AGENDA

• Introductions
• Remark’s from Chief Freeman
• Remark’s from Chief Reilly
• Remark’s from Chief Barco
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Freeman

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2019 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329.
Fire Response Scorecard
City-Wide

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Stellar performance by all (4) tours. Keep up the great work.
- Percentage of property saved is yet again impressive.

Percentage of Property Saved
- 98.67%
- 2.20%

Fire Alarms compared to Actual Fires
- 69.35%
- 10.08%
- 20.56%
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Performance continues to improve for EMS response times for the 6th month in a row. Well done by all members of HFD.

Recommendations
- Continue to emphasize the importance of responding to EMS per our standard.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Excellent work, District 1.

Recommendations

- Continue to reiterate the importance of response time compliance.

Impact

- Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Significant increase in performance for District 1 EMS calls in District 1 when compared to last month.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

First EMS Response in District 1 Area

- Total
- Less Than 5
- Greater Than 5
- Percentage of 5 Min or less

Graph showing first EMS response in District 1 area from August 2018 to August 2019.
**Fire Response Scorecard**  
**District 2**

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software  
**Current Period:** 08/01/2019 - 08/31/2019

**HFD Strategic Priorities:**  
Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

### First Engine Response in District 2 Area

<table>
<thead>
<tr>
<th>Month</th>
<th>Total Calls</th>
<th>ISO 6:20 Seconds or Less</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 2019</td>
<td>3</td>
<td>100.00%</td>
</tr>
<tr>
<td>February 2019</td>
<td>4</td>
<td>100.00%</td>
</tr>
<tr>
<td>March 2019</td>
<td>2</td>
<td>100.00%</td>
</tr>
<tr>
<td>April 2019</td>
<td>5</td>
<td>100.00%</td>
</tr>
<tr>
<td>May 2019</td>
<td>4</td>
<td>100.00%</td>
</tr>
<tr>
<td>June 2019</td>
<td>8</td>
<td>100.00%</td>
</tr>
<tr>
<td>July 2019</td>
<td>4</td>
<td>100.00%</td>
</tr>
<tr>
<td>August 2019</td>
<td>2</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

**Analysis**

- Excellent work by District 2 yet again.

**Recommendations**

- Maintain proficiency.

**Impact**

- Effective emergency response.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ Slight declination in performance by District 2 for this month when compared to last month.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

First EMS Response in District 2 Area

August 2018: 940
September 2018: 906
October 2018: 894
November 2018: 881
December 2018: 846
January 2019: 923
February 2019: 808
March 2019: 907
April 2019: 862
May 2019: 926
June 2019: 871
July 2019: 930
August 2019: 915

Less Than 5
Greater than 5
Percentage 5 min or less

Total
Less Than 5
Greater than 5
Percentage 5 min or less

August 2018: 749
September 2018: 741
October 2018: 713
November 2018: 714
December 2018: 670
January 2019: 729
February 2019: 628
March 2019: 730
April 2019: 689
May 2019: 752
June 2019: 712
July 2019: 788
August 2019: 754
Fire Response Scorecard

Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Excellent work, Tour A yet again.

Recommendations

- Reiterate the importance of safely responding to calls for service in the allotted time period.

Impact

- Effective emergency response.
EMS Response Scorecard
Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Performance was “steady” for Tour A pertaining to EMS response times for the month of July and August. 2 month trend of an increase in performance for Tour A.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustenance of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

First EMS Response
Tour A

First EMS Response Scorecard
Tour A

<table>
<thead>
<tr>
<th>Month</th>
<th>Total</th>
<th>Less Than 5</th>
<th>Greater than 5</th>
<th>Percentage 5 min or less</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2018</td>
<td>427</td>
<td>339</td>
<td>88</td>
<td>79.39%</td>
</tr>
<tr>
<td>September 2018</td>
<td>456</td>
<td>366</td>
<td>90</td>
<td>80.26%</td>
</tr>
<tr>
<td>October 2018</td>
<td>423</td>
<td>338</td>
<td>85</td>
<td>79.91%</td>
</tr>
<tr>
<td>November 2018</td>
<td>358</td>
<td>289</td>
<td>64</td>
<td>80.87%</td>
</tr>
<tr>
<td>December 2018</td>
<td>379</td>
<td>305</td>
<td>74</td>
<td>80.47%</td>
</tr>
<tr>
<td>January 2019</td>
<td>466</td>
<td>369</td>
<td>97</td>
<td>79.18%</td>
</tr>
<tr>
<td>February 2019</td>
<td>356</td>
<td>276</td>
<td>80</td>
<td>77.53%</td>
</tr>
<tr>
<td>March 2019</td>
<td>410</td>
<td>328</td>
<td>82</td>
<td>80.00%</td>
</tr>
<tr>
<td>April 2019</td>
<td>394</td>
<td>323</td>
<td>71</td>
<td>81.98%</td>
</tr>
<tr>
<td>May 2019</td>
<td>424</td>
<td>351</td>
<td>73</td>
<td>82.78%</td>
</tr>
<tr>
<td>June 2019</td>
<td>348</td>
<td>288</td>
<td>60</td>
<td>81.76%</td>
</tr>
<tr>
<td>July 2019</td>
<td>457</td>
<td>377</td>
<td>80</td>
<td>82.49%</td>
</tr>
<tr>
<td>August 2019</td>
<td>438</td>
<td>369</td>
<td>69</td>
<td>84.25%</td>
</tr>
</tbody>
</table>
Fire Response Scorecard

Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis
- Excellent job, Tour B for 8 straight months.

Recommendations
- Maintain efficiency.

Impact
- Effective emergency response.
EMS Response Scorecard

Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

- Significant increase in performance by Tour B pertaining to EMS response times for the month of August when compared to July.

Recommendations

- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

- Sustenance of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

First EMS Response

Tour B

<table>
<thead>
<tr>
<th>Month</th>
<th>Total</th>
<th>Less Than 5</th>
<th>Greater than 5</th>
<th>Percentage 5 min or less</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2018</td>
<td>425</td>
<td>342</td>
<td>83</td>
<td>80.47%</td>
</tr>
<tr>
<td>September 2018</td>
<td>464</td>
<td>374</td>
<td>90</td>
<td>80.60%</td>
</tr>
<tr>
<td>October 2018</td>
<td>445</td>
<td>347</td>
<td>99</td>
<td>79.42%</td>
</tr>
<tr>
<td>November 2018</td>
<td>379</td>
<td>301</td>
<td>78</td>
<td>78.41%</td>
</tr>
<tr>
<td>December 2018</td>
<td>440</td>
<td>345</td>
<td>95</td>
<td>78.12%</td>
</tr>
<tr>
<td>January 2019</td>
<td>425</td>
<td>332</td>
<td>93</td>
<td>78.41%</td>
</tr>
<tr>
<td>February 2019</td>
<td>412</td>
<td>315</td>
<td>97</td>
<td>78.12%</td>
</tr>
<tr>
<td>March 2019</td>
<td>403</td>
<td>330</td>
<td>73</td>
<td>78.41%</td>
</tr>
<tr>
<td>April 2019</td>
<td>440</td>
<td>356</td>
<td>84</td>
<td>80.91%</td>
</tr>
<tr>
<td>May 2019</td>
<td>471</td>
<td>382</td>
<td>89</td>
<td>81.10%</td>
</tr>
<tr>
<td>June 2019</td>
<td>423</td>
<td>347</td>
<td>76</td>
<td>82.03%</td>
</tr>
<tr>
<td>July 2019</td>
<td>464</td>
<td>371</td>
<td>93</td>
<td>79.96%</td>
</tr>
<tr>
<td>August 2019</td>
<td>434</td>
<td>372</td>
<td>62</td>
<td>85.71%</td>
</tr>
</tbody>
</table>

Graph: First EMS Response

- Chart showing EMS response times from August 2018 to August 2019.
- Data points for each month showing the number of responses and the percentage of times within 5 minutes.

Legend:
- Total
- Less Than 5
- Greater than 5
- Percentage 5 min or less
**Fire Response Scorecard**

**Tour C**

**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

**Data Source:** Firehouse Software

**Current Period:** 08/01/2019 - 08/31/2019

**HFD Strategic Priorities:**
Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

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**First Engine Response**

**Tour C**

**Analysis**

- Excellent work, Tour C for 8 straight months.

**Recommendations**

- Reiterate the continued expectation of compliance.

**Impact**

- Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

➢ Excellent improvement by Tour C pertaining to EMS response times for the month of August. 6 straight months of improving performance.

Recommendations

➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Outstanding work by Tour D for 8 straight months.

Recommendations

- Conduct performance analysis.

Impact

- Life safety incident stabilization.
EMS Response Scorecard

Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 08/01/2019 - 08/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

➢ Declination of performance by Tour D for EMS response times in the month of August when compared to July.

Recommendations

Continue to reiterate the importance of compliance.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
COMMUNITY RISK REDUCTION –
FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - FM

HFD Strategic Priorities:
Provide Quality Code enforcement

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software
Current Period: 08/01/2019 - 08/31/2019

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>02/19</td>
<td>210</td>
<td>142</td>
</tr>
<tr>
<td>03/19</td>
<td>418</td>
<td>565</td>
</tr>
<tr>
<td>04/19</td>
<td>320</td>
<td>369</td>
</tr>
<tr>
<td>05/19</td>
<td>249</td>
<td>325</td>
</tr>
<tr>
<td>06/19</td>
<td>154</td>
<td>426</td>
</tr>
<tr>
<td>07/19</td>
<td>480</td>
<td>193</td>
</tr>
<tr>
<td>08/19</td>
<td>459</td>
<td>387</td>
</tr>
</tbody>
</table>

**Attendance**

<table>
<thead>
<tr>
<th>Total Hours Working:</th>
<th>1871.03</th>
<th>Off Duty:</th>
<th>580</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty</td>
<td>2065.25</td>
<td>Percentage Account For:</td>
<td>90.60%</td>
</tr>
</tbody>
</table>

**Recommendations**

- How many inspections have been conducted in August versus how many inspections were supposed to be completed?
- What percentage of inspections have been conducted to date for calendar year 2019 versus what had to be completed?

**Impact**

- Reduction of risks in the community as it pertains to our external stakeholders.
**Performance Scorecard**

**Community Risk Reduction Division - FM**

**Operational Performance Measure:** Decrease avoidable incidents within the City of Hartford.

**Data Source:** Firehouse Software

**Current Period:** 08/01/2019 - 08/31/2019

**HFD Strategic Priorities:**
Provide Quality Code Enforcement, Public Education, & Community Engagement

**Performance Target** – Show a 30% decrease in fires by end of FY2019.

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**Cause of Fire**

**Month of August**

<table>
<thead>
<tr>
<th>Cause of Fire</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Act of nature</td>
<td>1</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Cause under investigation</td>
<td>8</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Cause undetermined after investigation</td>
<td>8</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Cause, Other</td>
<td>5</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Failure of equipment or heat source</td>
<td>2</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Intentional</td>
<td>8</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Unintentional</td>
<td>25</td>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>

---

**Analysis**

- Intentionally set fires are even when compared to same month in 2018 but down when compared to same month in 2017. Unintentional fire count is significantly lower when compared to 2017.

**Recommendations**

- Assess effectiveness of community risk reduction program.

**Impact**

- Minimization of conflagrations in all parts of the city that are adversely impacted.
"Goal Oriented, Results Driven"
Performance Scorecard
Community Risk Reduction Division - SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

HFD Strategic Priorities: Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software
Current Period: 08/01/2019 - 08/31/2019

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2019.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>06/19</th>
<th>07/19</th>
<th>08/19</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>320</td>
<td>283</td>
<td>343</td>
</tr>
<tr>
<td>Total Adults</td>
<td>4,104</td>
<td>4,494</td>
<td>9,097</td>
</tr>
<tr>
<td>Total Children</td>
<td>2,713</td>
<td>901</td>
<td>9,236</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>4</td>
<td>5</td>
<td>278</td>
</tr>
<tr>
<td>Car Seats</td>
<td>3</td>
<td>3</td>
<td>5</td>
</tr>
</tbody>
</table>

Special Services
504 Water Bottles

<table>
<thead>
<tr>
<th>Activities</th>
<th>Emergency Planning</th>
<th>Public Education Group</th>
<th>Special Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>Hours</td>
<td>Count</td>
<td>Hours</td>
</tr>
<tr>
<td>66</td>
<td>96.75</td>
<td>6</td>
<td>15.5</td>
</tr>
<tr>
<td>76</td>
<td>206.5</td>
<td>195</td>
<td>364.75</td>
</tr>
</tbody>
</table>

Attendance

| Total Hours Working: | 683.5 |
| Off Duty:           | 30    |
| Total Hours on Duty:| 688   |
| Percentage Account For: | 99.35% |

Recommendations

Outstanding work by SSU as usual. Keep up the great work.

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.
TRAINING DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
Training Division

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Data Source: HFD Firehouse Software

Current Period: 08/01/2019 – 08/31/2019

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public /personnel awareness about the City of Hartford Fire Department.

Performance Target – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Working Hours: 979.62</td>
<td>Continue to focus on delivering hands on training to members in Suppression.</td>
<td>- Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td>Total Hours Off: 590</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty: 939</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hours Accounted For: 104.33%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"
# Performance Scorecard
## Equipment Maintenance Division

**HFD Strategic Priorities:**
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

**Data Source:** HFD Firehouse Software

**Current Period:** 08/01/2019 – 08/31/2019

## Operational Performance Measure:
**Internal / External Stakeholder Engagement** – Increase public /personnel awareness about the City of Hartford Fire Department.

**Performance Target** – Respond in a timely manner when sequestered by ESD/Support Services.

### Historical Analysis

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>04/19</td>
<td>0</td>
<td>0</td>
<td>10</td>
<td>0</td>
</tr>
<tr>
<td>05/19</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>06/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>07/19</td>
<td>0</td>
<td>4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>08/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

### Attendance

<table>
<thead>
<tr>
<th>Category</th>
<th>Total Working Hours: 1084.37</th>
<th>Total Hours Off: 190</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty: 1145</td>
<td>Hours Accounted For: 94.70%</td>
<td></td>
</tr>
</tbody>
</table>

### Recommendations

- **What is the status of hose testing, pump testing, and ladder testing?**

### Impact

- Safe repair and maintenance of fire department tools, equipment, and apparatus.

---

![Image](image-url)
F.A.C.T. DIVISION

"Goal Oriented, Results Driven"
**Performance Scorecard**

**F.A.C.T. Division**

**Operational Performance Measure:** Internal / External Stakeholder Engagement – Increase public/personnel awareness about the City of Hartford Fire Department.

**HFD Strategic Priorities:**
Provide Quality I.T. & Technical Assistance to HFD

**Data Source:** HFD Firehouse Software

**Current Period:** 08/01/2019 – 08/31/2019

### HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Traffic</th>
<th>Comm &amp; Tech</th>
<th>Training / Misc</th>
<th>Fire Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>03/19</td>
<td>610</td>
<td>82</td>
<td>99</td>
<td>76</td>
</tr>
<tr>
<td>04/19</td>
<td>963</td>
<td>57</td>
<td>102</td>
<td>54</td>
</tr>
<tr>
<td>05/19</td>
<td>902</td>
<td>56</td>
<td>71</td>
<td>72</td>
</tr>
<tr>
<td>06/19</td>
<td>722</td>
<td>69</td>
<td>77</td>
<td>54</td>
</tr>
<tr>
<td>07/19</td>
<td>913</td>
<td>51</td>
<td>83</td>
<td>91</td>
</tr>
</tbody>
</table>

**Fire Alarm Communications Technology**

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comm &amp; Tech</td>
<td>34</td>
<td></td>
</tr>
<tr>
<td>Fire Alarm</td>
<td>73</td>
<td>125.75</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>72</td>
<td>66.5</td>
</tr>
<tr>
<td>Traffic</td>
<td>705</td>
<td>290.25</td>
</tr>
</tbody>
</table>

**Attendance**

<table>
<thead>
<tr>
<th>Description</th>
<th>Count/Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Working Hours:</td>
<td>537.5/585.75</td>
</tr>
<tr>
<td>Total Hours Off:</td>
<td>180/91.76%</td>
</tr>
</tbody>
</table>

**Recommendations**

- Do we have spare traffic cabinets on hand?

**Impact**

- IS&IT execution of relevant duties and responsibilities.
### Hartford Fire Department
#### August 2019

**Number of All EMS Calls By Neighborhood**

**Total 1,750 of Calls**

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>1,078</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>417</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>108</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>69</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>37</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>30</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>9</td>
</tr>
<tr>
<td>320</td>
<td>Emergency medical service, other</td>
<td>2</td>
</tr>
</tbody>
</table>

 Created by Leandro Cieri
Hartford Fire Department
9/15/2019
Source: Firehouse Software
Geocoded: 1,738
Not Geocoded: 12
Narcan Administered
August 2019

Hartford Fire Department
August 2019
Number of Calls
Where Narcan was Administered
By Neighborhood
Total 56 Calls

Created by Leandro Cieri
Hartford Fire Department
9/15/2019
Source: Firehouse Software
Geocoded: 56
Not Geocoded: 0
Hazardous Materials
August 2019

Incident Type | Description | Incident Count
--- | --- | ---
412 | Gas leak (natural gas or LPG) | 17
400 | Hazardous condition, Other | 3
411 | Gasoline or other flammable liquid spill | 3
410 | Combustible/flammable gas/liquid condition, other | 2
413 | Oil or other combustible liquid spill | 2
422 | Chemical spill or leak | 1
463 | Vehicle accident, general cleanup | 1
424 | Carbon monoxide incident | 1
All Fires
August 2019

Incident Type | Description | Incident Count
--------- | ----------- | ------------
151       | Outside rubbish, trash or waste fire | 9
113       | Cooking fire, confined to container | 9
154       | Dumpster or other outside trash receptacle fire | 6
131       | Passenger vehicle fire | 6
142       | Brush or brush-and-grass mixture fire | 5
111       | Building fire | 5
150       | Outside rubbish fire, Other | 3
130       | Mobile property (vehicle) fire, Other | 2
140       | Natural vegetation fire, Other | 2
162       | Outside equipment fire | 1
117       | Commercial Compactor fire, confined to rubbish | 1
100       | Fire, Other | 1
132       | Road freight or transport vehicle fire | 1

Hartford Fire Department
August 2019
Number of All Fire Calls
By Neighborhood Total 51 of Calls

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>151</td>
<td>Outside rubbish, trash or waste fire</td>
<td>9</td>
</tr>
<tr>
<td>113</td>
<td>Cooking fire, confined to container</td>
<td>9</td>
</tr>
<tr>
<td>154</td>
<td>Dumpster or other outside trash receptacle fire</td>
<td>6</td>
</tr>
<tr>
<td>131</td>
<td>Passenger vehicle fire</td>
<td>6</td>
</tr>
<tr>
<td>142</td>
<td>Brush or brush-and-grass mixture fire</td>
<td>5</td>
</tr>
<tr>
<td>111</td>
<td>Building fire</td>
<td>5</td>
</tr>
<tr>
<td>150</td>
<td>Outside rubbish fire, Other</td>
<td>3</td>
</tr>
<tr>
<td>130</td>
<td>Mobile property (vehicle) fire, Other</td>
<td>2</td>
</tr>
<tr>
<td>140</td>
<td>Natural vegetation fire, Other</td>
<td>2</td>
</tr>
<tr>
<td>162</td>
<td>Outside equipment fire</td>
<td>1</td>
</tr>
<tr>
<td>117</td>
<td>Commercial Compactor fire, confined to rubbish</td>
<td>1</td>
</tr>
<tr>
<td>100</td>
<td>Fire, Other</td>
<td>1</td>
</tr>
<tr>
<td>132</td>
<td>Road freight or transport vehicle fire</td>
<td>1</td>
</tr>
</tbody>
</table>
Service Calls
August 2019

Hartford Fire Department
August 2019
Number of All Service Calls
By Neighborhood
Total 298 of Calls

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>552</td>
<td>Police matter</td>
<td>88</td>
</tr>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>85</td>
</tr>
<tr>
<td>531</td>
<td>Smoke or odor removal</td>
<td>30</td>
</tr>
<tr>
<td>553</td>
<td>Public service</td>
<td>28</td>
</tr>
<tr>
<td>520</td>
<td>Water problem, Other</td>
<td>28</td>
</tr>
<tr>
<td>444</td>
<td>Power line down</td>
<td>11</td>
</tr>
<tr>
<td>550</td>
<td>Public service assistance, Other</td>
<td>8</td>
</tr>
<tr>
<td>551</td>
<td>Assist police or other governmental agency</td>
<td>6</td>
</tr>
<tr>
<td>522</td>
<td>Water or steam leak</td>
<td>3</td>
</tr>
<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
<td>3</td>
</tr>
<tr>
<td>555</td>
<td>Defective elevator, no occupants</td>
<td>2</td>
</tr>
<tr>
<td>571</td>
<td>Cover assignment, standby, moveup</td>
<td>2</td>
</tr>
<tr>
<td>442</td>
<td>Overheated motor</td>
<td>2</td>
</tr>
<tr>
<td>554</td>
<td>Assist invalid</td>
<td>1</td>
</tr>
<tr>
<td>445</td>
<td>Arcing, shorted electrical equipment</td>
<td>1</td>
</tr>
</tbody>
</table>
Fire Alarms
August 2019

Number of All False Fire Calls By Neighborhood
Total 197 of Calls

Hartford Fire Department
August 2019

Incident Type | Description | Incident Count
---|---|---
745 | Alarm system activation, no fire - unintentional | 54
743 | Smoke detector activation, no fire - unintentional | 32
735 | Alarm system sounded due to malfunction | 24
740 | Unintentional transmission of alarm, Other | 22
710 | Malicious, mischievous false call, Other | 13
730 | System malfunction, Other | 11
733 | Smoke detector activation due to malfunction | 10
715 | Local alarm system, malicious false alarm | 6
744 | Detector activation, no fire - unintentional | 4
741 | Sprinkler activation, no fire - unintentional | 4
736 | CO detector activation due to malfunction | 4
714 | Central station, malicious false alarm | 3
746 | Carbon monoxide detector activation, no CO | 3
734 | Heat detector activation due to malfunction | 3
700 | False alarm or false call, Other | 2
711 | Municipal alarm system, malicious false alarm | 1
731 | Sprinkler activation due to malfunction | 1
<table>
<thead>
<tr>
<th>Incident Number</th>
<th>Response</th>
<th>Firefighter Fatality</th>
<th>Firefighter Injury</th>
<th>Civilian Fatality</th>
<th>Civilians Injured</th>
<th>Cause</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 19-0217065</td>
<td>0:04:32</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
</tr>
<tr>
<td>1 19-0225030</td>
<td>0:03:18</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
</tr>
<tr>
<td>2 19-0235009</td>
<td>0:04:42</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
</tr>
<tr>
<td>3 19-023705</td>
<td>0:05:10</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Hot or smoldering object, Other</td>
</tr>
<tr>
<td>4 19-0237036</td>
<td>0:04:34</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Hot or smoldering object, Other</td>
</tr>
</tbody>
</table>
QUESTIONS/COMMENTS

"Goal Oriented, Results Driven"