City of Hartford
FIRE DEPARTMENT

FIRESTAT

March 2019

"Goal Oriented, Results Driven"
AGENDA

• Introductions
• Remark’s from Chief Freeman
• Remark’s from Chief Reilly
• Remark’s from Chief Barco
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Freeman

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2019 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329.
Fire Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Structure Fires

- January 2019: 100.00%
- February 2019: 100.00%
- March 2019: 100.00%

Analysis
- Outstanding work. Great job to all 4 tours.
- What contributed to just under a 94% property save rate for this month?

Percentage of Property Saved
- February 2019: 93.34%
- March 2019: 6.68%

Fire Alarms compared to Actual Fires
- February 2019: 8.60%
- March 2019: 22.04%
- January 2019: 69.35%

- Fires
- Fire Alarm Malfunctions
- False Fire Alarms
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Good improvement of performance for EMS city wide. We need to continue to strive for our goal of 90%.

Recommendations
➢ Continue to emphasize the importance of responding to EMS per our standard.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Outstanding job District 1.

Recommendations

Continue to reiterate the importance of response time compliance.

Impact

➢ Life safety stabilization
EMS Response Scorecard

District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

Excellent increase in performance for EMS calls in District 1.

Recommendations

➤ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

➤ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

First EMS Response in District 1 Area

- Total
- Less Than 5
- Greater Than 5
- Percentage of 5 Min or less

March 2018: 833, 82.35%
April 2018: 803, 82.69%
May 2018: 848, 83.02%
June 2018: 928, 81.68%
July 2018: 892, 81.41%
August 2018: 868, 81.00%
September 2018: 874, 80.66%
October 2018: 821, 81.49%
November 2018: 727, 77.85%
December 2018: 789, 80.48%
January 2019: 798, 78.70%
February 2019: 738, 78.05%
March 2019: 770, 81.56%
Fire Response Scorecard
District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Excellent work for first due Engine response in District 1 for the month of March.

Recommendations

- Maintain proficiency.

Impact

- Effective emergency response.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

➢ Excellent improvement by District 2 in regards to EMS responses for the month of March.

Recommendations

➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- No structure fire responses for Tour A for the month of March.

Recommendations

- Reiterate the importance of safely responding to calls for service in the allotted time period.

Impact

- Effective emergency response.
EMS Response Scorecard
Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services
Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour A

Analysis
➢ Good improvement of EMS response performance for Tour A.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
➢ No structure fire responses for Tour B for the month of March.

Recommendations
➢ Maintain efficiency.

Impact
➢ Effective emergency response.
EMS Response Scorecard

Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

➤ Great improvement by Tour B for their EMS response compliance percentage.

Recommendations

➤ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

➤ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Outstanding job by Tour C for structure fire response.

Recommendations

- Reiterate the continued expectation of compliance.

Impact

- Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Excellent improvement by Tour C for EMS response compliance.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Tour D

Data Source: Firehouse Software

Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

➢ Outstanding work by Tour D.

Recommendations

Conduct performance analysis.

Impact

➢ Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Slight improvement of performance for EMS response by Tour D.

Recommendations
- Continue to reiterate the importance of compliance.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
COMMUNITY RISK REDUCTION – FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction
Division - FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software

Current Period: 03/01/2019 - 03/31/2019

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/19</td>
<td>560</td>
<td>369</td>
</tr>
<tr>
<td>02/19</td>
<td>210</td>
<td>142</td>
</tr>
<tr>
<td>03/19</td>
<td>418</td>
<td>565</td>
</tr>
</tbody>
</table>

Attendance

| Total Hours Working: | 1790.94 |
| Off Duty:            | 795     |
| Total Hours on Duty  | 2213.25 |
| Percentage Account For: | 80.92% |

Recommendations

- Why is the percentage of time accounted for only 80%?
- Excellent job on the number of inspections conducted for the month of March.

Impact

- Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard
Community Risk Reduction Division -FM

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Data Source: Firehouse Software
Current Period: 03/01/2019 - 03/31/2019

HFD Strategic Priorities: Provide Quality Code Enforcement, Public Education, & Community Engagement

Performance Target – Show a 30% decrease in fires by end of FY2019.

Cause of Fire
Month of March

Analysis
- Intentionally set fires continue to trend down when compared to same month in 2017 & 2018. Unintentional fires are drastically down when compared to 2017 & 2018.

Recommendations
- Assess effectiveness of community risk reduction program.

Impact
- Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

HFD Strategic Priorities: Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software
Current Period: 03/01/2019 - 03/31/2019

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>01/19</th>
<th>02/19</th>
<th>03/19</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>293</td>
<td>255</td>
<td>267</td>
</tr>
<tr>
<td>Total Adults</td>
<td>1614</td>
<td>1738</td>
<td>10,143</td>
</tr>
<tr>
<td>Total Children</td>
<td>776</td>
<td>578</td>
<td>1,136</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>70</td>
<td>6</td>
<td>7</td>
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<tr>
<td>Car Seats</td>
<td>4</td>
<td>52</td>
<td>35</td>
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</table>

Special Services

<table>
<thead>
<tr>
<th>Event Type</th>
<th>Count</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activities</td>
<td>61</td>
<td>89.5</td>
</tr>
<tr>
<td>Emergency Preparedness</td>
<td>5</td>
<td>13</td>
</tr>
<tr>
<td>Public Education Group</td>
<td>47</td>
<td>133.5</td>
</tr>
<tr>
<td>Special Services</td>
<td>154</td>
<td>321</td>
</tr>
</tbody>
</table>

Attendance

| Total Hours Working: | 557   |
| Off Duty:           | 70    |
| Total Hours on Duty:| 618   |
| Percentage Account For: | 90.13% |

Recommendations

Great job Special Services Unit.

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.
TRAINING DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
Training Division

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Performance Target – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

Data Source: HFD Firehouse Software

Current Period: 03/01/2019 – 03/31/2019

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Working Hours: 1186.89</td>
<td>Outstanding work, Training Division</td>
<td>• Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td>Total Hours Off: 370.5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty: 1192</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hours Accounted For: 99.57%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Training Division

<table>
<thead>
<tr>
<th>Activity</th>
<th>Attendee</th>
<th>Instructor</th>
</tr>
</thead>
<tbody>
<tr>
<td>355</td>
<td>28</td>
<td>84</td>
</tr>
<tr>
<td>765.89</td>
<td>162</td>
<td>259</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outstanding work, Training Division</td>
<td>• Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
</tbody>
</table>
"Goal Oriented, Results Driven"
Performance Scorecard
Equipment Maintenance Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Data Source: HFD Firehouse Software
Current Period: 03/01/2019 – 03/31/2019

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>02/19</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>196</td>
</tr>
<tr>
<td>03/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>398</td>
</tr>
</tbody>
</table>

Attendance

- Total Working Hours: 1176.8
- Total Hours Off: 100
- Total Hours on Duty: 1273
- Hours Accounted For: 92.44%

Recommendations

- Well done, Equipment Maintenance Division.

Impact

- Safe repair and maintenance of fire department tools, equipment, and apparatus.
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard  
F.A.C.T. Division

**Operational Performance Measure:** Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

**HFD Strategic Priorities:**
Provide Quality I.T. & Technical Assistance to HFD

**Data Source:** HFD Firehouse Software

**Current Period:** 03/01/2019 – 03/31/2019

### HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Traffic</th>
<th>Comm &amp; Tech</th>
<th>Training / Misc</th>
<th>Fire Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/19</td>
<td>430</td>
<td>82</td>
<td>95</td>
<td>99</td>
</tr>
<tr>
<td>02/19</td>
<td>516</td>
<td>68</td>
<td>100</td>
<td>59</td>
</tr>
<tr>
<td>03/19</td>
<td>610</td>
<td>82</td>
<td>99</td>
<td>76</td>
</tr>
</tbody>
</table>

### Attendance

<table>
<thead>
<tr>
<th></th>
<th>Total Working Hours: 623.5</th>
<th>Total Hours Off: 150</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty:</td>
<td>670.5</td>
<td>Hours Accounted For: 92.99%</td>
</tr>
</tbody>
</table>

### Recommendations

- Excellent work as usual, Fire Alarm Communications & Technology Division.

### Impact

- IS&IT execution of relevant duties and responsibilities.
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>1065</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>416</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>91</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>64</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>35</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>5</td>
</tr>
<tr>
<td>320</td>
<td>Emergency medical service, other</td>
<td>1</td>
</tr>
</tbody>
</table>

**EMS Calls March 2019**

**Number of All EMS Calls By Neighborhood**

Total 1,677 of Calls

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Created by Leandro Cieri
Hartford Fire Department
4/1/2019
Source: Firehouse Software
Geocoded 1,671
Not Geocoded: 6
Rescue Calls
March 2019

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>353</td>
<td>Removal of victim(s) from stalled elevator</td>
<td>10</td>
</tr>
<tr>
<td>381</td>
<td>Rescue or EMS standby</td>
<td>5</td>
</tr>
<tr>
<td>352</td>
<td>Extrication of victim(s) from vehicle</td>
<td>5</td>
</tr>
<tr>
<td>331</td>
<td>Lock-in (if lock out, use 511)</td>
<td>1</td>
</tr>
<tr>
<td>351</td>
<td>Extrication of victim(s) from building/structure</td>
<td>1</td>
</tr>
</tbody>
</table>
Narcan Administered
March 2019

Hartford Fire Department
March 2019
Number of Calls
Where Narcan was Administered
By Neighborhood
Total 37 Calls

Number Administered

0
1 - 3
4 - 5

Created by Leandro Cieri
Hartford Fire Department
4/1/2019
Source: Firehouse Software
Geocoded: 37
Not Geocoded: 0
Hazardous Materials
March 2019

Incident Type | Description | Incident Count
--- | --- | ---
412 | Gas leak (natural gas or LPG) | 8
400 | Hazardous condition, Other | 4
411 | Gasoline or other flammable liquid spill | 3
424 | Carbon monoxide incident | 1
460 | Accident, potential accident, Other | 1
410 | Combustible/flammable gas/liquid condition, other | 1
423 | Refrigeration leak | 1

Hartford Fire Department
March 2019
Number of All Hazardous Calls
By Neighborhood
Total 19 of Calls

Created by Leandro Cieri
Hartford Fire Department
4/1/2019
Source: Firehouse Software
Geocoded: 19
Not Geocoded: 0
## All Fires March 2019

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
<td>8</td>
</tr>
<tr>
<td>111</td>
<td>Building fire</td>
<td>7</td>
</tr>
<tr>
<td>113</td>
<td>Cooking fire, confined to container</td>
<td>7</td>
</tr>
<tr>
<td>142</td>
<td>Brush or brush-and-grass mixture fire</td>
<td>4</td>
</tr>
<tr>
<td>151</td>
<td>Outside rubbish, trash or waste fire</td>
<td>4</td>
</tr>
<tr>
<td>130</td>
<td>Mobile property (vehicle) fire, Other</td>
<td>3</td>
</tr>
<tr>
<td>100</td>
<td>Fire, Other</td>
<td>2</td>
</tr>
<tr>
<td>118</td>
<td>Trash or rubbish fire, contained</td>
<td>1</td>
</tr>
<tr>
<td>150</td>
<td>Outside rubbish fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>112</td>
<td>Fires in structure other than in a building</td>
<td>1</td>
</tr>
<tr>
<td>154</td>
<td>Dumpster or other outside trash receptacle fire</td>
<td>1</td>
</tr>
<tr>
<td>140</td>
<td>Natural vegetation fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>116</td>
<td>Fuel burner/boiler malfunction, fire confined</td>
<td>1</td>
</tr>
</tbody>
</table>
Area Survey
March 2019

Hartford Fire Department
March 2019
Number of Area Surveys
By Engine Districts
Total 42 Locations

Area Survey Locations

<table>
<thead>
<tr>
<th>Engine Area</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>0</td>
</tr>
<tr>
<td>1</td>
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<tr>
<td>15</td>
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<td>16</td>
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<tr>
<td>8</td>
<td>3</td>
</tr>
<tr>
<td>11</td>
<td>0</td>
</tr>
</tbody>
</table>

Created by Leandro Cieri
Hartford Fire Department
4/1/2019
Source: Firehouse Software
Geocoded: 42
Not Geocoded: 0
## Service Calls
### March 2019

### Hartford Fire Department
March 2019
Number of All Service Calls
By Neighborhood
Total 310 of Calls

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>552</td>
<td>Police matter</td>
<td>80</td>
</tr>
<tr>
<td>500</td>
<td>Service Call, other</td>
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</tr>
<tr>
<td>531</td>
<td>Smoke or odor removal</td>
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</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
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</tr>
<tr>
<td>520</td>
<td>Water problem, Other</td>
<td>18</td>
</tr>
<tr>
<td>553</td>
<td>Public service</td>
<td>17</td>
</tr>
<tr>
<td>444</td>
<td>Power line down</td>
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<tr>
<td>550</td>
<td>Public service assistance, Other</td>
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</tr>
<tr>
<td>511</td>
<td>Lock-out</td>
<td>11</td>
</tr>
<tr>
<td>554</td>
<td>Assist invalid</td>
<td>7</td>
</tr>
<tr>
<td>522</td>
<td>Water or steam leak</td>
<td>5</td>
</tr>
<tr>
<td>445</td>
<td>Arcing, shorted electrical equipment</td>
<td>3</td>
</tr>
<tr>
<td>571</td>
<td>Cover assignment, standby, moveup</td>
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<tr>
<td>442</td>
<td>Overheated motor</td>
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<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
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<tr>
<td>551</td>
<td>Assist police or other governmental agency</td>
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<tr>
<td>555</td>
<td>Defective elevator, no occupants</td>
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</tr>
</tbody>
</table>

Number of Incidents:
- 3 - 9
- 10 - 18
- 19 - 38

Map showing Hartford Fire Department March 2019 service calls by neighborhood.
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
<td>58</td>
</tr>
<tr>
<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
<td>31</td>
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<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
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<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
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<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
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<tr>
<td>741</td>
<td>Sprinkler activation, no fire - unintentional</td>
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<tr>
<td>700</td>
<td>False alarm or false call, Other</td>
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<tr>
<td>730</td>
<td>System malfunction, Other</td>
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<tr>
<td>744</td>
<td>Detector activation, no fire - unintentional</td>
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<tr>
<td>715</td>
<td>Local alarm system, malicious false alarm</td>
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<tr>
<td>733</td>
<td>Smoke detector activation due to malfunction</td>
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<td>746</td>
<td>Carbon monoxide detector activation, no CO</td>
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<tr>
<td>711</td>
<td>Municipal alarm system, malicious false alarm</td>
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<tr>
<td>714</td>
<td>Central station, malicious false alarm</td>
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<tr>
<td>731</td>
<td>Sprinkler activation due to malfunction</td>
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<tr>
<td>Key</td>
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<td>Response</td>
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<td>6</td>
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<td>0:02:47</td>
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</tbody>
</table>

Created by Leandro Cieri
Hartford Fire Department
4/1/2019
Source: Firehouse Software
Geocoded: 7
Not Geocoded: 0
"Goal Oriented, Results Driven"