AGENDA

• Introductions
• Remark’s from Chief Freeman
• Remark’s from Chief Reilly
• Remark’s from Chief Barco
• Division Briefings
• Questions/Comments

"Goal Oriented, Results Driven"
Chief Freeman

"Goal Oriented, Results Driven"
Chief Reilly

"Goal Oriented, Results Driven"
Chief Barco

"Goal Oriented, Results Driven"
EMERGENCY SERVICES

"Goal Oriented, Results Driven"
2019 FireStat Updates

• Suppression Only
  – The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  – The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  – EMS runs are calculated using incident types 300 through 329.
Fire Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Structure Fires

- 100.00% of calls arrived in 6:20 seconds or less

Analysis

- Excellent work by suppression personnel

Percentage of Property Saved

- 99.11% of property saved
- 0.95% property loss

Fire Alarms compared to Actual Fires

- 72.56% Fires
- 14.88% Fire Alarm Malfunctions
- 12.56% False Fire Alarms
EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis

➢ First responder(s) arrived on scene in five minutes or less just under 79% of the time.

Recommendations

➢ Assess any challenges that exist with meeting NFPA standard for EMS call response.

Impact

➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response in District 1 Area

Analysis
- Outstanding work, District 1.

Recommendations
- Continue to reiterate the importance of response time compliance.

Impact
- Life safety stabilization
EMS Response Scorecard
District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 1 Area

Analysis
➢ First responder(s) arrived on scene in five minutes or less 78.70% of the time.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response in District 2 Area

- Analysis
  - Outstanding work, District 2

- Recommendations
  - Maintain proficiency.

- Impact
  - Effective emergency response.
EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
➢ 4 point increase in performance when compared to same period last year.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour A

Analysis
- Excellent work, Tour A.

Recommendations
- Reiterate the importance of safely responding to calls for service in the allotted time period.

Impact
- Effective emergency response.
EMS Response Scorecard
Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Responded to more calls for service than the same period last year. 5 point increase in performance as well.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard

Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

Outstanding work, Tour B.

Recommendations

- Maintain efficiency.

Impact

- Effective emergency response.
EMS Response Scorecard
Tour B

HFD Strategic Priorities:
Provide Quality Emergency Services

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 01/01/2019 - 01/31/2019

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Responded to less EMS calls when compared to same period last year but had a higher completion percentage by 8 points.

Recommendations
- Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
Fire Response Scorecard
Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour C

Analysis
- Outstanding work, Tour C

Recommendations
- Reiterate the continued expectation of compliance.

Impact
- Efficiency of emergency response.
EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour C

Analysis
➢ Tour C responded to less calls for EMS service when compared to same period last year and increased compliance percentage by 2 points.

Recommendations
➢ Continue to re-emphasize importance of EMS responses to members of suppression.

Impact
➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Chart showing First EMS Response figures for Tour C from January 2018 to January 2019.
Fire Response Scorecard
Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software
Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Analysis

- Great job Tour D

Recommendations

- Conduct performance analysis.

Impact

- Life safety incident stabilization.
EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software
Current Period: 01/01/2019 - 01/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

Analysis
- Responded to less calls for service when compared to same period last year; however, compliance has increased.

Recommendations
- Continue to reiterate the importance of compliance.

Impact
- Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.
COMMUNITY RISK REDUCTION – FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"
**Performance Scorecard**

**Community Risk Reduction Division - FM**

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

**Data Source:** HFD Firehouse Software

**Current Period:** 01/01/2019 - 01/31/2019

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Violations Found</th>
<th>Violations Cleared</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/19</td>
<td>560</td>
<td>369</td>
</tr>
</tbody>
</table>

**Attendance**

<table>
<thead>
<tr>
<th>Total Hours Working:</th>
<th>1953.54</th>
<th>Off Duty:</th>
<th>824</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours on Duty</td>
<td>2163.25</td>
<td>Percentage Account For:</td>
<td>90.31%</td>
</tr>
</tbody>
</table>

**Recommendations**

- Outstanding work for FMO.

**Impact**

- Reduction of risks in the community as it pertains to our external stakeholders.
Performance Scorecard
Community Risk Reduction Division -FM

HFD Strategic Priorities: Provide Quality Code Enforcement, Public Education, & Community Engagement

Operational Performance Measure:
Decrease avoidable incidents within the City of Hartford.

Data Source:
Firehouse Software

Current Period:
01/01/2019 - 01/31/2019

Performance Target – Show a 30% decrease in fires by end of FY2019.

Analysis

► Intentionally set fires continue to trend down when compared to 2017 and 2018. There were 50% less fires in this month when compared to same month in 2017 & 2018.

Recommendations

✓ Assess effectiveness of community risk reduction program.

Impact

• Minimization of conflagrations in all parts of the city that are adversely impacted.
COMMUNITY RISK REDUCTION – SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"
Performance Scorecard

Community Risk Reduction Division - SSU

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Data Source: HFD Firehouse Software

Current Period: 01/01/2019 - 01/31/2019

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2019.

HISTORICAL ANALYSIS

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>01/19</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Activities</td>
<td>293</td>
</tr>
<tr>
<td>Total Adults</td>
<td>1614</td>
</tr>
<tr>
<td>Total Children</td>
<td>776</td>
</tr>
<tr>
<td>Smoke Detector</td>
<td>70</td>
</tr>
<tr>
<td>Car Seats</td>
<td>4</td>
</tr>
</tbody>
</table>

| Activities | 132 |
| Emergency Preparedness | 11 |
| Public Education Group | 38 |
| Special Services | 248 |

Special Services

<table>
<thead>
<tr>
<th>Count</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td>27</td>
</tr>
<tr>
<td>38</td>
<td>95.25</td>
</tr>
<tr>
<td>112</td>
<td>249.75</td>
</tr>
</tbody>
</table>

Attendance

| Total Hours Working: | 620 |
| Off Duty:           | 50  |
| Total Hours on Duty:|
| Percentage Account For: | 100.08% |

Excellent work, SSU. 100.08% attendance compliance?

Recommendations

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.

Impact
TRAINING DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
Training Division

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Data Source: HFD Firehouse Software
Current Period: 01/01/2019 – 01/31/2019

HISTORICAL ANALYSIS

Operational Performance Measure: Internal / External Stakeholder Engagement – Increase public /personnel awareness about the City of Hartford Fire Department.

Performance Target – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

Training Division

<table>
<thead>
<tr>
<th>Activity</th>
<th>Attendee</th>
<th>Instructor</th>
</tr>
</thead>
<tbody>
<tr>
<td>334</td>
<td>38</td>
<td>124</td>
</tr>
<tr>
<td>777.33</td>
<td>242</td>
<td>281.5</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Attendance</th>
<th>Recommendations</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Working Hours: 1300.83</td>
<td>Why is time accounted for not at the required 90%?</td>
<td>• Workforce that is compliant with ISO and CONOSHA requirements.</td>
</tr>
<tr>
<td>Total Hours Off: 300</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours on Duty: 1482</td>
<td>Hours Accounted For: 87.78%</td>
<td></td>
</tr>
</tbody>
</table>

Why is time accounted for not at the required 90%?

• Workforce that is compliant with ISO and CONOSHA requirements.
EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"
Performance Scorecard
Equipment Maintenance Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Data Source: HFD Firehouse Software
Current Period: 01/01/2019 – 01/31/2019

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public /personnel awareness about the City of Hartford Fire Department.

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Hose Testing</th>
<th>Aerial Testing</th>
<th>Ground Ladder Testing</th>
<th>Fit Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/19</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Equipment Maintenance Division January 2019**

**Attendance**

- Total Working Hours: 1148
- Total Hours Off: 100
- Total Hours on Duty: 1277
- Hours Accounted For: 89.90%

**Recommendations**

- No out of service hours for apparatus this month?

**Impact**

- Safe repair and maintenance of fire department tools, equipment, and apparatus.

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,383.66</td>
<td>$2,719.73</td>
</tr>
<tr>
<td>$2,165.70</td>
<td>$2,755.93</td>
</tr>
<tr>
<td>$1,259.10</td>
<td>$4,677.98</td>
</tr>
<tr>
<td>$450.9</td>
<td>$1,442.90</td>
</tr>
<tr>
<td>$973.94</td>
<td>$2,755.93</td>
</tr>
</tbody>
</table>

- Diesel Usage in Gallons
- Gasoline Usage in Gallons
- Out of Service in hours

- Station 2
- Station 10
- Station 14
- 40 Jennings
- 40 Jennings
- Engine
- Ladders
- Rescue
- Support
<table>
<thead>
<tr>
<th>Task Description</th>
<th>Count</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admin and Bills</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Daily Admin and Driver logs</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Meeting</td>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>Parts Information, ordering and organization</td>
<td>15</td>
<td>15</td>
</tr>
<tr>
<td>Reports, Accidents and Estimates</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Spec Writing and Review</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Accidents</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Emergency Repairs</td>
<td>19</td>
<td>19</td>
</tr>
</tbody>
</table>

**Equipment Maintenance**

- Administrative Work: 15, 87, 96
- Daily Road Repair: 23
- Daily Work Logs: 15, 12
- EMD Activity: 3, 10.5
- Fabricating of Equipment: 4, 18
- Filling of O2: 1, 7, 9.5
- Filling of SCBA: 1, 6, 11.5
- Filling of Water Cans: 1, 2
- Fire Ground Ladder Repair: 2, 5
- Rescue Equipment: 6
- Respirator Fit Testing: 6
- SCBA/HEPA: 23, 24
- SEMBA, Admin and Warranty: 4, 26.5
- Schedule Apparatus Repair: 11, 76
- Scheduled Aerial Repair: 10, 66
- Scheduled Preventive Maintenance (SCBA Repair): 21
- Scheduled Support Vehicle Repair: 44
- Shop Maintenance: 6
- Small Equipment Repairs: 16.5, 14.5, 39.5
- Unscheduled Apparatus Repair: 10, 16
- Unscheduled Aerial Repair: 2
- Unscheduled Emergency Road Repair: 1, 2
- Unscheduled Maintenance Walk in: 2, 12

**Equipment Maintenance**

- Admin and Bills: 6, 17.5
- Daily Admin and Driver logs: 4, 9
- Meeting: 8, 24
- Parts Information, ordering and organization: 15, 45
- Reports, Accidents and Estimates: 2, 3
- Spec Writing and Review: 2, 8
- Accidents: 1, 3
- Emergency Repairs: 19
Performance Scorecard
F.A.C.T. Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public/personnel awareness about the City of Hartford Fire Department.

**HFD Strategic Priorities:** Provide Quality I.T. & Technical Assistance to HFD

**Data Source:** HFD Firehouse Software

**Current Period:** 01/01/2019 – 01/31/2019

**HISTORICAL ANALYSIS**

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>Traffic</th>
<th>Comm &amp; Tech</th>
<th>Training / Misc</th>
<th>Fire Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/19</td>
<td>430</td>
<td>82</td>
<td>95</td>
<td>99</td>
</tr>
</tbody>
</table>

**Attendance**

<table>
<thead>
<tr>
<th>Total Working Hours:</th>
<th>735.25</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Hours Off:</td>
<td>40</td>
</tr>
<tr>
<td>Total Hours on Duty:</td>
<td>788.5</td>
</tr>
<tr>
<td>Hours Accounted For:</td>
<td>93.25%</td>
</tr>
</tbody>
</table>

**Recommendations**

- Excellent work.

**Impact**

- IS&IT execution of relevant duties and responsibilities.
EMERGENCY RESPONSE DATA

"Goal Oriented, Results Driven"
## EMS Calls
### January 2019

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>321</td>
<td>EMS call, excluding vehicle accident with injury</td>
<td>1097</td>
</tr>
<tr>
<td>311</td>
<td>Medical assist, assist EMS crew</td>
<td>431</td>
</tr>
<tr>
<td>324</td>
<td>Motor Vehicle Accident with no injuries</td>
<td>69</td>
</tr>
<tr>
<td>322</td>
<td>Motor vehicle accident with injuries</td>
<td>63</td>
</tr>
<tr>
<td>300</td>
<td>Rescue, EMS incident, other</td>
<td>56</td>
</tr>
<tr>
<td>323</td>
<td>Motor vehicle/pedestrian accident (MV Ped)</td>
<td>5</td>
</tr>
<tr>
<td>320</td>
<td>Emergency medical service, other</td>
<td>1</td>
</tr>
</tbody>
</table>

Hartford Fire Department
January 2019
Number of All EMS Calls
By Neighborhood
Total 1,722 of Calls

Map of Hartford Fire Department neighborhoods with incident counts.
Rescue Calls
January 2019

Incident Type | Description | Incident Count
--- | --- | ---
353 | Removal of victim(s) from stalled elevator | 14
352 | Extrication of victim(s) from vehicle | 4
331 | Lock-in (if lock out, use 511) | 1
Narcan Administered January 2019

Hartford Fire Department January 2019
Number of Calls Where Narcan was Administered By Neighborhood
Total 29 Calls

Narcan Administered Number Administered
0
1 - 3
4 - 5

Created by Leandro Cieri
Hartford Fire Department
February 18, 2019
Source: Firehouse Software
Geocoded: 29
Not Geocoded: 0
Hazardous Materials
January 2019

Incident
Description
Incident
Count

400  Hazardous condition, Other  8
412  Gas leak (natural gas or LPG)  6
424  Carbon monoxide incident  4
411  Gasoline or other flammable liquid spill  3
410  Combustible/flammable gas/liquid condition, other  2
413  Oil or other combustible liquid spill  2
423  Refrigeration leak  1
451  Biological hazard, confirmed or suspected  1
422  Chemical spill or leak  1
All Fires
January 2019

City of Hartford Fire Department

Hartford Fire Department
January 2019
Number of All Fire Calls
By Neighborhood
Total 27 of Calls

Incident Type | Description | Incident Count
--- | --- | ---
111 | Building fire | 6
131 | Passenger vehicle fire | 6
151 | Outside rubbish, trash or waste fire | 3
118 | Trash or rubbish fire, contained | 3
116 | Fuel burner/boiler malfunction, fire confined | 2
150 | Outside rubbish fire, Other | 2
160 | Special outside fire, Other | 2
100 | Fire, Other | 2
142 | Brush or brush-and-grass mixture fire | 1

Created by Leandro Cieri
Hartford Fire Department
February 18, 2019
Source: Firehouse Software
Geocoded: 27
Not Geocoded: 0
### Service Calls
#### January 2019

**Hartford Fire Department**

**January 2019**

**Number of All Service Calls**

**By Neighborhood**

**Total 381 of Calls**

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>520</td>
<td>Water problem, Other</td>
<td>81</td>
</tr>
<tr>
<td>552</td>
<td>Police matter</td>
<td>73</td>
</tr>
<tr>
<td>500</td>
<td>Service Call, other</td>
<td>57</td>
</tr>
<tr>
<td>531</td>
<td>Smoke or odor removal</td>
<td>51</td>
</tr>
<tr>
<td>510</td>
<td>Person in distress, Other</td>
<td>34</td>
</tr>
<tr>
<td>553</td>
<td>Public service</td>
<td>20</td>
</tr>
<tr>
<td>550</td>
<td>Public service assistance, Other</td>
<td>17</td>
</tr>
<tr>
<td>511</td>
<td>Lock-out</td>
<td>14</td>
</tr>
<tr>
<td>551</td>
<td>Assist police or other governmental agency</td>
<td>6</td>
</tr>
<tr>
<td>440</td>
<td>Electrical wiring/equipment problem, Other</td>
<td>6</td>
</tr>
<tr>
<td>444</td>
<td>Power line down</td>
<td>6</td>
</tr>
<tr>
<td>522</td>
<td>Water or steam leak</td>
<td>5</td>
</tr>
<tr>
<td>554</td>
<td>Assist invalid</td>
<td>4</td>
</tr>
<tr>
<td>445</td>
<td>Arcing, shorted electrical equipment</td>
<td>3</td>
</tr>
<tr>
<td>442</td>
<td>Overheated motor</td>
<td>2</td>
</tr>
<tr>
<td>441</td>
<td>Heat from short circuit (wiring), defective/worn</td>
<td>2</td>
</tr>
</tbody>
</table>

**Map of Hartford Fire Department**

- Map shows service calls by neighborhood.
- Color codes indicate number of incidents: 2-9, 10-16, 17-49.

*Source: Firehouse Software, Geocoded: 377, Not Geocoded: 4*
## Fire Alarms

### January 2019

<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Description</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>745</td>
<td>Alarm system activation, no fire - unintentional</td>
<td>55</td>
</tr>
<tr>
<td>740</td>
<td>Unintentional transmission of alarm, Other</td>
<td>28</td>
</tr>
<tr>
<td>743</td>
<td>Smoke detector activation, no fire - unintentional</td>
<td>27</td>
</tr>
<tr>
<td>710</td>
<td>Malicious, mischievous false call, Other</td>
<td>20</td>
</tr>
<tr>
<td>744</td>
<td>Detector activation, no fire - unintentional</td>
<td>12</td>
</tr>
<tr>
<td>735</td>
<td>Alarm system sounded due to malfunction</td>
<td>10</td>
</tr>
<tr>
<td>741</td>
<td>Sprinkler activation, no fire - unintentional</td>
<td>9</td>
</tr>
<tr>
<td>700</td>
<td>False alarm or false call, Other</td>
<td>6</td>
</tr>
<tr>
<td>731</td>
<td>Sprinkler activation due to malfunction</td>
<td>5</td>
</tr>
<tr>
<td>736</td>
<td>CO detector activation due to malfunction</td>
<td>4</td>
</tr>
<tr>
<td>733</td>
<td>Smoke detector activation due to malfunction</td>
<td>4</td>
</tr>
<tr>
<td>714</td>
<td>Central station, malicious false alarm</td>
<td>3</td>
</tr>
<tr>
<td>746</td>
<td>Carbon monoxide detector activation, no CO</td>
<td>1</td>
</tr>
<tr>
<td>715</td>
<td>Local alarm system, malicious false alarm</td>
<td>1</td>
</tr>
<tr>
<td>711</td>
<td>Municipal alarm system, malicious false alarm</td>
<td>1</td>
</tr>
<tr>
<td>730</td>
<td>System malfunction, Other</td>
<td>1</td>
</tr>
<tr>
<td>712</td>
<td>Direct tie to FD, malicious false alarm</td>
<td>1</td>
</tr>
</tbody>
</table>

### Number of All False Fire Calls by Neighborhood

<table>
<thead>
<tr>
<th>Neighborhood</th>
<th>Incident Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Downtown</td>
<td>38</td>
</tr>
<tr>
<td>Asylum Hill</td>
<td>24</td>
</tr>
<tr>
<td>Frog Hollow</td>
<td>13</td>
</tr>
<tr>
<td>South Green</td>
<td>16</td>
</tr>
<tr>
<td>Sheldon Oak</td>
<td>6</td>
</tr>
<tr>
<td>South End</td>
<td>6</td>
</tr>
<tr>
<td>South West</td>
<td>7</td>
</tr>
<tr>
<td>Behind the Rocks</td>
<td>5</td>
</tr>
<tr>
<td>Parkville</td>
<td>5</td>
</tr>
<tr>
<td>West End</td>
<td>8</td>
</tr>
<tr>
<td>Asylum Hill</td>
<td>24</td>
</tr>
<tr>
<td>North Meadows</td>
<td>2</td>
</tr>
<tr>
<td>Blue Hills</td>
<td>5</td>
</tr>
<tr>
<td>Upper Albany</td>
<td>7</td>
</tr>
<tr>
<td>Clay-Arsenal</td>
<td>7</td>
</tr>
</tbody>
</table>

### Number of Incidents

- 2 - 7: 4
- 8 - 13: 16
- 14 - 24: 7
- 25 - 38: 1

Map created by Leandro Cieri
Hartford Fire Department
February 18, 2019
Source: Firehouse Software
Geocoded: 187
Not Geocoded: 1
<table>
<thead>
<tr>
<th>Incident Number</th>
<th>Response</th>
<th>Firefighter Fatality</th>
<th>Firefighter Injury</th>
<th>Civilian Fatality</th>
<th>Civilians Injured</th>
<th>Cause</th>
</tr>
</thead>
<tbody>
<tr>
<td>19-0001041</td>
<td>0:03:42</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Cigarette</td>
</tr>
<tr>
<td>19-0003031</td>
<td>0:04:47</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Heat source: other</td>
</tr>
<tr>
<td>19-0004017</td>
<td>0:03:29</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Cigarette</td>
</tr>
<tr>
<td>19-0012045</td>
<td>0:03:44</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Candle</td>
</tr>
<tr>
<td>19-0021043</td>
<td>0:04:44</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Undetermined</td>
</tr>
<tr>
<td>19-0026084</td>
<td>0:05:31</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>Hot ember or ash</td>
</tr>
</tbody>
</table>
QUESTIONS/COMMENTS