AGENDA

• Introductions
• Remark’s from Chief Freeman
• Remark’s from Chief Reilly
• Remark’s from Chief Barco
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Freeman

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
"Goal Oriented, Results Driven"
2020 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329, 510.
Fire Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Structure Fires

➢ Exceeded the goal of 90% for 13 straight months.
➢ Excellent percentage of property saved.

Percentage of Property Saved

Fire Alarms compared to Actual Fires

Analysis

- 100.00% for each month
- 94.44% in November 2019

- Total Calls vs ISO 6:20 Seconds or Less

- Exceeded the goal of 90% for 13 straight months.
- Excellent percentage of property saved.

- 11.70% Fires
- 20.74% Fire Alarm Malfunctions
- 67.55% False Fire Alarms
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

EMS Response City Wide

Analysis
➢ Outstanding job with EMS. Best monthly response time average in over a year.

Recommendations
➢ Continue to emphasize the importance of responding to EMS per our standard.

Impact
➢ Sustenance of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Outstanding work for 13 consecutive months for District 1.

Recommendations

Continue to reiterate the importance of response time compliance.

Impact

➢ Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 1 Area

Analysis
➢ Excellent work, District 1.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
**Fire Response Scorecard**

**District 2**

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:** 02/01/2020 - 02/29/2020

**HFD Strategic Priorities:**
Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

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**Analysis**

- 13 straight months of exceptional performance. Well done.

**Recommendations**

Maintain proficiency.

**Impact**

- Effective emergency response.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Outstanding job, Tour A. 13 consecutive months of 100% compliance.

Recommendations
Reiterate the importance of safely responding to calls for service in the allotted time period.

Impact
➢ Effective emergency response.
EMS Response Scorecard
Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Slight declination in performance for February.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Outstanding job, Tour B. 13 consecutive months of 100% compliance.

Recommendations
➢ Maintain efficiency.

Impact
➢ Effective emergency response.
EMS Response Scorecard

Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

➢ Steady increase in performance when compared to last month.

Recommendations

➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Outstanding job, Tour C. 13 consecutive months of 100% compliance.

Recommendations
Reiterate the continued expectation of compliance.

Impact
➢ Efficiency of emergency response.
## EMS Response Scorecard

### Tour C

**Operational Performance Measure:** To measure the Response to EMS incidents City-wide.

**Data Source:**
Firehouse Software

**Current Period:**
02/01/2020 - 02/29/2020

### HFD Strategic Priorities:
Provide Quality Emergency Services

### Performance Target:
Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

### First EMS Response

#### Tour C

<table>
<thead>
<tr>
<th>Month</th>
<th>Total</th>
<th>Less Than 5</th>
<th>Greater than 5</th>
<th>Percentage 5 min or less</th>
</tr>
</thead>
<tbody>
<tr>
<td>February 2019</td>
<td>402</td>
<td>305</td>
<td>97</td>
<td>75.67%</td>
</tr>
<tr>
<td>March 2019</td>
<td>431</td>
<td>351</td>
<td>80</td>
<td>81.44%</td>
</tr>
<tr>
<td>April 2019</td>
<td>409</td>
<td>335</td>
<td>74</td>
<td>81.91%</td>
</tr>
<tr>
<td>May 2019</td>
<td>438</td>
<td>359</td>
<td>79</td>
<td>81.96%</td>
</tr>
<tr>
<td>June 2019</td>
<td>431</td>
<td>357</td>
<td>74</td>
<td>82.83%</td>
</tr>
<tr>
<td>July 2019</td>
<td>433</td>
<td>372</td>
<td>61</td>
<td>85.91%</td>
</tr>
<tr>
<td>August 2019</td>
<td>386</td>
<td>333</td>
<td>53</td>
<td>88.62%</td>
</tr>
<tr>
<td>September 2019</td>
<td>388</td>
<td>325</td>
<td>63</td>
<td>83.76%</td>
</tr>
<tr>
<td>October 2019</td>
<td>423</td>
<td>423</td>
<td>350</td>
<td>85.34%</td>
</tr>
<tr>
<td>November 2019</td>
<td>423</td>
<td>278</td>
<td>72</td>
<td>79.43%</td>
</tr>
<tr>
<td>December 2019</td>
<td>350</td>
<td>340</td>
<td>83</td>
<td>80.38%</td>
</tr>
<tr>
<td>January 2020</td>
<td>523</td>
<td>424</td>
<td>99</td>
<td>81.07%</td>
</tr>
<tr>
<td>February 2020</td>
<td>473</td>
<td>397</td>
<td>76</td>
<td>83.93%</td>
</tr>
</tbody>
</table>

### Analysis

➢ Slight increase in performance when compared to February.

### Recommendations

➢ Continue to re-emphasize importance of EMS responses to members of suppression.

### Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ Met performance goal with 100% compliance for the month of February. Zero calls.

Recommendations
Sustain excellent emergency responses.

Impact
➢ Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 02/01/2020 - 02/29/2020

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour D

Analysis
➢ Tour D for EMS response times in the month of February when compared to same time frame last year has increased significantly. 4 consecutive months of improvement.

Recommendations
Continue to reiterate the importance of compliance.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
COMMUNITY RISK REDUCTION – 
FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software
Current Period: 02/01/2020 - 02/29/2020

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>08/19</td>
<td>459</td>
<td>387</td>
</tr>
<tr>
<td>09/19</td>
<td>185</td>
<td>230</td>
</tr>
<tr>
<td>10/19</td>
<td>390</td>
<td>459</td>
</tr>
<tr>
<td>11/19</td>
<td>186</td>
<td>440</td>
</tr>
<tr>
<td>12/19</td>
<td>117</td>
<td>72</td>
</tr>
<tr>
<td>01/20</td>
<td>138</td>
<td>133</td>
</tr>
<tr>
<td>02/20</td>
<td>90</td>
<td>136</td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours: 1,251.97</th>
<th>Total Hours Off: 794</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty: 1,379.50</td>
<td>Hours Accounted For: 90.76%</td>
</tr>
</tbody>
</table>

Recommendations

✓ Excellent time accountability this month.

Impact

- Reduction of risks in the community as it pertains to our external stakeholders.
**Performance Scorecard**

**Community Risk Reduction Division - FM**

**Operational Performance Measure:** Decrease avoidable incidents within the City of Hartford.

**Data Source:** Firehouse Software

**Current Period:** 02/01/2020 - 02/29/2020

**HFD Strategic Priorities:**
Provide Quality Code Enforcement, Public Education, & Community Engagement

**Performance Target** – Show a 30% decrease in fires by end of FY2019.

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**Cause of Fire**

**Month of February**

- **Intentional fires for the year is 68 which is the same amount it was last year. Unintentional fires have been trending down for the past few years.**

- **Recommendations**
  - ✓ Assess effectiveness of community risk reduction program.

- **Impact**
  - Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction
Division - SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

HFD Strategic Priorities: Provide Public Education, & Community Engagement

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2019.

Data Source: HFD Firehouse Software
Current Period: 02/01/2020 - 02/29/2020

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>12/19</th>
<th>01/20</th>
<th>02/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>287</td>
<td>322</td>
<td>292</td>
</tr>
<tr>
<td>Total Adults</td>
<td>13,173</td>
<td>2,036</td>
<td>2,749</td>
</tr>
<tr>
<td>Total Children</td>
<td>5,725</td>
<td>138</td>
<td>213</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>26</td>
<td>29</td>
<td>19</td>
</tr>
<tr>
<td>Car Seats</td>
<td>20</td>
<td>26</td>
<td>3</td>
</tr>
</tbody>
</table>

Special Services
19 Smoke Detectors, 3 Safety Seats, 11 CO Alarms

<table>
<thead>
<tr>
<th></th>
<th>Count</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activities</td>
<td>59</td>
<td></td>
</tr>
<tr>
<td>Emergency Preparedness</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Public Education</td>
<td>46</td>
<td>101.17</td>
</tr>
<tr>
<td>Special Services</td>
<td>181</td>
<td>334</td>
</tr>
</tbody>
</table>

Attendance

<table>
<thead>
<tr>
<th></th>
<th>Total Hours</th>
<th>Total Hours Off</th>
<th>Total Hours on Duty</th>
<th>Hours Accounted For</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Working Hours:</td>
<td>551.5</td>
<td>10</td>
<td>561</td>
<td>98.31%</td>
</tr>
</tbody>
</table>

Recommendations

➢ Outstanding work by SSU personnel.

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.
Performance Scorecard
Training Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public /personnel awareness about the City of Hartford Fire Department.

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Data Source: HFD Firehouse Software

**Performance Target** – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

Current Period: 02/01/2020 – 02/29/2020

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Working Hours:</strong> 907.35</td>
<td>Outstanding work by our Training Division personnel. Job well done. Please ensure that time accounted for does not exceed 100%.</td>
<td>• Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td><strong>Total Hours Off:</strong> 330.5</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total Hours on Duty:</strong> 897</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Hours Accounted For:</strong> 101.15%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Training Division**

- **Activities**: 90
- **Training**: 392.85
- **Strategic Planning**: 491.5

**Count** vs. **Hours**
EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
Equipment Maintenance Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Data Source: HFD Firehouse Software
Current Period: 02/01/2020 – 02/29/2020

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

HUFF ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/19</td>
<td>0</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>08/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>09/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>10/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>11/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Recommendations
➢ Ensure that all equipment and apparatus tests are done early in the calendar year versus at the end.
➢ Excellent job with time accounted for and work productivity.

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>1,075.60</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Off:</td>
<td>110</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>1,159.50</td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>92.76%</td>
</tr>
</tbody>
</table>

Impact
• Safe repair and maintenance of fire department tools, equipment, and apparatus.
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard

F.A.C.T. Division

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

HFD Strategic Priorities:
Provide Quality I.T. & Technical Assistance to HFD

Data Source: HFD Firehouse Software

Current Period: 02/01/2020 – 02/29/2020

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Traffic</th>
<th>Comm &amp; Tech</th>
<th>Training / Misc</th>
<th>Fire Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>09/19</td>
<td>1002</td>
<td>50</td>
<td>75</td>
<td>70</td>
</tr>
<tr>
<td>10/19</td>
<td>829</td>
<td>52</td>
<td>88</td>
<td>90</td>
</tr>
<tr>
<td>11/19</td>
<td>704</td>
<td>36</td>
<td>60</td>
<td>177</td>
</tr>
<tr>
<td>12/19</td>
<td>716</td>
<td>38</td>
<td>63</td>
<td>62</td>
</tr>
<tr>
<td>01/20</td>
<td>1206</td>
<td>61</td>
<td>75</td>
<td>76</td>
</tr>
</tbody>
</table>

Fire Alarm Communications Technology

Attendance

- Total Working Hours: 577.00
- Total Hours Off: 110
- Total Hours on Duty: 617.00
- Hours Accounted For: 93.52%

Recommendations

- Excellent work, FACT division.

Impact

- IS&IT execution of relevant duties and responsibilities.
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
EMS
February 2020

Hartford Fire Department
February 2020
Number of All EMS Calls
By Neighborhood
Total 1,734 of Calls

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>1102</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>418</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>78</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>71</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>42</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>16</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>5</td>
</tr>
<tr>
<td>320</td>
<td>Emergency medical service, other</td>
<td>2</td>
</tr>
</tbody>
</table>

Created by Leandro Cieri
Hartford Fire Department
3/8/2020
Source: Firehouse Software
Geocoded 1,725
Not Geocoded: 9
Rescue Calls
February 2020

Hartford Fire Department
February 2020
Number of All Rescue Calls
By Neighborhood
Total 30 of Calls

Incident Type | Description | Count
353 | Removal of victim(s) from stalled elevator | 15
511 | Lock-out | 8
352 | Extrication of victim(s) from vehicle | 3
512 | Ring or jewelry removal | 2
331 | Lock-in (if lock out, use 511) | 2
Narcan Administered
February 2020

Hartford Fire Department
February 2020
Number of Calls
Where Narcan was Administered
By Neighborhood
Total 37 Calls

Created by Leandro Cien
Hartford Fire Department
3/8/2020
Source: Firehouse Software
Geocoded: 37
Not Geocoded: 0
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>4</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>3</td>
</tr>
<tr>
<td>411</td>
<td>Gasoline or other flammable liquid spill</td>
<td>2</td>
</tr>
<tr>
<td>400</td>
<td>Hazardous condition, Other</td>
<td>2</td>
</tr>
<tr>
<td>422</td>
<td>Chemical spill or leak</td>
<td>1</td>
</tr>
<tr>
<td>410</td>
<td>Combustible/flammable gas/liquid condition, other</td>
<td>1</td>
</tr>
<tr>
<td>424</td>
<td>Carbon monoxide incident</td>
<td>1</td>
</tr>
</tbody>
</table>
# All Fires
## February 2020

### Incident Type

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>151</td>
<td>Outside rubbish, trash or waste fire</td>
<td>12</td>
</tr>
<tr>
<td>111</td>
<td>Building fire</td>
<td>7</td>
</tr>
<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
<td>6</td>
</tr>
<tr>
<td>142</td>
<td>Brush or brush-and-grass mixture fire</td>
<td>4</td>
</tr>
<tr>
<td>118</td>
<td>Trash or rubbish fire, contained</td>
<td>3</td>
</tr>
<tr>
<td>154</td>
<td>Dumpster or other outside trash receptacle fire</td>
<td>2</td>
</tr>
<tr>
<td>150</td>
<td>Outside rubbish fire, Other</td>
<td>2</td>
</tr>
<tr>
<td>116</td>
<td>Fuel burner/boiler malfunction, fire confined</td>
<td>1</td>
</tr>
<tr>
<td>117</td>
<td>Commercial Compactor fire, confined to rubbish</td>
<td>1</td>
</tr>
<tr>
<td>113</td>
<td>Cooking fire, confined to container</td>
<td>1</td>
</tr>
</tbody>
</table>

### Number of All Fire Calls

<table>
<thead>
<tr>
<th>Neighborhood</th>
<th>Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOUTH WEST</td>
<td>2</td>
</tr>
<tr>
<td>SOUTH END</td>
<td>0</td>
</tr>
<tr>
<td>SOUTH MEADOWS</td>
<td>4</td>
</tr>
<tr>
<td>SHELDON-CHARTER OAK</td>
<td>1</td>
</tr>
<tr>
<td>SOUTH GREEN</td>
<td>0</td>
</tr>
<tr>
<td>FROG HOLLOW</td>
<td>3</td>
</tr>
<tr>
<td>ASYLUM HILL</td>
<td>3</td>
</tr>
<tr>
<td>UPPER ALBANY</td>
<td>0</td>
</tr>
<tr>
<td>BLUE HILLS</td>
<td>1</td>
</tr>
<tr>
<td>NORTHEAST</td>
<td>6</td>
</tr>
<tr>
<td>NORTH MEADOWS</td>
<td>0</td>
</tr>
<tr>
<td>NORTWEST</td>
<td>2</td>
</tr>
<tr>
<td>ASYLUM HILL</td>
<td>3</td>
</tr>
<tr>
<td>DOWNTOWN</td>
<td>1</td>
</tr>
<tr>
<td>BARRY SQUARE</td>
<td>8</td>
</tr>
</tbody>
</table>

### Hartford Fire Department

*Number of Incidents: 0, 1-4, 5-8*

*Created by Leandro Cieri*

*Hartford Fire Department*

*3/8/2020*

*Source: Firehouse Software*

*Geocoded: 39*

*Not Geocoded: 0*
Area Survey
February 2020

Hartford Fire Department
February 2020
Number of Area Surveys
By Engine Districts
Total 32 Locations

Area Survey

- 0
- 1 - 3
- 4 - 11

Created by Laandro Cieri
Hartford Fire Department
3/8/2020
Source: Firehouse Software
Geocoded: 32
Not Geocoded: 0
Service Calls
February 2020

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>94</td>
</tr>
<tr>
<td>552</td>
<td>Police matter</td>
<td>57</td>
</tr>
<tr>
<td>531</td>
<td>Smoke or odor removal</td>
<td>41</td>
</tr>
<tr>
<td>553</td>
<td>Public service</td>
<td>25</td>
</tr>
<tr>
<td>520</td>
<td>Water problem, Other</td>
<td>15</td>
</tr>
<tr>
<td>444</td>
<td>Power line down</td>
<td>6</td>
</tr>
<tr>
<td>550</td>
<td>Public service assistance, Other</td>
<td>4</td>
</tr>
<tr>
<td>522</td>
<td>Water or steam leak</td>
<td>2</td>
</tr>
<tr>
<td>442</td>
<td>Overheated motor</td>
<td>2</td>
</tr>
<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
<td>1</td>
</tr>
<tr>
<td>445</td>
<td>Arcing, shorted electrical equipment</td>
<td>1</td>
</tr>
<tr>
<td>555</td>
<td>Defective elevator, no occupants</td>
<td>1</td>
</tr>
<tr>
<td>441</td>
<td>Heat from short circuit (wiring), defective/worn</td>
<td>1</td>
</tr>
<tr>
<td>551</td>
<td>Assist police or other governmental agency</td>
<td>1</td>
</tr>
</tbody>
</table>
### Fire Alarms
#### February 2020

#### Incident Type
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
<td>47</td>
</tr>
<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
<td>39</td>
</tr>
<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
<td>22</td>
</tr>
<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
<td>16</td>
</tr>
<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
<td>10</td>
</tr>
<tr>
<td>700</td>
<td>False alarm or false call, Other</td>
<td>4</td>
</tr>
<tr>
<td>730</td>
<td>System malfunction, Other</td>
<td>3</td>
</tr>
<tr>
<td>744</td>
<td>Detector activation, no fire - unintentional</td>
<td>2</td>
</tr>
<tr>
<td>741</td>
<td>Sprinkler activation, no fire - unintentional</td>
<td>2</td>
</tr>
<tr>
<td>746</td>
<td>Carbon monoxide detector activation, no CO</td>
<td>1</td>
</tr>
<tr>
<td>711</td>
<td>Municipal alarm system, malicious false alarm</td>
<td>1</td>
</tr>
<tr>
<td>714</td>
<td>Central station, malicious false alarm</td>
<td>1</td>
</tr>
<tr>
<td>731</td>
<td>Sprinkler activation due to malfunction</td>
<td>1</td>
</tr>
</tbody>
</table>

#### Number of All False Fire Calls By Neighborhood
- **Total 149 of Calls**
- **Number of Incidents**
  - 2 - 4
  - 5 - 11
  - 12 - 16
  - 17 - 27

Created by Leandro Cieri
Hartford Fire Department
3/7/2020
Source: Firehouse Software
Geocoded: 148
Not Geocoded: 1


**Undefined Calls**  
**February 2020**

**Incident Type**  
**Description**  
**Count**

622  
No Incident found on arrival at dispatch address  
109

661  
EMS call, party transported by non-fire agency  
10

900  
Special type of incident, Other  
10

621  
Wrong location  
6

600  
Good intent call, Other  
3

653  
Smoke from barbecue, tar kettle  
2

651  
Smoke scare, odor of smoke  
2

611  
Dispatched & cancelled en route  
1

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**Hartford Fire Department**  
**February 2020**  
**Number of Undefined Calls**  
**By Neighborhood**  
**Total 143 of Calls**

<table>
<thead>
<tr>
<th>Number of Incidents</th>
<th>Incident Type</th>
<th>Description</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 3</td>
<td>622</td>
<td>No Incident found on arrival at dispatch address</td>
<td>109</td>
</tr>
<tr>
<td>4 - 6</td>
<td>661</td>
<td>EMS call, party transported by non-fire agency</td>
<td>10</td>
</tr>
<tr>
<td>7 - 13</td>
<td>900</td>
<td>Special type of incident, Other</td>
<td>10</td>
</tr>
<tr>
<td>14 - 26</td>
<td>621</td>
<td>Wrong location</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>600</td>
<td>Good intent call, Other</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>653</td>
<td>Smoke from barbecue, tar kettle</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>651</td>
<td>Smoke scare, odor of smoke</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>611</td>
<td>Dispatched &amp; cancelled en route</td>
<td>1</td>
</tr>
</tbody>
</table>

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*Created by Leandro Cieri  
Hartford Fire Department  
3/7/2020  
Source: Firehouse Software  
Geocoded: 143  
Not Geocoded: 0*
<table>
<thead>
<tr>
<th>Key</th>
<th>Incident Number</th>
<th>Response</th>
<th>Firefighter Fatality</th>
<th>Firefighter Injury</th>
<th>Civilian Fatality</th>
<th>Civilians Injured</th>
<th>Cause</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>20-0033013</td>
<td>0:03:34</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Heat source: other</td>
</tr>
<tr>
<td>1</td>
<td>20-0033036</td>
<td>0:03:57</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
</tr>
<tr>
<td>2</td>
<td>20-0043003</td>
<td>0:05:03</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
</tr>
<tr>
<td>3</td>
<td>20-0047039</td>
<td>0:04:35</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Cigarette</td>
</tr>
<tr>
<td>4</td>
<td>20-0047046</td>
<td>0:04:04</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Hot or smoldering object, Other</td>
</tr>
<tr>
<td>5</td>
<td>20-0051074</td>
<td>0:02:19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Cigarette</td>
</tr>
</tbody>
</table>

Created by Leandro Cieri
Harford Fire Department
3/9/2020
Source: Firehouse Software
Geocoded: 7
Not Geocoded: 0
QUESTIONS/COMMENTS

"Goal Oriented, Results Driven"