City of Hartford
FIRE DEPARTMENT

FIRESTAT

May 2019

"Goal Oriented, Results Driven"
AGENDA

• Introductions
• Remark’s from Chief Freeman
• Remark’s from Chief Reilly
• Remark’s from Chief Barco
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Freeman

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2019 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329.
Fire Response Scorecard
City-Wide

HFD Strategic Priorities:
Provide Quality Emergency Services

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 05/01/2019 - 05/31/2019

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Outstanding work by Suppression.

Percentage of Property Saved

Fire Alarms compared to Actual Fires

Structure Fires

- Total Calls
- ISO 6:20 Seconds or Less

January 2019: 6
February 2019: 7
March 2019: 7
April 2019: 11
May 2019: 8

Percentage of Property Saved:
- Property Saved: 95.53%
- Property Loss: 8.83%

Fire Alarms compared to Actual Fires:
- 9.43% Fires
- 16.51% Fire Alarm Malfunctions
- 74.06% False Fire Alarms
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

EMS Response City Wide

Analysis
➢ Suppression continues to show improvement in our EMS response times. Keep up the great work.

Recommendations
➢ Continue to emphasize the importance of responding to EMS per our standard.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
**Fire Response Scorecard**

**District 1**

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

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**First Engine Response in District 1 Area**

- **January 2019**: 3 Total Calls, 100.00% ISO 6:20 Seconds or Less
- **February 2019**: 3 Total Calls, 100.00% ISO 6:20 Seconds or Less
- **March 2019**: 5 Total Calls, 100.00% ISO 6:20 Seconds or Less
- **April 2019**: 6 Total Calls, 100.00% ISO 6:20 Seconds or Less
- **May 2019**: 4 Total Calls, 100.00% ISO 6:20 Seconds or Less

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**Analysis**

- Exceptional effort by companies in District 1.

**Recommendations**

- Continue to reiterate the importance of response time compliance.

**Impact**

- Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services
Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
District 1 continues to improve their EMS response times. Excellent.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
**Fire Response Scorecard**

**District 2**

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:** 05/01/2019 - 05/31/2019

**HFD Strategic Priorities:**
Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

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**Analysis**

- Excellent work by District 2.

**Recommendations**

- Maintain proficiency.

**Impact**

- Effective emergency response.
EMS Response Scorecard

District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- District 2 has shown continued improvement in EMS response for the first arriving company.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Exceptional work by Tour A

Recommendations

- Reiterate the importance of safely responding to calls for service in the allotted time period.

Impact

- Effective emergency response.
EMS Response Scorecard

Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response

Tour A

Analysis

➢ Good progress by Tour A by improving upon their EMS response times for 3 months in a row now.

Recommendations

➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

First EMS Response - Tour A

- Total
- Less Than 5
- Greater than 5
- Percentage 5 min or less

Graph showing the trend of EMS response times from May 2018 to May 2019 with data points for each month.
Fire Response Scorecard
Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
Excellent work by Tour B.

Recommendations
- Maintain efficiency.

Impact
- Effective emergency response.
EMS Response Scorecard

Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

➢ Good job by Tour B for increasing their EMS response times when compared to last month.

Recommendations

➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour C

Analysis
- Excellent work, Tour C.

Recommendations
- Reiterate the continued expectation of compliance.

Impact
- Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour C

Analysis
➢ Slight improvement of performance by Tour C.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour D

Analysis

- Excellent work, Tour D.

Recommendations

- Conduct performance analysis.

Impact

- Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Great work by Tour D in improving their response times when compared to last month.

Recommendations
- Continue to reiterate the importance of compliance.

Impact
- Sustenance of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
COMMUNITY RISK REDUCTION –
FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction
Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software
Current Period: 05/01/2019 - 05/31/2019

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/19</td>
<td>560</td>
<td>369</td>
</tr>
<tr>
<td>02/19</td>
<td>210</td>
<td>142</td>
</tr>
<tr>
<td>03/19</td>
<td>418</td>
<td>565</td>
</tr>
<tr>
<td>04/19</td>
<td>320</td>
<td>369</td>
</tr>
<tr>
<td>05/19</td>
<td>249</td>
<td>325</td>
</tr>
</tbody>
</table>

Fire Marshal Office

<table>
<thead>
<tr>
<th>Activity</th>
<th>Inspections</th>
<th>Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>475</td>
<td>441</td>
</tr>
<tr>
<td>Hours</td>
<td>927.15</td>
<td>682.81</td>
</tr>
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</table>

Attendance

<table>
<thead>
<tr>
<th>Total Hours Working</th>
<th>Off Duty</th>
<th>580</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012.46</td>
<td></td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>Total Hours on Duty</th>
<th>Percentage Account For:</th>
</tr>
</thead>
<tbody>
<tr>
<td>2542.75</td>
<td>79.15%</td>
</tr>
</tbody>
</table>

Recommendations

✓ Why is the percentage of time accounted for only 79%?

Impact

• Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard  
Community Risk Reduction Division - FM

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Data Source: Firehouse Software  
Current Period: 05/01/2019 - 05/31/2019

HFD Strategic Priorities: Provide Quality Code Enforcement, Public Education, & Community Engagement

Performance Target – Show a 30% decrease in fires by end of FY2019.

Analysis

- Intentionally set fires are down when compared to same month in 2018. Unintentional fires are significantly down when compared to 2017 & 2018.

Recommendations

- Assess effectiveness of community risk reduction program.

Impact

- Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

HFD Strategic Priorities: Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software
Current Period: 05/01/2019 - 05/31/2019

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2019.

Special Services

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>03/19</th>
<th>04/19</th>
<th>05/19</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>267</td>
<td>275</td>
<td>343</td>
</tr>
<tr>
<td>Total Adults</td>
<td>10,143</td>
<td>4,042</td>
<td>4,850</td>
</tr>
<tr>
<td>Total Children</td>
<td>1,136</td>
<td>5,047</td>
<td>3,640</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>7</td>
<td>15</td>
<td>7</td>
</tr>
<tr>
<td>Car Seats</td>
<td>35</td>
<td>34</td>
<td>4</td>
</tr>
</tbody>
</table>

Attendance

| Total Hours Working: | 716.25 |
| Total Hours on Duty: | 737.5  |

Recommendations

Outstanding work, SSU!

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.
TRAINING DIVISION

"Goal Oriented, Results Driven"
### Performance Scorecard

**Training Division**

**Operational Performance Measure:**  
**Internal / External Stakeholder Engagement** – Increase public/personnel awareness about the City of Hartford Fire Department.

**HFD Strategic Priorities:**  
Provide Mandated Training to Hartford Fire Department Personnel

**Performance Target** – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

**Data Source:** HFD Firehouse Software

**Current Period:**  
05/01/2019 – 05/31/2019

### Historical Analysis

**Attendance**

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>1078</th>
<th>Total Hours Off:</th>
<th>434</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>1155</td>
<td>Hours Accounted For:</td>
<td>93.33%</td>
</tr>
</tbody>
</table>

**Recommendations**

Excellent work by our Training Division.

**Impact**

- Workforce that is compliant with ISO and CONOSHA requirements.
EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"
**Performance Scorecard**

**Equipment Maintenance Division**

**HFD Strategic Priorities:**
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

**Data Source:** HFD Firehouse Software

**Current Period:** 05/01/2019 – 05/31/2019

**Operational Performance Measure:**
**Internal / External Stakeholder Engagement** – Increase public /personnel awareness about the City of Hartford Fire Department.

**Performance Target** – Respond in a timely manner when sequestered by ESD/Support Services.

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
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<tbody>
<tr>
<td>01/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>02/19</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>196</td>
</tr>
<tr>
<td>03/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>398</td>
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<tr>
<td>04/19</td>
<td>0</td>
<td>0</td>
<td>10</td>
<td>0</td>
</tr>
<tr>
<td>05/19</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>

**Attendance**

- **Total Working Hours:** 1202
- **Total Hours Off:** 100
- **Total Hours on Duty:** 1254
- **Hours Accounted For:** 95.85%

**Equipment Maintenance Division**

**May 2019**

- **Diesel Usage in Gallons**
  - Station 10: 1,936.50
  - Station 14: 1,650.50
  - 40 Jennings: 596.1
  - 40 Jennings: 1,637.50

- **Gasoline Usage in Gallons**
  - Engine: $4,163.48
  - Ladders: $3,548.60
  - Rescue: $1,270.92
  - Support: $3,045.78

- **Out of Service in hours**
  - Engine: 96.00
  - Ladders: 832.00
  - Rescue: 683.00
  - Support: 1368

**Recommendations**

- Outstanding work

**Impact**

- Safe repair and maintenance of fire department tools, equipment, and apparatus.
<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admin and Bills</td>
<td>7</td>
<td>15</td>
</tr>
<tr>
<td>Daily Admin and Driver logs</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Meeting</td>
<td>7</td>
<td>26</td>
</tr>
<tr>
<td>Reports, Accidents and Estimates</td>
<td>4</td>
<td>11</td>
</tr>
<tr>
<td>Spec Writing and Review</td>
<td>13</td>
<td>70</td>
</tr>
<tr>
<td>Accidents</td>
<td>2</td>
<td>6</td>
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<tr>
<td>Emergency Repairs</td>
<td>8</td>
<td>25</td>
</tr>
<tr>
<td>Filling of SCBA bottles</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>Administrative Work</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Aerial Testing and Repairs</td>
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<td></td>
</tr>
<tr>
<td>Daily Road Repair</td>
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<td></td>
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<tr>
<td>Daily Work Logs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EMD Activity</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fabricating of Equipment</td>
<td></td>
<td></td>
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<tr>
<td>Filling of Water Cans</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fire Ground ladder Testing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hartford Police in Kindness</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HFD Support in Kindness</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pump Test</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SCBA Admin and Warranty</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scheduled Apparatus Repair</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scheduled Aerial Repair</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scheduled Preventive Maintenance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scheduled Support Vehicle Repair</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shop Maintenance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Small Equipment Repairs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unscheduled Apparatus Repair</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unscheduled Aerial Repair</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unscheduled Emergency Road Repair</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unscheduled Maintenance Walk In</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Equipment Maintenance**

- **Count**: Blue bars
- **Hours**: Red bars
Performance Scorecard
F.A.C.T. Division

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public /personnel awareness about the City of Hartford Fire Department.

HFD Strategic Priorities:
Provide Quality I.T. & Technical Assistance to HFD

Data Source: HFD Firehouse Software

Current Period: 05/01/2019 – 05/31/2019

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Traffic</th>
<th>Comm &amp; Tech</th>
<th>Training / Misc</th>
<th>Fire Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/19</td>
<td>430</td>
<td>82</td>
<td>95</td>
<td>99</td>
</tr>
<tr>
<td>02/19</td>
<td>516</td>
<td>68</td>
<td>100</td>
<td>59</td>
</tr>
<tr>
<td>03/19</td>
<td>610</td>
<td>82</td>
<td>99</td>
<td>76</td>
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<tr>
<td>04/19</td>
<td>963</td>
<td>57</td>
<td>102</td>
<td>54</td>
</tr>
<tr>
<td>05/19</td>
<td>902</td>
<td>56</td>
<td>71</td>
<td>72</td>
</tr>
</tbody>
</table>

Fire Alarm Communications Technology

Attendance

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>693.75</th>
<th>Total Hours Off:</th>
<th>80</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>755.25</td>
<td>Hours Accounted For:</td>
<td>91.86%</td>
</tr>
</tbody>
</table>

Recommendations

- Exceptional work by our FACT Division.

Impact

- IS&IT execution of relevant duties and responsibilities.
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
# EMS May 2019

## Number of All EMS Calls
By Neighborhood
Total 1,783 of Calls

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>1072</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>451</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>96</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>78</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>42</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>33</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>10</td>
</tr>
<tr>
<td>320</td>
<td>Emergency medical service, other</td>
<td>1</td>
</tr>
</tbody>
</table>

*Hartford Fire Department May 2019*

*Number of Incidents:*
- 23 - 67
- 68 - 106
- 107 - 157
- 158 - 195

*Source:* Firehouse Software
*6/2/2019 Geocoded 1,776 Not Geocoded: 7*
## Rescue Calls
### May 2019

**Number of All Rescue Calls By Neighborhood**

**Total 15 of Calls**

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>353</td>
<td>Removal of victim(s) from stalled elevator</td>
<td>7</td>
</tr>
<tr>
<td>511</td>
<td>Lock-out</td>
<td>3</td>
</tr>
<tr>
<td>355</td>
<td>Confined space rescue</td>
<td>1</td>
</tr>
<tr>
<td>341</td>
<td>Search for person on land</td>
<td>1</td>
</tr>
<tr>
<td>331</td>
<td>Lock-in (if lock out, use 511)</td>
<td>1</td>
</tr>
<tr>
<td>350</td>
<td>Extrication, rescue, Other</td>
<td>1</td>
</tr>
<tr>
<td>352</td>
<td>Extrication of victim(s) from vehicle</td>
<td>1</td>
</tr>
</tbody>
</table>

**Map of Hartford Fire Department May 2019**

- **Number of Incidents**:
  - 0
  - 1
  - 2 - 3

- **Neighborhoods**
  - **BLUE HILLS**: 1
  - **NORTHEAST**: 2
  - **NORTH MEADOWS**: 0
  - **UPPER ALBANY**: 1
  - **CLAY-ARSENAL**: 1
  - **WEST END**: 1
  - **ASYLUM HILL**: 1
  - **DOWNTOWN**: 0
  - **SOUTH GREEN**: 3
  - **SHELDON-CHARTER OAK**: 0
  - **FROG HOLLOW**: 3
  - **BARRY SQUARE**: 0
  - **SOUTH MEADOWS**: 0
  - **SOUTH END**: 2
  - **SOUTH WEST**: 0

**Created by Leandro Cieri**
Hartford Fire Department
6/2/2019
Source: Firehouse Software
Geocoded: 15
Not Geocoded: 0
Narcan Administered
May 2019

Hartford Fire Department
May 2019
Number of Calls
Where Narcan was Administered
By Neighborhood
Total 49 Calls

Number Administered

0
1 - 4
5 - 7
8 - 19

Created by Leandro Cleri
Hartford Fire Department
6/2/2019
Source: Firehouse Software
Geocoded: 49
Not Geocoded: 0
Hazardous Materials
May 2019

Hartford Fire Department
May 2019
Number of All Hazardous Calls
By Neighborhood
Total 29 of Calls

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>412</td>
<td>Gas leak (natural gas or LPG)</td>
<td>11</td>
</tr>
<tr>
<td>400</td>
<td>Hazardous condition, Other</td>
<td>7</td>
</tr>
<tr>
<td>463</td>
<td>Vehicle accident, general cleanup</td>
<td>5</td>
</tr>
<tr>
<td>424</td>
<td>Carbon monoxide incident</td>
<td>4</td>
</tr>
<tr>
<td>410</td>
<td>Combustible/flammable gas/liquid condition, other</td>
<td>1</td>
</tr>
<tr>
<td>413</td>
<td>Oil or other combustible liquid spill</td>
<td>1</td>
</tr>
</tbody>
</table>
## All Fires

### May 2019

<table>
<thead>
<tr>
<th>Incident</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>111</td>
<td>Building fire</td>
<td>8</td>
</tr>
<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
<td>6</td>
</tr>
<tr>
<td>130</td>
<td>Mobile property (vehicle) fire, Other</td>
<td>5</td>
</tr>
<tr>
<td>151</td>
<td>Outside rubbish, trash or waste fire</td>
<td>5</td>
</tr>
<tr>
<td>142</td>
<td>Brush or brush-and-grass mixture fire</td>
<td>2</td>
</tr>
<tr>
<td>118</td>
<td>Trash or rubbish fire, contained</td>
<td>2</td>
</tr>
<tr>
<td>113</td>
<td>Cooking fire, confined to container</td>
<td>2</td>
</tr>
<tr>
<td>154</td>
<td>Dumpster or other outside trash receptacle fire</td>
<td>1</td>
</tr>
<tr>
<td>160</td>
<td>Special outside fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>100</td>
<td>Fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>150</td>
<td>Outside rubbish fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>140</td>
<td>Natural vegetation fire, Other</td>
<td>1</td>
</tr>
</tbody>
</table>
Area Survey
May 2019

Hartford Fire Department
May 2019
Number of Area Surveys
By Engine Districts
Total 64 Locations

Area Survey Locations

<table>
<thead>
<tr>
<th>Area Survey</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td></td>
</tr>
<tr>
<td>1 - 5</td>
<td></td>
</tr>
<tr>
<td>6 - 10</td>
<td></td>
</tr>
<tr>
<td>11 - 13</td>
<td></td>
</tr>
</tbody>
</table>

Created by Leandro Cieri
Hartford Fire Department
6/2/2019
Source: Firehouse Software
Geocoded: 84
Not Geocoded: 0
Service Calls
May 2019

Hartford Fire Department
May 2019
Number of All Service Calls
By Neighborhood
Total 322 of Calls

Incident Type | Description | Incident Count
--- | --- | ---
552 | Police matter | 89
500 | Service Call, other | 85
531 | Smoke or odor removal | 47
520 | Water problem, Other | 27
553 | Public service | 22
550 | Public service assistance, Other | 18
444 | Power line down | 8
440 | Electrical wiring/equipment problem, Other | 7
554 | Assist invalid | 4
442 | Overheated motor | 3
522 | Water or steam leak | 2
571 | Cover assignment, standby, moveup | 2
441 | Heat from short circuit (wiring), defective/worn | 2
551 | Assist police or other governmental agency | 2
540 | Animal problem, Other | 2
445 | Arcing, shorted electrical equipment | 1
561 | Unauthorized burning | 1

Number of Incidents
- 5 - 13
- 14 - 28
- 27 - 46

Created by Leandro Cieri
Hartford Fire Department
6/2/2019
Source: Firehouse Software
Geocoded: 319
Not Geocoded: 3
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
<td>56</td>
</tr>
<tr>
<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
<td>42</td>
</tr>
<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
<td>16</td>
</tr>
<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
<td>12</td>
</tr>
<tr>
<td>730</td>
<td>System malfunction, Other</td>
<td>10</td>
</tr>
<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
<td>9</td>
</tr>
<tr>
<td>744</td>
<td>Detector activation, no fire - unintentional</td>
<td>7</td>
</tr>
<tr>
<td>733</td>
<td>Smoke detector activation due to malfunction</td>
<td>5</td>
</tr>
<tr>
<td>700</td>
<td>False alarm or false call, Other</td>
<td>4</td>
</tr>
<tr>
<td>714</td>
<td>Central station, malicious false alarm</td>
<td>4</td>
</tr>
<tr>
<td>741</td>
<td>Sprinkler activation, no fire - unintentional</td>
<td>3</td>
</tr>
<tr>
<td>731</td>
<td>Sprinkler activation due to malfunction</td>
<td>2</td>
</tr>
<tr>
<td>736</td>
<td>CO detector activation due to malfunction</td>
<td>2</td>
</tr>
<tr>
<td>715</td>
<td>Local alarm system, malicious false alarm</td>
<td>2</td>
</tr>
<tr>
<td>746</td>
<td>Carbon monoxide detector activation, no CO</td>
<td>1</td>
</tr>
<tr>
<td>711</td>
<td>Municipal alarm system, malicious false alarm</td>
<td>1</td>
</tr>
<tr>
<td>734</td>
<td>Heat detector activation due to malfunction</td>
<td>1</td>
</tr>
<tr>
<td>Key</td>
<td>Incident Number</td>
<td>Response</td>
</tr>
<tr>
<td>-----</td>
<td>-----------------</td>
<td>----------</td>
</tr>
<tr>
<td>0</td>
<td>19-0126030</td>
<td>0:04:04</td>
</tr>
<tr>
<td>1</td>
<td>19-0132056</td>
<td>0:05:51</td>
</tr>
<tr>
<td>2</td>
<td>19-0136061</td>
<td>0:02:55</td>
</tr>
<tr>
<td>3</td>
<td>19-0139004</td>
<td>0:04:18</td>
</tr>
<tr>
<td>4</td>
<td>19-0141060</td>
<td>0:03:59</td>
</tr>
<tr>
<td>5</td>
<td>19-0141071</td>
<td>0:03:39</td>
</tr>
<tr>
<td>6</td>
<td>19-0143039</td>
<td>0:04:56</td>
</tr>
<tr>
<td>7</td>
<td>19-0149006</td>
<td>0:04:44</td>
</tr>
</tbody>
</table>

Created by Leandro Cieri
Hartford Fire Department
6/2/2019
Source: Firehouse Software
Geocoded: 8
Not Geocoded: 0
QUESTIONS/COMMENTS

"Goal Oriented, Results Driven"