintenance of fire department tools, equipment, and apparatus.

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>1312.29</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Off:</td>
<td>170</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>1373</td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>95.58%</td>
</tr>
</tbody>
</table>
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
F.A.C.T. Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public/personnel awareness about the City of Hartford Fire Department.

HFD Strategic Priorities:
Provide Quality I.T. & Technical Assistance to HFD

Data Source: HFD Firehouse Software

Current Period: 07/01/2020 – 07/31/2020

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Traffic</th>
<th>Comm &amp; Tech</th>
<th>Training / Misc</th>
<th>Fire Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>02/20</td>
<td>582</td>
<td>63</td>
<td>45</td>
<td>55</td>
</tr>
<tr>
<td>03/20</td>
<td>649</td>
<td>45</td>
<td>47</td>
<td>38</td>
</tr>
<tr>
<td>04/20</td>
<td>694</td>
<td>47</td>
<td>57</td>
<td>39</td>
</tr>
<tr>
<td>05/20</td>
<td>876</td>
<td>61</td>
<td>61</td>
<td>49</td>
</tr>
<tr>
<td>06/20</td>
<td>837</td>
<td>45</td>
<td>54</td>
<td>59</td>
</tr>
</tbody>
</table>

**Attendace**

- Total Working Hours: 514.50
- Total Hours Off: 260
- Total Hours on Duty: 559.00
- Hours Accounted For: 92.04%

**Recommendations**

✓ Excellent work, FACT division.

**Impact**

- IS&IT execution of relevant duties and responsibilities.
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>910</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>435</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
<td>145</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>92</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>79</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>22</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>21</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>6</td>
</tr>
<tr>
<td>320</td>
<td>Emergency medical service, other</td>
<td>1</td>
</tr>
</tbody>
</table>

Hartford Fire Department
July 2020
Number of All EMS Calls
By Neighborhood
Total 1,711 of Calls

Created by Leandro Cieri
Hartford Fire Department
8/6/2020
Source: Firehouse Software
Geocoded 1,706
Not Geocoded: 5
Rescue Calls
July 2020

Incident Type | Description | Count
--- | --- | ---
511 | Lock-out | 11
353 | Removal of victim(s) from stalled elevator | 8
352 | Extrication of victim(s) from vehicle | 4
512 | Ring or jewelry removal | 1

Hartford Fire Department
July 2020
Number of All Rescue Calls By Neighborhood
Total 24 of Calls

Created by Leandro Cieri
Hartford Fire Department
8/6/2020
Source: Firehouse Software
Geocoded: 24
Not Geocoded: 0
Hazardous Materials
July 2020

Incident Type | Description | Count
--- | --- | ---
412 | Gas leak (natural gas or LPG) | 8
400 | Hazardous condition, Other | 7
463 | Vehicle accident, general cleanup | 6
460 | Accident, potential accident, Other | 1
410 | Combustible/flammable gas/liquid condition, other | 1
424 | Carbon monoxide incident | 1
All Fires
July 2020

Hartford Fire Department
July 2020
Number of All Fire Calls
By Neighborhood
Total 87 of Calls

Number of Incidents

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>151</td>
<td>Outside rubbish, trash or waste fire</td>
<td>19</td>
</tr>
<tr>
<td>111</td>
<td>Building fire</td>
<td>16</td>
</tr>
<tr>
<td>142</td>
<td>Brush or brush-and-grass mixture fire</td>
<td>10</td>
</tr>
<tr>
<td>154</td>
<td>Dumpster or other outside trash receptacle fire</td>
<td>7</td>
</tr>
<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
<td>7</td>
</tr>
<tr>
<td>113</td>
<td>Cooking fire, confined to container</td>
<td>6</td>
</tr>
<tr>
<td>150</td>
<td>Outside rubbish fire, Other</td>
<td>6</td>
</tr>
<tr>
<td>140</td>
<td>Natural vegetation fire, Other</td>
<td>6</td>
</tr>
<tr>
<td>143</td>
<td>Grass fire</td>
<td>6</td>
</tr>
<tr>
<td>162</td>
<td>Outside equipment fire</td>
<td>1</td>
</tr>
<tr>
<td>160</td>
<td>Special outside fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>117</td>
<td>Commercial Compactor fire, confined to rubbish</td>
<td>1</td>
</tr>
<tr>
<td>118</td>
<td>Trash or rubbish fire, contained</td>
<td>1</td>
</tr>
<tr>
<td>Incident Type</td>
<td>Description</td>
<td>Count</td>
</tr>
<tr>
<td>---------------</td>
<td>-------------------------------------------</td>
<td>-------</td>
</tr>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>140</td>
</tr>
<tr>
<td>552</td>
<td>Police matter</td>
<td>89</td>
</tr>
<tr>
<td>520</td>
<td>Water problem, Other</td>
<td>45</td>
</tr>
<tr>
<td>553</td>
<td>Public service</td>
<td>39</td>
</tr>
<tr>
<td>531</td>
<td>Smoke or odor removal</td>
<td>37</td>
</tr>
<tr>
<td>444</td>
<td>Power line down</td>
<td>18</td>
</tr>
<tr>
<td>550</td>
<td>Public service assistance, Other</td>
<td>14</td>
</tr>
<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
<td>11</td>
</tr>
<tr>
<td>522</td>
<td>Water or steam leak</td>
<td>5</td>
</tr>
<tr>
<td>445</td>
<td>Arcing, shorted electrical equipment</td>
<td>3</td>
</tr>
<tr>
<td>442</td>
<td>Overheated motor</td>
<td>3</td>
</tr>
<tr>
<td>561</td>
<td>Unauthorized burning</td>
<td>3</td>
</tr>
<tr>
<td>551</td>
<td>Assist police or other governmental agency</td>
<td>2</td>
</tr>
<tr>
<td>571</td>
<td>Cover assignment, standby, moveup</td>
<td>1</td>
</tr>
<tr>
<td>542</td>
<td>Animal rescue</td>
<td>1</td>
</tr>
<tr>
<td>Incident Type</td>
<td>Description</td>
<td>Count</td>
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<tr>
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<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
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<tr>
<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
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<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
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<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
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<tr>
<td>730</td>
<td>System malfunction, Other</td>
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<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
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<tr>
<td>744</td>
<td>Detector activation, no fire - unintentional</td>
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<tr>
<td>744</td>
<td>Smoke detector activation due to malfunction</td>
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<tr>
<td>710</td>
<td>False alarm or false call, Other</td>
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<tr>
<td>731</td>
<td>Sprinkler activation due to malfunction</td>
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<tr>
<td>734</td>
<td>Heat detector activation due to malfunction</td>
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<tr>
<td>714</td>
<td>Central station, malicious false alarm</td>
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<tr>
<td>736</td>
<td>CO detector activation due to malfunction</td>
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<td>746</td>
<td>Carbon monoxide detector activation, no CO</td>
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<tr>
<td>711</td>
<td>Municipal alarm system, malicious false alarm</td>
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Hartford Fire Department
July 2020
Number of All False Fire Calls
By Neighborhood
Total 150 of Calls

Number of incidents:
- 0
- 1 - 8
- 9 - 19
- 20 - 32

Created by Leandro Cieri
Hartford Fire Department
8/6/2020
Source: Firehouse Software
Geocoded: 149
Not Geocoded: 1
Undefined Calls
July 2020

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
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<tbody>
<tr>
<td>622</td>
<td>No Incident found on arrival at dispatch address</td>
<td>214</td>
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<tr>
<td>661</td>
<td>EMS call, party transported by non-fire agency</td>
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<tr>
<td>611</td>
<td>Dispatched &amp; cancelled en route</td>
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<tr>
<td>621</td>
<td>Wrong location</td>
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<td>900</td>
<td>Special type of incident, Other</td>
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<tr>
<td>600</td>
<td>Good intent call, Other</td>
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<tr>
<td>651</td>
<td>Smoke scare, odor of smoke</td>
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<tr>
<td>650</td>
<td>Steam, Other gas mistaken for smoke, Other</td>
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<tr>
<td>653</td>
<td>Smoke from barbecue, tar kettle</td>
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